MEETING

STATE OF CALIFORNIA

PUBLIC EMPLOYEES' RETIREMENT SYSTEM

BOARD OF ADMINISTRATION

PENSION & HEALTH BENEFITS COMMITTEE

OPEN SESSION

CALIFORNIA PUBLIC EMPLOYEES' RETIREMENT SYSTEM

FECKNER AUDITORIUM

LINCOLN PLAZA NORTH

400 P STREET

SACRAMENTO, CALIFORNIA

TUESDAY, MARCH 14, 2023 8:30 A.M.

JAMES F. PETERS, CSR CERTIFIED SHORTHAND REPORTER LICENSE NUMBER 10063

APPEARANCES

COMMITTEE MEMBERS:

Ramon Rubalcava, Chairperson

Jose Luis Pacheco, Vice Chairperson

Malia Cohen, also represented by Lynn Paquin

David Miller

Eraina Ortega, represented by Nicole Griffith

Kevin Palkki

Yvonne Walker

Mullissa Willette

BOARD MEMBERS:

Fiona Ma, represented by Frank Ruffino

Lisa Middleton

STAFF:

Marcie Frost, Chief Executive Officer

Matt Jacobs, General Counsel

Donald Moulds, PhD, Chief Health Director

Yesenia Croft, Chief, Health Account Management Division

Rob Jarzombek, Chief, Health Plan Research and Administration Division

Julia Logan, MD, Chief Clinical Direct

Kimberlee Pulido, Chief, Retirement Benefit Services Division

APPEARANCES CONTINUED ALSO PRESENT: Tim Behrens, California State Retirees Karen Fassler, County of Yuba Larry Woodson, California State Retirees

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PROCEEDINGS

VICE CHAIRPERSON RUBALCAVA: Good morning, everybody. We're about to start the meeting. So first order of business is the call to order and roll call.

BOARD CLERK TRAN: Ramón Rubalcava?

VICE CHAIRPERSON RUBALCAVA: Present.

BOARD CLERK TRAN: Lynn Paquin for Malia Cohen?

ACTING COMMITTEE MEMBER PAQUIN: Here.

BOARD CLERK TRAN: David Miller?

COMMITTEE MEMBER MILLER: Here.

BOARD CLERK TRAN: Nicole Griffith for Eraina

Ortega?

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ACTING COMMITTEE MEMBER GRIFFITH: Here.

BOARD CLERK TRAN: Jose Luis Pacheco?

COMMITTEE MEMBER PACHECO: Present.

BOARD CLERK TRAN: Kevin Palkki?

COMMITTEE MEMBER PALKKI: Good morning.

BOARD CLERK TRAN: Theresa Taylor?

VICE CHAIRPERSON RUBALCAVA: Excused.

BOARD CLERK TRAN: Yvonne Walker?

COMMITTEE MEMBER WALKER: Here.

BOARD CLERK TRAN: Mullissa Willette?

COMMITTEE MEMBER WILLETTE: Here.

VICE CHAIRPERSON RUBALCAVA: The next order of

25 business is the election of the Chair and Vice Chair of

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the Pension and Health Benefits Committee. And for this,
1
    I'll hand the gavel over to David Miller.
2
             COMMITTEE MEMBER MILLER: Thank you. It's my
 3
   please --
 4
             THE COURT REPORTER: Microphone.
5
             COMMITTEE MEMBER MILLER: All right. Thank you.
6
    It's my pleasure to now take nominations for Chair of the
7
8
    Pension and Health Benefits Committee.
             Mr. Rubalcava -- I mean, Mr. Pacheco.
9
             COMMITTEE MEMBER PACHECO: Yes.
10
                                               Thank you.
   would like to nominate Ramón Rubalcava as Chair of the
11
    Committee. Thank you.
12
             ACTING COMMITTEE MEMBER PAQUIN: Second.
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             COMMITTEE MEMBER MILLER: Okay.
                                              It's made and
14
    seconded.
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             The nomination is made and seconded.
16
             Are there any other nominations?
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             Are there any other nominations?
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             Are there any other nominations?
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             I have a motion to approve Ramón Rubalcava as
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    Chair, so I'll call for the roll call vote.
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             BOARD CLERK TRAN: Ramón Rubalcava?
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             VICE CHAIRPERSON RUBALCAVA: Yes.
             BOARD CLERK TRAN: Lynn Paquin for Malia Cohen?
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             ACTING COMMITTEE MEMBER PAQUIN: Aye.
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BOARD CLERK TRAN: David Miller?
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             COMMITTEE MEMBER MILLER:
             BOARD CLERK TRAN: Nicole Griffith for Eraina
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    Ortega?
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             ACTING COMMITTEE MEMBER GRIFFITH:
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                                                 Aye.
             BOARD CLERK TRAN: Kevin Palkki?
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             COMMITTEE MEMBER PALKKI: Aye.
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             BOARD CLERK TRAN: Jose Luis Pacheco?
             COMMITTEE MEMBER PACHECO: Aye.
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             BOARD CLERK TRAN: Yvonne Walker?
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             COMMITTEE MEMBER WALKER: Aye.
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             BOARD CLERK TRAN: Mullissa Willette?
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             COMMITTEE MEMBER WILLETTE: Aye.
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             COMMITTEE MEMBER MILLER: Okay. The motion
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   passes. Congratulations, Mr. Rubalcava. Now, I'll pass
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    it over to you as the Chair of the Committee.
             CHAIRPERSON RUBALCAVA: Thank you, Mr. Miller,
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   and thank you everybody on the Committee for your support.
18
    I hope I don't disappoint Rob Feckner.
19
20
             (Laughter).
             COMMITTEE MEMBER MILLER: You better not.
21
             CHAIRPERSON RUBALCAVA: I better not.
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             (Laughter).
             CHAIRPERSON RUBALCAVA: Okay. The next order of
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   business is the -- oh, actually, I will now take
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nominations for Vice Chair of the Pension and Health
1
    Benefits Committee, and I call on Ms. Mullissa Willette.
2
             COMMITTEE MEMBER WILLETTE: Thank you. I would
 3
    like to nominate Jose Luis Pacheco for Vice Chair.
 4
             CHAIRPERSON RUBALCAVA: I have a nomination.
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             ACTING COMMITTEE MEMBER PAQUIN:
                                               Second.
 6
             CHAIRPERSON RUBALCAVA: Second. Thank you, Lynn.
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8
             So a nomination is made.
             Are there any other nominations?
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             Are there any other nominations?
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             Are there any other nominations?
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12
             I have a motion to approve Jose Luis Pacheco as
   Vice Chair. Please do the roll call.
1.3
             BOARD CLERK TRAN: Ramón Rubalcava?
14
             CHAIRPERSON RUBALCAVA: Aye.
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16
             COMMITTEE SECRETARY JONES: Jose Luis Pacheco?
             COMMITTEE MEMBER PACHECO: Aye.
17
             BOARD CLERK TRAN: Lynn Paquin for the Malia
18
   Cohen?
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             ACTING COMMITTEE MEMBER PAQUIN: Aye.
             BOARD CLERK TRAN: David Miller?
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             COMMITTEE MEMBER MILLER: Aye.
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             BOARD CLERK TRAN: Nicole Griffith for Eraina
    Ortega?
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             ACTING BOARD MEMBER GRIFFITH: Aye.
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BOARD CLERK TRAN: Kevin Palkki?
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             COMMITTEE MEMBER PALKKI: Aye.
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             BOARD CLERK TRAN: Yvonne Walker?
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             COMMITTEE MEMBER WALKER: Aye.
             BOARD CLERK TRAN: Mullissa Willette?
 5
             COMMITTEE MEMBER WILLETTE:
                                          Aye.
 6
             CHAIRPERSON RUBALCAVA: Thank you all.
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   motion passes. Congratulations Jose Luis Pacheco for Vice
9
    Chair.
             Okay. We now will recess into closed session for
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    Items 1 through 5 from the closed session agenda. And
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    afterwards, we will reconvene open session after the
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    closed session.
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             Thank you.
             (Off record: 8:35 a.m.)
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             (Thereupon the meeting recessed
             Into closed session.)
17
             (Thereupon the meeting reconvened
18
             open session.
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             (On record: 1:01 p.m.)
             CHAIRPERSON RUBALCAVA: Good afternoon,
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    everybody. We're going to reconvene in open session, so
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   please call the roll
             BOARD CLERK TRAN: Ramón Rubalcava?
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             CHAIRPERSON RUBALCAVA: Present.
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BOARD CLERK TRAN: Jose Luis Pacheco?
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             VICE CHAIRPERSON PACHECO: Present.
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             BOARD CLERK TRAN: Malia -- State Controller
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   Malia Cohen?
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             COMMITTEE MEMBER COHEN: Present.
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             BOARD CLERK TRAN: David Miller?
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             COMMITTEE MEMBER MILLER: Here.
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             BOARD CLERK TRAN: Nicole Griffith?
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             ACTING COMMITTEE MEMBER GRIFFITH:
             BOARD CLERK TRAN: Kevin Palkki?
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             COMMITTEE MEMBER PALKKI: Good afternoon.
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             BOARD CLERK TRAN: Theresa Taylor?
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             CHAIRPERSON RUBALCAVA: Excused.
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             BOARD CLERK TRAN: Yvonne Walker?
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             COMMITTEE MEMBER WALKER: Here.
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             BOARD CLERK TRAN: Mullissa Willette?
             COMMITTEE MEMBER WILLETTE: Here.
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             CHAIRPERSON RUBALCAVA: Thank you, everybody.
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   looks like the Chair is not ready.
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             (Laughter).
             CHAIRPERSON RUBALCAVA: Apologize. Okay.
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    you. The first item is an executive report by Ron -- Don
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   Moulds Kimberlee Pulido. So please proceed.
             RETIREMENT BENEFIT SERVICES DIVISION CHIEF
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    PULIDO: Good morning, Mr. Chair and members of the
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Committee. I'm Kimberlee Pulido CalPERS team member.

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First, congratulations, Mr. Rubalcava and Mr. Pacheco on your positions.

Today, I'm here for Interim Deputy Executive

Officer Kim Malm, who is unable to be here, since she is attending a long-term care conference, but she'll be returning tomorrow.

It's my pleasure to provide an update on what's happening with the Customer Services and Support. I'll cover a few short items touching on retirement trends and Calpers Benefits Education Events. And then later in the agenda, I'll give an update on the retiree cost of living adjustment.

So to begin with, let's have a quick look back to what's been happening with retirements in the last calendar year. Overall retirements were down about 7 percent as compared to 2021. And this is mostly attributable to schools and public agency retirements being lower in 2022 than in 2021. Schools were down almost 11 percent, public agencies went down almost 13 percent. And then alternatively, State retirements were up slightly at 3.6 percent. Although we saw an overall increase in retirements in the previous two years during the pandemic, we are now seeing current retirements on par with those pre-pandemic trends.

Next, I'd like to share what is happening with our benefit education events. In early February, the event was held virtually, the fourth held in this manner since we started using the CalPERS design virtual platform. Two day attendance for this event was just over 2,700. We offered 22 classes and 8 virtual ask-the-expert rooms, where our members were able to ask their specific questions and get answers on demand from anywhere. We continue to receive exceptional satisfaction scores. I'm pleased to report 99 percent overall event and class satisfaction scores. This is a phenomenal result and I'm really proud of the CalPERS team efforts to make these events successful.

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Our next event is just around the corner. This weekend, in fact, is our second in-person event since we resumed our in-person operations. The event will be held in Anaheim and we have more than 26 people registered. Customers who join us in Anaheim will have access to 19 career stage event classes, along with direct access to CalPERS representatives and various partners. The event is March 17th and 18th, and we hope to see those of you that are able to make it there as we know our members enjoy it when you can join us.

This concludes my update and I'm happy to answer any questions.

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CHAIRPERSON RUBALCAVA: Thank you, Ms. -- any questions from the Committee?
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Well, thank you very much.

Sorry, we do have a questic

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Sorry, we do have a question. Mr. Pacheco, please.

VICE CHAIRPERSON PACHECO: I just -- I just want to verify. How many persons have been -- RSVP'd for this coming weekend?

RETIREMENT BENEFIT SERVICES DIVISION CHIEF

PULIDO: Two thousand six hundred.

VICE CHAIRPERSON PACHECO: Two thousand six hundred. Thank you very much.

RETIREMENT BENEFIT SERVICES DIVISION CHIEF

PULIDO: You're very welcome.

CHAIRPERSON RUBALCAVA: Thank you, Mr. Pacheco.

Don, I think you're next.

CHIEF HEALTH DIRECTOR MOULDS: Great. Good afternoon, Mr. Chair, members of the Committee. Don Moulds Chief Health Director. Congratulations to Mr. Rubalcava and Mr. Pacheco on your election as Chair and Vice Care of the Committee. Our team looks forward to working with both of you this year.

I want to let you, our employers, and our members know that open enrollment will be held September 18th through October 13th this year. Announcing this is

something I do every March, so dates can be added to calendars.

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I also want to share that we recently sent a letter to CMS in support of their efforts to improve the risk adjustment methodology used to calculate payments to health plans in the Medicare Advantage program. I don't need to remind anyone that the long-term sustainability of the Medicare Trust Fund is essential to our members or that it's once again a central issue in Washington. It's critical that the federal government take steps to address it. In our letter, we share concerns with CMS about the possibility that plans may pass along the portion of the cuts that impact Medicare reimbursement to retirees and offer to work with them to help ensure that does not happen. I'll add here that it was nice to see that our State Retirees sent a letter to CMS and the administration in support of their efforts as well.

As I noted in our last meeting, we've also been working with CMS to provide input ahead of the September release of the first cohort of drugs that they will single out for negotiations in Medicare. As part of that discussion, Julia and Rob's team have put together a preliminary analysis of our drug spend across all of our plans. We'll be sharing an aggregated analysis of that work in another letter to CMS in the coming weeks.

I want to spend a little bit of time speaking about Walgreens and the news last week regarding their plans to distribute mifepristone. Committee members as well as our stakeholders and members have expressed a desire to understand the actions taken by Walgreens and the potential impacts to our members. Last week, Walgreens made headlines when it stated they will not dispense mifepristone in 21 states where Republican attorneys general threatened legal action. Mifepristone is one of the pills used along with misoprostol to end a pregnancy in what is commonly referred to as a medication abortion.

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For of the attorneys general who signed that letter were from states where abortion is currently legal. Understandably frustrated by the Walgreens announcement, Governor Newsom communicated that the State of California was quote done doing business with Walgreens and later the administration shared that it would be reviewing all its contracts with the company. The Administration has canceled one State contract with Walgreens worth about \$54 million. Subsequently, Walgreens clarified that once it received federal approval to distribute mifepristone, it will distribute it in any jurisdiction where it is legally permissible to do so, which is roughly the position of most of the rest of the retailers.

CalPERS does not contract with Walgreens, but they are an in-network and preferred pharmacy for our OptumRx pharmacy benefit manager and in-network pharmacy for Blue Shield. At Walgreens through Optum, CalPERS members may participate in the Preferred 90 Saver Program. That allows them to get a 90-day supply of medications for two copays instead of three. This is one of those programs that's historically worked to the advantage of both CalPERS and its members. Through it, members pay lower cost sharing and CalPERS saves money by avoiding dispensing fees.

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Access to care and needed medication is a critical issue for CalPERS and our members, and CalPERS has always taken the position that access to reproductive health care service and medications, including access to FDA approved drugs like mifepristone is paramount. As such, we've been working with Optum to ensure that nothing in the announcements by Walgreens last week will adversely impact our members' access to mifepristone.

Our members here in California will be able to get mifepristone from any retail pharmacy that's certified and federally approved. For those members in states where abortion is illegal or restricted and who may need access to mifepristone, we have our program in place the reimburse for travel to a state where abortion is legal.

That benefit will apply in cases where a member needs to leave their home state to attain -- obtain mifepristone as well.

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We're hoping, of course, that as the dispute plays out between the Biden administration and states that are seeking to outlaw access to mifepristone through the mail, that there will be better options in reimbursing members who may need to travel out of state to receive it.

I'll also add that our counsel's office is tracking this issue and we intend to use any available legal tools to safeguard that access regardless of where our members live.

So I'll stop there and happy to answer any questions.

CHAIRPERSON RUBALCAVA: Thank you, Mr. Moulds.

Any questions or comments from the Committee members?

I will call on Ms. Middleton.

BOARD MEMBER MIDDLETON: All right. Thank you.

Don, thank you. And I think our actions have been appropriate so far, but we have -- are going to have many members who are very frustrated with the actions that Walgreen took. And I think it's going to be important that information get out to all of our members as to what the rules are going to be here in California, where most of them reside. And it is appropriate for us to start

looking at options to Walgreens.

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CHIEF HEALTH DIRECTOR MOULDS: Yeah, so I -- I think that's a -- that's a great -- I took the first part of that as a suggestion, which is --

BOARD MEMBER MIDDLETON: Um-hmm.

CHIEF HEALTH DIRECTOR MOULDS: -- a special communication. I think that's a terrific idea and targeting, of course, to our members who live out of state, particularly important. We will continue to look at the Walgreens question. I think one of the -- one of the things that we're trying to understand at the moment is sort of what the other -- the other retailers have been notably silent on this, trying to figure that piece out. You know, and our goal here is both to take appropriate -to take appropriate action to safeguard access, but also, you know, we want to make sure that we're protecting our members and State's ability to get prescriptions where they sometimes need to fill them. Walgreens has a big footprint in California. It's about 10 percent of retail pharmacy, but that having been said, we're looking at all possibilities at this point.

BOARD MEMBER MIDDLETON: All right. And again, thank you to the staff and thank you to my colleagues for the actions that we've taken to make sure that all of our members and all of their families no matter where they

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live have access to these prescriptions. Thank you.
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             CHAIRPERSON RUBALCAVA: Thank you, Lisa.
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             Please proceed with -- I don't see any more
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    comments, so please -- or questions, so please proceed,
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   Mr. Moulds.
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             CHIEF HEALTH DIRECTOR MOULDS: Okay. I'm going
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   to kick it to Ms. Croft, if that's okay.
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             CHAIRPERSON RUBALCAVA: Yes.
             GENERAL COUNSEL JACOBS: Mr. Rubalcava, did you
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   want to take up action consent items?
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             CHAIRPERSON RUBALCAVA: Okay. So at this time,
11
   we can take the action consent items. Do I have a motion
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   for 4a and 4b.
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             COMMITTEE MEMBER MILLER: Move approval.
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             CHAIRPERSON RUBALCAVA: Thank you.
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             VICE CHAIRPERSON PACHECO: I'll second.
             CHAIRPERSON RUBALCAVA: And second.
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             Call the roll, I suppose.
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             BOARD CLERK TRAN: Ramón Rubalcava?
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             CHAIRPERSON RUBALCAVA: Yes.
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             BOARD CLERK TRAN: Jose Luis Pacheco?
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             VICE CHAIRPERSON PACHECO: Present. Yes. Yes.
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             BOARD CLERK TRAN: Controller Malia Cohen?
             COMMITTEE MEMBER COHEN: Yes.
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             BOARD CLERK TRAN: David Miller?
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1 COMMITTEE MEMBER MILLER: Aye.

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BOARD CLERK TRAN: Nicole Griffith?

ACTING COMMITTEE MEMBER GRIFFITH: Aye.

BOARD CLERK TRAN: Kevin Palkki?

COMMITTEE MEMBER PALKKI: Aye.

BOARD CLERK TRAN: Yvonne Walker?

COMMITTEE MEMBER WALKER: Aye.

BOARD CLERK TRAN: Mullissa Willette?

COMMITTEE MEMBER WILLETTE: Aye.

CHAIRPERSON RUBALCAVA: Thank you, everybody.

So at this point, we move on to the information consent items. Nothing has been pulled. Nobody has asked me to pull anything, so no motion is needed.

So we'll move on to 6a, which is action agenda item, but I should take a moment to thank you for the very informative open enrollment results report. Thank you for mentioning it, the open enrollment.

Okay. Now, we'll be to we're moving on to 6a action agenda item, which is the definition of parent-child relationship. Thank you, Ms. Croft.

HEALTH ACCOUNT MANAGEMENT DIVISION CHIEF CROFT:

Thank you. Good afternoon, Mr. Chair, members of the Committee Yesenia Croft, CalPERS team member.

Agenda Item 6a is an action item requesting your approval to submit the proposed language to the Office of

Administrative Law to clarify a dependent's eligibility in a parent-child relationship.

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Some background on a parent-child relationship. When a subscriber assumes a parent -- parental status or assumes parental duties of child, they may enroll that child as a parent-child relationship by certifying that the child is financially dependent on the subscriber. The subscriber must provide supporting documentation at the time of enrollment and annually thereafter. That shows that the child either lives with the subscriber for 50 percent of the time or is a full-time student and is financially dependent upon them for more than 50 percent of their support.

The proposed language clarifies that the -clarifies the required primary and secondary supporting
documentation required to certify that that child is
financially dependent on that subscriber. It also
clarifies that the supporting documentation must contain
the dependent's name and may not be older than 60 calendar
days from the date of signature on the affidavit for most
documentation. The proposed language also provides
guidance for individuals who are not required to file an
income tax return.

After this Board approved the modified language in September of last year, the CalPERS team released the

proposed language for an additional 15-day comment period in November. During this public comment period, we received comments from two submitters. And those comments and our responses can be viewed in Attachment 2.

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After reviewing the comments received, the CalPERS team recommends moving forward with the language originally approved in September, which can be viewed in Attachment 1. With your approval today, we will finalize the remaining documentation and submit the final rulemaking package to the Office of Administrative Law. And we expect this to be completed in April.

Once approved by Office of Administrative Law, it will be forwarded to the Secretary of State for publishing. And as we continue with this process, we will be communicating these changes to our members and employers to ensure a clear understanding of the process to certify dependents in a parent-child relationship.

This completes my presentation and I'm happy to answer any questions.

CHAIRPERSON RUBALCAVA: Thank you, Ms. Croft.

Are there any questions from the Committee?

Seeing none.

It's appropriate to entertain a motion to move the item to the Office of Administrative Law.

VICE CHAIRPERSON PACHECO: I'll move.

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COMMITTEE MEMBER WALKER: I'll second.
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             CHAIRPERSON RUBALCAVA: Mr. Pacheco and second.
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    Thank you very much. Call -- roll call, I suppose.
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             BOARD CLERK TRAN: Jose Luis Pacheco?
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             VICE CHAIRPERSON PACHECO: Yes.
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             BOARD CLERK TRAN: Controller Malia Cohen?
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             COMMITTEE MEMBER COHEN: Aye.
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             BOARD CLERK TRAN: David Miller?
             COMMITTEE MEMBER MILLER: Aye.
9
             BOARD CLERK TRAN: Nicole Griffith?
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             ACTING COMMITTEE MEMBER GRIFFITH: Aye.
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             BOARD CLERK TRAN: Kevin Palkki?
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             COMMITTEE MEMBER PALKKI: Aye.
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             BOARD CLERK TRAN: Yvonne Walker?
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             COMMITTEE MEMBER WALKER: Aye.
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             BOARD CLERK TRAN: Mullissa Willette?
             COMMITTEE MEMBER WILLETTE: Aye.
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             CHAIRPERSON RUBALCAVA: Okay. The ayes have it,
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   so the motion is adopted. And thank you, Ms. Croft.
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             HEALTH ACCOUNT MANAGEMENT DIVISION CHIEF CROFT:
             Thank you.
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             CHAIRPERSON RUBALCAVA: Next item is the pharmacy
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   benefits manager contract with Item 6b. Thank you.
             HEALTH PLAN RESEARCH & ADMINISTRATION CHIEF
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    JARZOMBEK: All right. Good afternoon, Mr. Chair, members
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of the Committee. Rob Jarzombek, CalPERS team member.

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Item 6B is an action item to authorize a one-year contract extension with OptumRx, our pharmacy benefit manager, to run January 1st through December 31st, 2025. Our current -- our current contract with Optum covers the 2023 and 2024 plan years and is a two-year extension approved by the Board last March. In this contract, we were able to secure strong price guarantees and best-in-market pricing according to our market check performed last year.

As background, in 2020, we transitioned our contract with optum from a traditional PBM contract to an acquisition priced-based model. Since 2021, our pricing has improved and is now best in market, as we were able to negotiate new terms that secured significantly stronger price protection guarantees.

These improvements are primarily due to changes in the rebate guarantees as well as reduced dispensing fees. Giving us the authority to extend the Optum contract by one year allows us to retain the best-in-market pricing under our current contract model, significantly benefiting our members and program.

This extension also creates stability for our members, as it ensures continuity without the disruption of a potential new vendor and formulary changes. But

again, this best-in-market pricing lowers the total PBM spend. And when costs go down, it reduces the pharmacy costs that are built into premiums that our members and employers pay.

The timeline at this point with approval to authorize a one-year extension is to conduct a PBM solicitation starting mid-2024 for a new contract that would start on January 1st, 2026. This will line up well following the HMO contract that starts in 2024 and the PPO third-party administrator contract that will start in 2025. This concludes my presentation and I'm happy to answer any questions

CHAIRPERSON RUBALCAVA: Thank you.

Any questions from the Committee?

Seeing none.

I think it's appropriate to take a motion for a one-year contract extension. Do I have a motion?

VICE CHAIRPERSON PACHECO: (Hand raised).

CHAIRPERSON RUBALCAVA: Mr. Pacheco moves.

COMMITTEE MEMBER PALKKI: (Hand raised).

CHAIRPERSON RUBALCAVA: Mr. -- Kevin seconds.

22 Thank you.

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So at this time, let's call the roll, please.

BOARD CLERK TRAN: Jose Luis Pacheco?

VICE CHAIRPERSON PACHECO: Aye.

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BOARD CLERK TRAN: Controller Cohen?
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             COMMITTEE MEMBER COHEN: Aye.
             BOARD CLERK TRAN: David Miller?
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             COMMITTEE MEMBER MILLER: Aye.
             BOARD CLERK TRAN: Nicole Griffith?
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             ACTING COMMITTEE MEMBER GRIFFITH:
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             BOARD CLERK TRAN: Kevin Palkki?
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             COMMITTEE MEMBER PALKKI: Aye.
             BOARD CLERK TRAN: Yvonne Walker?
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             COMMITTEE MEMBER WALKER: Aye.
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             BOARD CLERK TRAN: Mullissa Willette?
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             COMMITTEE MEMBER WILLETTE:
                                         Aye.
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             CHAIRPERSON RUBALCAVA: Thank you, everybody.
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    The motion passes, so one year extension on the contract.
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             Next Item is 6c, which is the HMO solicitation
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    intent to award. I think you're up again Mr. -- Rob.
             HEALTH PLAN RESEARCH & ADMINISTRATION CHIEF
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    JARZOMBEK: Okay. All right. Thank you, Mr. Chair.
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    Jarzombek, CalPERS team member. This is Agenda Item 6c,
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    Health Maintenance Organization Solicitation Intent to
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   Award.
             (Thereupon a slide presentation).
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             HEALTH PLAN RESEARCH & ADMINISTRATION CHIEF
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   JARZOMBEK: This is an action item. We're pleased to
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    present our recommendations for the 2024 to '28 HMO health
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plan solicitation and share how these contracts will advance our strategic goal to ensure our members have access to equitable, high quality, and affordable care.

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HEALTH PLAN RESEARCH & ADMINISTRATION CHIEF

JARZOMBEK: Here's a look at the agenda. We will start by
going over the solicitation objectives and timeline. Then
we will provide details for each of the plan proposals and
present our recommendations. Finally, we will close with
next steps.

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HEALTH PLAN RESEARCH & ADMINISTRATION CHIEF

JARZOMBEK: In this solicitation, we had some important
objectives. We sought to improve quality and equity,
ensure our plans provide high value services efficiently,
improve the member experience, and drive health system
change through realignment with our purchase partners.

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HEALTH PLAN RESEARCH & ADMINISTRATION CHIEF

JARZOMBEK: Here is the timeline. The solicitation kicked off last summer using a two-phased approach. We received eight proposals and all met minimum qualifications.

Following confidential discussions, one plan withdraw from the process. We received proposals for 13 basic products and eight Medicare products that were evaluated and

scored. We engaged in confidential discussions about potential network and contract changes to ensure the best combination of plan options was available for our members and the program.

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Today, CalPERS and its health plans have come to an agreement on contract terms and conditions, but we still need to determine the rates, so we can memorialize them in contracts, which is standard. As part of the contracts, we will continue to engage the health plans in the rate development process and bring initial 2024 premiums to you in a special closed session in May. Upon successful completion of all plan implementation activities, the new HMO contract will begin on January 1st, 2024.

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HEALTH PLAN RESEARCH & ADMINISTRATION CHIEF

JARZOMBEK: Here is a high level overview of where some of
the contract enhancements we incorporated into the
solicitation fit with our strategic goals. Because we
have so much to cover in the proposals and
recommendations, I won't go through this in detail.

However, I will touch on the performance measures, as it's
one of the substantial changes we made in this
solicitation. In alignment with the Department of Health
Care Services and Covered California, five high impact

areas of clinical quality performance will be measured against national benchmarks. These are controlling high blood pressure, diabetes care, childhood immunizations, colorectal cancer screening, and pregnancy care.

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If performance falls below the standards for any measure, plans will be subject to a repayment of a percentage of the total net premiums for the year being measured. Previously, financial penalties were tied to a percentage of the administrative services fees at risk, and not tied to premiums. The percentage of premiums at risk will increase annually over the five-year contract from one percent to a maximum of four percent.

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HEALTH PLAN RESEARCH & ADMINISTRATION CHIEF

JARZOMBEK: Another area our solicitation was unique is
that we required plans to submit four separate and
distinct administrative services fee proposals for basic
plans. Plans could submit two optional fee proposals for
Medicare plans. While this was an ambitious endeavor, it
was the best way to identify the competitiveness of each
option and to make an informed decision on the contract
arrangement that provides the most affordability and
transparency for CalPERS.

We also wanted to use the solicitation to achieve the best outpatient pharmacy pricing. Therefore, we

compared the health plans' pharmacy proposals against OptumRx's pricing.

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CHAIRPERSON RUBALCAVA: Thank you. Any questions or comments from the Committee?

Okay. At this time, I guess we do have -- did you finish with the presentation before I go to --

HEALTH PLAN RESEARCH & ADMINISTRATION CHIEF

JARZOMBEK: I have -- I can walk through the plans'

proposals and recommendations.

CHAIRPERSON RUBALCAVA: Yeah, why don't you do that before I call public comment then.

HEALTH PLAN RESEARCH & ADMINISTRATION CHIEF JARZOMBEK: Okay.

CHAIRPERSON RUBALCAVA: Please.

HEALTH PLAN RESEARCH & ADMINISTRATION CHIEF

JARZOMBEK: So in this section, I'll walk through each of
the plan proposals and highlight the details about the
specific geographic expansion, exits, and removals. I'll
present our recommendations on coverage area changes as
well as funding and outpatient pharmacy arrangements.

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HEALTH PLAN RESEARCH & ADMINISTRATION CHIEF

JARZOMBEK: So we'll start with Anthem. They offer two
basic plans, Select and Traditional. They also offer a

Medicare Preferred Plan that is only available in California. Anthem proposed two coverage area changes to that Traditional plan. They proposed expanding into nine counties and exiting from Glenn County. The Glenn County exit would impact two members. We recommend approval of the Glenn County exit. We are not recommending approval of Traditional's nine-county expansion. Traditional is our highest cost in-state plan and we have asked Anthem to focus on developing new strategies for addressing these high premiums. We recommend not expanding Traditional into new counties until Anthem has shown an ability to do that. We recommend continuing the current funding and pharmacy arrangements for Anthem's Basic and MA plans.

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HEALTH PLAN RESEARCH & ADMINISTRATION CHIEF

JARZOMBEK: Next for Blue Shield. Blue Shield currently

offers Access+. Access+ Exclusive Provider Organization,

or EPO, and Trio Basic plans. They also offer a Medicare

Advantage plan.

Blue Shield has proposed a service area expansion for their Access+ EPO to Del Norte and San Benito counties. This would increase Access+'s EPO coverage to 18 counties. The proposed EPO expansion is in rural counties that have limited and -- limited HMO and EPO options. The EPO plan has lower out-of-pocket costs

compared to current PPO plans, reducing a member's cost exposure. We recommend approval of the EPO expansion.

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In addition to their EPO expansion, Blue Shield has proposed a reduced ASF to move to a fully ensured funding arrangement. All other flex funded plans propose the same ASF for flex-funded and fully ensured arrangements. Blue Shield's ASF discounts between the two arrangements were significant. They proposed a 45 percent ASF reduction for Access+ and a 39 percent reduction for Trio in their fully insured proposal.

As part of the agreement to move to a fully insured modeling, we are pursuing with them a two percent net income cap commitment. This commitment agrees to return to CalPERS any net income earned above 2 percent at the end of the five-year contract term. We view the revenue cap as an important guardrail to prevent excess profit taking.

We recommend adopting Blue Shield's fully insured proposal with a two percent net income cap commitment, should we reach consensus on the details before July when rates are approved. Should consensus not be reached, we will enter into a flex funded contract with Blue Shield

Currently, Blue Shield manages its own pharmacy -- own outpatient pharmacy benefits in both its basic and Medicare plans. Blue Shield has recently

submitted revised pharmacy pricing that is currently under review. We will update the Board on the outcome of that analysis as soon as it is available and will bring a recommendation on the proposal to the board for adoption in June.

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HEALTH PLAN RESEARCH & ADMINISTRATION CHIEF

JARZOMBEK: Next, let's move to Health Net. Health Net

currently offers two basic plans, Salud y Más, which is a

binational plan based in Southern California in which

members can receive care both in the United States and

Mexico, and SmartCare, which is broad network HMO in the

Bay Area and Southern California.

Health Net proposed no changes to its Salud y Más product. In their SmartCare product, Health Net is proposing to exit the 11 big counties it currently serves and to remain in Southern California only. Their proposed exit would impact approximately 5,000 members reducing their statewide enrollment to approximately 3,800. We recommend approval of Health Net's Salud y Más plan in the CalPERS program and continuing with its current funding and pharmacy arrangements.

However, we recommend removing SmartCare from CalPERS offerings. There are multiple reasons for this. First, we have an abundance of offerings in Southern

California and there are circumstances under which this can work to our disadvantage.

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Second, in our analysis of SmartCare's network, we found that there was a 100 percent overlap between their provider medical group and hospital networks compared with other CalPERS plans in the same Southern California areas.

Third, SmartCare is one of the most expensive plans in our portfolio. Most of our offerings in Southern California, including those which offer access to providers and hospitals in the SmartCare network, have significantly lower premiums than SmartCare.

And finally, allowing SmartCare to exit the Northern California market and serve Southern California exclusively sets a bad precedent for the CalPERS Health Program. Southern California is a highly desirable market for our contracted insurers and we typically require plans seeking entrance into that market to include in their portfolio offerings and counties that can be harder or less profitable to serve.

If the Board approves removing SmartCare from our offerings, we will support members in that plan through the process. This includes sending custom letters and emails with resources to them to evaluate their options they have available. Then, later this year during open

enrollment, they will have an opportunity to make a plan change. For members who do not make a plan change, we will default them into the plan that has the best network overlap. Of course, members will have continuity of care available to them should it be necessary.

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HEALTH PLAN RESEARCH & ADMINISTRATION CHIEF

JARZOMBEK: Kaiser Permanente currently offers a Basic

plan and two Medicare Advantage plans, Senior Advantage

and Senior Advantage Summit. The Senior Advantage plan is

offered currently in California and eight out-of-state

regions. The Summit plan is -- was just added to our

offerings this year and is in-state only. Kaiser proposed

expanding Summit to its eight out-of-state regions. This

expansion would align coverage with their existing Senior

Advantage Plan.

Kaiser Basic and Medicare plans all provide outpatient pharmacy benefits. Kaiser continues to offer the best pharmacy pricing in our portfolio so we recommend continuing to have it administer its own prescription drug benefits.

We're recommending approval of the expansion of Senior Advantage Summit. We also recommend approval of their current fully ensured funding arrangement.

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HEALTH PLAN RESEARCH & ADMINISTRATION CHIEF

JARZOMBEK: Sharp is a regional plan offered in San Diego

County. It provides a basic and MA plan. Sharp did not

propose any changes to their coverage areas. Currently,

Sharp's basic pharmacy benefits are administered by

OptumRx, but in their MA plan, they provide outpatient -
they provide the outpatient pharmacy component.

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Our analysis showed that both of the current pharmacy arrangements to be favorable to CalPERS, so we recommend no changes there. Therefore, we're recommending approval of Sharp's current basic and Medicare plan offerings, funding, and pharmacy arrangements.

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HEALTH PLAN RESEARCH & ADMINISTRATION CHIEF

JARZOMBEK: UnitedHealthcare proposed two separate

covered -- coverage area changes for their Basic plans.

First UHC proposed to expand Alliance's coverage to 12 Bay

Area counties for public agency and school members.

Currently, coverage in these counties is only available to

State employees. This proposal would align coverage for

all members in Alliance's 26 counties.

Second, UHC proposed to expand Harmony's coverage into Santa Clara and Santa Cruz counties, their first move into Northern California, increasing their service area to seven counties. Harmony's proposed expansions --

expansion gives members in Santa Clara a new low cost
Basic HMO option and members in Santa Cruz a second low
cost option.

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We recommend approval of the expansions of -- for both Alliance and Harmony. We also recommend approval of continuing the current funding arrangement and pharmacy arrangement for both plans.

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HEALTH PLAN RESEARCH & ADMINISTRATION CHIEF

JARZOMBEK: UHC has proposed to continue with their two

Medicare Advantage plans, Group MA and Group MA Edge.

Both are offered nationwide. Currently, the Group MA plan
provides its own outpatient pharmacy benefits. Outpatient
pharmacy benefits for the Edge plan are provided by Optum.

Our internal analysis, which was done in consultation with

Milliman, shows that it would be financially advantageous
to Calpers to have pharmacy benefits administered by Optum
for both the Group MA and Group MA Edge plans. We have
asked Optum to confirm this -- confirm this analysis and
we will share the results with the -- with the Board when
they become available. In June, we will be asking the
Board to approve whichever arrangement is financially
beneficial to Calpers.

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HEALTH PLAN RESEARCH & ADMINISTRATION CHIEF

JARZOMBEK: Western Health Advantage has proposed a coverage area expansion into Humboldt County for their MyCare Select MA plan. This would increase their overall coverage area to 10 counties. We recommend approval of their MA expansion into Humboldt County. We also recommend approval of WHA's current funding and pharmacy arrangements for their Basic and MA plans.

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HEALTH PLAN RESEARCH & ADMINISTRATION CHIEF

JARZOMBEK: In closing, we're asking the Board to approve
our recommendation of the HMO solicitation intent to award
for 2024 through 2028 as described in the presentation to
the seven carriers of Anthem, Blue Shield, Health Net,
Kaiser Permanente, Sharp, UnitedHealthcare, and Western
Health Advantage.

If approved, we'll move forward with awarding the five-year contracts to each of the health plans. The contract award will be subject to confirmation of the included service areas, successful completion of the rate development process, and final approval of the 2024 rates by the Board in July. In May, we will hold a special PHBC closed session where we'll present initial rates. Then in July, we'll share preliminary rates in both closed and open sessions.

In July, we'll be seeking the Board's adoption of

the 2024 premiums. Approved changes will be communicated with the health plans, members, and stakeholders through various channels in advance of and during open enrollment. Additionally, upon Board approval, we will begin the implementation process and closeout activities for the current HMO contracts. Given that all plans are currently working -- or currently contracting with us and have experienced working with CalPERS, we do not anticipate any issues with implementation.

For plan exits and removals, we have procedures in place to support members through the transition and will provide targeted communication to those impacted, so they know what their options are moving forward.

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HEALTH PLAN RESEARCH & ADMINISTRATION CHIEF JARZOMBEK: This concludes the presentation and we're happy to take any questions.

CHAIRPERSON RUBALCAVA: Thank you, Mr. Jarzombek I think we do have questions from the Committee.

Mr. Pacheco, please.

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VICE CHAIRPERSON PACHECO: Yes. Yes. Thank you. Thank you, Rob, for that. This is an excellent presentation.

I want to go back to the slide of the Health Net with respect to the SmartCare exit from the 11 Bay Area

counties. I think you mentioned that there is some -going to be some communication plan, but I also wanted to
know how is it -- how is it going to rollout? Are the -are the individuals that are impacted, would they be able
to go into another plan? I'm just wondering what is that
process and how does that, you know, play out? If you
can -- if you can elaborate a little bit more on that?
Thank you.

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HEALTH PLAN RESEARCH & ADMINISTRATION CHIEF

JARZOMBEK: Sure. So what will happen is when we go
through the rate development process, which is a rate
setting process, we will create rates for all of the
other -- premiums for all the other plans. And then once
those are finalized, we'll begin our pre-open enrollment
communications. And so those include what we call
significant changes. And so those are benefit design
changes, premium increases over a certain amount, and then
of course exits of a plan from a certain service area.

And so we will send out advanced notice to the members like in the July and August time frame about what is happening with their -- to their health plan, those enrolled in SmartCare and then what options they have available to them and the resources to go explore what those options are.

So that will happen in the July/August time frame

and then again for open enrollment, we'll increase the targeted communications that we have for those members who are impacted with this. And then we'll also include custom messages on their myCalPERS account. So a member goes to log in, if you're in SmartCare, you will see this -- more of this information. It will prompt you to kind of either make a change if it's during open enrollment or to explore your options to see what the best option is for you.

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VICE CHAIRPERSON PACHECO: Thank you very much for that. I just want to also add, so because in this particular area in the Bay Area, it seems to be very concentrated with other plans and so forth, what is the likelihood that the impacted individuals would be able to -- the doctors and the hospitals would overlap with other plans and there will be some sense of continuity, you know, at least with the majority of the impact, if you can elaborate on that.

HEALTH PLAN RESEARCH & ADMINISTRATION CHIEF

JARZOMBEK: Sure. So with our analysis, we analyzed the
networks to see what networks are available them. Through
our analysis, we saw a 100 percent overlap with the
provider medical groups as well as hospitals that are in
SmartCare's network with all of our other plans, so
meaning -- that means that a member will be able to still

see -- go to those same medical groups and same hospitals through other plans available in the CalPERS portfolio. So therefore, we -- there's 100 percent overlap both in the Northern California and Southern California.

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VICE CHAIRPERSON PACHECO: So basically, it -- go for it, Don.

CHIEF HEALTH DIRECTOR MOULDS: I was just going to add one just important qualification there, which is that the medical groups align with other options. The hospitals align with other options. There's not 100 percent provider overlap. So there are instances where individual physicians will contract directly with health the plan. We cannot ensure that all of those physicians will be available in alternative networks. The other instance where there could be a disconnect is when somebody has been referred out of a network, because they have a condition that requires a sort of hyper specialist that isn't in one of these other medical groups.

Those kinds of referrals -- the latter kind of referral would typically be covered through the continuity of care protections that are -- that are law through the Department of Managed Health Care. Essentially, what would probably happen in those instances, there would be a re-referral.

VICE CHAIRPERSON PACHECO: Um-hmm.

CHIEF HEALTH DIRECTOR MOULDS: And there's NO reason to believe that those individual providers won't be contracted. We just don't have the same kind of sightline there that we do with the medical groups, but the vast majority of the care comes through the medical network or obviously through the hospital relationship and those will be completely covered.

VICE CHAIRPERSON PACHECO: So the referrals then are basically -- that's -- there are going to be more of them -- more of the exception, right, than the --

CHIEF HEALTH DIRECTOR MOULDS: Those are exceptions. That would be a --

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VICE CHAIRPERSON PACHECO: Yeah, that's -- and that's --

CHIEF HEALTH DIRECTOR MOULDS: That would be a fair characterization.

VICE CHAIRPERSON PACHECO: So the exceptions are -- but in the end, there will be also communication with respect to those as well, how to address those and --

CHIEF HEALTH DIRECTOR MOULDS: Absolutely, yeah.

VICE CHAIRPERSON PACHECO: Yeah, so --

CHIEF HEALTH DIRECTOR MOULDS: We would include that in our communication.

 $\label{thm:person_pacheco:} \mbox{ Vice Chairperson Pacheco: Okay. Very good then.} \\ \mbox{Thank you so much.}$

CHAIRPERSON RUBALCAVA: Thank you, Mr. Pacheco.

Any more comments or questions from the body?

Seeing none.

This is time for public comment. We have somebody on the phone. David, could you patch them through, please, and they'll have three minutes.

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STAKEHOLDER RELATIONS ASSISTANT DIVISION CHIEF TEYKAERTS: Yes. Good afternoon, Mr. Chair. We have Karen on the line. Karen, go ahead.

MS. FASSLER: Hello. Thank you for this opportunity to comment. My name is Karen Fassler. I am with Yuba County. And as Mr. Moulds and Mr. Jarzombek and the rest of the CalPERS health team are aware, Yuba County and other rural California counties have unique challenges. In Yuba County, approximately 70 percent of our employees are only eligible for the two PERS PPO plans, Platinum and Gold. With the move in 2021 from three to two PPO plans, our employees were impacted again as the Platinum Plan became cost prohibitive for most and the Gold plan does not include the Sutter system of care.

Many of our employees have to travel more than an hour to obtain any kind of specialty care or wind up waiting many weeks to access care. We need providers.

The lack of primary care doctors and the very narrow Gold network is a serious concern, in that members often

struggle to even get that first point of contact, that first opportunity for care to be established.

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So I was excited to see that Yuba County was included on the HMO solicitation and the intent to award and disappointed to learn today that the recommendation was to not approve the expansion of Traditional into not only Yuba but other rural California counties. I appreciate that PERS is asking Anthem to sharpen their pencils so to speak, and I encourage Anthem to do so. While I understand that Traditional is a high cost plan, it is currently comparable to Platinum in premium and would be at least one more option for our employees to consider.

So for the record, we are still in dire need of more options here in Yuba County and in rural California, and hope that this will continue to be a high priority, and that the traditional expansion be carefully considered by each of you. And thank you so much.

CHAIRPERSON RUBALCAVA: Thank you for your comments.

Any comments from the body?

I do want to say a couple things. Thank you for the presentation Mr. Jarzombek. I thought it was a very good presentation and I think it speaks well to the staff expertise and advancement in the sense that you asked for

multiple options above full funding, flex funding, and whether -- what the right combination was for pharmacy was -- in having to integrate was very good. I know you're coming back with still some engagements needs to be done, but I think there's a lot we can be proud of. The whole thing about the performance metrics setting it up to national -- I'll get it wrong now -- National -- NQC -- NCQA national quality benchmarks is great.

These are clinical areas where we were going to promote well-being and healthy population, our members, and prevent preventable deaths and premature deaths. So this is very good. And I like a lot of these -- how it's not moving to percentage of -- what's at risk is a percentage of premium. I think that's the way to go and it shows a seriousness of this body to the health care of our participants, our beneficiaries, so I commend you on that and look forward to the preliminary rates in May, and further action later in the summer.

With that, I'll take a motion to move the intent to award as presented to us today.

VICE CHAIRPERSON PACHECO: I'll move.

CHAIRPERSON RUBALCAVA: Mr. Pacheco makes a

motion. Do I have a second?

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COMMITTEE MEMBER MILLER: (Hand raised).

CHAIRPERSON RUBALCAVA: Mr. David Miller seconds.

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Thank you. So now we'll call for the question,
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   please.
             BOARD CLERK TRAN: Jose Luis Pacheco?
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             VICE CHAIRPERSON PACHECO: Aye.
             BOARD CLERK TRAN: Controller Malia Cohen?
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             COMMITTEE MEMBER COHEN: Aye.
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             BOARD CLERK TRAN: David Miller?
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             COMMITTEE MEMBER MILLER: Aye.
             BOARD CLERK TRAN: Nicole Griffith?
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             ACTING COMMITTEE MEMBER GRIFFITH: Aye.
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             BOARD CLERK TRAN: Kevin Palkki?
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             COMMITTEE MEMBER PALKKI:
                                       Aye.
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             BOARD CLERK TRAN: Yvonne Walker?
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             COMMITTEE MEMBER WALKER:
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                                       Aye.
             BOARD CLERK TRAN: Mullissa Willette?
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             COMMITTEE MEMBER WILLETTE: Aye.
             CHAIRPERSON RUBALCAVA: Thank you, everybody.
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             Now, we'll move on to the plan design proposals
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   please, Item 6d.
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             HEALTH PLAN RESEARCH & ADMINISTRATION CHIEF
    JARZOMBEK: Okay. Thank you, Mr. Chair. Again, Rob
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    Jarzombek, CalPERS team member.
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             (Thereupon a slide presentation).
             HEALTH PLAN RESEARCH & ADMINISTRATION CHIEF
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    JARZOMBEK: I'm here with Dr. Julia Logan to present
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Agenda Item 6d, Health Benefits -- Health Benefit design proposals for the 2024 plan year. This is an action item.

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HEALTH PLAN RESEARCH & ADMINISTRATION CHIEF

JARZOMBEK: Today, I'll provide some background on the

benefit design proposals that were approved in November

2022 by the Pension and Health Benefits Committee. Then

we'll walk through the proposals for the 2024 plan year

and discuss next steps.

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HEALTH PLAN RESEARCH & ADMINISTRATION CHIEF

JARZOMBEK: So first, just a little bit of background.

Last November, the Board approved two proposals that

promote appropriate site of care services and to help curb

costs.

The first was a site of care member incentive program for labs exclusive to the basic PPO program and the second was a pharmacy mail order opt-out program for non-specialty maintenance medications for both Basic PPO and HMO plan members who receive their benefits through OptumRx.

Today, we seek your approval on two propo -- two proposals that we have identified to further enhance and improve our program while encouraging members to seek the appropriate site of care when they need services.

These additional interventions aligned with CalPERS strategic vision to improve health care quality, improve access, maintain affordability and address equity.

So slide 4, please.

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HEALTH PLAN RESEARCH & ADMINISTRATION CHIEF

JARZOMBEK: First, we are proposing to change the

emergency room copay for UHC's Edge MA plan from \$0 to

\$50. The second proposal is an expansion of the

supplemental benefits for Anthem's Medicare Advantage
plan.

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HEALTH PLAN RESEARCH & ADMINISTRATION CHIEF

JARZOMBEK: So I'll begin with the emergency room copay
change. In November 2020, the Board approved adding
UnitedHealthcare's Medicare Advantage Edge plan to the
CalPERS portfolio starting with the 2022 plan year. This
plan included a \$0 copay for emergency room visits, while
all other Medicare Advantage plans have a \$50 copay for
emergency room visits. For all plans, including Edge, the
emergency room copay is waived if the patient is admitted.

The ER is an exceptionally important health care setting providing patients a place to go when they're experiencing life-threatening and sometimes frightening symptoms. Since the ER is also an expensive place to

receive care, it can be a significant contributor to high health care costs. Non-urgent ER visits are associated with unnecessary delays in care and member dissatisfaction. Further, emergency rooms are often overcrowded, especially post-COVID. And this overcrowding is not just an inconvenience, but it can negatively impact health outcomes, increase medical errors, contribute to staff burnout, and increase costs.

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To encourage members to seek the appropriate site of care, we recommend adjusting UHC's -- UHC Edge's emergency room copay to \$50. UHC supports this adjustment and intends to incorporate any projected premium savings into the rate development process. This proposed change is part of our comprehensive eff -- comprehensive approach that includes advanced primary care efforts. These are designed to encourage members to seek the most appropriate site of care among a variety of other things.

Additionally, this change will standardize copays and create parity across our MA offerings.

I will now pass it to Dr. Logan to talk about Anthem's proposal for Medicare Advantage supplemental benefits.

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CHIEF CLINICAL DIRECTOR LOGAN: Thank you, Rob. Good afternoon, members of the Committee. Julia Logan,

CalPERS team member.

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Before talking about the proposed benefits today, I'd like to provide some background to help clarify the types of supplemental benefits that Medicare Advantage plans can offer. MA plans are allowed to offer benefits not covered by traditional Medicare and they're known as supplemental benefits. Supplemental benefits are used by MA plans to differentiate themselves from other plans, allowing Medicare members to identify plans that offer benefits specific to their needs.

Historically, the types of supplemental benefits allowed were narrowly defined by CMS. They had to be primarily health related. Nationally, the most common traditional supplemental benefits are vision, fitness, and hearing. All of our MA plans offer traditional supple -- traditional supplemental benefits. The most commonly offered benefits for our members are vision, fitness, hearing, and chiropractic care.

In 2018 and 2019, CMS expanded the range of supplemental primarily health-related benefits to include nine services, including services like non-emergency transportation, in-home supportive services, home and bathroom safety devices, and the like. Nationally, adoption of these expanded supplemental benefits has been less widespread than the traditional supple --

supplemental benefits. Two of our CalPERS MA plans currently offer these expanded supplemental benefits, including in-home supportive services and adult day services.

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In 2020, as a result of the CHRONIC Care Act, CMS expanded supplemental benefits specifically for beneficiaries with chronic illnesses. These are called Special Supplemental Benefits for Chronic Illness or SSBCI to include coverage for non-medical services. benefits have to be -- do not have to be primarily health related, but they should have a reasonable expectation of improving or maintaining the health and overall function of members. They include things like meal delivery, grocery shopping, and pest control. Nationally, adoption of SSBCI have been extremely limited. In the first year, only about 4.6 percent of MA plans offered any SSBCI, though uptake is likely to increase significantly in the coming years.

To date, there just really isn't enough -- much evidence to support the widespread implementation of these supplemental -- these special supplemental benefits.

While there's evidence that using non-medical services can improve outcomes and improve social determinants of health, plans have cited a lack of measurable ROI and real-world evidence to inform plans' decisions to adopt

these programs. There are a number of unique challenges that come with evaluating the impact of non-medical benefits.

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First, the full impact of social services and other non-medical benefits may take years to develop. While an immediate impact of a more nutritious diet can have an impact on an individual right away. The metrics we use to determine success like decreased spending take years to realize. Additionally, the increase in community programs, such as Meals on Wheels and other community supports, and the use of family caregivers can also make it more challenging to isolate these effects.

Now, switching to the Anthem proposals. Anthem Blue Cross is proposing two new Medicare Advantage supplemental benefits. The first item is proposed coverage for Personal Emergency Response Systems, coincidentally known as PERS devices for the 2024 plan year. These devices allow a subscriber to call for help in an emergency by pushing a button. Studies show that these devices have both positive physical and mental health impacts. They enhance quality of life by reducing anxiety about falling and improving confidence in performing everyday activities. The system also provides older adults with a sense of security knowing that they can get help quickly in an emergency. They also reduce

hospital stays and readmission rates.

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Blue Shield and UnitedHealthcare currently offer this benefit. This new traditional supplemental benefit for PERS devices includes a projected premium increase of \$2.28 PMPM. The second new benefit from Anthem Blue Cross is the expanded supplemental benefit for in-home supportive services. These services are aimed to assist individuals with chronic medical conditions performing activities of daily living within their own home. In addition, this benefit would provide members with technology assistance, house cleaning, and meal preparation.

Like the PERS, IHSS have been shown to allow older adults to remain safely at home and to avoid unnecessary ER visits and hospitalizations. Kaiser and UnitedHealthcare also offer the IHSS rather already as part of their benefits. Providing this supplemental benefit is projected at a \$2.10 PMPM increase.

We know through our research that these services have a positive impact on overall mental well-being and improved outcomes and we expect that they will result in long-term savings as well. To this end, we will continue taking an active role in monitoring continuing supplemental benefits and reviewing new MA supplemental benefits. The CalPERS health team will require approval

for any new supplemental benefit offered by an MA plan and we will also require plans to report on cost, utilization, and return on investment of supplemental benefits twice a year and as part of the rate development process.

As we continue to learn how these programs impact our members' well-being, we may recommend setting a supplemental benefit floor for our plans in the future.

Next slide, please.

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CHIEF CLINICAL DIRECTOR LOGAN: For next steps we recommend approval of the previously mentioned proposals. Aligning the emergency room visit copays for UnitedHealthcare group's Medicare Advantage Edge plan to \$50 and an expansion of Anthem's Medicare Advantage supplemental benefits. If approved, these benefits will be incorporated into the rate development process for 2024. We will return to you this summer to seek your approval of the 2024 health plan premiums, which will then be incorporated into the 2023 open enrollment process.

This concludes our presentation and we're happy to answer any questions.

CHAIRPERSON RUBALCAVA: Thank you, Dr. Logan.

Does the Committee members have any questions?

Mr. Pacheco.

VICE CHAIRPERSON PACHECO: Thank you, Dr. Logan,

for your comments. And so I just wanted to make a comment about the -- I think this is -- this is -- this is great. With respect to the Personal Emergency Response System devices, you know, many older individuals this is a way to, you know, identify and make sure that they get the service they need in the event of an emergency. If someone falls, you can press I think it's a button, right, or something like that?

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CHIEF CLINICAL DIRECTOR LOGAN: It is. It's like a button that you can wear around your neck. And there's a -- you have a telephone connection as well. And then with the -- you also have a remote device that you can use around town as well.

VICE CHAIRPERSON PACHECO: So it's -- it works on cellular phones and radio. It's -- it has all these modalities of communication, is that correct?

CHIEF CLINICAL DIRECTOR LOGAN: Yes, it works on cellular phones and people with landlines as well.

VICE CHAIRPERSON PACHECO: Oh, wow, so it is -it is -- it can be utilized in any, well, location
basically, wherever you may be. And also, I just wanted
to also applaud with regarding the in-home support
services. Again, this is great, because there are many -you know, just to maintain daily living is super
important. And hopefully, we can see the savings later

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on. So that would be awesome. Thank you.
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             CHAIRPERSON RUBALCAVA: Thank you, Mr. Pacheco
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    and Dr. Logan.
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             Unless there's any other comments or questions,
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    I'll -- the Chair will entertain motion to adopt -- to
    accept the recommendations from staff on the benefit plan
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    design changes.
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             COMMITTEE MEMBER MILLER: So moved.
             CHAIRPERSON RUBALCAVA: Mr. David Miller moves.
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             Do we have a second?
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             COMMITTEE MEMBER WALKER: Second.
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             CHAIRPERSON RUBALCAVA: Ms. Wallace -- Yvonne
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   seconds.
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             Mr. Tran -- Tuan, can we have a -- please call
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   the roll, Tuan.
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             BOARD CLERK TRAN: Jose Luis Pacheco?
             VICE CHAIRPERSON PACHECO: Aye.
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             BOARD CLERK TRAN: Controller Malia Cohen?
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             COMMITTEE MEMBER COHEN: Aye.
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             BOARD CLERK TRAN: David Miller?
             COMMITTEE MEMBER MILLER: Aye.
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             BOARD CLERK TRAN: Nicole Griffith?
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             ACTING COMMITTEE MEMBER GRIFFITH: Aye.
             BOARD CLERK TRAN: Kevin Palkki?
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             COMMITTEE MEMBER PALKKI: Aye.
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BOARD CLERK TRAN: Yvonne Walker?

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COMMITTEE MEMBER WALKER: Aye.

BOARD CLERK TRAN: Mullissa Willette?

COMMITTEE MEMBER WILLETTE: Aye.

CHAIRPERSON RUBALCAVA: Okay. The ayes have it.

We have adopted the recommended benefit designs.

Now, we move into Item 7, information agenda items beginning with the update on retiree cost of living adjustment. Kimberlee Pulido, please.

(Thereupon a slide presentation).

RETIREMENT BENEFIT SERVICES DIVISION CHIEF PULIDO: Good afternoon, Mr. Chair, members of the Committee. Kimberlee Pulido, Calpers team member.

Agenda Item 7a is an information item, update on the retiree cost of living adjustments, or the COLA.

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RETIREMENT BENEFIT SERVICES DIVISION CHIEF

PULIDO: Our retirement law provides for payment of an annual COLA each May to all eligible retirees based on the rate of inflation as measured by the CPI-U, or the Consumer Price Index for all urban consumers. For the year 2022, the rate of inflation was 8 percent, and this is what we used to compute the annual COLA this year.

For perspective, over the last 40 years, inflation has been at a rate of 2.82 percent and then over

the long term since 1965, we've seen inflation overall at 4.02 percent. A retiree becomes eligible for COLA in the second calendar year of retirement, therefore members who retired in 2021 or prior are eligible to receive a COLA benefit this year. The majority of our retirees have a 2 percent COLA provision, but some do have 3, 4, and 5 percent.

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COLA adjustments will appear in the May 1st retirement checks. And the COLA adjustment is dependent on three factors, that CPI-U, which I mentioned previously at the 8 percent, the employer continue contracted COLA provision, and then the year of retirement.

The year of retirement also determines if there is any banking of COLA from the previous years where inflation was either greater or less than the maximum COLA provision.

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PULIDO: In a moment, we'll review the increases for this year, but I'd first like to share a little bit about the Purchasing Power Protection Allowance, or the PPPA.

Sometimes the COLAs do not adequate -- adequately keep up with inflation over the long term. We generally see this with our retirees that have been retired 35 plus years.

The PPPA is designed to help bridge that gap within a

threshold. The threshold is 75 percent for State and schools and 80 percent for public agencies. The PPPA adjustment will also appear on the May 1st retirement check.

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RETIREMENT BENEFIT SERVICES DIVISION CHIEF

PULIDO: Included in the agenda item and in the

presentation is a chart illustrating the COLA and PPPA

allowance increases. In this presentation, we've

highlighted the impacts to those with the two percent COLA

plan or provision as 95 percent of our retirees have this

provision. Those with a two percent COLA provision this

year will receive anywhere from 2 to 8 percent based on

their retirement year. Although I did not highlight the

charts for the 3, 4 and 5 percent provisions, those are

also included in the agenda item.

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RETIREMENT BENEFIT SERVICES DIVISION CHIEF

PULIDO: We communicate the information on COLA to

retirees through various channels, including an article in

our spring newsletter, updates on our Calpers website,

including the charts that are also here on the agenda

item, various social media platforms, as well as in

myCalpers.

This concludes my presentation and I'd be happy

to take any questions.

CHAIRPERSON RUBALCAVA: Thank you, Ms. Pulido.

Any questions from the body?

Yvonne.

COMMITTEE MEMBER WALKER: Thank you.

Am I on?

CHAIRPERSON RUBALCAVA: Yes, go ahead, Ms.

Walker.

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COMMITTEE MEMBER WALKER: Thank you very much. I appreciate it. You said something and I didn't -- I couldn't figure out how it fit in when you talked about banked COLA. Could you explain that a little more for me, please?

RETIREMENT BENEFIT SERVICES DIVISION CHIEF
PULIDO: Sure. So each COLA provision, like say 2 percent
COLA provision, we can only pay that maximum amount each
year accumulated since the time of retirement. So if
inflation is much higher in any given year, we can only go
up to that max provision -- what the max provision allows.
And so it goes into a bank and then the next year, for
instance, say inflation isn't quite as high or less than 2
percent, then we can draw from that bank to bring the
members back up to the 2 percent.

COMMITTEE MEMBER WALKER: Got it. Thank you.

RETIREMENT BENEFIT SERVICES DIVISION CHIEF

PULIDO: You're very welcome.

CHAIRPERSON RUBALCAVA: Very good question, Ms.

Walker.

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Jose Luis Pacheco.

VICE CHAIRPERSON PACHECO: Yes. Thank you again for your presentation. I just want to go back to the -- I think it's page two, dependent on the three factors. So I believe there's the CPI, there is the employer contract COLA provision, and then the years of retirement. Can you just elaborate a little bit on the employer contract COLA provision, is that -- the setting on that, because I know there's 2 percent, 3 percent, 4. I'm a little -- could you just explain that to me.

RETIREMENT BENEFIT SERVICES DIVISION CHIEF
PULIDO: Sure. So State and schools all have the 2
percent COLA provision and then our contracting agencies,
so they build this rate into the employer contracts, can
either contract for 2 percent, 3, 4, or 5 percent. So it
just depends on which agency worked for which contract
percentage will be applicable to you.

VICE CHAIRPERSON PACHECO: And that information is on -- is on there myweb -- no on the my -- on the -- on the website.

RETIREMENT BENEFIT SERVICES DIVISION CHIEF

25 | PULIDO: The information regarding the percentages and the

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applicable rates is on the website. However, retirees generally know what their contracted percentage is that's applicable. But if they don't, we can help them with that.
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VICE CHAIRPERSON PACHECO: Okay. Very good then.

Thank you very much.

RETIREMENT BENEFIT SERVICES DIVISION CHIEF

PULIDO: You're welcome.

CHAIRPERSON RUBALCAVA: Thank you, Mr. Pacheco.

Seeing no more questions, I thank you for your

presentation, Ms. Pulido.

And now we go to summary of Committee direction.

13 Mr. Moulds.

CHIEF HEALTH DIRECTOR MOULDS: I did not record Chair direction.

CHAIRPERSON RUBALCAVA: Well, I think there was something about making sure we have member communications and looking at a Walgreens options.

CHIEF HEALTH DIRECTOR MOULDS: That was from Ms. Middleton. If you want to adopt that as Committee direction, I need that from you.

CHAIRPERSON RUBALCAVA: Yes, please.

CHIEF HEALTH DIRECTOR MOULDS: Yes, absolutely.

CHAIRPERSON RUBALCAVA: And also I know the

25 | Committee -- CalPERS, you know, we always seek to improve

quality, access, equity, and affordability. And one of those items is access, so I would ask that staff continue to do that work and I'll -- with a special focus on rural -- what we can do for rural counties.

Thank you.

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CHIEF HEALTH DIRECTOR MOULDS: I'll take that as Committee direction as well. Thank you.

CHAIRPERSON RUBALCAVA: Yes, please. Thank you. At this point, we're going to public comment.

I think we have Tim Behrens and then we'll have somebody on the phone.

MR. BEHRENS: Good afternoon, Chairman Rubalcava and members of the Committee. Tim Behrens California State Retirees. Thanks for the raise. That's the first thing I want to thank you for. I like that. COLAs always make our seniors and members happy.

I had an issue about the 3rd of this month. I was at a chapter meeting in Fresno and there was an issue that came up in the course of our conversation there that Anthem Blue Cross was still negotiating with the Fresno community hospitals there, I think four or five of them. And there were several people that said they had not been notified. And normal protocol for CalPERS and Anthem is to send out a letter 60 days before they start getting close to when they might lose that particular product. So

I notified Larry Woodson, Chairman of Health Benefits

Committee and he got in touch with Don Moulds and the

health team here at CalPERS and with Anthem Blue Cross.

And with 24 -- within 24 hours, we had a positive response
on what the issue was and what we could do to solve it, et

cetera. And I think that's really good service from

CalPERS staff.

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I talked to Don Moulds this afternoon before the meeting started, and I'm going to be giving him additional names of those members in Fresno that were not lucky enough to get a letter in the mail. So they should have got it. And I would just urge maybe in the future where we're negotiating contracts all over the state that we could be notified at the California State Retirees, so we could notify our members in addition to CalPERS. We'd be happy to do that, and even put something in our paper just to reduce the tension and not knowing what's going to happen during those negotiations with our members.

Finally, I'd like to say something positive about OptumRx. I switched over to OptumRx after 50 years of going to CVS in my town and I really like their service. I get a 90-day supply of drugs for 60 day expense. I can call on the phone and I get somebody that speaks English, and understands me, and I understand them. And within 48 hours after calling and asking to have a drug renewed, I

got it in my mailbox. So kudos to OptumRx. At least where I live, I'm very happy with their service.

Thank you.

CHAIRPERSON RUBALCAVA: Thank you.

Now, we have some public comment on the phone. David, please.

STAKEHOLDER RELATIONS ASSISTANT DIVISION CHIEF TEYKAERTS: Thank you, Mr. Chair. Yes, we have Larry Woodson on the line. Go ahead, Larry.

Apologies, there's a brief technical delay here.

CHAIRPERSON RUBALCAVA: Are you there, Mr.

12 Woodson?

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STAKEHOLDER RELATIONS ASSISTANT DIVISION CHIEF
TEYKAERTS: Mr. Rubalcava, my apologies, the technology to
patch in the call is not malfunctioning right now, so
we're trying to refresh, but I do not believe we'll be
able to get Mr. Woodson on the call right now, unless we
can wait a few moments.

CHAIRPERSON RUBALCAVA: Sure, we will wait.

MR. WOODSON: Hello.

CHAIRPERSON RUBALCAVA: Yes, please proceed. We can hear you.

STAKEHOLDER RELATIONS ASSISTANT DIVISION CHIEF TEYKAERTS: All right. Success, Larry. Go ahead.

MR. WOODSON: Can you hear me now?

CHAIRPERSON RUBALCAVA: Yes, we can. Please proceed.

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MR. WOODSON: Hello. Oh, okay. I'm sorry. For some reason the mic don't work.

All right. Good morning. Larry Woodson -- or afternoon. Larry Woodson, California State Retirees. Mr. Chair, thank you for the opportunity to comment. Congratulations to you and the Vice Chair for your elections.

I sent a report to all Board members, and CEO
Frost, and Health Director Moulds yesterday on ACO REACH,
specifically post-panel discussion from Board Education
Day, an analysis of the presentations by Liz Fowler and
Pauline Lapin of CMS. I hope you will have read or will
read the report and conclude that even with latest
modifications that frees applications, which is good, that
it's just not right to force retirees out of traditional
Medicare without their prior knowledge or consent into a
program managed by for-profit middlemen especially after
the third of which are private equity companies.

I'm going to highlight a couple points in that report. At the started of the panel discussion Liz Fowler was introduce as someone with a long history of public service and who had helped write the Affordable Care Act. What wasn't mentioned is that she's also worked a number

of years as a top executive for big pharma and also one of the major for-profit insurance plans. So it's noteworthy that she was instrumental in blocking a public option in the American -- in the ACA, which was Strongly opposed by insurers, and they got their way on that. They didn't want a public option.

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Clearly, Dr. Fowler is a skilled presenter and highly qualified. But when the chair asked her about PE companies being allowed as health plan managers and making profits, she responded that PE is neither inherently good or bad. She dodged the question about if they can make profit and how much. She said CMS looked carefully at whether they had any experience in health care and accepting them as ACOs, but that answer really contradicts the CMS's new entrant classification, which is given to 1 in 10 ACO REACH entities. By definition, they quote "Have little or no experience managing Medicare". Dr. Fowler stated that if they find some aspects of REACH work, she said quote, "We may look into incorporating them into the MSSP ACO program".

Now, I found that as a remarkable statement. She -- assuming she didn't mean that they would allow then the for-profit ACOs to come into MSSP. It really begs the question of why not test those same features and measure this in MSSP ACO model, which has been -- has been around

for 10 years. No need for for-profit middle managers.

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In conclusion, at the end of the panel discussion, Chairperson Taylor rightfully state that CalPERS had authority to halt ACO REACH and then she adjourned. Well, stakeholders recognize the limits of CalPERS authority, but we believe your influence could be significant. That's why all the stakeholder groups and individuals giving comment that day requested CalPERS agendize the topic for discussion and consideration adjoining hundreds of local, State, and national advocacy groups in asking the President and Secretary Becerra to halt the program. I ask that again of you today. It could easily be added to your April agenda and done so in tomorrow's Board meeting.

And I thank you. And I do have one other topic that I was told I could comment on and it would take less than 60 seconds with the Chair's indulgence.

CHAIRPERSON RUBALCAVA: I'll give you 30 seconds, sir.

MR. WOODSON: Okay. This is on the CMS proposal pay amount for MA plans for 220 -- 2024 that Don Moulds mentioned earlier. I just wanted to thank him and his staff for sending that letter of support. As he mentioned, CSR also sent a letter of support. And the MA plans are lobbying against it and running ads falsely

claiming that CMS and the Biden Administration is cutting Medicare. Their -- the proposal is to increase Medicare by 1 percent or Medicare Advantage payments. They got 8 percent last year, so it's a cut over the huge 8 percent, but, you know, it's 1 percent on top of the huge profits they already make. So I just wanted to thank Don and his staff for doing that. And we're hoping in April to hear that they have stuck with their guns and kept the proposal as is.

Thank you.

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CHAIRPERSON RUBALCAVA: Thank you, sir.

That concludes public comment. Any more comments from the -- unless there's any comments from the body?

Ms. Walker

COMMITTEE MEMBER WALKER: I didn't --

CHAIRPERSON RUBALCAVA: Hold on please.

a question I just want to make sure that this occurs. I made the assumption that it did. But for CalPERS and the people that we contract with, do we make sure that they do it in a multi-language fashion? So like if somebody -- if English isn't their first language, they can get help in whatever their first language is or whatever their language is? I assume that's something we build into the contracts?

RETIREMENT BENEFIT SERVICES DIVISION CHIEF 1 2 PULIDO: Sure. We do have translation services and 3 bilingual or multilingual services in our contracts. COMMITTEE MEMBER WALKER: Oh, good. I feel so 4 5 much better. Thank you. RETIREMENT BENEFIT SERVICES DIVISION CHIEF 6 7 PULIDO: You're welcome. 8 CHAIRPERSON RUBALCAVA: Thank you, Ms. Walker. 9 I think that concludes -- with that action, that concludes our meeting of the Pension and Health Benefits 10 Committee. 11 Thank you, everybody. 12 (Thereupon California Public Employees' 13 Retirement System, Pension and Health Benefits 14 Committee open session meeting adjourned 15 16 at 2:20 p.m.) 17 18 19 20 21 2.2 23 24 25

<u>CERTIFICATE OF REPORTER</u>

I, JAMES F. PETERS, a Certified Shorthand
Reporter of the State of California, do hereby certify:

That I am a disinterested person herein; that the foregoing California Public Employees' Retirement System,
Board of Administration, Pension and Health Benefits
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I further certify that I am not of counsel or attorney for any of the parties to said meeting nor in any way interested in the outcome of said meeting.

IN WITNESS WHEREOF, I have hereunto set my hand this 19th day of March, 2023.

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James & Path

JAMES F. PETERS, CSR

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