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Circular Letter

October 19, 2016

TO: ALL HEALTH BENEFIT OFFICERS AND ASSISTANT HEALTH BENEFIT OFFICERS

SUBJECT: BLUE SHIELD OF CALIFORNIA'S PHARMACY BENEFIT MANAGER TRANSITION

Purpose The purpose of this circular letter is to provide information to all employers about Blue Shield's Pharmacy Benefit Manager (PBM) transition to CVS Caremark that will be effective January 1, 2017.

Background Blue Shield of California has signed an agreement with CVS Caremark to manage its retail pharmacy network effective January 1, 2017, subject to approval by the Department of Managed Healthcare. (DMHC)

Member Impact

- **Retail Pharmacy** - The CVS Caremark retail pharmacy network will replace Blue Shield's current retail pharmacy network.
- **Specialty Pharmacy** - CVS Caremark will replace Walgreen's specialty pharmacy as Blue Shield's contracted network specialty pharmacy.
- **Mail Service Pharmacy** - CVS Caremark will replace PrimeMail as Blue Shield's contracted network mail order pharmacy.

Member Communication The Blue Shield microsite has been updated with the CVS Caremark information and can be found at <https://www.blueshieldca.com/sites/calpersmember/plans-benefits/pharmacy/updates.sp>.

In October, Blue Shield will send an email to current members that have an email address on file.

Blue Shield will notify all affected members via mail no later than November 1, 2016.

**Additional
Sources**

For additional information, please visit blueshieldca.com/calpers or contact Shield Concierge at (800) 334-5847, 7 a.m. to 8 p.m., seven days a week.

Kathy Donneson, Chief
Health Plan Administration Division