

ATTACHMENT C
RESPONDENT'S ARGUMENT

ax No,
116) 795-
3972

FEB 08, 2014
Attachment C

Respondents Arguments

In regards to the matter of Appeal, Regarding Death Benefits of James Davey and Proposal Beneficiary Denise Hunt Bangel.

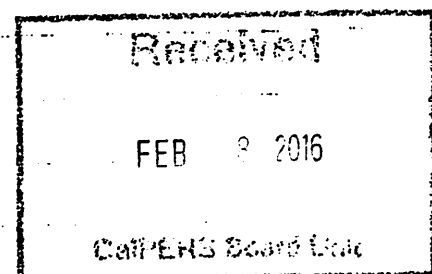
My beloved husband who loved me dearly dedicated 25 years in the Navy to serve his country, then dedicated himself to The City of Vacaville. He believed Cal PERS would acknowledge his hardwork and integrity by being honorable and trustworthy with the benefits he worked for and the expectation of being put in place, fairly.

His Request to make me I was his beneficiary started in 2011. This was his first and foremost intent.

Your dates of how things happened in order do not match up to our date.

Let me say with no disrespect.

I feel your clerical team was negligent by disregarding this member, James Davey his best interest in denying him the ability to ~~complete~~ complete the process in a timely manner.



With the many people we talked
with and the document you request.

There never was one follow up
to say we never received such document

If one time there had been a
follow thru with instructions your
office gave, this would not be a problem
A horror problem at that. Just one

time out of money phone calls
We would not have an effective
date issue, things would not of
dropped off in late land and
next steps would of been pushed
forward in a timely fashion

You know it wasn't until we got
upset and mad with your phone
representatives, by repeating reason
for the call - and re saving to
where we said no more. Were driving
to Sacramento, we did and to our
surprise again had to restart from
the beginning.

Errors were made repeatedly on your end. You provide services by phone but no notes in your system regarding dates of calls - reasons for calls, or person who took the call. Then you look surprised showing no records of your team failing to comply with our requests.

We'd call putting this in motion by phone. Representative would tell us what to do letter, fax etc, then what would happen.

Obviously we did our part, with a Fax - waited for accepted confirmation the happily on our way knowing things are as they should be.

Weeks went by then time to make sure haven't heard from anyone from Benefit better double check.

From Jim's first faxed copy of Sharon death ^{cert}, 3 days after funeral to you guys famous last words never received when Benefits department was the ones asking for the copy. Now stating you never were informed of her death.

There was a lot of this for us. Our marriage certificate took the 4th copy to acknowledge.

My apologies to the Board.
I realize now I should of had
Legal Representation. I'm so out
of my league, overwhelmed, and mostly
infringing on your valuable time with
my presentation being done incorrectly.
I'm sorry. I now have an attorney
who is absolutely sure of taking my
case into the next phase.

I found him to late for these
proceedings, but I will do better
for you with any up coming proceeding
I promise.

With Sincere Regards

Denise Hunt Bangor Davcy

Ref NO: 2014-0075