



<Return address>

[Date]

[Plan Member Name]

[Address]

[City, State ZIP]

**Important Information about Your Diabetes Testing Supplies -
To receive coverage under Medicare Part B, you must use an approved Medicare Part B
contracted supplier.**

Dear [Member Name]:

The Centers for Medicare & Medicaid Services (CMS) has a National Mail Order Program for diabetes testing supplies that requires Medicare Part B members to use a Medicare contracted supplier. OptumRx Home Delivery Pharmacy is **not** one of the Medicare National Mail Order contract suppliers. This applies to diabetes testing supplies only and will not affect other items and prescriptions you currently fill through OptumRx Home Delivery Pharmacy, including oral medications for treating diabetes.

What diabetic supplies are covered under Medicare Part B?

- Glucose testing monitors and test strips
- Lancet devices and lancets

How do I find a contracted Medicare Part B pharmacy?

1. Visit www.medicare.gov and click on "What Medicare Covers" and select "Find Suppliers of Medical Equipment & Supplies."

NOTE: Walgreens is a contracted Medicare Part B provider.

2. Call Medicare toll-free at 1-800-633-4227.
3. You may use any out-of-network pharmacy or mail service that is contracted as a Medicare Part B provider for diabetes testing supplies.

NOTE: You may be responsible for the copay* at the time of service and will need to submit for reimbursement to Medicare (not OptumRx or the Plan). You can find the address to Medicare for claim submission on the back of your Medicare Part B ID card.

Your next steps:

For your health and safety, it is important that you always have diabetes testing supplies on hand.

1. If you will be using a new Medicare Part B pharmacy, have your doctor write you a new prescription for your diabetes testing supplies. Medicare does not allow existing prescriptions to be transferred to new pharmacies.
2. Present your Medicare Part B card (your red, white, and blue card) at the time of service, not your OptumRx Medicare Part D ID card. Valid claims will be paid by Medicare.

If you have any questions regarding your Medicare Part B coverage for diabetic supplies, please call OptumRx Member Services at **1-855-505-8106 (TTY users call 711)**. Representatives are available 24 hours a day, 7 days a week.

Sincerely,

OptumRx Member Services Team

*Copayment, copay or coinsurance means the amount a member is required to pay for a prescription in accordance with a Plan, which may be a deductible, a percentage of the prescription price, a fixed amount or other charge, with the balance, if any, paid by a Plan. OptumRx does not operate the website/organization listed here, nor is it responsible for the availability or reliability of their content. This listing does not imply or constitute an endorsement, sponsorship or recommendation by OptumRx. Your privacy is important to us. Our employees are trained regarding the appropriate way to handle your private health information.

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