Strategic Measures Summary

Goal A: Improve long-term pension and health benefit sustainability	
Measures	

PENSION	1.	Annualized excess investment returns relative to Actuarial Rate of Return Assumptions
	2.	Annualized excess investment returns relative to Policy Benchmark
	3.	Net value added relative to an appropriate peer universe median return adjusted for composition of asset allocation and after expenses
	4.	Funded Status
	5.	~~Difference between CalPERS funded status and average funded status of similar pension systems based upon Market Value of Assets (MVA)~~
HEALTH	6.	Quality of health care provided as measured by observed ratio of all-cause readmissions compared to what would be expected
	7.	Access to health care as measured by the percent of CalPERS health beneficiaries reporting receipt of routine health care when needed, relative to benchmark data
	8.	Affordability of health benefits as measured by the percentage of total average costs for covered benefits that a health plan will cover
	9.	Wellness of our membership as measured by the percentage of members who smoke, have diabetes or are obese, compared to State and national data

Goal B: Cultivate a high-performing, risk-intelligent and innovative organization	
Measures	

EXTERNAL	10.	Percentage of benefit payments issued to our customers within established service levels
	11.	Customer satisfaction with CalPERS services as measured by surveys and other feedback methods
INTERNAL	12.	Employee Turnover
	13.	Employee assessment of CalPERS Organizational Health

Goal C: Engage in State and national policy development to enhance the long-term sustainability and effectiveness of our programs	
Measures	

14.	Percentage of legislative bills enacted or defeated consistent with positions taken by the Board (not including neutral positions)
15.	CalPERS perception in the media
16.	CalPERS perception among stakeholders