

myCalPERS Health Contract

Student Guide

December 19, 2025

Introduction

This student guide will assist public agencies and schools with reviewing your CalPERS health contract details, updating your employer identification number, and accessing your Other Post-Employment Benefits (OPEB) health census data.

Disclaimer

As a security safeguard, business partner and participant information has been masked within the figures in this procedure guide.

System Access

If you are unable to complete these scenarios and you are not your agency's system access administrator (SAA), contact your SAA to grant the Business Partner Health Contracts access role to you.

Amend Your Agency Contract

If you need a health contract amendment, send an email to the [Health Resolutions and Compliance Unit](#) at healthcontracts@calpers.ca.gov or call CalPERS at **888 CalPERS** (or **888-225-7377**) and request to speak to a Health Resolutions and Compliance Unit analyst.

Some examples of changes to your contract would be to:

- Change your employer health contribution
- Extend health eligibility for less than half-time employees or survivors without an allowance
- Adopt a health vesting schedule

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Unit 1: New Health Benefits Contract

Public Employees' Medical and Hospital Care Act (PEMHCA)

The Public Employees' Medical and Hospital Care Act (PEMHCA) governs the CalPERS Health Program. This enables you to provide a quality health benefits program to your active and retired employees while reducing financial risk. You may contract for CalPERS health benefits, regardless of whether you contract for our retirement program.

New Health Contract for your Agency

If your agency is interested in contracting for health benefits with CalPERS, contact the [Health Program Consultation Services](#) by email or phone:

- Email: **calpershealth@calpers.ca.gov**
- Phone: (916) 795-1233
- CalPERS Contact Center: **888 CalPERS** (or **888-225-7377**)

Resolution

To join our health program, agencies must file a resolution (provided by CalPERS) to become subject to PEMHCA. For the smoothest transition, resolutions should be completed at least four months before you want coverage to begin.

An agency must have separate contract resolutions if they will have health enrollees in both CalPERS (includes California State Teachers' Retirement System) and a non-CalPERS retirement system.

- *PEMHCA CalPERS Health Contract* covers CalPERS and CalSTRS employees and retirees.
- *PEMHCA Non-CalPERS Health Contract* covers employees outside the CalPERS and CalSTRS retirement systems.

Unit 2: Review Your Agency Health Contract

System Access

To access your agency's health contract information, you must have the *Business Partner Health Contracts* myCalPERS access role. If you do not have the **Health Contract** local navigation link after selecting the **Profile** global navigation tab and you are not your agency's System Access Administrator (SAA), contact your SAA to grant this access role to you.

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Scenario 1: Health Contract Information

You will review your agency's health contract information which includes the following:

- **Contract Type:** CalPERS or Non-CalPERS
- **Status:** Initial, Active, Amended, Cancelled, or Terminated
- **Date Status Change/ Submission Date**
- **Effective Date**

System Logic

Your agency's high-level health contract information is displayed within the following:

- **Business Partner Summary page:** On step 2, the applicable dates display if your agency had contract amendments or terminations.
- **Contract Summary page:** On step 5, the Submission Date field populates after CalPERS enters a new contract or change into myCalPERS.

Step Actions (5 Steps)

Access From the Business Partner Summary Page

Step 1 Select the **Profile** global navigation tab.

Step 2 Within the Contracts/Agreements section, your agency's contract displays.

Contracts/Agreements							
Contract/Agreement Type	Contract/Agreement ID	Status	Date Status Changed	Effective Date	Termination Date	Related Parties	
Reciprocal Agreement	20487	Active	04/01/1977	04/01/1977			
PEMHCA CalPERS Health Contract	33932	Amended	01/01/2016	08/01/1989			
Social Security Agreement (218)	32883	Active	01/01/1955	01/01/1955			
PEMHCA Non-CalPERS Health Contract	34432	Amended	01/01/2016	08/01/1989			
Retirement Contract	30366	Active	09/01/1970	09/01/1970			
Direct Authorization Agreement	1000001174	Terminated	06/30/2010	02/29/1988	06/30/2010	Kaiser Foundation Permanente	

Access From the Contract Summary Page

Step 3 From the **Profile** tab, select the **Health Contract** local navigation link.

Step 4 Depending on your agency's contract, select the **PEMHCA CalPERS Health Contract** or **PEMHCA Non-CalPERS Health Contract** link to review.

Step 5 Review the Contract Summary page.

Health Contract Information Contract Number: 33932 Contract Category: PEMHCA CalPERS Health Contract	Contract Type: By Group
Contract Summary Contract State: Amended Submission Date: 01/01/2016	Contract Status: Active Effective Date: 01/01/2016
Maintain Contract	

You have completed this scenario.

Scenario 2: Medical Group Summary and Details

A medical group is a recognized employee organization (e.g., All Employees, Unrepresented Unit, Sworn Police Unit, etc.) subject to PEMHCA. Each medical group may have a different employer contribution and adopt optional provisions separately. The medical group is attached to an employee's appointment when they enroll in health benefits and determines your employer contribution for your active employees and retirees.

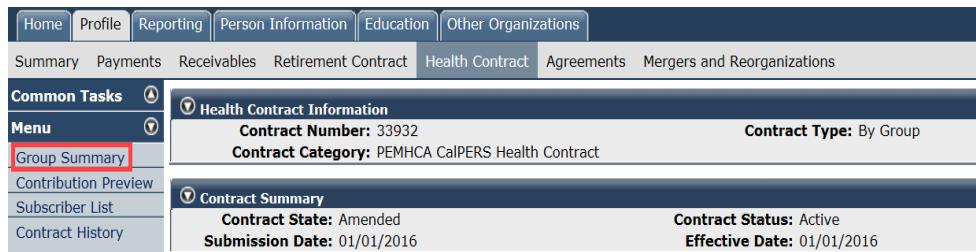
Step Actions (10 Steps)

Step 1 Select the **Profile** global navigation tab.

Step 2 Select the **Health Contract** local navigation link.

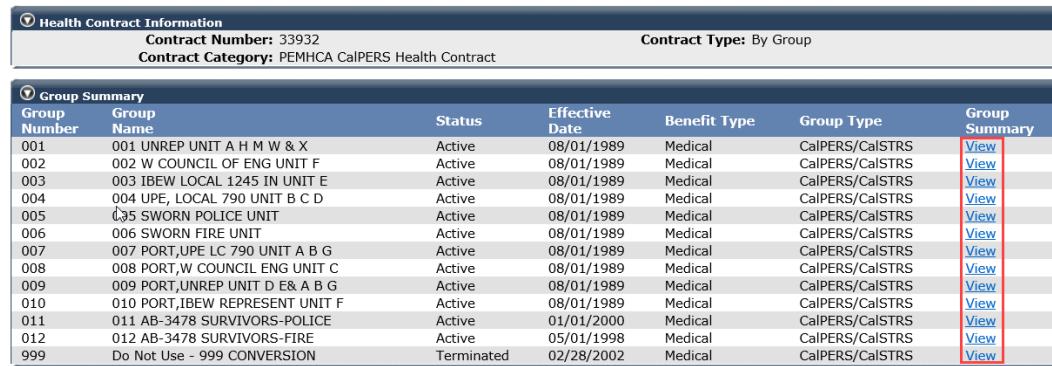
Step 3 Select the appropriate **Health Contract** link.

Step 4 Under the Menu left-side navigation, select the **Group Summary** link.



The screenshot shows a navigation bar with links for Home, Profile, Reporting, Person Information, Education, and Other Organizations. Below this is a secondary navigation bar with links for Summary, Payments, Receivables, Retirement Contract, Health Contract (which is highlighted in blue), Agreements, and Mergers and Reorganizations. On the left, a sidebar titled 'Common Tasks' lists 'Menu', 'Group Summary' (which is highlighted with a red box), 'Contribution Preview', 'Subscriber List', and 'Contract History'. The main content area has two sections: 'Health Contract Information' (Contract Number: 33932, Contract Category: PEMHCA CalPERS Health Contract, Contract Type: By Group) and 'Contract Summary' (Contract State: Amended, Submission Date: 01/01/2016, Contract Status: Active, Effective Date: 01/01/2016).

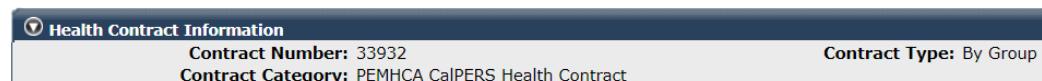
Step 5 Within the Group Summary section, select the **View** link in the Group Summary column for the applicable group.



The screenshot shows a table titled 'Group Summary' with columns for Group Number, Group Name, Status, Effective Date, Benefit Type, Group Type, and Group Summary. Each row has a 'View' link in the Group Summary column. The table lists various groups such as '001 UNREP UNIT A H M W & X', '002 W COUNCIL OF ENG UNIT F', etc.

Group Number	Group Name	Status	Effective Date	Benefit Type	Group Type	Group Summary
001	001 UNREP UNIT A H M W & X	Active	08/01/1989	Medical	CalPERS/CalSTRS	View
002	002 W COUNCIL OF ENG UNIT F	Active	08/01/1989	Medical	CalPERS/CalSTRS	View
003	003 IBEW LOCAL 1245 IN UNIT E	Active	08/01/1989	Medical	CalPERS/CalSTRS	View
004	004 UPE, LOCAL 790 UNIT B C D	Active	08/01/1989	Medical	CalPERS/CalSTRS	View
005	005 SWORN POLICE UNIT	Active	08/01/1989	Medical	CalPERS/CalSTRS	View
006	006 SWORN FIRE UNIT	Active	08/01/1989	Medical	CalPERS/CalSTRS	View
007	007 PORT, UPE LC 790 UNIT A B G	Active	08/01/1989	Medical	CalPERS/CalSTRS	View
008	008 PORT, W COUNCIL ENG UNIT C	Active	08/01/1989	Medical	CalPERS/CalSTRS	View
009	009 PORT, UNREP UNIT D E & A B G	Active	08/01/1989	Medical	CalPERS/CalSTRS	View
010	010 PORT, IBEW REPRESENT UNIT F	Active	08/01/1989	Medical	CalPERS/CalSTRS	View
011	011 AB-3478 SURVIVORS-POLICE	Active	01/01/2000	Medical	CalPERS/CalSTRS	View
012	012 AB-3478 SURVIVORS-FIRE	Active	05/01/1998	Medical	CalPERS/CalSTRS	View
999	Do Not Use - 999 CONVERSION	Terminated	02/28/2002	Medical	CalPERS/CalSTRS	View

Step 6 Review the Health Contract Information section.



The screenshot shows the 'Health Contract Information' section with Contract Number: 33932 and Contract Category: PEMHCA CalPERS Health Contract. The Contract Type is listed as 'By Group'.

Step 7 Review the Group Summary Details section. The **View Current Subscribers** link is the same as the **Subscriber List** left-side navigation link (refer to scenario 4).



The screenshot shows the 'Group Summary Details' section with Group Number: 001, Group Name: 001 UNREP UNIT A H M W & X, Group Start Date: 08/01/1989, and Group End Date: (empty). A 'View Current Subscribers' link is highlighted with a red box.

Step 8 Review the top of the Medical Benefit Types section:

Contribution Type:

- **Equal** contribution is when active employees and retirees within a medical group receive the same employer contribution.
- **Unequal** contribution is when employers initially contribute less to retirees than active employees. The contribution for retirees will increase annually by a formula provided by law until the two contribution amounts become equal. Once the contribution for active employees and retirees become equal, they cannot become unequal.

Share Type link (Minimum PA Contribution, Fixed Amount, Custom Formula, 100% Single Party Basic/Medicare, etc.) will display the employer contribution method elected by the employer. Selecting the link will display further details, such as dollar amount, health plan used for contribution, or formula.

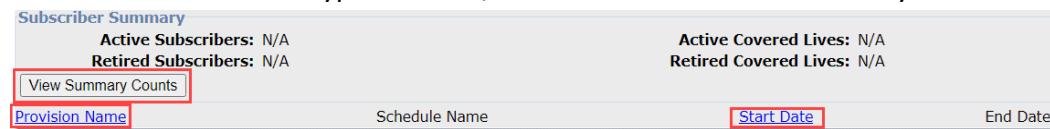


Medical Benefit Types

Benefit Start Date: 08/01/1989 Contribution Type: Equal

Benefit End Date: Share Type: Minimum PA Contribution

Step 9 In the Medical Benefit Types section, review the Subscriber Summary section:



Subscriber Summary				
Active Subscribers:	N/A	Active Covered Lives:	N/A	
Retired Subscribers:	N/A	Retired Covered Lives:	N/A	
View Summary Counts		Schedule Name	Start Date	End Date
Provision Name				

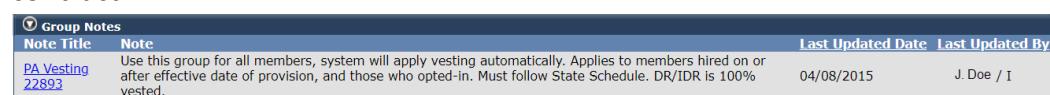
- **View Summary Counts** button displays the number of active/retired subscribers and covered lives (subscribers and dependents). N/A will display until the button is selected. After selecting the button, it displays the totals:



Subscriber Summary				
Active Subscribers:	24	Active Covered Lives:	55	
Retired Subscribers:	9	Retired Covered Lives:	10	
Provision Name		Schedule Name	Start Date	End Date

- **Provision Name** link will sort the column alphabetically. These are optional provisions (e.g., vesting, survivor) adopted by the employer for this group.
- **Start Date** link will sort the optional provisions by their start dates.

Step 10 Review the Group Notes section for additional information on your health contract.



Group Notes		Last Updated Date	Last Updated By
Note Title: PA Vesting 22893	Note: Use this group for all members, system will apply vesting automatically. Applies to members hired on or after effective date of provision, and those who opted-in. Must follow State Schedule. DR/IDR is 100% vested.	04/08/2015	J. Doe / I

You have completed this scenario.

Scenario 3: Employer Contribution

Contracting agencies are required to provide an employer health contribution toward the cost of the monthly premium for all eligible employees and retirees. PEMHCA allows for various contribution methods. To make changes to your employer health contribution, email the [Health Resolutions and Compliance Unit](#) at healthcontracts@calpers.ca.gov or call **888 CalPERS** (or **888-225-7377**) and request to speak to a Health Resolutions and Compliance Unit analyst.

System Logic

- After searching for employer share contribution details, you may export the list to Microsoft Excel (review step 7).
- Party rates reflect how many people are on a health plan and if it is a Basic (non-Medicare), Medicare, or combination (at least one on Basic and one on Medicare) plan. To better understand your employer contributions, the following table provides a list of the party rates and their descriptions:

Party Rate	Coverage Types (Basic, Medicare, and Combination of Both)
1	Subscriber on Basic
2	Subscriber and one dependent on Basic
3	Subscriber and two or more dependents on Basic
4	Subscriber on Medicare
5	Subscriber and dependent on Medicare
6	Subscriber and two or more dependents on Medicare
7	Subscriber on Medicare and one dependent on Basic
8	Subscriber on Medicare and two dependents on Basic
9	Subscriber and one dependent on Medicare and one or more dependents on Basic
10	Subscriber on Basic and one dependent on Medicare
11	Subscriber on Basic and two or more dependents on Medicare
12	Subscriber and one dependent on Basic and one or more dependents on Medicare

Step Actions (7 Steps)

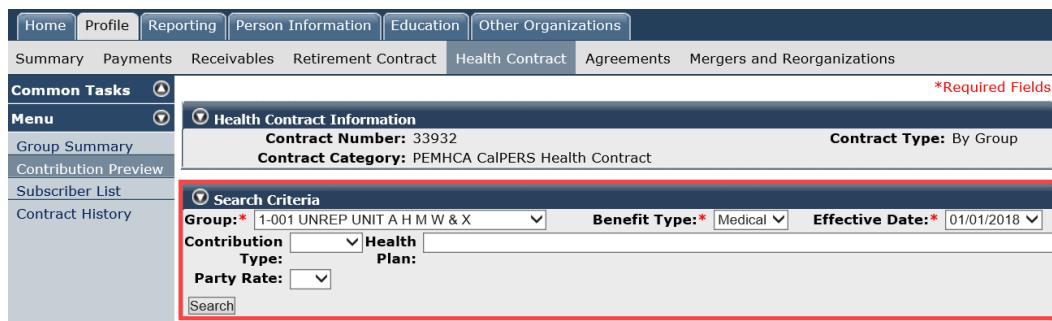
Step 1 Select the **Profile** global navigation tab.

Step 2 Select the **Health Contract** local navigation link.

Step 3 Select the appropriate **Health Contract** link.

Step 4 Under the Menu left-side navigation, select the **Contribution Preview** link.

Step 5 Use the Search Criteria section to filter the Employer Health Contribution section, then select the **Search** button.



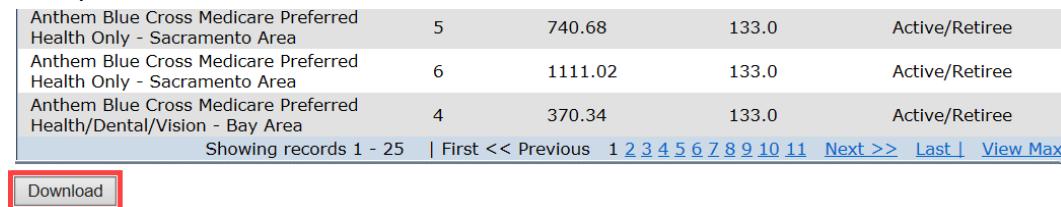
The screenshot shows the 'Health Contract Information' page. At the top, there are tabs for Home, Profile, Reporting, Person Information, Education, and Other Organizations. Below these are sub-tabs: Summary, Payments, Receivables, Retirement Contract, Health Contract (which is selected and highlighted in blue), Agreements, and Mergers and Reorganizations. On the left, a sidebar lists Common Tasks (Group Summary, Contribution Preview, Subscriber List, Contract History), Menu (Group Summary, Contribution Preview), and a 'Search Criteria' section. The 'Search Criteria' section contains fields for Group (1-001 UNREP UNIT A H M W & X), Benefit Type (Medical), Effective Date (01/01/2018), Contribution Type (Health Plan), and Party Rate. A 'Search' button is at the bottom of this section. A red box highlights the 'Search Criteria' section.

Step 6 Review the Employer Health Contribution section.



Plan	Party Rate	Monthly Premium	Employer Share	Contribution Type
Anthem Blue Cross Del Norte EPO Other Northern California	1	813.96	133.0	Active/Retiree
Anthem Blue Cross Del Norte EPO Other Northern California	2	1627.92	133.0	Active/Retiree
Anthem Blue Cross Del Norte EPO Other Northern California	3	2116.3	133.0	Active/Retiree

Step 7 To export the list to Microsoft Excel, select the **Download** button.



Anthem Blue Cross Medicare Preferred Health Only - Sacramento Area	5	740.68	133.0	Active/Retiree
Anthem Blue Cross Medicare Preferred Health Only - Sacramento Area	6	1111.02	133.0	Active/Retiree
Anthem Blue Cross Medicare Preferred Health/Dental/Vision - Bay Area	4	370.34	133.0	Active/Retiree

Showing records 1 - 25 | First << Previous 1 [2](#) [3](#) [4](#) [5](#) [6](#) [7](#) [8](#) [9](#) [10](#) [11](#) Next >> Last | [View Max](#)

Download

You have completed this scenario.

Scenario 4: Subscriber List

You will access a list of all your agency's active and retired subscribers. A subscriber is the person who is enrolled in health benefits, and a dependent is anyone covered under the subscriber.

System Logic

This is the only area where the number of covered lives (how many are enrolled) per enrollment is shown and is updated in real time.

Step Actions (5 Steps)

Step 1 Select the **Profile** global navigation tab.

Step 2 Select the **Health Contract** local navigation link.



Step 3 Select the appropriate **Health Contract** link.

Step 4 Under the Menu left-side navigation, select the **Subscriber List** link.

Step 5 Use the Subscriber Search Criteria section to filter the Subscriber list section, then select the **Search** button.

A screenshot of the application interface. On the left, a vertical menu bar lists Group Summary, Contribution Preview, Subscriber List, Contract History, and OPEB Data Extract. The main area has a header 'Health Contract Information' with 'Contract Number: 33932' and 'Contract Category: PEMHCA CalPERS Health Contract'. Below this is a 'Contract Type: By Group' section. The next section is 'Subscriber Search Criteria', which includes fields for 'Group Name' (a dropdown menu), 'Last Name' (text input), 'CalPERS ID' (text input), 'Benefit Type' (dropdown menu), and 'Health Account Status' (radio buttons for Both, Active, and Retired). A red box highlights this search criteria section. At the bottom is a 'Subscriber List' table with columns: CalPERS ID, Name, Group Name, Benefit Type, Health Enrollment Status, and Number Of Covered Lives. One row is shown: 0123456789, Smimpson, Sam, 004 UPE, LOCAL 790 UNIT B C D, Medical, Employment, and 2.

Number of Covered Lives column: The number of covered persons includes subscribers and their dependents who are enrolled in health benefits.

You have completed this scenario.

Scenario 5: Contract History

You will review the Contract History page which includes:

- **Contract Status column:** Displays your agency's health contract status of Active, Pending, Submitted, etc.
- **Contract Note section:** Contains additional information on your health contract

Step Actions (7 Steps)

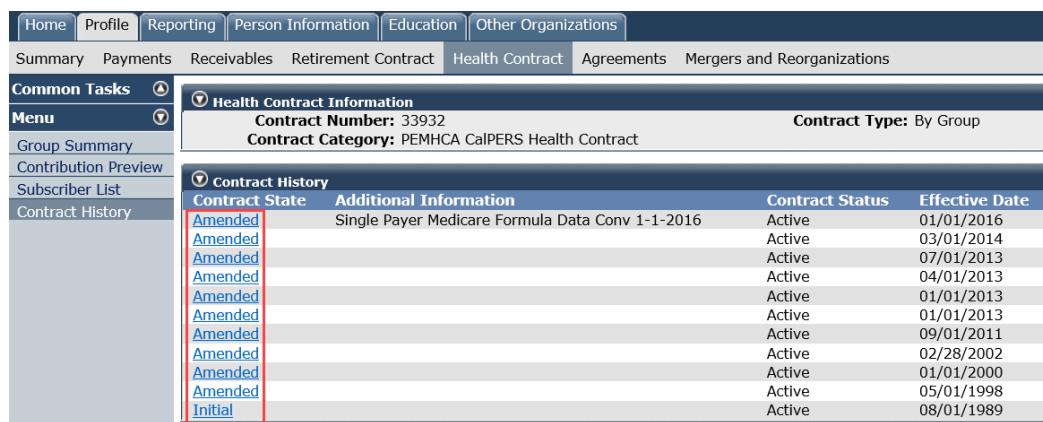
Step 1 Select the **Profile** global navigation tab.

Step 2 Select the **Health Contract** local navigation link.

Step 3 Select the appropriate **Health Contract** link.

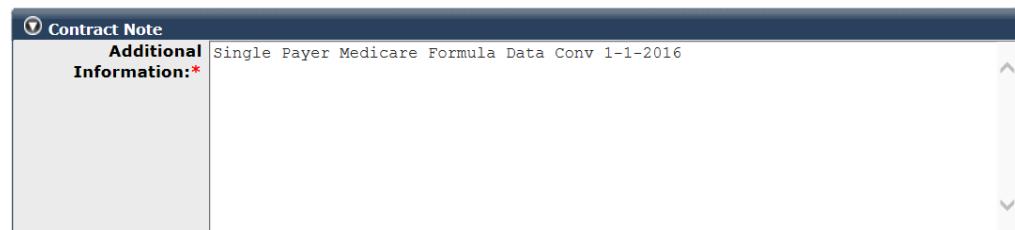
Step 4 Under the Menu left-side navigation, select the **Contract History** link.

Step 5 In the Contract History section, select a link in the Contract State column.



Health Contract Information							
Contract Number: 33932		Contract Type: By Group					
Contract Category: PEMHCA CalPERS Health Contract							
Contract History							
Contract State	Additional Information	Contract Status	Effective Date				
Amended	Single Payer Medicare Formula Data Conv 1-1-2016	Active	01/01/2016				
Amended		Active	03/01/2014				
Amended		Active	07/01/2013				
Amended		Active	04/01/2013				
Amended		Active	01/01/2013				
Amended		Active	01/01/2013				
Amended		Active	09/01/2011				
Amended		Active	02/28/2002				
Amended		Active	01/01/2000				
Amended		Active	05/01/1998				
Initial		Active	08/01/1989				

Step 6 Review the Contract Note section for additional CalPERS information on your health contract.



Contract Note
Additional Information: * Single Payer Medicare Formula Data Conv 1-1-2016

[Return to Contract History](#)

Step 7 Return to the Contract History page by either:

- Selecting the **Return to Contract History** bottom right-side link, or
- Repeating step 4

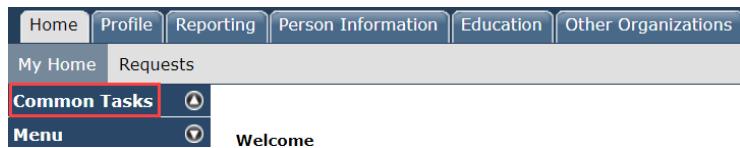
You have completed this scenario.

Scenario 6: Health Resolution

You will access your signed health resolution that is on file with CalPERS.

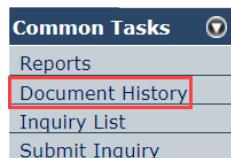
Step Actions (7 Steps)

Step 1 From the homepage, select **Common Tasks** from the left-side navigation.



The image shows a horizontal navigation bar with several links: Home, Profile, Reporting, Person Information, Education, and Other Organizations. Below this is a secondary navigation bar with My Home, Requests, and a 'Common Tasks' link, which is highlighted with a red box. At the bottom are links for Menu, Welcome, and a small logo.

Step 2 Select the **Document History** left-side link.



The image shows a sidebar with the title 'Common Tasks' and several links: Reports, Document History, Inquiry List, and Submit Inquiry. The 'Document History' link is highlighted with a red box.

Step 3 Within the Search Results section, does your agency's resolution(s) display?

Yes: Skip to step 5.

No: In the top Document History Search section, filter by entering *resolution* in the Document Name field.



The image shows a search form titled 'Document History Search'. It includes fields for Document Number, Status, Begin Date, and End Date. On the right, there are dropdowns for Document Type and Document Name, with the 'Document Name' field highlighted with a red box. Below the form are 'Search' and 'Clear' buttons.

Step 4 Select the **Search** button.

Step 5 In the Search Results section, select the **Document Number** link for the health resolution you want to review.



Document Number	Document Name	Date	Source	Status
myCalPERS_0728	Health Resolution - Vesting	06/21/2022	Incoming	Valid
myCalPERS_0717	Health Resolution - New	06/21/2022	Incoming	Valid

Step 6 Select the resolution PDF in your browser window to open it.

Step 7 Review your health resolution details. Below is a partial sample:

RESOLUTION NO. 22-17
ELECTING TO BE SUBJECT TO THE PUBLIC EMPLOYEES' MEDICAL AND HOSPITAL CARE ACT
AT AN UNEQUAL AMOUNT FOR EMPLOYEES AND ANNUITANTS
WITH RESPECT TO A RECOGNIZED EMPLOYEE ORGANIZATION

WHEREAS, (1) A contracting agency meeting the eligibility requirements set forth in Government Code Section 22920, may obtain health benefit plan(s), as defined

You have completed this scenario.

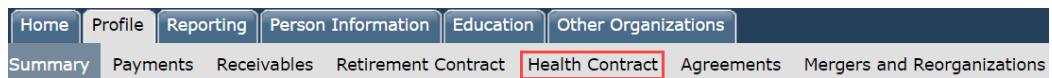
Unit 3: Update Your Agency Employer Identification Number (EIN)

Your agency may add or modify your employer identification number (EIN) in myCalPERS. This will ensure that CalPERS health plans are using the correct EIN when reporting minimum essential coverage (MEC) to the Internal Revenue Service (IRS) as required by the Affordable Care Act (ACA).

Step Actions (6 Steps)

Step 1 Select the **Profile** global navigation tab.

Step 2 Select the **Health Contract** local navigation link.



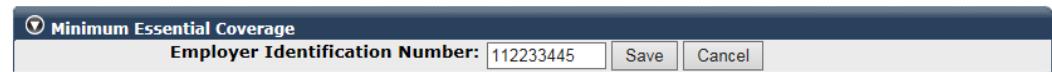
A screenshot of the myCalPERS navigation bar. The bar includes links for Home, Profile (which is highlighted in blue), Reporting, Person Information, Education, and Other Organizations. Below the main bar, there is a secondary navigation menu with links for Summary, Payments, Receivables, Retirement Contract, Health Contract (which is highlighted with a red box), Agreements, and Mergers and Reorganizations.

Step 3 Under the Minimum Essential Coverage section, select the **Edit** button.



A screenshot of the 'Select Health Contract' screen. It shows a table with two rows: 'PEMHCA CalPERS Health Contract' and 'PEMHCA Non-CalPERS Health Contract'. The 'Status' column shows 'Amended' for both, and the 'Effective Date' column shows '01/01/2020' for the first and '01/01/2023' for the second. Below this, the 'Minimum Essential Coverage' section is shown with the heading 'Employer Identification Number: 94-1234567' and an 'Edit' button highlighted with a red box.

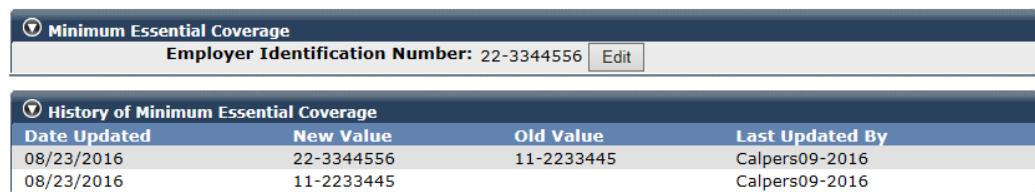
Step 4 Enter your agency's nine-digit employer identification number (EIN) to add or correct it.



A screenshot of the 'Minimum Essential Coverage' edit screen. It shows the 'Employer Identification Number' field containing '112233445' with an 'Edit' button to its right.

Step 5 Select the **Save** button.

Step 6 **Optional:** Select the History of Minimum Essential Coverage section heading to access your agency's historical EIN information.



A screenshot of the 'History of Minimum Essential Coverage' screen. It shows a table with two rows. The first row has a 'Date Updated' of '08/23/2016', a 'New Value' of '22-3344556', an 'Old Value' of '11-2233445', and an 'Last Updated By' of 'Calpers09-2016'. The second row has a 'Date Updated' of '08/23/2016', a 'New Value' of '11-2233445', an 'Old Value' of '11-2233445', and an 'Last Updated By' of 'Calpers09-2016'.

You have completed this scenario.

Unit 4: Other Post-Employment Benefits (OPEB) Data Extract

You may request and access Other Post-Employment Benefits (OPEB) health census data, including information on covered active and retired employees and those eligible but not enrolled in a health plan by your agency. This information may be used to support an agency's requirements to report OPEB liability under Governmental Accounting Standards Board (GASB) Statement No. 75 for financial reporting.

For [OPEB](#) extraction inquiries, email cerbt4u@calpers.ca.gov.

System Logic

- You may submit more than one request a day; however, you may only request the same as-of-date data once per day.
- The report may take up to two business days to be available to download.
- You must have two system access roles to generate the data: *Business Partner Health Contracts* and *Business Partner AR/Billing*.

Step Actions (14 Steps)

Request Information

Step 1 Select the **Profile** global navigation tab.

Step 2 Select the **Health Contract** local navigation link.

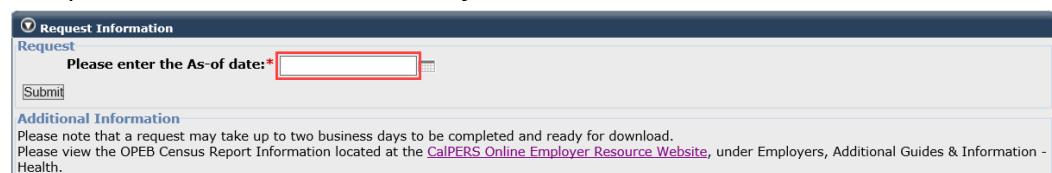


Step 3 Select the **OPEB Data Extract** left-side link.



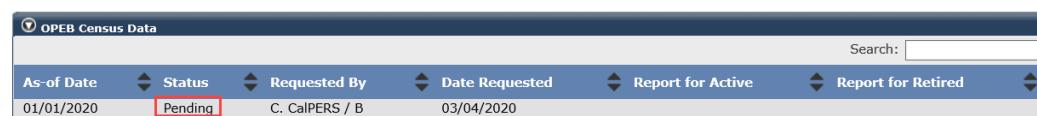
Step 4 Select the **I Agree** button after reading the Confidentiality and Non-Disclosure Agreement.

Step 5 Complete the *Please enter the As-of date* field.



Step 6 Select the **Submit** button.

Step 7 Within the OPEB Census Data section, the request will have a Pending status.



Within Two Days, You May Access the Report(s)

Step 8 Select the **Profile** global navigation tab.

Step 9 Select the **Health Contract** local navigation link.



Step 10 Select the **OPEB Data Extract** left-side link.



Step 11 Select the **I Agree** button after reading the Confidentiality and Non-Disclosure Agreement.

Step 12 Within the OPEB Census Data section, select a **View Report** link.



Step 13 Select the **Open** button in the dialogue box.



Step 14 Review the spreadsheet with your agency's data.

You have completed this scenario.

CalPERS Resources

Obtain more information by visiting the [CalPERS website](#) at www.calpers.ca.gov.

- [Business Rules & myCalPERS Classes](#)
Pathway: CalPERS website > Employers > (On the bottom right) Employer Education > Business Rules & myCalPERS Classes
- [myCalPERS Student Guides & Resources](#)
Pathway: CalPERS website > Employers > Employer Education > (On the right side under Resources) myCalPERS Student Guides & Resources
- [Policies & Procedures](#)
Pathway: CalPERS website > Employers > Policies & Procedures
- [Public Agency & Schools Health Benefits Guide \(PDF\)](#)
Pathway: CalPERS website > Employers > Policies & Procedures > Reference & Health Guides > Public Agency & Schools Health Benefits Guide (PDF)
- [Health Program Guide \(HBD-120\) \(PDF\) \(Member publication\)](#)
Pathway: CalPERS website > In the search box at top right, enter HBD-120 > CalPERS Health Program Guide
- [System Enhancements](#)
Pathway: CalPERS website > Employers > myCalPERS Technical Requirements > System Enhancements
- [Circular Letters](#)
Pathway: CalPERS website > Employers > Policies & Procedures > Circular Letters
- [Public Employees' Retirement Law \(PERL\)](#)
Pathway: CalPERS website > About > Laws, Legislation & Regulations > Public Employees' Retirement Law (PERL)
- [myCalPERS Employer Reports \(Cognos\) Catalog](#)
Pathway: CalPERS website > Employers > myCalPERS Technical Requirements > myCalPERS Employer Reports (Cognos) Catalog

CalPERS Contacts

Email

- To contact [employer educators](#) for questions and requests, email calpers_employer_communications@calpers.ca.gov.
- To receive information on participating in the CalPERS Health Benefits Program, contact [Health Program Consultation Services](#), email calpershealth@calpers.ca.gov.
- If your agency would like to make changes to its monthly employer health contribution, add or remove an optional provision such as vesting, or terminate your health contract, contact the [Health Resolutions and Compliance Unit](#), email healthcontracts@calpers.ca.gov.
- For [Other Post-Employment Benefits \(OPEB\)](#) extraction inquiries, email certbt4u@calpers.ca.gov.
- To [order health publications](#), email ossd_public_agency_requests_publication_fulfillment@calpers.ca.gov.
- To [request a custom Cognos health report](#), email hamd_data_services@calpers.ca.gov. It can take 6-10 weeks to fulfill each request. Additional information and approval may be required.

Phone or Fax

Contact CalPERS at **888 CalPERS** (or **888-225-7377**), Monday through Friday, 8:00 a.m. to 5:00 p.m., except on state holidays.

- Health Program Consultation Services: (916) 795-1233
- TTY: (877) 249-7442 (This number does not accept voice calls)
- CalPERS centralized fax number: (800) 959-6545

Submit Inquiry

You can send secure messages through myCalPERS. Expand the **Common Tasks** left-side navigation folder, then select the **Submit Inquiry** link to submit a question or request.