



The Triple Focus of Health Care

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Chief Health Director

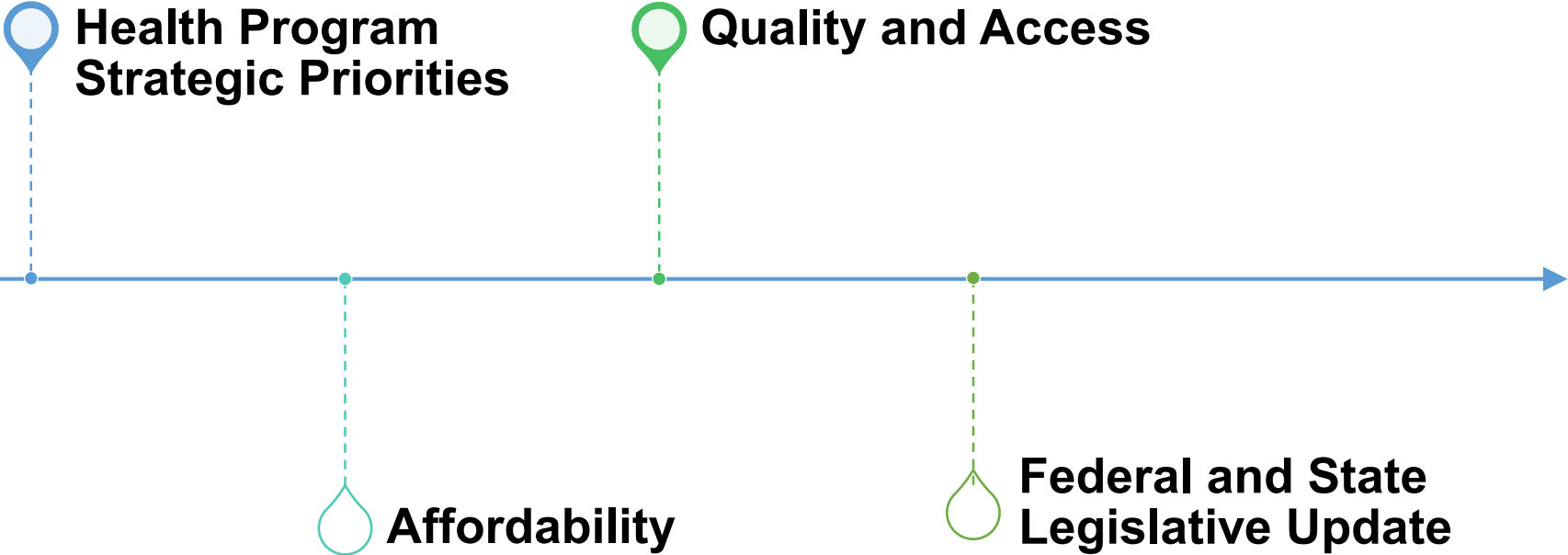
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Chief, Health Plan Research
and Administration

Dr. Julia Logan
Chief Medical Officer

Danny Brown
Chief, Legislative Affairs



Agenda



Our Goal: High-Quality, Affordable Health Care

Improve health care quality, access, and affordability

Ensure our members receive high-quality care



Ensure our members have access to care when and where they need it

Ensure the care we provide is affordable

A healthcare worker with curly red hair, wearing a white lab coat, a blue surgical mask, and blue gloves, is attending to an elderly Black man. The man is wearing a light blue button-down shirt and a white surgical mask. The healthcare worker is looking down at the patient, and the patient is looking towards the camera with a slight smile. The background is a plain, light-colored wall.

COVID-19 impacts to health care delivery system



Health Care Affordability



Increasing Competition



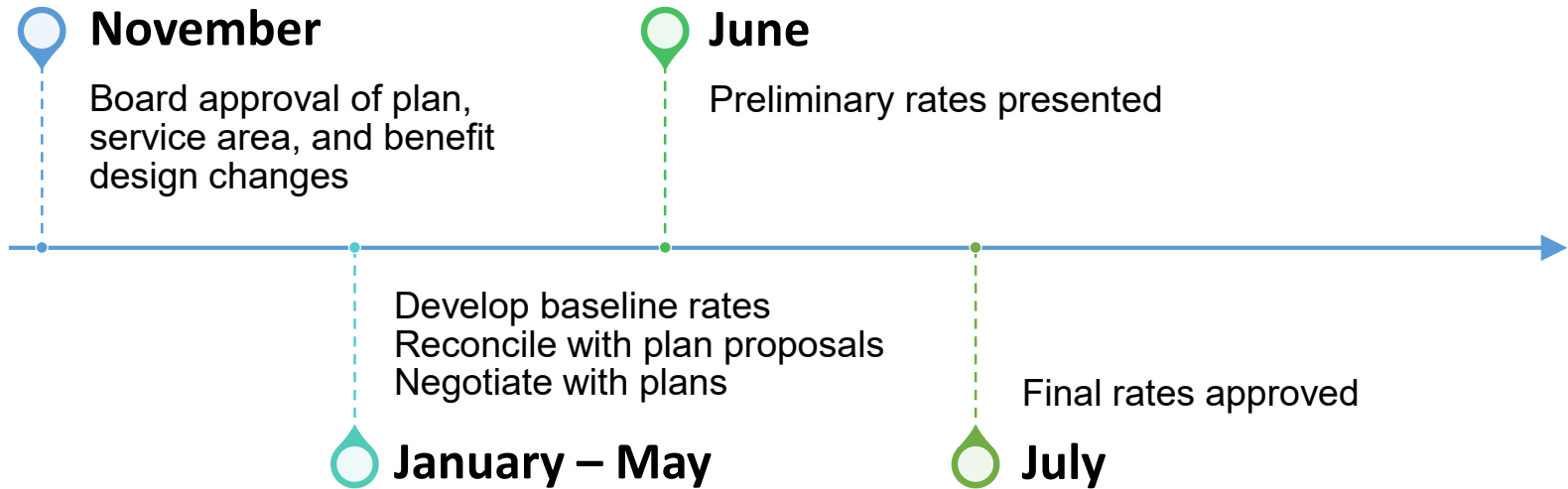
Pharmaceutical Strategies



- Acquisition-based pharmacy benefit manager (PBM) contract
- Biosimilars First
- Next frontier for specialty drugs

Improved Rate Development Process

More transparent and new timeline



Expanding Plan Choice

2022 plan, service
area, and benefit
changes

2022 PERS
Platinum and Gold
PPO plans

2023 PPO
benefit design
planning in 2021

Risk Mitigation via Portfolio Rating

Price Plans on Value, Not Risk



Reduce premium volatility & large increases



Remove adverse selection member migration patterns



Price plans based on value of network, and benefit design



Stabilize Basic Plan portfolio & implement cost saving programs

Health Care Quality & Access



COVID-19 Impacts – What We Know Now



Ensuring continued delivery of high quality care



0.57% overall impact on 2021 premiums



Mainstream adoption of telehealth



Delayed and deferred care



Health Disparities became forefront

COVID-19 Vaccine Update



Largest vaccination program in history



Science behind the vaccine



Distribution

- Statewide rollout
- County protocols
- Timelines vary
- How it's working on the ground

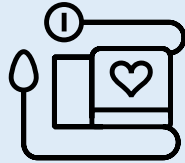
A photograph of a woman with dark, wavy hair sitting on a dark blue couch. She is wearing a light blue, short-sleeved, ribbed top and blue jeans. Her right hand is pressed against her chest, and she has a look of concern or distress on her face. She is looking towards the left of the frame. In the foreground, the back of another person's head and shoulders is visible; they are wearing a white sleeveless top and appear to be taking notes on a red notebook. The background consists of a wall with vertical wood paneling. A semi-transparent white box is overlaid on the left side of the image, containing the text 'Behavioral Health'.

Behavioral Health

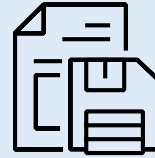
Ensuring High-Quality Care



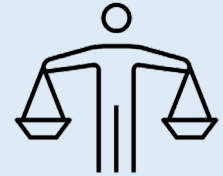
**Aligning health
plan
requirements
with other
purchasers**



**Clinical quality
improvement
measures**



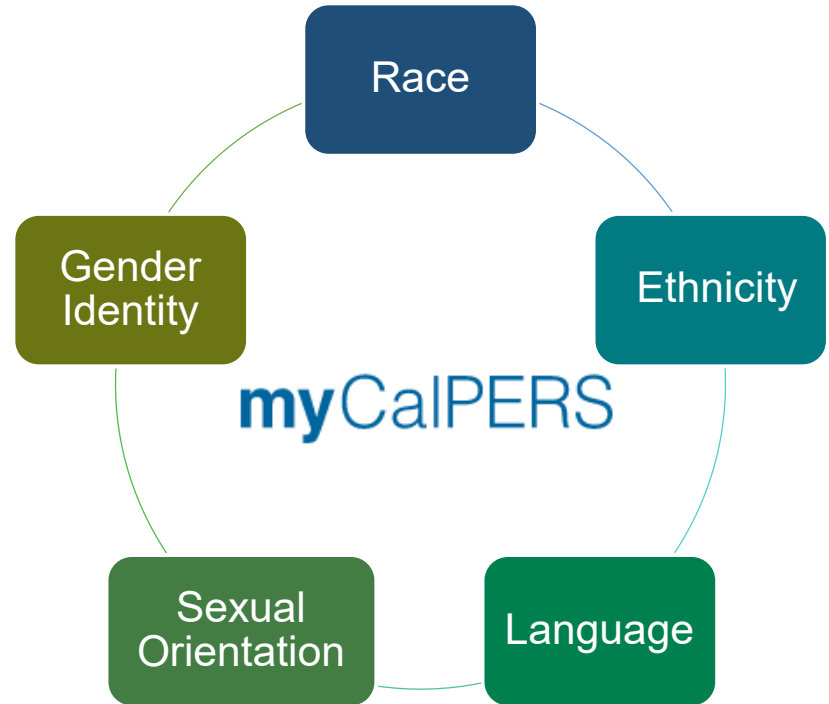
**Health data
quality**



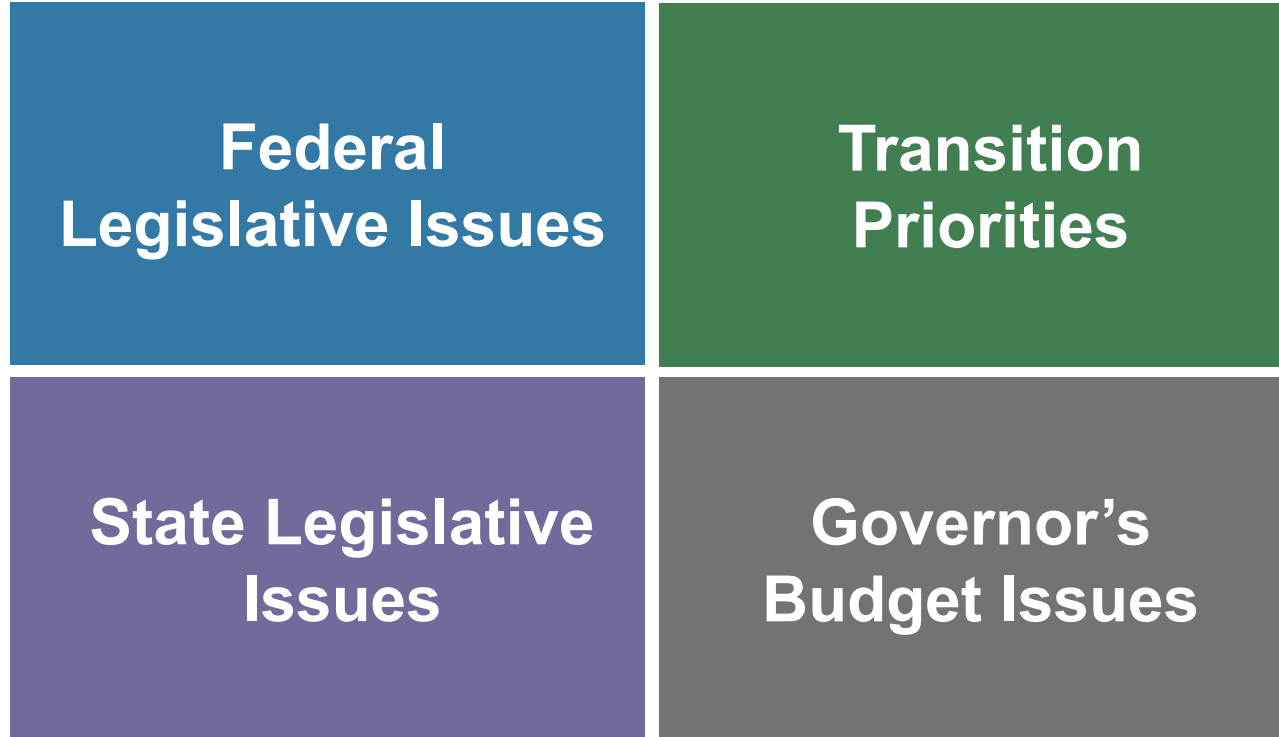
Health equity

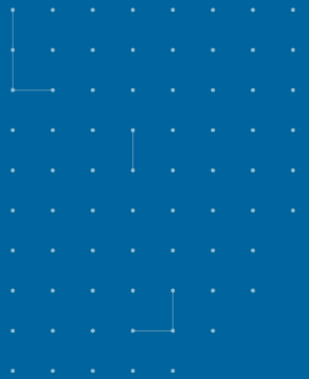
Health Equity

Everyone should have a fair opportunity to attain their full health potential and that no one should be disadvantaged from achieving this potential. (WHO)



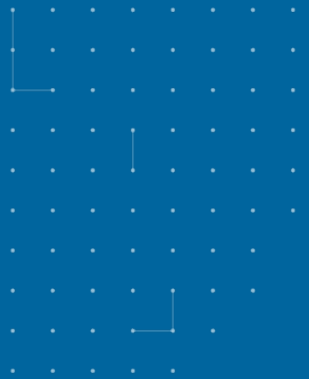
Federal and State Policy & Legislation





Questions & Discussion





Public Comment

