

CalPERS PHM Dashboard for Large Basic HMO Plans, 2017

Health Plan	HMO Total ¹	Kaiser Permanente	Blue Shield Total ²	UnitedHealth care
Summary Demographics				
Number of Members (average)	844,122	509,841	159,195	74,260
Average Age	35	35	38	33
Gender (% female)	53%	53%	52%	53%
Gender (% male)	47%	47%	48%	47%
Major Chronic Conditions Prevalence - Percent of Members	Lower is Better			
Asthma	3.39%	3.45%	3.55%	2.53%
Chronic Obstructive Pulmonary Disease	1.31%	1.12%	1.85%	1.38%
Coronary Artery Disease	0.73%	0.45%	1.54%	0.70%
Depression	4.32%	3.99%	5.80%	3.09%
Diabetes	5.30%	4.57%	7.21%	5.86%
Heart Failure	0.14%	0.10%	0.26%	0.14%
Hypertension	6.06%	4.14%	10.69%	6.62%
Lower Back Disorders	5.22%	4.29%	6.77%	5.81%
Clinical Quality Measures³ (HEDIS Acronym)⁴	Higher is Better			
Antidepressant Medication Management – Acute Phase (AMM-Acute Phase)	74.16%	78.75%	66.65%	67.24%
Antidepressant Medication Management – Continuation Phase (AMM-Continuation Phase)	55.64%	56.95%	52.85%	53.45%
Appropriate Treatment for Children with Upper Respiratory Infection (URI)	94.58%	98.08%	89.03%	90.26%
Breast Cancer Screening (BCS)	73.41%	75.76%	70.02%	65.77%
Cervical Cancer Screening (CCS)*	70.18%	70.93%	68.81%	69.25%
Chronic Obstructive Pulmonary Disease - Pharmacotherapy Management of COPD Exacerbation: Systemic Corticosteroid (within 14 days) (PCE-14)	78.52%	80.79%	75.68%	88.89%
Chronic Obstructive Pulmonary Disease - Pharmacotherapy Management of COPD Exacerbation: Bronchodilator (within 30 days) (PCE-30)	87.25%	90.73%	85.59%	77.78%
Colorectal Cancer Screening (COL)*	57.21%	56.82%	58.07%	57.36%
Diabetes – Nephropathy (CDC)*	86.31%	86.04%	87.75%	85.56%

Health Plan	HMO Total ¹	Kaiser Permanente	Blue Shield Total ²	UnitedHealth care
Clinical Quality Measures³ (HEDIS Acronym)⁴ Cont.	Higher is Better			
Diabetes – Hemoglobin A1c Testing (CDC)*	90.31%	93.84%	85.21%	84.64%
Disease-Modifying Anti-Rheumatic Drug Therapy for Rheumatoid Arthritis (ART)	83.89%	85.47%	82.23%	81.31%
Persistence of Beta-Blocker Treatment After a Heart Attack (PBH)	81.19%	83.28%	80.15%	66.67%
Use of Imaging Studies for Low Back Pain (LBP)	85.01%	89.23%	78.07%	82.70%
Other Measures	Lower is Better			
Maternity Outcomes				
Cesarean Section Delivery Rates	22.34%	24.19%	20.02%	16.30%
Inpatient and Emergency Room				
Inpatient Admits Per 1,000	44.6	39.3	62.2	39.5
Plan All-Cause Readmission Rate (Total PCR)	9.32%	10.34%	8.61%	5.12%
Inpatient Average Length of Stay (days)	4.26	3.89	5.01	4.00
Emergency Room Visits Per 1,000	189.28	214.73	106.67	180.39

Notes:

Only health plans with a population size of 50,000 or greater was reported individually to reduce data variation.

PHM: Population Health Management

¹ HMO Total includes: Anthem Total, Health Net Total, Blue Shield Total, Sharp Performance Plus, Kaiser Permanente, and UnitedHealthcare SignatureValue Alliance.

² Blue Shield Total includes: Blue Shield Access + and Blue Shield Access + EPO.

³ As the Clinical Quality Measure analyses are not audited, these are considered "HEDIS-Like" data as opposed to "HEDIS." Current "HEDIS-Like" definitions are from 2016. 2016 "HEDIS-Like" definitions are used for 2017 year temporarily due to pending data warehouse refreshes.³ "HEDIS Acronyms" are the three-letter designations used by the National Committee for Quality Assurance to uniquely identify HEDIS measures.

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* "Hybrid measure" for which carriers gather additional information from patients' medical records for HEDIS. "Hybrid measure" are more difficult for HCDSS to report accurately due to requirement of additional data sets.