SHARP Health Plan



For CalPERS Board of Directors

Melissa Hayden Cook, President and Chief Executive Officer Michael Byrd, Vice President and Chief Business Development Officer

Mission Statement

It is our mission to improve the health of those we serve with a commitment to excellence in all that we do.

Our goal is to offer quality care and services that set community standards, exceed patients' expectations and are provided in a caring, convenient, cost-effective and accessible manner.

Our Vision is to be...



the Best Place to Work



the Best Place to Practice Medicine



the Best Place to Receive Care

Ultimately, to become the Best Health Care System in the Universe!



The Sharp Experience is not one thing we do, it's everything we do.

It's our care philosophy — treating people, not patients, and transforming the health care experience for our entire community.

Sharp is at the highest level of maturity in the value-based care journey



Category 4 Population-Based Payment



Category 1 Fee for Service -No Link to Quality & Value



Category 2 Fee for Service -Link to Quality & Value



Payments are based on volume of services and not linked to quality or efficiency.

At least a portion of payments vary based on the quality or efficiency of health care delivery.

Source: CMS Alliance to Modernize Healthcare

Some payment is linked to the effective management of a segment of the population or an episode of care. Payments still triggered by delivery of services, but opportunities for shared savings, but opportunities for shared savings or 2-sided risk.

Payment is not directly triggered by service delivery, so payment is not linked to volume. Clinicians and organizations are paid and responsible for the care of a beneficiary for a long period (e.g. >1 year).

Global & Dual Risk Capitation

Population-based payment

CATEGORY 4

- Value-based reimbursement
- Capitated, fullydelegated model
- Drives provider accountability, alignment and innovation
- Built around cost and quality performance
- Produces superior outcomes
- Person centered care

Our approach to managed care has led to some of the highest levels of quality and member satisfaction in the market.



Highest member-rated Medicare Advantage plan in California

Highest ratings for a Medicare Advantage plan in California for 2024.



California's Best Medicare Advantage

4.5 Medicare Star rating from CMS for 2024, making us the best Medicare Advantage plan in California.



Rated 4 out of 5 stars

In the National Committee for Quality Assurance's Private Health Insurance Plan ratings 2021-23.



Rated 4 out of 5 stars

Additionally, Sharp Health Plan earned a 5-star rating for members' care experience and plan services for members.



San Diego's Best Health Insurance

The *Union-Tribune* Readers Poll named us the Best Health Insurance in San Diego for the third year in a row.



Highest member-rated commercial health plan in San Diego

Additionally, Sharp Health Plan had the highest ratings for customer care, health care and specialist.



Best Medicare Advantage Plan in California

Only plan included in the 2024 *U.S. News & World Report* list of Best Insurance Companies for Medicare Advantage in California.



Health Equity Accredited Health Plan

Sharp Health Plan received a perfect score on the Health Equity Accreditation from NCQA.



Rated 4 out of 5 stars

From the Office of the Patient Advocate for 2023-23.



Best Health Insurance in San Diego

In San Diego Magazine's 2023 Best of San Diego People's Choice Awards.