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Circular Letter

March 7, 2016

**TO: ALL PUBLIC EMPLOYEES' MEDICAL AND HOSPITAL CARE
ACT HEALTH BENEFITS OFFICERS AND ASSISTANT BENEFITS
OFFICERS**

SUBJECT: INTRODUCING ONLINE 2016 HEALTH PLAN STATEMENT

Purpose The purpose of this Circular Letter is to inform all health plan subscribers (employees and retirees) that they will be able to access their Open Enrollment Packet, including their customized Health Plan Statement, online through my|CalPERS on August 22, 2016

Background Annually, prior to Open Enrollment, CalPERS creates an individualized Health Plan Statement containing a CalPERS subscriber's health enrollment information for the current calendar year. In an effort to maximize our customer service, and improve customized information regarding health coverage, the 2016 Health Plan Statements will be available online through my|CalPERS on August 22, 2016. This enhancement impacts all health subscribers enrolled in a CalPERS health plan as of August 1, 2016.

How will the notification occur? A letter will be sent to all subscribers in two mailings. The first mailing will be released to half of all subscribers on March 14, 2016 and the second mailing will be issued to the remaining subscribers on March 21, 2016. Additionally, all outlets of social media and newsletters will be utilized to ensure subscribers are aware of the enhancement.

Attached to this Circular letter is the subscriber letter, which outlines the benefits of the enhancement and the multiple options a subscriber can take to change their mailing preference.

Questions If you have any questions about this Circular Letter, please call our CalPERS Customer Contact Center at **888 CalPERS** (or **888-225-7377**).

CARENE CAROLAN, Chief
Member Account Management Division

Attachment: Subscriber Letter