



California Public Employees' Retirement System
Health Policy & Benefits Branch
400 Q Street, Sacramento, CA 95811
888 CalPERS (or 888-225-7377) | TTY: (877) 249-7442 | www.calpers.ca.gov

Sample Letter: State & Public Agency/School Active

Addressee Name
Street Address
City, State Zip Code

August 22, 2023

CalPERS ID: *Participant CID*

Dear *Participant Name*,

In advance of the 2023 Health Open Enrollment period, we want to inform you of key changes to your current health plan. Effective January 1, 2024, Health Net SmartCare will no longer be available in your area.

Open Enrollment is September 18 – October 13, 2023. Unless you make a health plan change during Open Enrollment, you and any dependent(s) will be automatically enrolled in Blue Shield Access+, effective January 1, 2024, which has the best network overlap.

We encourage you to shop health plans. We offer a variety of plans with quality health care provider networks; however, **no action is required if you wish to enroll in Blue Shield Access+.**

Regardless of the health plan you enroll in, continuity of care coverage is available to you even if your current doctor, medical group, or hospital is not available. This means you will continue to receive the medical and behavioral health services and medicines you need. Check with your health plan or call the Department of Managed Health Care at 1-888-466-2219 for more information about continuity of care options.

Beginning September 11, 2023, you can access your customized Open Enrollment information, tools, and resources online at **my.calpers.ca.gov**.

When shopping for health plans, consider lower cost options, available doctors and hospitals, and the location of care facilities. We want you to be well-informed so you can make the best decision for you and your family.

See how much you could save by switching plans. On September 11, log in to your myCalPERS account at **my.calpers.ca.gov**. Use the **Search Health Plans** tool to:

- Find and compare 2024 health plans available in your area
- See monthly premiums and member satisfaction ratings

- View side-by-side health plan, benefit, and copay comparisons
- Check which plans your doctor or medical group is available in. You may be able to switch to a lower-cost plan and still keep your doctor or medical group

You can also use **Your Guide to Choosing a Health Plan** as a checklist and to see a list of tools and resources to guide you as you shop plans. Visit calpers.ca.gov/choosingahealthplan to use the checklist today.

If you'd like to change your health plan during Open Enrollment, log in to your myCalPERS account at my.calpers.ca.gov. Check with your employer to confirm their participation in online enrollments.

If you have questions regarding your 2024 health plan options, contact your employer's personnel specialist or health benefits officer for more information about the health plans available to you.

Tell Us About Yourself: Create your Health Demographic Profile in myCalPERS. It takes less than 2 minutes to complete and is confidential and secure. Your response will help us better understand our members and improve the quality of care and health outcomes for all. Dependents at least 18 years old can complete a profile at www.calpers.ca.gov/hdp. If you've already completed your profile, we thank you!

Sincerely,

Health Policy & Benefits Branch