## **Exceptional Health Care**

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#### Observations for 2024



Looking back at 2023



Key issues driving health care costs

#### Advancing exceptional health care in our plans



Stronger contracts



Affordable, sustainable total cost of care



Effective care coordination & population health

#### Improving health outcomes

Disease Behavioral Health Quality **Improvement** Management Health **Equity** NCQA Health Plan Accreditation Complex case More Member Timely care management advisory accountability committees Improve access Focused Wellness and measures prevention

## Let's talk pharmaceutical strategies

Increase affordability through contracting

Improve formulary management

Pursue innovations

### Improving member engagement in myCalPERS

#### For members:

#### For employers:

Available now



Search Health Plans tool includes:

- Medical groups (Basic)
- Medicare doctors
- Behavioral health providers

Open Enrollment on demand Cognos report

Coming soon



New features for retirees:

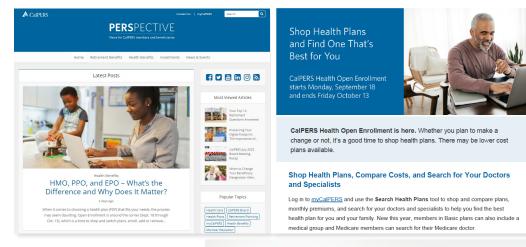
- Designate a primary care provider
- Change plans outside of OE with a qualifying event

Access to change dependent demographics

# Helping members make informed decisions

- Website and myCalPERS
- Articles on PERSpective
- Emails, videos, and webinars

www.calpers.ca.gov my.calpers.ca.gov news.calpers.ca.gov





## Questions?