

# One Voice, Big Impact: Strategic Alignment Across California's Public Purchasers

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# Today's Agenda

## California's Aligned Approach and Why it Matters

### Statewide Quality Framework

- Early Impact: CalPERS' first year

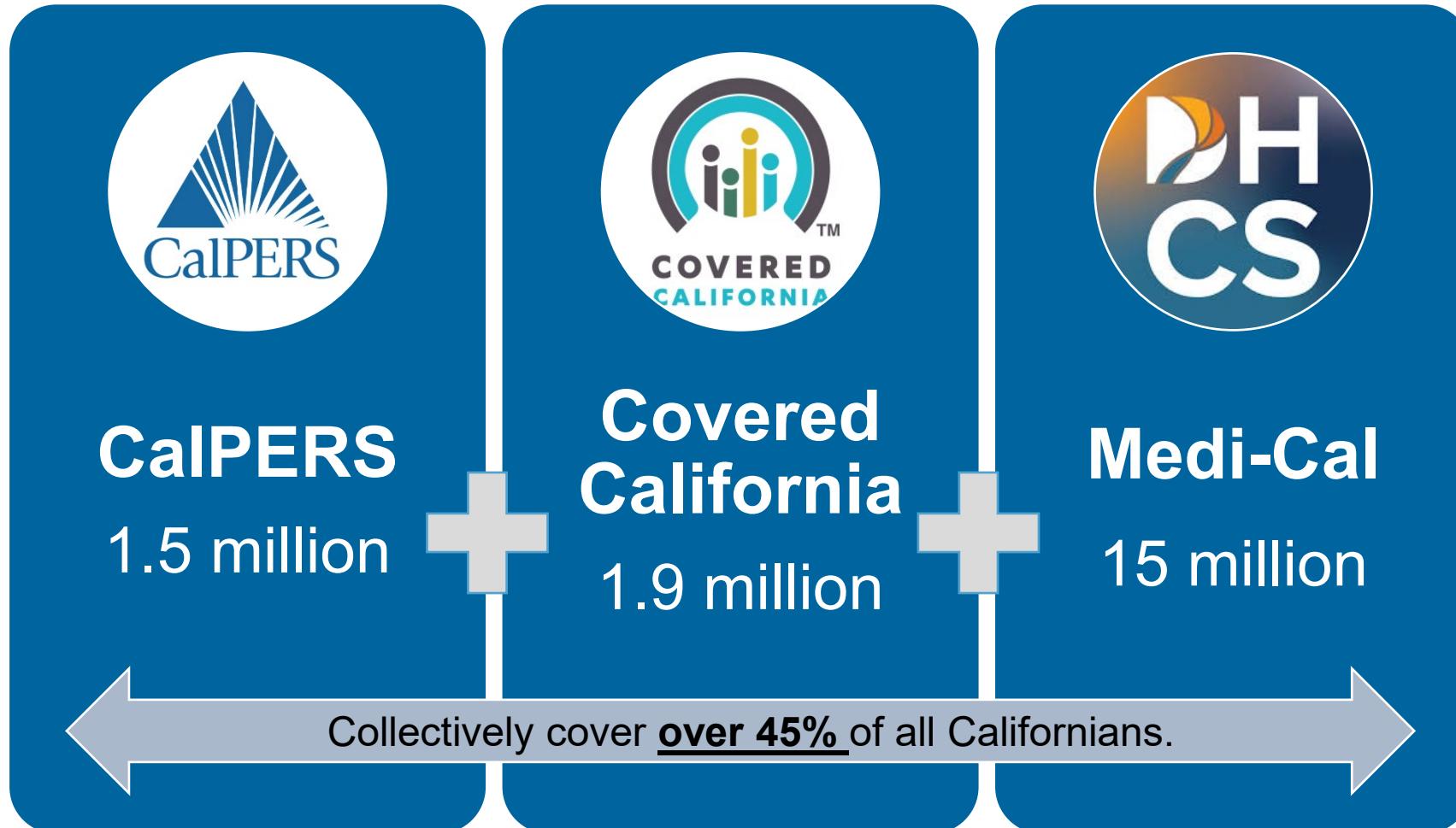
### Beyond Measurement: A Broader Model of Partnership

- Equity
- Advocacy

### Future Areas of Alignment

- Pharmacy
- Access

## An Aligned Statewide Approach to Improve Care Delivery



# California Public Purchaser Quality Framework



# Measures that Matter for our Members

## Childhood Immunizations



Vaccines have prevented millions of deaths and disabilities. When enough people are vaccinated, it protects those who can't be vaccinated.

## Colorectal Cancer Screening



Colorectal cancer is the second leading cancer cause of death in the U.S. In 2023, more than 5,500 Californians died from colon cancer, a preventable disease.

## Controlling High Blood Pressure



High blood pressure can cause heart disease, which is the leading cause of death in the U.S. More than 150,000 of our members have hypertension.

## Diabetes Care



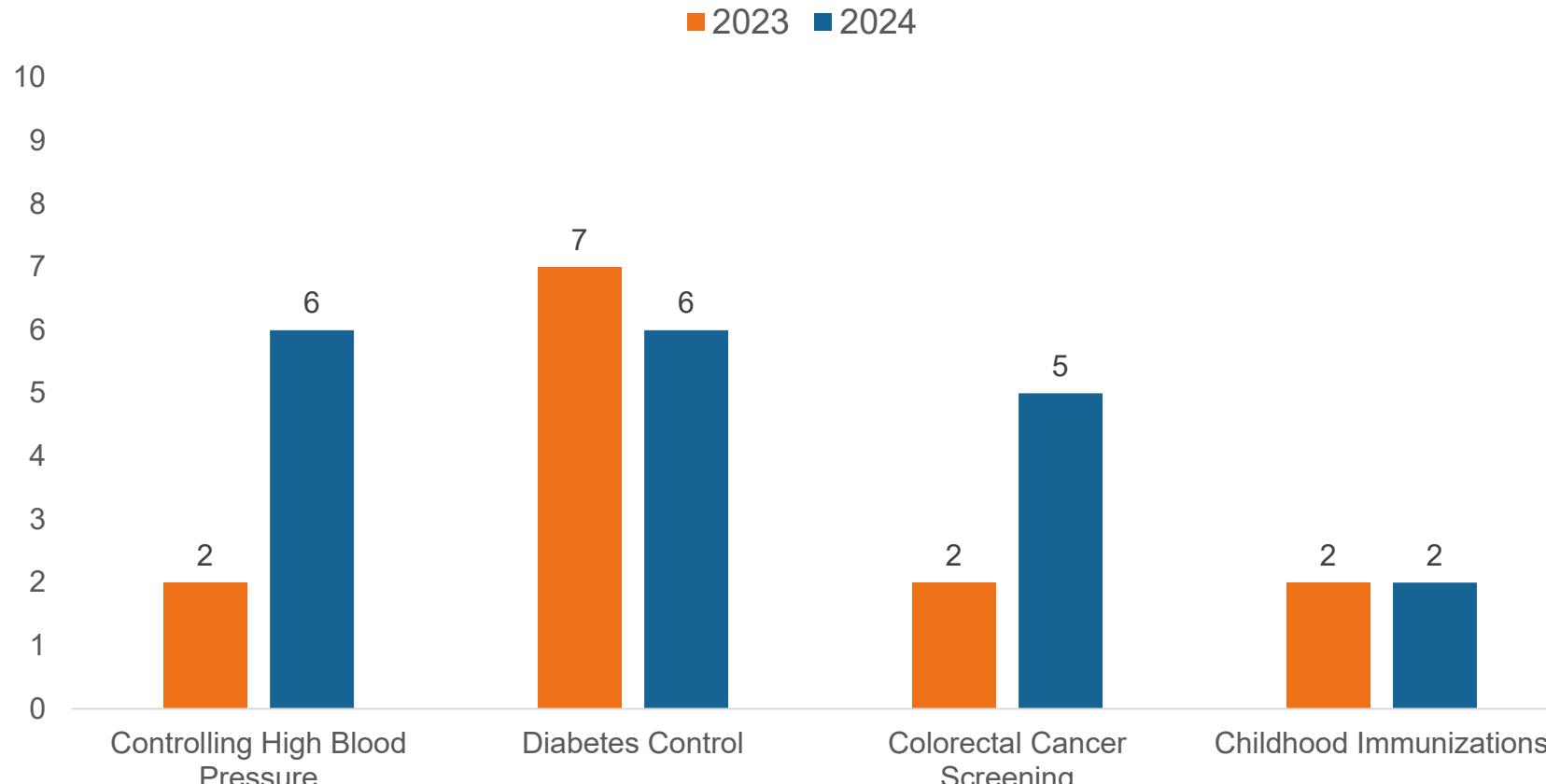
11.5% of the California population has been diagnosed with diabetes. More than 100,000 of our members have diabetes.

# CalPERS Quality Alignment Measure Set

Year 1 Results

January 2024 – December 2024

# Health Plans That Met our Quality Goals in 2024 (66th Percentile)



*\*CalPERS has 10 Commercial Health Plans  
2024 results are preliminary*

# Health Plans Serving 90 Percent of Members Improved Chronic Disease Management and Cancer Screening from 2023

	# of Plans Improved	% of CalPERS Members in Plans that Improved
 Controlling Blood Pressure	6/10	91%
Diabetes Control	6/10	91%
Colorectal Cancer Screening	6/10	91%

# Most HMO Members are in Plans that Outperformed the National 66th Percentile for Chronic Disease and Cancer Screening

	# of Plans Met Target	% of CalPERS Members in Plans that Met Target
 <b>Controlling Blood Pressure</b>	6/10	91%
<b>Diabetes Control</b>	6/10	91%
<b>Colorectal Cancer Screening</b>	5/10	85%

## Beyond the 66<sup>th</sup> Percentile: Two CalPERS' Plans Outperformed 90% of HMO Plans Nationwide

Controlling Blood Pressure

Colorectal Cancer Screening



KAISER PERMANENTE®



KAISER PERMANENTE®

**SHARP**  
HEALTH PLAN

# Childhood Immunization Challenges

Kaiser and Sharp are the only health plans that exceeded the national 66<sup>th</sup> percentile

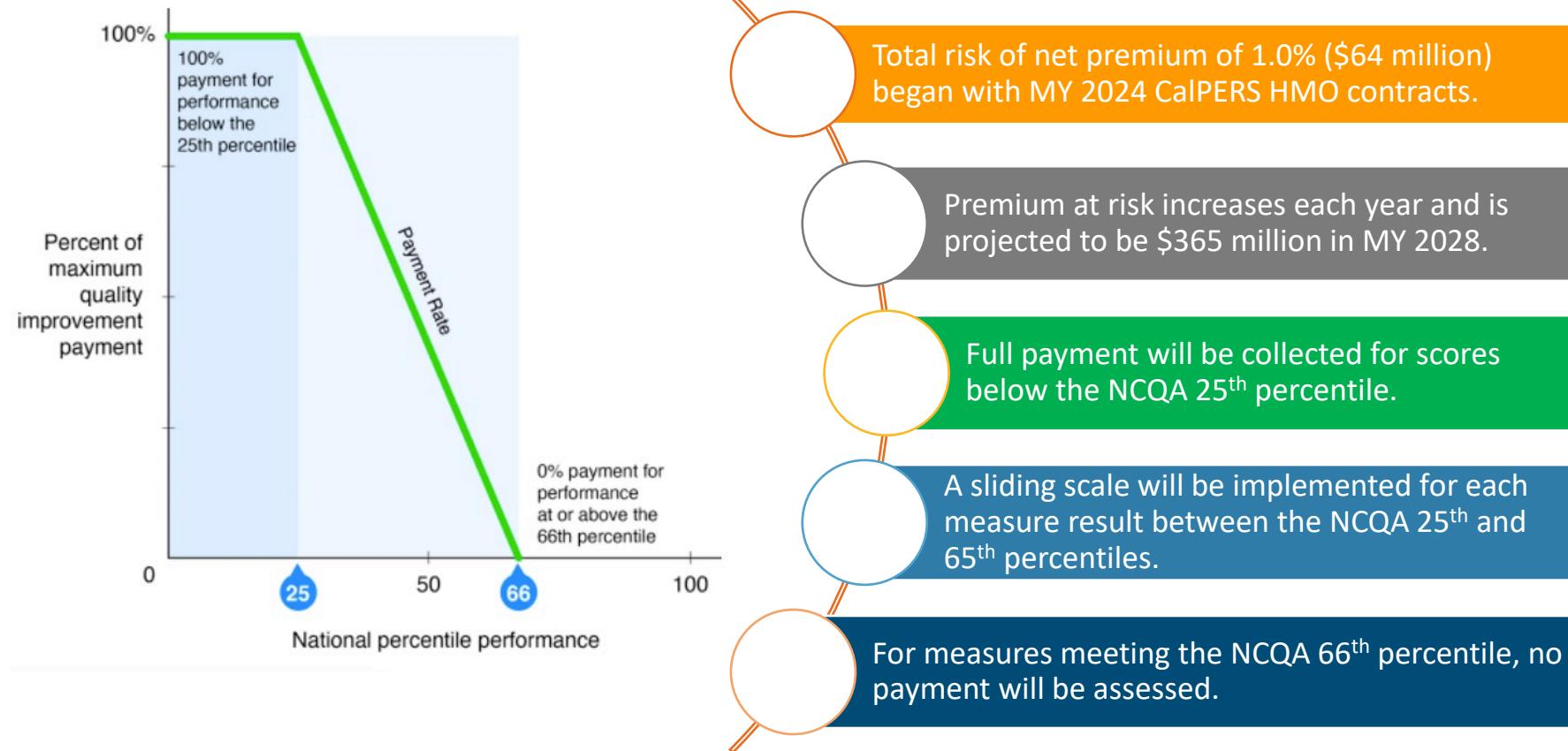
Vaccine hesitancy

Access barriers or cultural barriers

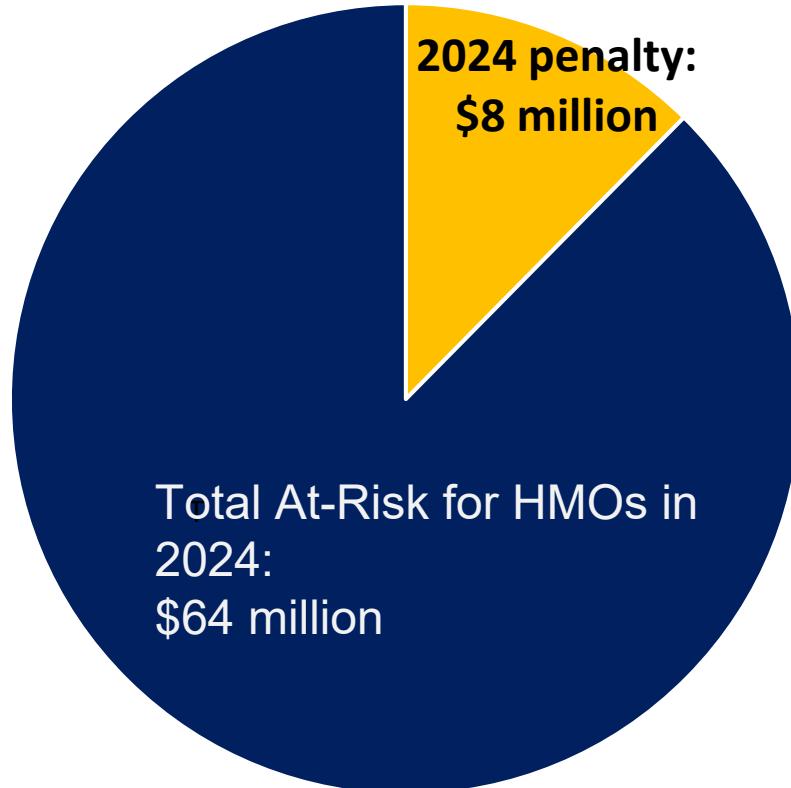
Provider-related factors: missed opportunities to administer or inadequate reminder systems

Data and documentation issues: incomplete records, EHR/registry limitations, coding errors

# CalPERS QAMS Quality Improvement Payment Structure



## Projected 2024 HMO Quality Penalties



- 9 of 10 HMO plans will pay quality assessment
- Kaiser is our only plan that will pay no penalty

**Penalties collected will be used to lower premiums for all members.**

# Beyond Measures

*Partnering for a healthier and more equitable future*

# Collaborating to Drive Change

Behavioral Health  
Improve access,  
outcomes, experience



Health Equity  
Achieve and  
improve outcomes



Virtual Care  
Improve quality  
and access



CalPERS,  
Covered California,  
Medi-Cal, OHCA,  
DMHC



Clinical Performance  
Measures  
Drive improvement across  
purchasers



Advanced  
Primary Care  
Improve outcomes, access,  
and coordinated care



Data Exchange  
Inform population  
health management

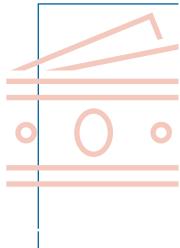
# Health Equity Aligned



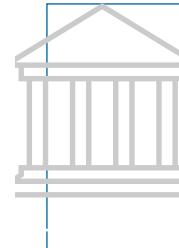
- Culturally and Linguistically Appropriate Services
- Accountability for Addressing Disparities
- REAL / SOGI Data Collection
- Diverse Workforce
- Updated Reporting & Enhanced Oversight

## Purchasers Advocating to Support Health Policy

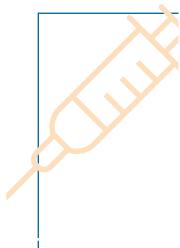
We wrote to federal bodies such the US Senate and House of Representatives to address:



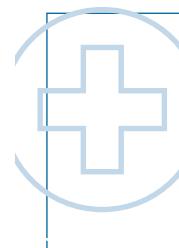
Incentivizing alternative payment models that impact population health outcomes



Supporting legislative changes that improve health care quality, access, and affordability



Enhancing coverage of preventive services under the Affordable Care Act



Protecting access to affordable health insurance coverage for individuals and families in California.

## Areas of Future Alignment

### Access

- Network overlap analyses
- Collaborating on secret shopper surveys

### Pharmacy

- Leverage purchasing power of 3 purchasers to impact pharmacy market

# Questions