Audit Management Letter Comments for the Year Ended 06/30/16

Observation #2: Replacement Benefit Fund Account Reconciliation
Division responsible: Financial Office

The Replacement Benefit Fund (RBF) was established to account for benefit payments to retirees whose retirement allowance exceeds the Internal Revenue Code (IRC) Section 415(b) limits. IRC Section 415(b) imposes a dollar limit on the annual retirement benefits an individual may receive from a qualified defined benefit pension plan. Employers are responsible for paying the excess benefit amounts for their former employees, CalPERS sends invoices to the respective employers for the portion of pension benefits exceeding the limits. Upon receiving payments from the employers, CalPERS remits the excess benefit portion to the respective retirees. The accounting and reporting for these types of transactions are custodial in nature and CalPERS reports a statement of net position for the RBF. As part of the fiscal year 2015/2016 financial statement audit, we obtained the year-end reconciliation between the general ledger and myCalPERS for the receivable from employers and payable to members and employers accounts. We noted the balances do not reconcile and that as part of the annual reconciliation process, the data in the reconciliation generated from myCalPERS has to be manually adjusted. The Financial Office should work with the appropriate CalPERS Division to ensure that data in the general ledger and myCalPERS are consistent and the two systems properly reconcile.

Financial Office’s Current Update: RESOLVED. Pending review by financial statement auditor. A reconciliation process between systems and additional enhancements to the process are being implemented as part of GASB 84 to complete fiscal year 2016/2017, Observation #3.

Observation #3: Long-Term Care Fund Annual Actuarial Valuation
Division responsible: Actuarial Office/Benefits Programs Policy and Planning/Financial Office

On an annual basis, an actuarial valuation report is completed to determine the Estimated Liability for Future Policy Benefits for the Long-Term Care Fund. In fiscal year 2015/2016, the Actuarial Office (ACTO) prepared the annual valuation report (the report) based on member census data provided by the third-party administrator. The Financial Office utilizes the report to record the Estimated Liability for Future Policy Benefits in the Long-Term Care Fund and for financial statement disclosure purposes. The Estimated Liability for Future Policy Benefits is considered a significant estimate in the Long-Term Care Fund due to the sensitivity of the underlying actuarial assumptions and methods. The fiscal year 2015/2016 draft valuation results were available in mid-October, which created a challenge in meeting the established financial reporting and audit timeline of October 31st. In order to meet this deadline, the valuation should be completed no later than September 30th to allow sufficient time to complete the financial reporting and audit process. We understand the completion of the annual actuarial valuation report requires the third-party administrator to submit accurate member census data to ACTO in a timely manner as well as sufficient staffing resources by ACTO. We suggest that ACTO request that the third-party administrator submit the member census data in a time frame that
allows ACTO sufficient time to review the data and prepare the report. If staffing constraints delay preforming the valuation in a timely manner, we suggest that ACTO evaluate staffing needs and maintain sufficient personnel in order to complete the recommended procedures.

**Actuarial Office and Benefits Programs Policy and Planning’s Current Update:**
RESOLVED. Pending review by financial statement auditor. Due to the timing of information from the third party, we have changed the process for calculating the estimated liabilities for the Long-Term Care Fund. Similar to the calculations for the pension funds, we will roll forward the liabilities from the previous year’s valuations which will eliminate the need to wait for the information from the third party. This methodology was used in the 2016-17 CAFR.

**Audit Management Letter Comments for the Year Ended 06/30/15**

Observation #3: myCalPERS Functionality  
Division responsible: Financial Office

Some CalPERS employers with active members (also known as Active Appointments) did not report any active member payroll during the fiscal year. One of the reasons was due to employers ending their contract with CalPERS or rolling into another division organization ID number; however, the employer did not separate the underlying active members. There were also instances in which employers exist in my|CalPERS multiple times and have more than one my|CalPERS ID number. The resolution of this observation requires a coordinated effort between the various divisions within CalPERS in conjunction with working with the affected employers. CalPERS should establish a plan to address these issues in order to increase data integrity within my|CalPERS.

Financial Office’s Current Update: RESOLVED. Pending review by financial statement auditor. In April 2018, Pension Contracts and Prefunding Programs (PCPP) led the implementation of a new process to address the observation of public agency contracts that did not report payroll and/or separate its participants from my|CalPERS. PCPP developed a new my|CalPERS query to oversee all existing, in addition to, identifying new cases, and facilitates a cross-divisional workgroup that performs case assessments and confers with public agencies to discuss the status of its contract. PCPP also implemented a monitoring system and reports quarterly status to executive committees and the Finance and Administration Committee. As it relates to those specific issues created through administration and monitoring of the pension contract, this item is closed.