

Enterprise Performance Management

Summary of Discussion

The purpose of this session is to provide an overview of the Enterprise Performance Management system, with a focus on the Member Experience and Organizational Excellence goals. We will discuss how DE&I is supported throughout the Strategic Plan. As part of our discussion, we will be highlighting various Strategic Measures, Business Plan Initiatives (BPIs) and Key Performance Indicators (KPIs) to demonstrate our performance in the last fiscal year. Key highlights include the Enterprise Workload Metrics BPI and the CalPERS Rapid Recruitment efforts.

Presenters:

Sabrina Hutchins, Chief of the Enterprise Strategy and Performance Division

Lara Caruthers, Assistant Division Chief of Enterprise Strategy and Performance Division

Michelle Tucker, Director of Human Resources Division

The materials for this session include:

- Enterprise Performance Management Presentation
- Draft 2023-24 CalPERS Business Plan