Enterprise Compliance, Risk & Governance

FY 2023–24 Mid-Year Update

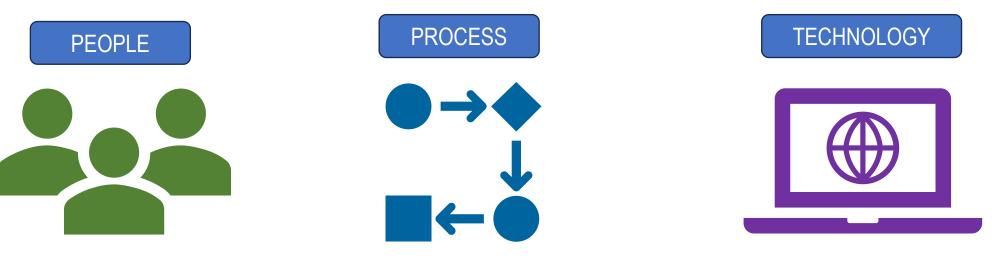
> Kevin Fein February 21, 2024



Goal

Mature best-in-class enterprise compliance and risk program utilizing integrated technology systems, people, and process capabilities to manage and mitigate compliance and ethics risks.

Priorities



- Expand Compliance Team
- Clarify First/Second Line Roles & Responsibilities
- New Reporting, Monitoring & Assurance Processes



eGRC Technology Platform

People



Upgrading and Upskilling Talent

Actively recruiting for subject matter expertise in compliance and risk with investment, health/benefits backgrounds

Upskill staff through business initiatives engagement and targeted coursework

Reorganized ECRG

Two major pillars of focus:

- Risk Oversight Team
- Advisory Services Team

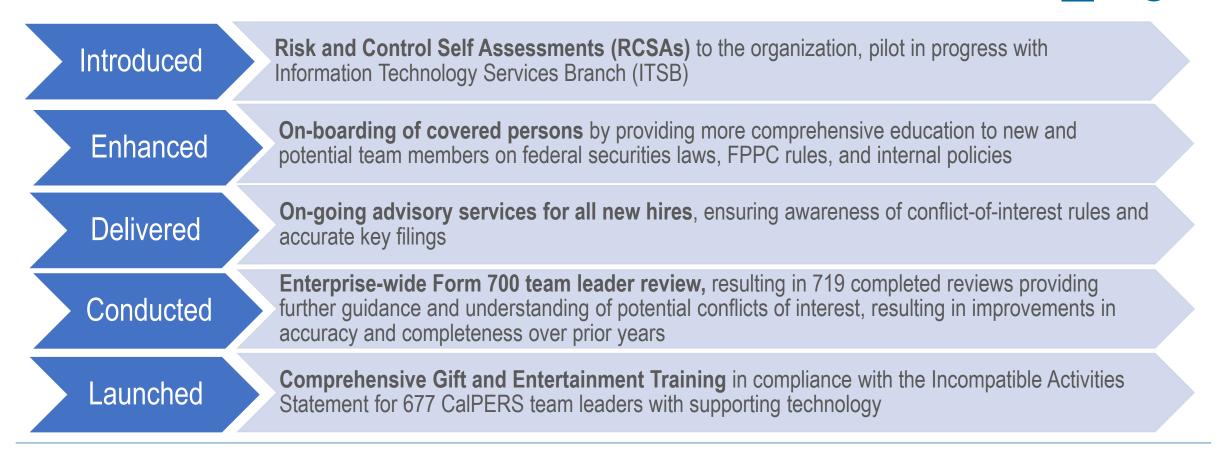
Rebranded

Enterprise Compliance Risk and Governance (ECRG)



Process Enhancements

To continue to enhance risk intelligence across the organization, ECRG continues to build risk awareness and understanding of risk and its impact in day-to-day activities through process enhancements





Technology Upgrades



As the foundation for a best-in-class compliance and risk program, ECRG has undertaken a multi-year project to set up My Compliance Office. The modules implemented or in progress during 2023–24 include:



Material Inside Information (MII) – centralize and enhance automation of screening and monitoring of inside information, covered persons holdings, pre-clearance of trading activities (completed)



Gifts and Entertainment (GEM) – Team Leaders monthly disclosure of gifts received and attestation (target completion April 2024)

The technology provides key data connection points to further monitor, assess, and discuss potential conflicts of interest.

