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Answers to Frequently
Asked Questions



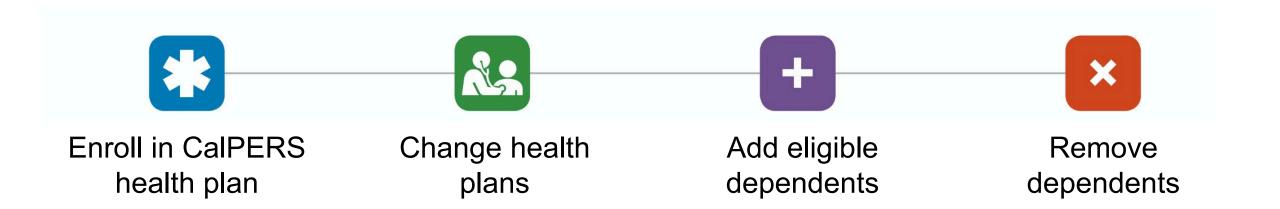


2025 Open Enrollment Key Dates





What Members Can Do During Open Enrollment





Online Health Enrollments



Open Enrollment health plan changes

Approval not required



New enrollments and adding/removing dependents

Approval required



Use of functionality is at the discretion of your agency



Monitor transactions through Cognos reports



Make Dependent Demographic Updates in myCalPERS



Demographics on health enrollment file must match myCalPERS



Update dependent demographics in myCalPERS — no need to call CalPERS



File will error out if demographics do not match





Dental & Vision Open Enrollment



Visit <u>www.calpers.ca.gov/MembersDentalVision</u> for more details.





Basic Health Plans

HMOs

Anthem Blue Cross Select

Anthem Blue Cross Traditional

Blue Shield of CA Access+

Blue Shield of CA Trio

Health Net of CA Salud y Más

Kaiser Permanente

Sharp Health Plan

UnitedHealthcare SignatureValue Alliance

UnitedHealthcare SignatureValue Harmony

Western Health Advantage

PPOs

PERS Gold

PERS Platinum

EPOs

Blue Shield of CA



Association Plans

CA Association of Highway Patrolmen Available out-of-state

CA Correctional Peace Officers Association

Available out-of-state (Medicare only)

Peace Officers Research Association of CA Available out-of-state

You must belong to the specific employee association and pay applicable dues to enroll in an association plan. All association plans offer a Medicare option.



Service Area Changes

Monterey County

Blue Shield Trio

Blue Shield Access+

Monterey County members who are currently enrolled in Blue Shield Trio will be administratively transferred to Blue Shield Access+ if they do not make a change during Open Enrollment.



Value-Based Insurance Design Change (VBID) – PERS Gold

- Every year that you're enrolled in PERS Gold, you can earn up to \$500 in credits
 toward your in-network inpatient deductible by completing healthy activities.
 There is no cost to complete these activities.
- Dependents of any age (other than a spouse or domestic partner) will automatically receive all five credits.
- Combined family deductible credits will not exceed \$1,000.

The in-network inpatient deductible credits will be applied and tracked in the Included Health application. To access this information, visit www.includedhealth.com/calpers, and "Log in" or "Activate" your account.



Value-Based Insurance Design Change (VBID) – PERS Gold

Receive a \$100 credit for completion of any activity on this list (up to a maximum \$500 credit)

Activities for 2026

Receive a depression or anxiety screening from your provider.

Complete a preventive screening:

- Cancer screening (breast, cervical, colorectal, or lung)
- Metabolic screening (hypertension, diabetes, or lipid monitoring)
- Flu vaccine or other adult immunization

Obtain a second opinion for a nonurgent or nonemergency surgery.

Participate in Included Health's care management program if you have a chronic condition.

Participate in the Diabetes Prevention Program (if eligible).



Pharmacy Benefits Manager (PBM)

Effective January 1, 2026, **CVS Caremark** will provide outpatient pharmacy benefits for these health plans:

Basic Plans		Medicare Plans
Anthem Blue Cross Traditional	Sharp Health Plan Performance Plus	Anthem Blue Cross
Anthem Blue Cross Select	UnitedHealthcare SignatureValue Alliance	Medicare Preferred
Health Net Salud y Más	UnitedHealthcare SignatureValue Harmony	PERS Gold Medicare Supplement
PERS Gold	Western Health Advantage	PERS Platinum
PERS Platinum		Medicare Supplement



Pharmacy Benefits Manager (PBM)

Plans not affected by Pharmacy Benefits Manager Change:

Basic Plans

Blue Shield Access+ (HMO & EPO)

Blue Shield Trio

Kaiser Permanente

Medicare Plans

Blue Shield Medicare

Kaiser Permanente Senior Advantage

Kaiser Permanente Senior Advantage Summit

Sharp Direct Advantage

UnitedHealthcare Medicare Advantage



Pharmacy Benefits Manager (PBM) — Highlights

Pharmacy Access

Most CalPERS members will be able to continue filling prescriptions at the same pharmacy they currently use.

Formulary Changes

Any formulary changes will involve a change to an equally safe and effective medication.

Some changes may impact copays.

Transition Period

For Basic and Medicare plan members impacted by the formulary change, CalPERS and CVS will have plans in place to minimize disruption, including a 90-day transition period for filling prescriptions and an automatic transfer of prior authorizations.



Pharmacy Benefits Manager (PBM) — Medicare

Pharmacy benefits for Medicare members will be administered by **SilverScript**.

Both SilverScript and CVS Caremark are part of CVS Health and work together to provide your prescription drug coverage.

Communication introducing SilverScript to Medicare members will be sent in **September**.



Pharmacy Benefits Manager (PBM) — Communications



PBM Webinar: September 18, 2025



Direct Mail

CVS Caremark for Basic Members SilverScript for Medicare Members









Basic PPO Plans

	PERS Gold	PERS Platinum
Service Area	Limited to California	Nationwide and international coverage
Cost	Lower monthly premiums compared to Platinum, but potentially higher out-of-pocket costs	Generally higher monthly premiums but lower out-of-pocket costs (deductibles, copays, coinsurance)
Ideal For	Individuals who primarily need health care within California and are comfortable with potentially higher out-of-pocket costs	Individuals with significant or ongoing health care needs, those who travel frequently, or live outside of California
Plan Portion / Member Portion	80/20 (in-network)	90/10 (in-network)



Basic PPO Plans

	PERS Gold		PERS Platinum		НМО
Hospital	PPO (In-Network)	Non-PPO (Out-of-Network)	PPO (In-Network)	Non-PPO (Out-of-Network)	НМО
Deductible (per admission)	N/A		\$250 (copay)		N/A
Inpatient	20%	40%	10%	40%	No Charge
Outpatient Facility/Surgery Services	20%	40%	10%	40%	No Charge
Physician Services	PPO	Non-PPO	PPO	Non-PPO	НМО
Office Visits (copay for each service provided)	\$35	40%	\$20	40%	\$15
Urgent Care Visits	\$35	40%	\$35	40%	\$15
Preventive Services	No Charge	40%	No Charge	40%	No Charge

For more details about the benefits provided by a specific plan, refer to the 2026 Health Benefit Summary publication or the plan's **Evidence of Coverage** (EOC) booklet.



Basic PPO Plans

	PERS Gold		PERS Platinum		НМО	
Benefits	PPO (In-Network)	Non-PPO (Out-of- Network)	PPO (In-Network)	Non-PPO (Out-of- Network)	НМО	
Calendar Year Deductible						
Individual	\$1,000	\$2,500	\$500	\$2,000	N/A	
Family	\$2,000	\$5,000	\$1,000	\$4,000	N/A	
Maximum Calendar Year Copay or Coinsurance (excluding pharmacy)						
Individual	\$3,000 (coinsurance)	Unlimited	\$2,000 (coinsurance)	Unlimited	\$1,500 (copay)	
Family	\$6,000 (coinsurance)	Unlimited	\$4,000 (coinsurance)	Unlimited	\$3,000 (copay)	

For more details about the benefits provided by a specific plan, refer to the 2026 Health Benefit Summary publication or the plan's **Evidence of Coverage** (EOC) booklet.



Included Health for Basic PPO Plans



Help you navigate your health care



Help you find a doctor



Help you understand claims

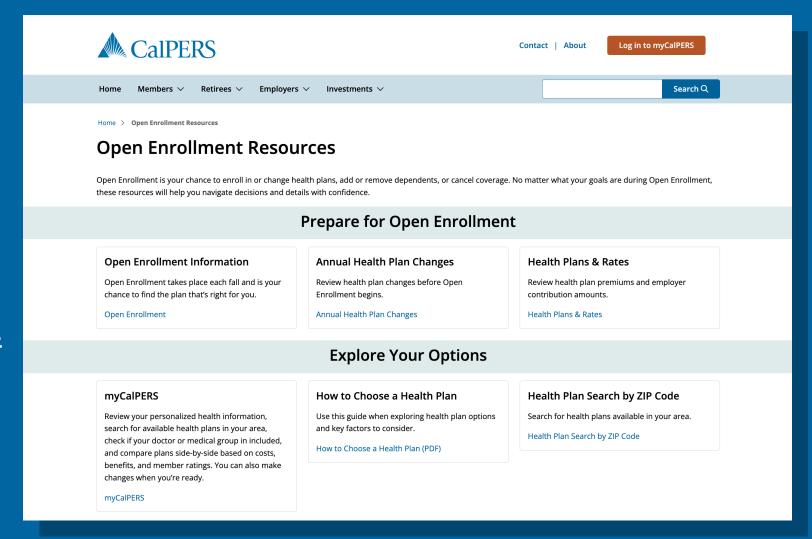
Call 24/7 at (855) 633-4436 or visit www.includedhealth.com/calpers for more details.



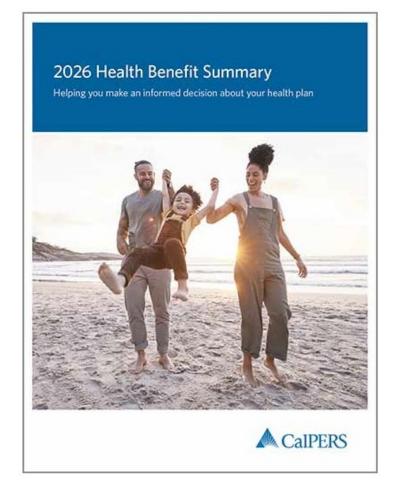


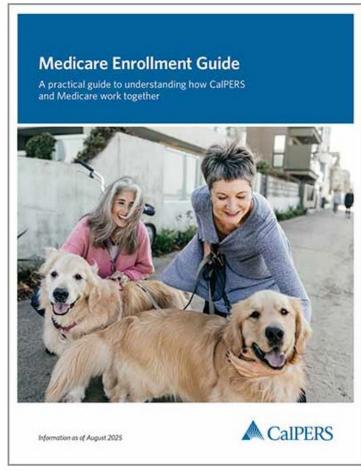
Open Enrollment Resources

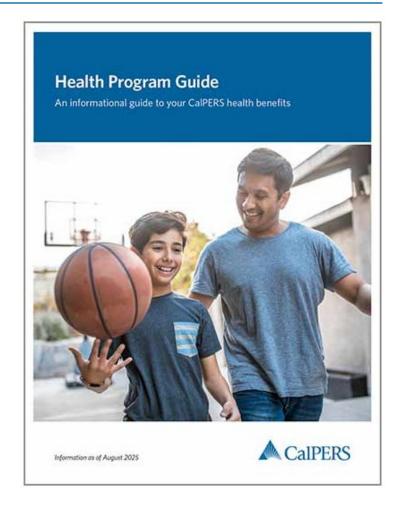
www.calpers.ca.gov/OEresources



Health Publications







www.calpers.ca.gov/HBS

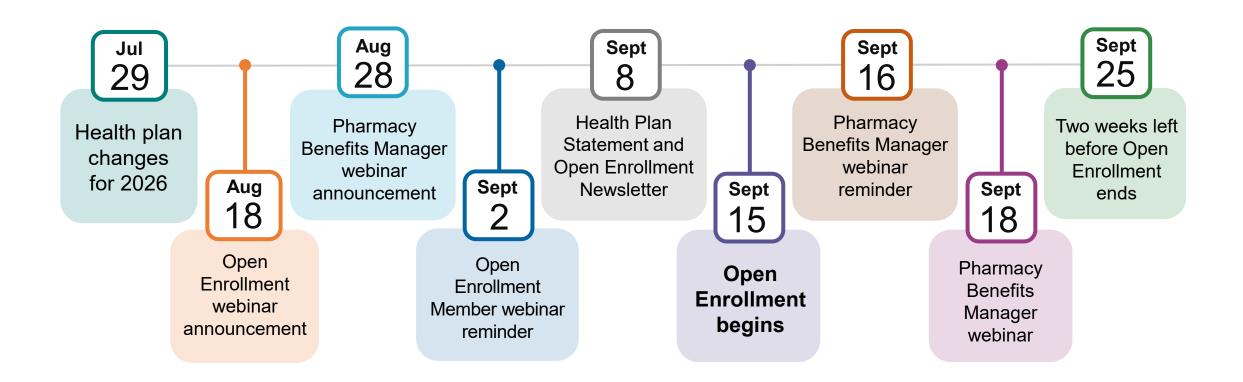
www.calpers.ca.gov/MEG

www.calpers.ca.gov/HPG



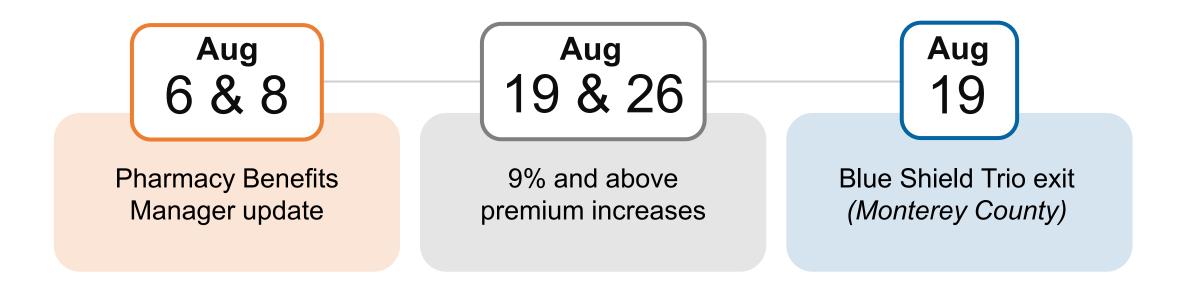


Member Communications — Email





Member Communications — Letters





Employer Resources

CalPERS Website

Open Enrollment (OE) for Employers page

www.calpers.ca.gov/OpenEnrollmentEmployers

- OE health fairs: 9/2–10/10
- Employer health fair requests: 7/21–8/29
- Links to various resources
- Samples of member letters
- California Human Resources (CalHR) virtual benefits fair:
 9/10 & 9/11 (active state employees only)
- CalHR in-person benefits fair (active state employees only): 9/16
- CalHR virtual lunch & learn (state agency HR reps only): 9/25
- California State University (CSU)
 systemwide virtual benefits fair: 9/30



Employer Resources

Employer Bulletins

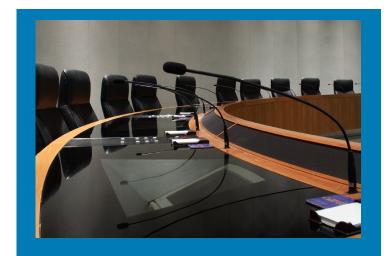
Employer Communication

- OE resources, key dates & transaction cutoff
- OE health fair information
- Mail dates of member letters
- Health Fair tool 7/21
- Sample member letters 8/11
- Webinar reminder 8/25
- Online health enrollment 9/8
- OE cut-off date reminder 9/15
- OE transactions due 11/7
- Webinar recording available
- Subscribe at <u>www.calpers.ca.gov/subscribe</u>





Ways to Engage



CalPERS
Board Meetings



Employer Leadership Dialogues



Stakeholder Engagement Briefings





Key Dates for Employers to Know

September

- Open Enrollment health fairs begin
- 4 Open Enrollment Employer webinar
- Open Enrollment
 Member webinar
- Pharmacy Benefits
 Manager Webinar
- 15, 18 & 25 Open Enrollment member emails
- 15 Open Enrollment starts
- 16 CalPERS Board Meeting

October

- 6 Open Enrollment member emails
- Open Enrollment health fairs end
- Open Enrollment ends
- CalPERS
 Educational Forum

November

- 7 Employer OE transactions due
- CalPERS Board votes on proposed 2027 health plan and benefit design changes

January

- Health plan changes take effect
- TBD Stakeholder Forum





CalPERS Educational Forum



Attending this event is an investment in yourself, your employees, and your agency.

- Engage Discover CalPERS resources, participate in insightful workshops, schedule personal consultations, and interact with our exhibits to make the most of your experience.
- Network Create one-on-one connections with CalPERS experts and hundreds of agency professionals from across the state.
- Celebrate Honor outstanding contributions of California public employees with our Spotlight on Excellence Award.

October 13 – 15, 2025

JW Marriott Desert Springs Resort, Palm Desert

Learn more at <u>www.calpers.ca.gov/educationalforum</u>.



