

Insight Project Update

Summary of Discussion

The goal of the Insight Project is to improve how information is accessed and presented to help the Board of Administration (Board) exercise the Powers Reserved exclusively for them in terms of setting strategic direction and policy, approving key decisions, conducting selected activities and overseeing delegated authority.

This is in alignment with the work the Board has been undertaking with the National Association of Corporate Directors (NACD) and is consistent with the ongoing feedback provided over the last two years to our CEO to improve ease of access to Board and Committee materials by providing a content management tool that allows for a more efficient and effective way of accessing and interpreting information.

Currently, Board materials are accessed via a content management tool called Diligent Boardbooks and Board materials are loaded monthly in a static, unsearchable and non-interactive system.

With agenda items averaging over 1,100 pages monthly (excluding Administrative Hearing materials) which get publicly posted ten days in advance of the next Board meeting, there is a significant amount of complex content to read and prepare for each meeting. Today we will be demonstrating the capability of a new content management tool that is still under development that would allow Board members more timely access to information and in the future, engage our stakeholders more effectively and allow members of the public to view upcoming agenda material in a dynamic, searchable and intuitive way.
