School Employer Advisory Committee

August 7, 2025



Housekeeping (1 of 2)

Webinar is being recorded

Attendee mics are muted

Meeting materials available on www.calpers.ca.gov

Email: CalPERS_SEAC@calpers.ca.gov



Housekeeping (2 of 2)

Options to submit a question for panelist(s):

- Q&A feature
- Raise Hand feature
 - Use raise hand feature to indicate you have a question. The host will call on you to unmute your mic and pose your question.
 - o While unmuted, your profile picture and name will display to the host and panelists
 - Only your name will display to the other attendees
 - Select Lower Hand to lower, if needed. Note: This will not mute your mic if you're unmuted.





Agenda (1 of 2)

myCalPERS Technical Support Resources - Mai Khang

Charter Schools – Andy Nguyen

Service Prior to Membership (SPM) and Arrears – Veronica Silva-Gil and Tad Baker

Special and Pensionable Compensation – Kenneth Noss

Break – 10 minutes



Agenda (2 of 2)

Post-Retirement Employment – Courtney McGourty

Permanent Separations – Andrew Harris

CalPERS Employer and Member Education Resources – Vernon Thomson

myCalPERS System Registration - Brad Hanson

Roundtable – Brad Hanson



myCalPERS Technical Support Resources

Mai Khang
Employer Account Management Division



Technical Support Overview

System Access Administrator (SAA) Resources

Technical Troubleshooting

Test Environment

Cognos Reports



System Access Administrator (SAA)

Tasks an SAA handle include:

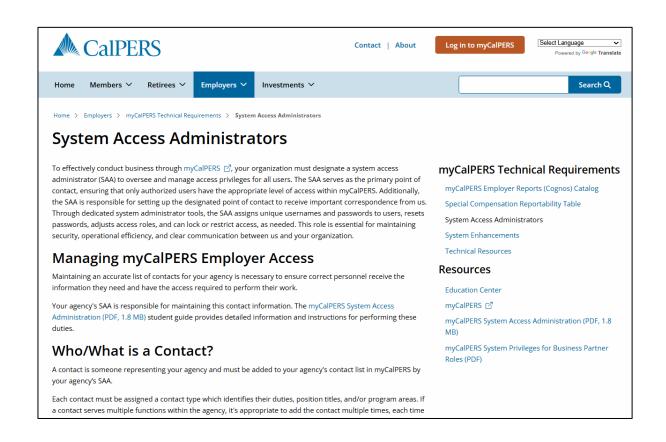
- Assigning usernames and passwords
- Deactivating users
- Assigning appropriate access roles
- Maintaining agency and business partner contact information



System Access Administrator Resources

System Access Administrators webpage

myCalPERS System Access
Administration (PDF, 2.2 MB)
student guide





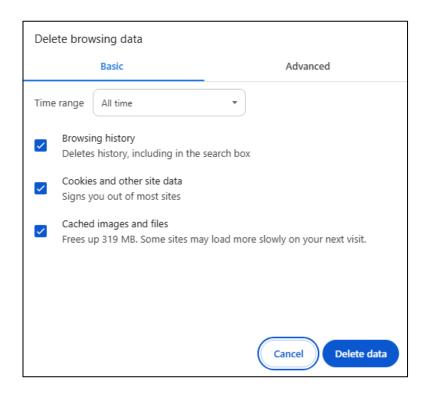
Technical Troubleshooting

For login and connectivity issues:

- Clear cache and cookies
- Update browser

For a forgotten password:

- Request a password reset from your SAA
 - Password reset steps for SAAs can be found in the <u>myCalPERS System Access Administration</u> (<u>PDF, 2.2 MB</u>) student guide





Test Environment (1 of 3)

The test environment is a clone of the live environment (production) and can be used to test file uploads

Links to access the test environment can be located on our Technical Resources webpage under File Readiness Testing



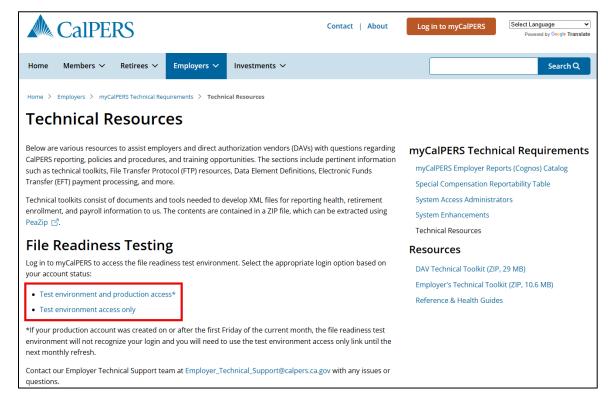
Test Environment (2 of 3)

Test environment and production access

 For accounts already loaded into the test environment (i.e., added prior to the most recent monthly refresh)

Test environment access only

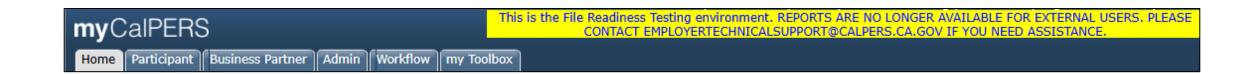
 For accounts created in the test environment after the most recent monthly refresh





Test Environment (3 of 3)

Tip: The presence of a yellow banner reading 'This is the File Readiness Testing environment...' confirms you are in the testing environment.



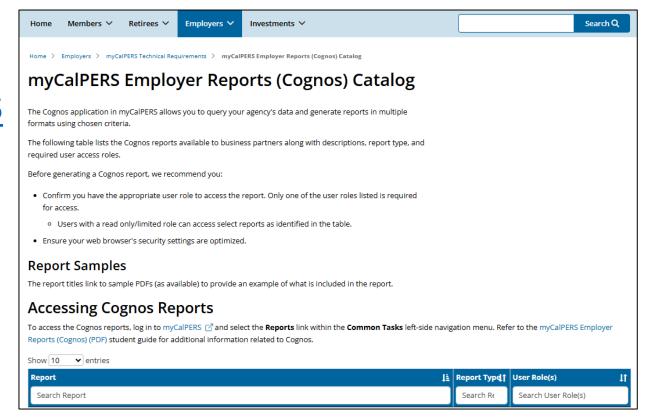


Cognos Reports (1 of 3)

We have over 70 Cognos Reports

Search through the <u>myCalPERS</u> <u>Employer Reports (Cognos)</u> <u>Catalog</u> by:

- Using keywords
- Filtering for report type
- Filtering by user roles

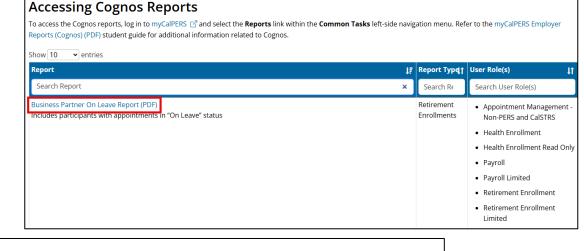




Cognos Reports (2 of 3)

The Cognos Catalog provides sample Cognos reports

Select the report name (as available) to open the sample report







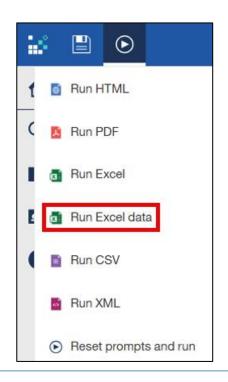
Cognos Reports (3 of 3)

myCalPERS Employer Reports (Cognos) (PDF) student guide

- Steps on how to:
 - Run reports in various formats
 - Run reports in the background
 Note: Do not change the delivery method to print or email.
 - Schedule reports

To create a customized report:

- Select 'Run Excel data' to pull the data into an Excel spreadsheet
- Apply filters to display only the desired data





myCalPERS Technical Support Contact Us

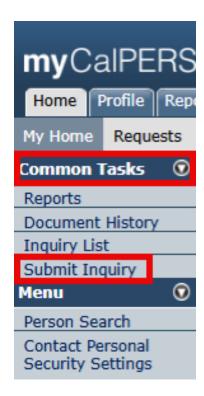
Submit an inquiry in myCalPERS

 Select 'Submit Inquiry' in the Common Tasks left-side navigation menu

Email: EmployerTechnicalSupport@calpers.ca.gov

Phone: **888 CalPERS** (or **888**-225-7377)

• Monday - Friday, 8:00 a.m. to 5:00 p.m.





myCalPERS Technical Support Resources Questions



Charter Schools

Andy Nguyen
Pension Contracts & Prefunding Programs



Background

CalPERS law allows for optional participation of charter schools

Charter schools can include or not include employees in CalPERS through its charter

CalPERS recently identified issues with the reporting of charter school employees to the system

Non-participating charter school employees cannot be reported under another district or county office



Charter School Compliance Obligations

Required to continue reporting employees to CalPERS until the school is dissolved

Pay schedule must be approved and adopted by the charter school's governing body

Pay schedule must be posted for public review and retained for a minimum of five years

Memorandum of Understanding (MOU) must be approved and adopted by the charter school's governing body and publicly posted



Appendix – Charter School Eligibility Criteria

Nonsectarian, tuition-free public school

Charter School State Statue

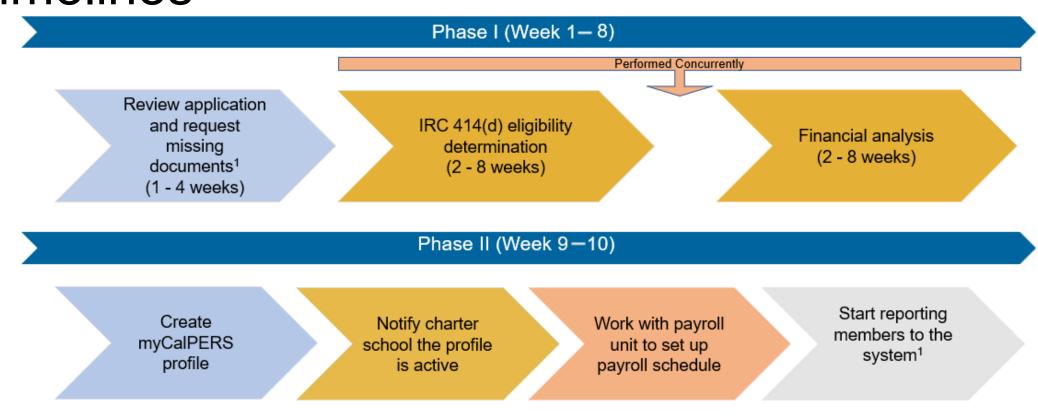
Statutory right to participate in the system

Fiscal responsibility

Ownership of assets upon dissolution or liquidation



Appendix – New Charter School Processing Timelines



¹Timeline is dependent on the employer



Charter School Contact Information

Pension Contracts Email: pension Contracts Email: pensioncontracts@calpers.ca.gov

MOU Review Email: MOU_Review@calpers.ca.gov

New Pension Contracts webpage



Charter School Resources

Public Agency & Schools Reference Guide (PDF, 3.0 MB)

CalPERS Customer Contact Center

• 888 CalPERS (or 888-225-7377)

CalPERS Website

Email: membership_reporting@calpers.ca.gov



Charter School Questions



Service Prior to Membership (SPM) and Arrears

Veronica Silva-Gil, EAMD
Tad Baker, MAMD



Service Prior to Membership (SPM) and Arrears Overview

Objective:

- Highlight the critical role employers play in certifying SPM and arrears
- Discuss the impact of accuracy and timeliness on employees, employers, and retirement systems

Key topics:

- What is SPM
- What is arrears
- Why certifications matter



Service Prior to Membership



What is Service Prior to Membership (SPM)?

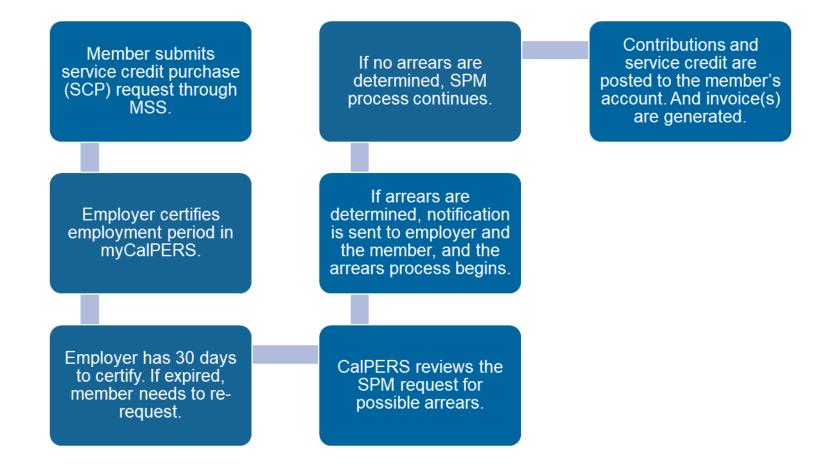
Service performed by an employee before they became a CalPERS member

Importance:

- Ensures employees receive opportunity to purchase all eligible service time
- SPM needs to be completed prior to retirement
 - Members are not eligible to purchase SPM after retirement



SPM Process





Arrears



Membership Arrears

What are arrears?

- Two types:
 - Member paid
 - Employer paid

What triggers an arrears review?

- Reporting late appointments
- Service credit purchases requests



Employer-Paid vs. Member-Paid Arrears

Employer-Paid Arrears

- Government Code 20283
- Late appointments
- Member and employer contributions
- Admin fee
- Cannot be passed onto the employee/member

Member-Paid Arrears

- Government Code 20160
- Before July 1, 1994
- Only responsible for employer contributions
- 20283 "reasonably known"



Causes of Arrears

Late Appointments

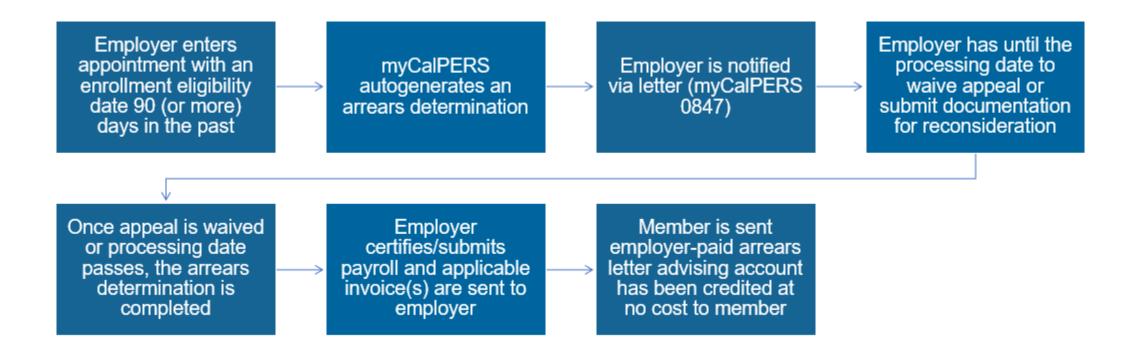
- Automated
- Employer-paid arrears

Service Credit Purchases

- Membership Team Review
- Member-paid or employer-paid arrears



Arrears Process for Late Appointment





Employment Certifications



Accurate and Timely Certifications

Accuracy:

- Ensures employees receive proper credit for their service
- Prevents errors in retirement benefit calculations
- Reduces risk of audit findings

Timeliness:

- Avoids delays in processing employee benefits
- · Helps employees make informed decisions about their retirement
- Ensures compliance with the Public Employees' Retirement Law (PERL)



Consequences of Inaccurate/Delayed Certifications

Employees:

- Loss of service
- Reduced or delayed retirement benefits
- Increased financial risk
 - Unresolved membership date validation and arrears determinations
 - Higher costs

Employers:

- Legal and financial liabilities
- Increased administrative workload due to corrections and audits



Employer Responsibilities

Accurately verify and certify employee service records Identify and report membership promptly Collaborate with CalPERS to provide records upon request Best Practices:

- Maintain detailed employment records
- Promote early purchasing
 - Lower cost
 - o Records still available
- Train staff on certification requirements
- Implement internal checks for accuracy



SPM and Arrears Conclusion

Accurate and timely certifications are essential for ensuring fair and accurate retirement benefits

Employers play a pivotal role in maintaining compliance and supporting their employees

Investing in better processes and training benefits everyone involved



SPM and Arrears Resources

myCalPERS Employment Certification Functionality (PDF, 2.0 MB) student guide

Public Employees' Retirement Law (PERL) (PDF, 12.2 MB)

CalPERS Public Agency & Schools Reference Guide (PDF, 3.0 MB)

<u>Circular Letter 200-065-14 (PDF)</u> – Common Membership Findings Found in CalPERS Public Employer Reviews

Employment Certification webpage



Service Prior to Membership (SPM) and Arrears Questions

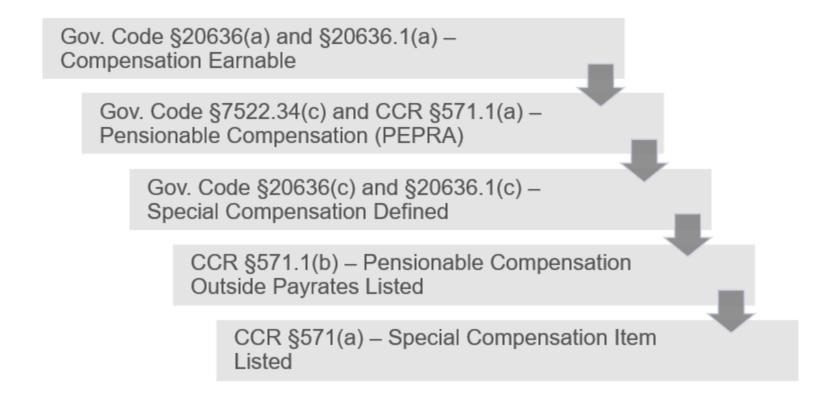


Special and Pensionable Compensation

Kenneth Noss
Employer Account Management Division



Special/Pensionable Compensation Compliance Flowchart





Classic Member Special Compensation (1 of 4) Gov. Code §20636.1(c) – Defined

Payment for special skills, knowledge, abilities, work assignments, workdays or hours, or other work conditions

Must be available to all employees in the same group or class

One person is not a group or class



Classic Member Special Compensation (2 of 4)

Exclusive list of 104 items of special compensation

- Incentive Pays
- Educational Pays
- Premium Pays
- Special Assignment Pays
- Statutory Items

Specifically, and exclusively defined



Classic Member Special Compensation (3 of 4) CCR §571(b) – Requirements

Contained in a written labor policy or agreement

Available to all members in a group or class

Part of normally required duties

Performed during normal hours of employment

Paid periodically as earned



Classic Member Special Compensation (4 of 4) CCR §571(b) – Requirements

Historically consistent

Not paid exclusively in the final compensation period

Not final settlement pay (defined under CCR 570)

Does not create an unfunded liability



PEPRA Member Pensionable Compensation (1 of 5)

CCR §571.1(a)(b) - Defined

Compensation outside of payrates

For employees that became CalPERS members after January 1, 2013

Must be available to all employees in the same group or class

One person is not a group or class



PEPRA Member Pensionable Compensation (2 of 5)

CCR §571.1(b) – List

Exclusive list of 98 items of special compensation

- Excluding:
 - o Bonus Pay
 - Off-Salary Schedule Pay
 - Management Incentive
 - Fair Labor Standards Act (FLSA) (Miscellaneous Members)
 - Uniform Allowance
 - Temporary Upgrade Pay
 - Value of Employer Paid Member Contributions (VEPMC)

Specifically, and exclusively defined



PEPRA Member Pensionable Compensation (3 of 5)

CCR §571.1(a) - Requirements

Available to all members in a group or class

Part of normally required duties

Performed during normal hours of employment

Paid periodically as earned

Historically consistent



PEPRA Member Pensionable Compensation (4 of 5)

CCR §571.1(a) – Requirements

Not final settlement pay (defined under CCR 570)

Does not create an unfunded liability

Paid pursuant to the publicly available pay schedule (PAPS), with items listed and conditions of payment

Cannot reference another document other than those outlined in Gov. Code §20049



PEPRA Member Pensionable Compensation (5 of 5)

Gov. Code § 20049 – Labor Policy

Written policy, agreement, memorandum of understanding, legislative action of the employer's governing body used by the employer to specify special compensation of represented and unrepresented employees



Written Labor Agreement Requirements

Written Labor Policy or Agreement Requirements

Duly approved in a public meeting pursuant to public meetings laws

Contains conditions for payment

Immediately accessible

Effective and revision dates

Does not reference another document



Compliant Special and Pensionable Compensation Process Checklist (1 of 2)

For compensation outside normal payrate

Available to all employees in the group or class

Classic: Must be contained in a Written Labor Policy (WLP)

PEPRA: Must be contained in a WLP or PAPS



Compliant Special and Pensionable Compensation Process Checklist (2 of 2)

For normally required duties during normal working hours

Paid periodically and reported as earned

Complies with definition in CCR 571 or 571.1

Conditions of payment

- Eligibility
- Amount (percentage or dollar amount)



Compliant WLP Checklist

Duly approved in a public meeting during open session

All compensation listed conforms with PERL definitions

Contains all conditions of payment

Immediately available for public review

Contains effective and revision dates

Identifies all covered employees (group or class)

Cannot reference another document to identify compensation

Retained for public inspection for no less than five years



Special and Pensionable Compensation Questions



Break



Post-Retirement Employment

Courtney McGourty
Employer Account Management Division

Post-Retirement Employment Overview

Options for employment without reinstatement

Restrictions

Consequences

Information available in myCalPERS



Work Without Reinstatement

Extra Help

- During an emergency, or
- Special skills to perform work of limited duration
 - Addressing a backlog of work
 - Work on a special project
 - Must have a limited duration
 - Cannot be indefinite or permanent solutions to a business need



Restrictions (1 of 4)

Bona fide separation

60-day break in service if under normal retirement age

- No verbal or written pre-arranged agreements
- Normal retirement age highest age in listed all of retiree's formulas (max 62 years)
- Only exception is emergencies declared by the governor
 - Only allows exemption from the 60-day requirement



Restrictions (2 of 4)

180-day wait period

Exceptions:

- Safety employment
- Resolution on file by the governing body passed in a public meeting defining the necessity of the retiree appointment prior to the 180-days (not on consent calendar)
 - Must be received and reviewed by CalPERS prior to first day of employment



Restrictions (3 of 4)

Hours

- 960-hour fiscal year limit
 - All CalPERS employers combined
- Only exception is from an Executive Order issued by the governor



Restrictions (4 of 4)

Pay

- Payrate is determined by duties performed
- Must be reported as an hourly rate based on monthly divided by 173.333
- Payrate must be on a publicly available pay schedule
- No additional benefits or compensation



Employer Responsibility

Ensure compliance when hiring a retired annuitant with all restrictions

Ensure proper documentation justifying the need for the retiree's employment

Retired Annuitant Hiring Questionnaire (CalPERS-6966) (PDF)

Report retired annuitant employment timely and accurately to avoid fees and accurate data

Document the retiree certified they did not receive unemployment insurance in the previous 12 months



Consequences

Reinstatement to active membership

- Retirement ceases
- Overpayment of benefits
- Cost-of-Living Adjustment (COLA) restarts at time of new retirement
- Potential health benefit impacts
- Contributions required for service reported during violation period

Violation remedy – required repayment of all benefits paid during violation period

- Lump sum payment
- Actuarial Equivalent Reduction (AER)



Information Available in myCalPERS

Useful information in myCalPERS

- 180-day wait period first day retiree would be eligible to work without a resolution waiver
- Warning notification if entering appointment that could be a bona fide separation violation
- Notice of hours reported for that fiscal year with any other appointment that member may have upon entering in a new appointment

Member Self Service (MSS)

- Retirees can locate their:
 - Max normal retirement age
 - Total hours
 - 180-day return date



Post-Retirement Employment Contact Information

CalPERS Customer Contact Center

• **888 CalPERS** (or **888**-225-7377)

CalPERS website

Email: Working_After_Retirement@calpers.ca.gov



Post-Retirement Employment Questions



Permanent Separations

Andy Harris
Employer Account Management Division



Reporting Requirements

Employers are required to report all CalPERS-covered employment and updates timely including, but not limited to:

- Membership enrollment
- Non-contributory employment
- Permanent separation from employment
- Leave of absences



Impacts of Not Reporting Timely

Incorrect membership enrollment

PEPRA/classic

Incorrect formula placement

Reciprocity determinations

Illegal retirements



August 2025 System Enhancements (1 of 2)

Auto separation of appointments where zero payroll has been reported for 12 months or more

- Notification will be sent warning of potential separation to the employer at three months of zero payroll reported
- Notification will be sent warning of potential separation to the employer and member at six months of zero payroll reported
- Notification of separation to employer and member at 12 months



August 2025 System Enhancements (2 of 2)

Upon retirement, a missing separation date on any appointment will generate notifications to both the employer and retiree

- Month two First notification advising of missing separation date and potential suspension of benefits
- Month four Final notification of missing separation date and advising benefits will be suspended until separation date is reported

Employers must immediately report the separation date upon notification to avoid benefit suspension for the retiree



Not Separated

If the member is not separated from employment with your agency, they may be illegally retired

Notify CalPERS immediately if this is your situation and we will work with our benefits team to cancel their retirement



Permanent Separations Questions



CalPERS Employer and Member Education Resources

Vernon Thomson

Customer Education & Outreach Division



Two Types of Education





Employer Education

Member Education



Employer Education Class Types

Business Rules

- Laws
- Regulations

myCalPERS

- Navigation
- Transactions



Employer Education Delivery and Resources

Online Classes

24/7 Access

Self-Paced

Instructor-Led Classes

Virtual and In Person

Live and Interactive

Resources

Business Rules Reference & Health Guides

myCalPERS Student Guides



Business Rules Classes

Business Rules In-Person or Virtual Instructor-Led Training

Class Day	Class Time	Delivery Method	Topic	
Day 1	1:00-4:00 p.m.	In Person or Virtual	Business Rules for School Employers	
Day 2	8:30-11:30 a.m.	Virtual	Business Rules for Public Agency Employers	
Day 2	9:00 a.m12:00 p.m.	In Person	Business Rules for Public Agency Employers	
Day 2	1:00–3:30 p.m.	In Person or Virtual	Business Rules: Health for Public Agency and School Employers	
Day 3	8:30-10:00 a.m.	Virtual	Advanced Compensation	
Day 3	9:00-10:30 a.m.	In Person	Advanced Compensation	
Day 3	10:30 a.m12:00 p.m.	Virtual	Advanced Membership	
Day 3	11:00 a.m12:30 p.m.	In Person	Advanced Membership	

State Business Rules classes are offered periodically on day three of training or by request.



myCalPERS Classes

myCalPERS In-Person or Virtual Instructor-Led Training

Class Day	Class Time	Delivery Method	Topic
Day 1	8:30–11:30 a.m.	In Person or Virtual	myCalPERS Health Enrollment
Day 1	12:30–3:00 p.m.	In Person	myCalPERS Retirement Enrollment
Day 1	1:00–3:30 p.m.	Virtual	myCalPERS Retirement Enrollment
Day 2	8:30–11:00 a.m.	In Person or Virtual	myCalPERS Payroll Reporting
Day 2	12:00–2:30 p.m.	In Person	myCalPERS Payroll Adjustments
Day 2	1:00-3:30 p.m.	Virtual	myCalPERS Payroll Adjustments
Day 3	8:30–10:00 a.m.	In Person or Virtual	Employer Reports (Cognos)
Day 3	1:00–3:00 p.m. (every other month)	Virtual	myCalPERS System Access Administration

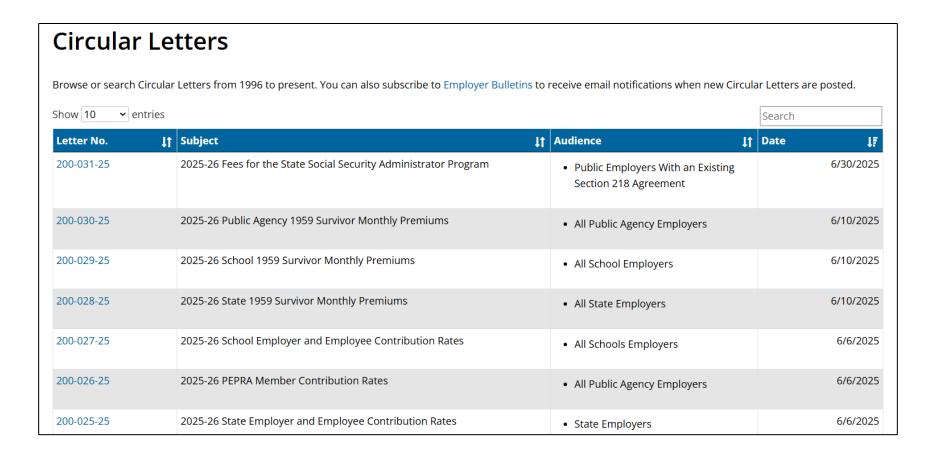


Employer Sponsored Trainings

Tailored trainings based on your agency's contract and needs myCalPERS and business rules training in-person or virtually Flexible scheduling

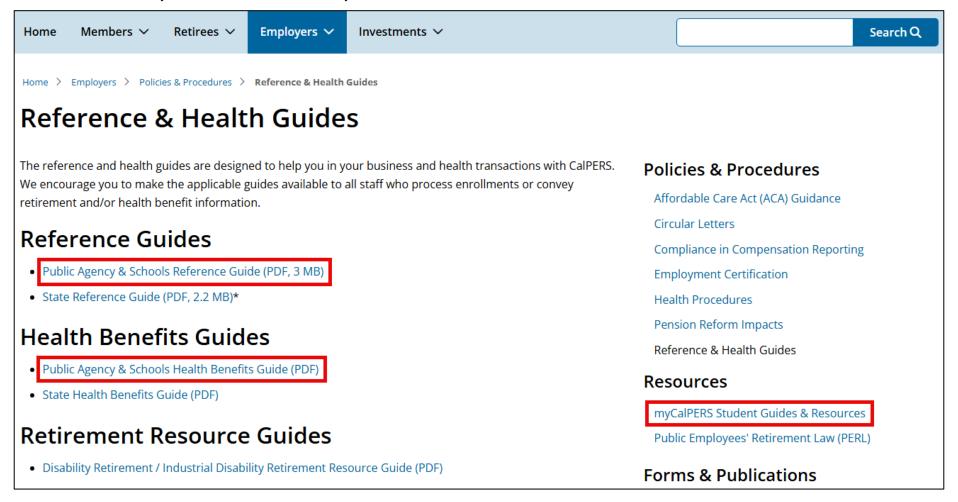


Circular Letters





Reference, Health, and Student Guides





Member Resources

Member Education Center

Member Education Bulletin

CalPERS Benefits Educational Events (CBEEs)

myCalPERS Registration

Regional Office Appointments



Education Center

Home > Education Center

Education Center

Our Education Center has information on CalPERS free online and instructor-led classes for our members based on career stage, as well as our employers to help them conduct business with CalPERS. For members, our CalPERS Benefits Education Events (CBEEs) are held regularly throughout the state and online.

For our employers, our instructor-led and self-paced online employer classes are designed to help you understand your business-related reporting responsibilities. You'll learn how to effectively use myCalPERS and avoid late fees and administrative costs. In addition, employers are invited to our CalPERS Educational Forum offered each fall.

You can also find information on how to sign up for and use myCalPERS.



Why Attend a CalPERS Benefits Education Event (CBEE)?

Get to know your benefits at a CBEE to stay on track toward a healthy retirement.

Learn More

Member Education

Learn how to maximize your benefits and plan for retirement by attending our classes and events inperson and virtually.

Member Education

Employer Education

Discover trainings and events for new and current employers to navigate policies and processes for a successful partnership with CalPERS.

Employer Education

Using myCalPERS

Access real-time details about your CalPERS account and conduct business 24/7. Take advantage of retirement estimates, service credit purchases, health transactions, educational opportunities, and more.



Member Education Bulletin



About CalPERS Member **Education Bulletin**

CalPERS Member Education Bulletins provide information regarding the latest events for members. You'll learn about our events, webinars, and instructor-led classes.

Follow Us











July 1, 2025

Member Education Bulletin

Upcoming Educational Opportunities

Take Charge Early - CalPERS Members: Early Career Basics Premieres July 17

Are you or someone you know in the early stages of your career? Now is the perfect time to understand your CalPERS benefits and take control of your financial journey.

Our newest video, CalPERS Members: Early Career Basics, is designed to help you lay the groundwork for a secure retirement. You'll learn what your CalPERS benefits include, the different sources of retirement income, and tools and resources available to support you along the way.

Whether you're just getting started or looking to plan ahead, this video will give you the knowledge and confidence to make informed decisions throughout your career.

Date: Thursday, July 17, 2025

Location: Online Time: 12:00 p.m. Registration: Free



CalPERS Benefits Education Event (CBEE)



CalPERS Benefits Education Event Details

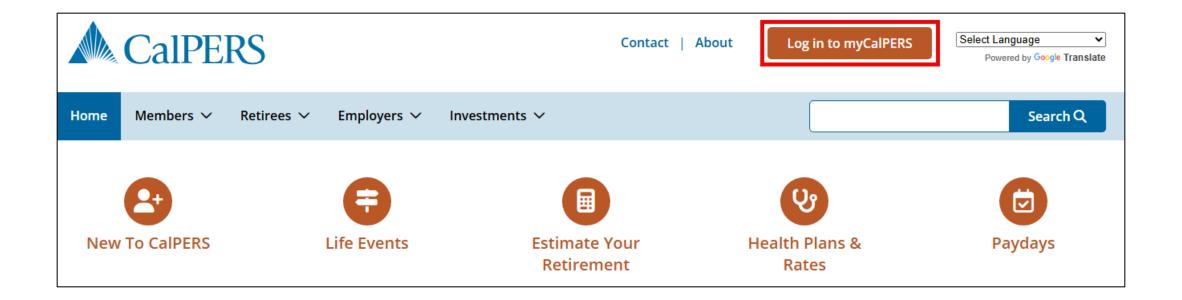
Upcoming Events

Our next in-person CalPERS Benefits Education Event (CBEE) will occur in early 2026, but don't miss out on our next virtual event Wednesday, August 13 and Thursday, August 14. Registration will open in mid-July.

For reminders about upcoming events and all our educational resources, subscribe to our Member Education Bulletin.



myCalPERS Registration





Regional Office Appointments (1 of 2)

Help your employees prepare for a CalPERS Regional Office appointment

Encourage early prep

- Ask them to register and log in to myCalPERS
- Review: retirement estimates, service credit, health information, pending items
- Encourage them to explore available educational classes and enroll in one that fits their needs
- Remind them to review their confirmation letter for key details and instructions



Regional Office Appointments (2 of 2)

Clarify their goals

- What needs are they trying to address
- Help them write down key questions in advance

Day of essentials

- Valid government issued photo ID
- Cell phone
- myCalPERS login credentials
- Any forms or paperwork related to their specific request (e.g., service credit, health enrollment, retirement estimate and/or application)



Contact Us

Email our employer educators: calpers_employer_communications@calpers.ca.gov



CalPERS Employer and Member Education Resources Questions



myCalPERS System Registration

Brad Hanson
Employer Account Management Division



Roundtable

Brad Hanson
Employer Account Management Division



Thank you

