# Enterprise Compliance, Risk & Governance

FY 2023–24 Mid-Year Update

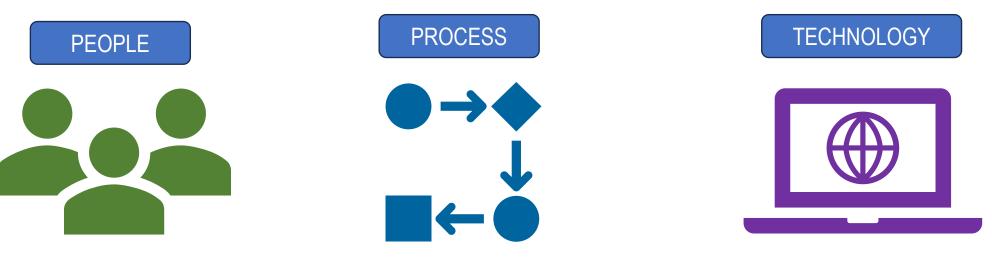
> Kevin Fein February 21, 2024



## Goal

Mature best-in-class enterprise compliance and risk program utilizing integrated technology systems, people, and process capabilities to manage and mitigate compliance and ethics risks.

### **Priorities**



- Expand Compliance Team
- Clarify First/Second Line Roles & Responsibilities
- New Reporting, Monitoring & Assurance Processes



eGRC Technology Platform

## People



#### Upgrading and Upskilling Talent

Actively recruiting for subject matter expertise in compliance and risk with investment, health/benefits backgrounds

Upskill staff through business initiatives engagement and targeted coursework

#### **Reorganized ECRG**

Two major pillars of focus:

- Risk Oversight Team
- Advisory Services Team

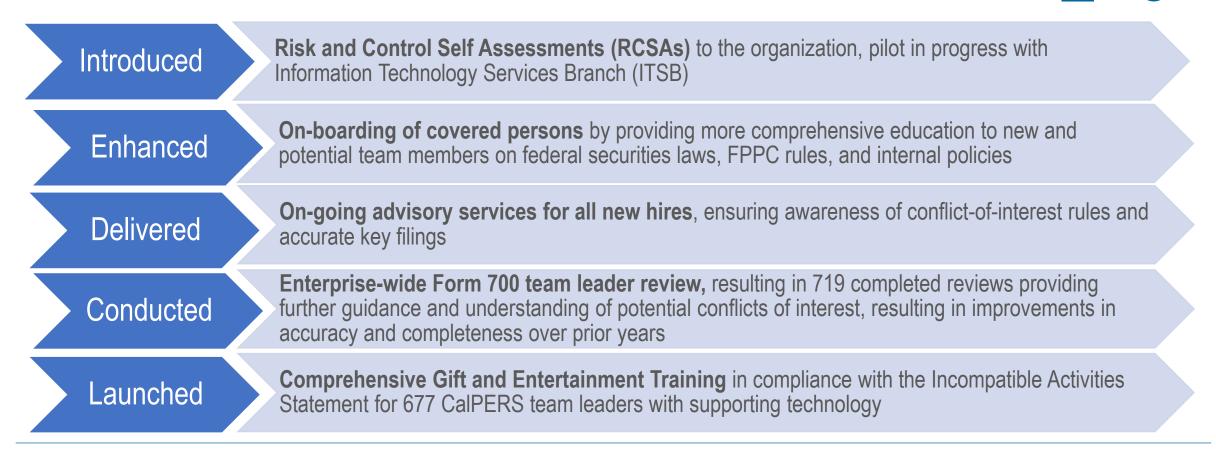
#### Rebranded

Enterprise Compliance Risk and Governance (ECRG)



### **Process Enhancements**

To continue to enhance risk intelligence across the organization, ECRG continues to build risk awareness and understanding of risk and its impact in day-to-day activities through process enhancements





# **Technology Upgrades**



As the foundation for a best-in-class compliance and risk program, ECRG has undertaken a multi-year project to set up My Compliance Office. The modules implemented or in progress during 2023–24 include:



**Material Inside Information (MII)** – centralize and enhance automation of screening and monitoring of inside information, covered persons holdings, pre-clearance of trading activities (completed)



**Gifts and Entertainment (GEM)** – Team Leaders monthly disclosure of gifts received and attestation (target completion April 2024)

The technology provides key data connection points to further monitor, assess, and discuss potential conflicts of interest.

