



**western
health**

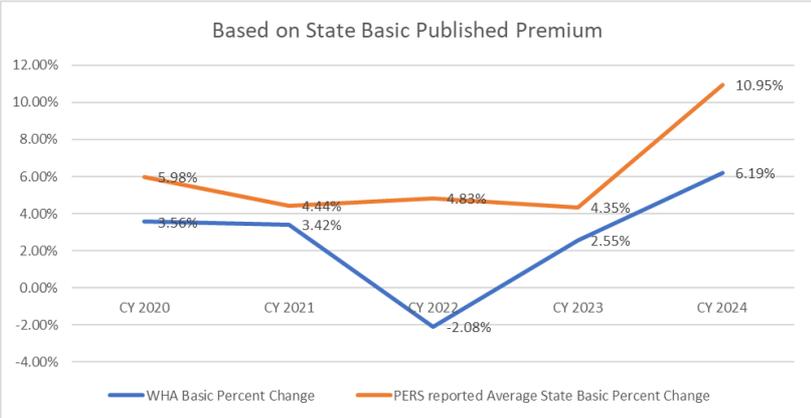
Supporting CaIPERS

Garry Maisel President & CEO

Khuram Arif CMO & COO



CalPERS Strategic Goal: Healthcare Affordability



- 501 c(4) Not for Profit Organization
- WHA Medical Cost Target = 90.25%
- WHA Administrative Cost Target = 9.5%

CalPERS Strategic Goal: Access

- Primary Care Shortage is National
- Access Redesign is Imperative
- Creative Solutions in 2024
 - Revisiting Care Team Design
 - Deploying Virtual Systems
 - Patient-Driven Disease Management
 - Remove Financial and Prior Authorization Burden

CalPERS Strategic Goals: Quality

- Provider Alignment
- Actionable Gap Reporting
- PERS Incentives for Care Gap Closure
- Innovative AI-enabled Disease Management
 - Virta for Type2 Diabetes Reversal
 - Livongo for Hypertension
 - Kaia Virtual Physical Therapy
 - Maven Maternity
 - Quit For Life
 - Real Appeal for Weight Loss

CalPERS Strategic Goals: Equity

- WHA Incentive for PERS Race Ethnicity Language Collection
- NCQA Multicultural Healthcare Designation
- Provider Race Ethnicity Language in Directory
- Cultural Competency for Providers and Plan
- All Medical Programs Available in Spanish
- Hispanic Flu Shot Outreach
- Hispanic Diabetes Outreach
- SDOH Medical Group Reports for Care Coordination

Mission and Vision Alignment: WHA & CalPERS

Western Health Advantage

Mission:

We expand access to health care and respond to the changing needs of our members, providers and community to improve the health and well-being of all

Values:

Accessibility
Responsiveness
Innovation
Integrity
Accuracy
Sincerity
Community

CalPERS

Mission:

Deliver retirement and health care benefits to members and their beneficiaries

Core Values:

Quality
Respect
Accountability
Integrity
Openness
Balance
Guiding Principles