



California Public Employees' Retirement System
P.O. Box 942715 | Sacramento, CA 94229-2715
888 CalPERS (or 888-225-7377) | TTY: (877) 249-7442
www.calpers.ca.gov

Announcements

Circular Letter

November 9, 2021

Circular Letter: 200-067-21

Distribution: Special

To: Reciprocal Business Partners
Subject: Reciprocal myCalPERS System Enhancement

Purpose

The purpose of this Circular Letter is to provide information regarding improved functionality for reciprocal business partners available in myCalPERS.

Background

Based on feedback from reciprocal retirement systems, we enhanced the functionality and how information is displayed in the myCalPERS reciprocal panel.

Summary of Impacts

The updated reciprocal elections panel and the removal of duplicate reciprocity determination lines are the most significant enhancements.

The reciprocal elections panel update includes refined language and improved formatting that provides clarity to the displayed information. It allows users to view information regarding the reciprocity determination and status seamlessly. The updated reciprocal elections panel ensures you can view determinations with increased accuracy.

The removal of duplicate and unnecessary reciprocity determination lines reduces complexity and increases data integrity. When a reciprocal system submits documentation or membership information into myCalPERS with an existing pending or verification sent status, the information is now available in the existing pending or verification sent line instead of creating a duplicate line. Uploaded or created documents are available for reference in document history.

These enhancements allow us to provide better customer service and increase business efficiencies by ensuring your experience is more intuitive.

Additional Resources

Our Member Elections Team (MET) is in the process of updating the Reciprocal Business Partner Guide and will email the updated guide to your designated myCalPERS contacts in November 2021.

Questions

If you have any questions, need assistance with navigating myCalPERS, or obtaining access to myCalPERS as a reciprocal business partner, email [MET](#).

Renee Ostrander, Chief
Employer Account Management Division