July 14, 2020 Enterprise Strategy & Performance Division



Session Objectives

Inform

Enterprise
 Performance
 Overview

Assess

Re-evaluation of Health Care Affordability

Update

- Strategy and Performance
- COVID-19 pandemic impacts

Engage

- Overview of 2022-27 Strategic Plan
- Q&A



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Foundation

MISSION

Deliver retirement and health care benefits to members and their beneficiaries

VISION

A respected partner, providing a sustainable retirement system and health care program for those who serve California

CORE VALUES

Quality, Respect, Accountability, Integrity, Openness, Balance

Strategic Goals



Fund Sustainability



Health Care Affordability



Reduce Complexity



Risk Management



Talent Management





Reliable Steward of Funds



Satisfaction
Driven
Organization



Open & Transparent Communication



Efficient & Effective Organization



Supportive & Engaged Leadership



Team
Member
Engagement





Strategic Overview





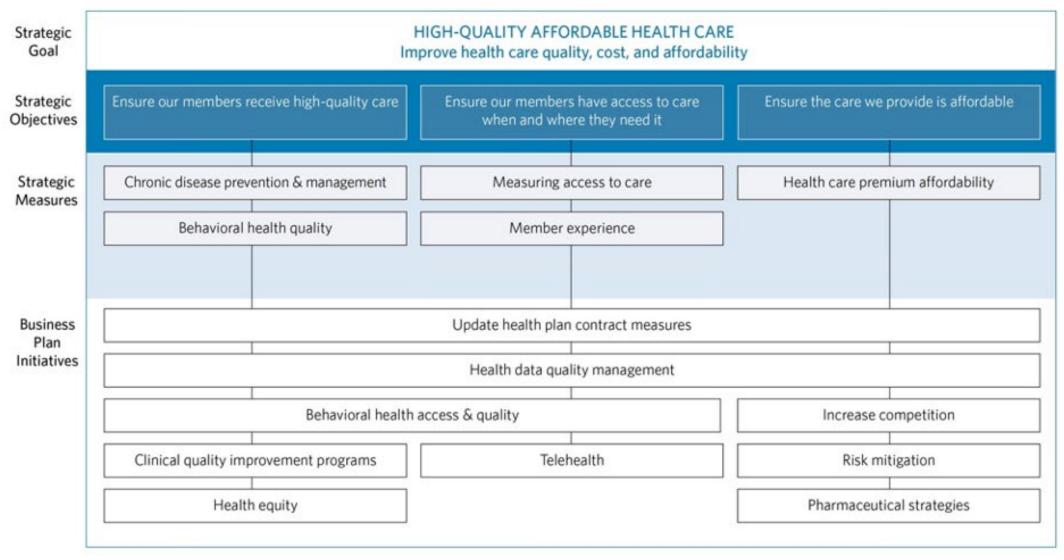
CURRENT NEW Strategic HEALTH CARE AFFORDABILITY HIGH-QUALITY AFFORDABLE HEALTH CARE Goal Transform health care purchasing and delivery to achieve afforability Improve health care quality, cost, and affordability Improve the health status Reduce the Ensure our members Ensure our members have Ensure the care we provide Strategic of employees, members, benefit design to promote overuse of ineffective or receive high-quality care access to care when and is affordable Objectives high-value health care unnecessary medical care where they need it families, communities Strategic Opioids - dose Chronic disease prevention Measuring access to care Health care premium Access to care Diabetes Measures self-management & management affordability Total health care cost Opioids - duration Member experience Mental health Behavioral health quality annual change & well being C-section rate Self-reported overall Acute onset lower back health status pain & related opioid use Acute onset lower back pain & physical therapy Overuse of imaging for back pain Business Value-based insurance Health stakeholder Statewide collaboration Update health plan contract measures Plan design outreach & awareness through Smart Care California Initiatives Health data quality management Medical pharmacy site of care management Behavioral health access & quality Increase competition Pharmacy benefits Clinical quality Telehealth Risk mitigation management improvement programs Pharmaceutical strategies Medical reference pricing

Health equity



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expansion





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Strategy &
Performance
Updates



Reduce Complexity

Reduce complexity across the enterprise



Overhead Operational Cost **Talent Management**

Promote a high-performing and diverse workforce



Workforce Planning

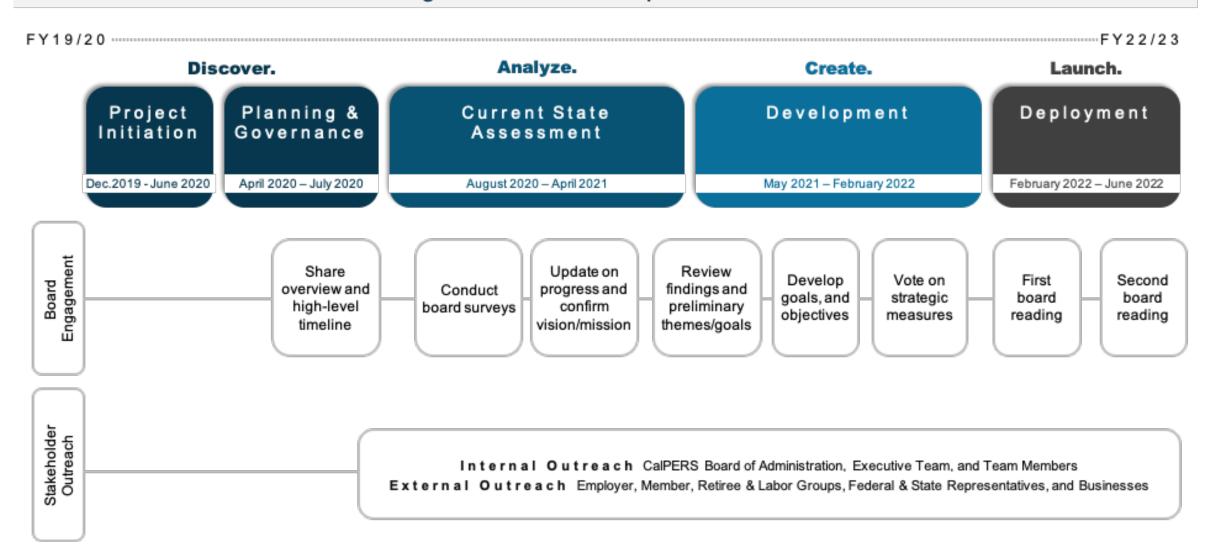
Diversity & Inclusion

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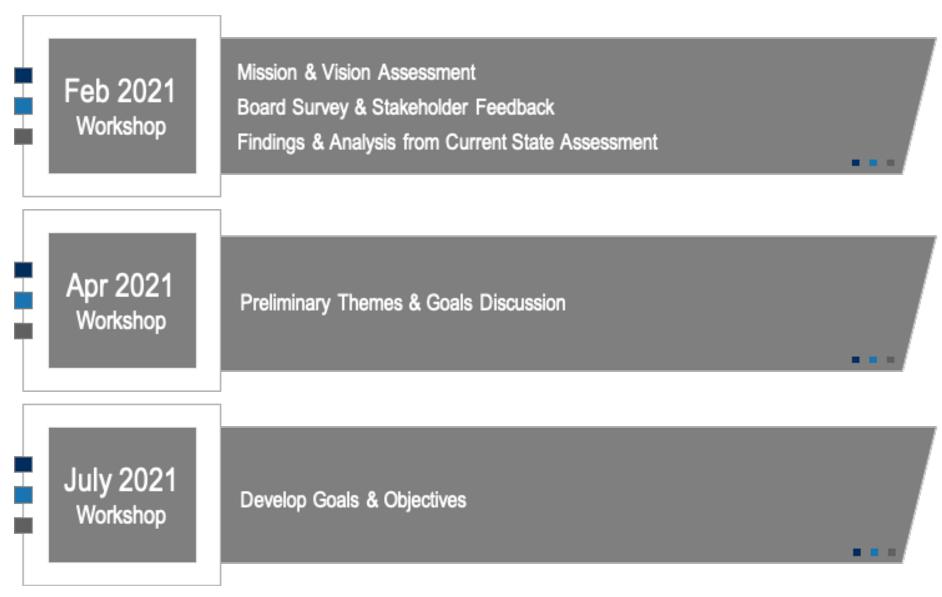


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2022-2027 Strategic Plan Development Overview & Timeline



CalPERS Board of Administration Offsite



CalPERS

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Questions?

