TO: HEALTH BENEFIT OFFICERS AND ASSISTANTS OF THE STATE, CALIFORNIA STATE UNIVERSITY AND CONTRACTING PUBLIC AGENCIES

SUBJECT: CalPERS HEALTH BENEFITS PROGRAM "HEALTH PLAN CHANGES ALERT" FEATURE ON WEB SITE

CalPERS understands the confusion associated with provider network disruptions and the uncertainty members may have about their ability to access care and retain their physician. In response to employee and member concerns about this very important issue, CalPERS has developed a Health Plan Changes Alert feature for the CalPERS web site.

Employers, members and constituents may use the Health Plan Changes Alert feature to access timely updates and information on provider network disruptions. The CalPERS web site also provides the latest available information on CalPERS Health Program topics, such as special open enrollment periods, eligibility information and health plan websites.

To access this new feature, visit the Health Plan Changes Alert page.

If you have any questions regarding the information provided, please call CalPERS Health Benefit Services at (800) 237-3345.

Respectfully,

Tom Fischer, Chief
Health Benefit Services Division