

## Transition from Medco to CVS Caremark Highlights

<b>New PERS Select/Choice/Care ID Cards</b>	<b>During the second week of December 2011</b> , Anthem Blue Cross of California will begin sending out new ID cards. If you have not received your ID card by <b>January 1, 2012</b> , please contact Anthem Blue Cross toll-free at <b>877-737-7776</b> .
<b>CVS Caremark Welcome Package</b>	<p><b>Beginning mid-December 2011</b>, CVS Caremark will mail a Welcome Package to members. The Welcome Package will include instructions on how to use your pharmacy benefits and will include::</p> <ul style="list-style-type: none"> <li>• a summary of your prescription benefit program;</li> <li>• a mail service order form and return envelope; and</li> <li>• helpful information to help you save money on your prescriptions.</li> </ul> <p>If you have not received your Welcome Package by <b>December 30, 2011</b>, please contact CVS Caremark toll-free at <b>877-542-0284</b></p>
<b>Copayments</b>	<p><b>On June 15, 2011</b>, the CalPERS Board approved two pharmacy benefit changes for all health plans:</p> <ul style="list-style-type: none"> <li>• An increase in the prescription drug copay of \$5 at retail for brand medications, and the standardization of 90-day mail order prescriptions to have double the copay of a 30-day retail prescription.</li> <li>• A “member pays the difference” requirement is when a doctor prescribes a drug as Dispense as Written, and the member chooses to take a brand name drug instead of the Food and Drug Administration’s (FDA) approved generic equivalent. The member would pay the difference in cost between the brand name drug and the generic equivalent plus their generic copayment.</li> </ul>
<b>Medco Mail Service</b>	<b>Up until December 31, 2011</b> , Medco will be responsible for filling new and refill prescriptions. Any prescriptions submitted to Medco after this date will be forwarded to CVS Caremark for processing.
<b>CVS Caremark Mail Service</b>	<p><b>Beginning January 1, 2012</b>, you may order refills through CVS Caremark by:</p> <ul style="list-style-type: none"> <li>• Calling CVS Caremark’s Customer Care number at <b>877-542-0284</b>;</li> <li>• Visiting CVS Caremark’s Web site at <a href="http://www.caremark.com/calpers">www.caremark.com/calpers</a> ;</li> <li>• Mailing in your refill order with CVS Caremark’s Mail Order Form which will be provided in the Welcome Package; or</li> <li>• You can pick up your mail service prescription from your local CVS/pharmacy.</li> </ul> <p><b>Beginning January 1, 2012</b>, new prescription orders should be mailed to:</p> <p style="text-align: center;">CVS Caremark: P.O. 659541 San Antonio, TX 78265-9541</p>

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<p><b>Prescription Refills</b></p>	<p>If you have refills available after January 1, 2012, those will be automatically transferred to CVS Caremark. You will be able to call <b>CVS Caremark at 877-542-0284</b> or use the website <a href="http://www.caremark.com/calpers">www.caremark.com/calpers</a> to request a refill.</p> <p>However, if you don't have any refills remaining after January 1, 2012, you will need to ask your doctor for a new prescription for up to a 90-day supply, plus refills for up to 1 year (if appropriate).</p> <p>Please contact Medco toll-free at <b>800-939-7091</b> to confirm your refill date during this transition.</p>
<p><b>Specialty Pharmacy</b></p>	<p><b>Beginning early December 2011</b>, members currently using specialty medications will be contacted by CVS Caremark to assist in the transition from the Medco Specialty Pharmacy (Accredo) to the CVS Caremark Specialty Pharmacy.</p> <p>For questions regarding specialty medications, please call the CVS Caremark line toll-free at <b>877-542-0284</b></p>
<p><b>Retail Network</b></p>	<p>Medco's retail pharmacy network includes major chains such as CVS, Rite Aid, WalMart, Safeway, Raley's, and Leadernet.</p> <p>CVS Caremark's network contains over 64,000 pharmacies that consist of all major chains and a large number of independent pharmacies.</p> <p><b>Effective October 1, 2011</b>, you can call CVS Caremark toll-free at <b>877-542-0284</b> to locate a participating pharmacy.</p> <p><b>Effective October 1, 2011</b>, you can go to CVS Caremark's Web site at <a href="http://www.caremark.com/calpers">www.caremark.com/calpers</a> to look up a participating pharmacy.</p>
<p><b>Direct Reimbursement (Paper) Claims</b></p>	<p><b>After January 1, 2012</b>, CVS Caremark will be responsible for processing direct reimbursement (paper) claims. Please call CVS Caremark toll-free at <b>877-542-0284</b> for assistance.</p> <p>If you have direct reimbursement (paper) claims prior to January 1, 2012, please forward to Medco for processing.</p>