

MEETING  
STATE OF CALIFORNIA  
PUBLIC EMPLOYEES' RETIREMENT SYSTEM  
BOARD OF ADMINISTRATION  
PERFORMANCE, COMPENSATION &  
TALENT MANAGEMENT COMMITTEE

ROBERT F. CARLSON AUDITORIUM  
LINCOLN PLAZA NORTH  
400 P STREET  
SACRAMENTO, CALIFORNIA

TUESDAY, AUGUST 14, 2018

11:20 A.M.

JAMES F. PETERS, CSR  
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A P P E A R A N C E S

COMMITTEE MEMBERS:

Mr. Bill Slaton, Chairperson  
Mr. Richard Costigan, Vice Chairperson  
Mr. Richard Gillihan  
Ms. Dana Hollinger  
Mr. Henry Jones  
Ms. Priya Mathur  
Mr. Ramon Rubalcava

BOARD MEMBERS:

Ms. Margaret Brown  
Mr. John Chiang, represented by Mr. Steve Juarez  
Mr. Rob Feckner, Vice President  
Mr. David Miller  
Ms. Theresa Taylor  
Ms. Betty Yee, represented by Ms. Lynn Paquin

STAFF:

Ms. Marcie Frost, Chief Executive Officer  
Mr. Doug Hoffner, Deputy Executive Officer  
Mr. Matthew Jacobs, General Counsel  
Ms. Tina Campbell, Chief, Human Resources Division  
Ms. Jerrolyn Queral, Committee Secretary

A P P E A R A N C E S C O N T I N U E D

ALSO PRESENT:

Mr. Al Darby, Retired Public Employees Association

Mr. Eric Gonzaga, Grant Thornton, LLP

Mr. J.J. Jelincic

Mr. Andrew Junkin, Wilshire Associates

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1 P R O C E E D I N G S

2 CHAIRPERSON SLATON: I'd like to call to order  
3 the Performance, Compensation and Talent Management  
4 Committee.

5 The first order of business is roll call.

6 COMMITTEE SECRETARY QUERAL: Bill Slaton?

7 CHAIRPERSON SLATON: Here.

8 COMMITTEE SECRETARY QUERAL: Richard Costigan?

9 VICE CHAIRPERSON COSTIGAN: Here.

10 COMMITTEE SECRETARY QUERAL: Richard Gillihan?

11 COMMITTEE MEMBER GILLIHAN: Here.

12 COMMITTEE SECRETARY QUERAL: Dana Hollinger?

13 COMMITTEE MEMBER HOLLINGER: Here.

14 COMMITTEE SECRETARY QUERAL: Henry Jones?

15 COMMITTEE MEMBER JONES: Here.

16 COMMITTEE SECRETARY QUERAL: Priya Mathur?

17 COMMITTEE MEMBER MATHUR: Here.

18 COMMITTEE SECRETARY QUERAL: Ramon Rubalcava?

19 COMMITTEE MEMBER RUBALCAVA: Here.

20 CHAIRPERSON SLATON: Also note for the record  
21 that Mr. Feckner, Ms. Taylor, Mr. Miller, Mr. Juarez for  
22 John Chiang, and Ms. Brown are here as well.

23 All right. We'll move to approval of the August  
24 14th timed agenda. Do I hear a motion?

25 VICE CHAIRPERSON COSTIGAN: I'll move the timed

1 agenda.

2 CHAIRPERSON SLATON: Moved by Costigan.

3 COMMITTEE MEMBER HOLLINGER: Second.

4 CHAIRPERSON SLATON: Second by Hollinger.

5 All those in favor say aye?

6 (Ayes.)

7 CHAIRPERSON SLATON: Opposed?

8 Motion carries.

9 Mr. Hoffner, our executive report.

10 DEPUTY EXECUTIVE OFFICER HOFFNER: Good morning.

11 Doug Hoffner, CalPERS team member. Before the Committee  
12 today are two items. One approval of the incentive  
13 metrics for the '18-'19 fiscal year. And the other is to  
14 approve the incentive plan for the Chief Executive Officer  
15 for the '18-'19 fiscal year.

16 That concludes my report. And Tina Campbell and  
17 Eric Gonzaga will introduce the next two items, unless  
18 there's other questions.

19 CHAIRPERSON SLATON: Okay. Before you start, I'd  
20 just like to make a comment as the Chair. We've had  
21 questions raised in the public about our hiring processes.  
22 And both the Vice Chair, Mr. Costigan, and I have talked  
23 at some length with our CEO about these processes, and  
24 some recent enhancements that have been put in place to  
25 ensure that we get the very best talent here at CalPERS.

1 And we're both satisfied with those enhancements that are  
2 in place, and that our hiring processes are strong, solid,  
3 and secure.

4 So I just wanted to make that comment as the  
5 Chair of this Committee.

6 So we'll move to Item number 4, the action  
7 consent. 4a, approval of the June 19th minutes. Do I  
8 hear a motion.

9 COMMITTEE MEMBER JONES: Move it.

10 COMMITTEE MEMBER MATHUR: Second.

11 CHAIRPERSON SLATON: Let's see. Motion from  
12 Jones, second from Mathur.

13 All those in favor say aye?

14 (Ayes.)

15 CHAIRPERSON SLATON: Opposed?

16 Motion carries.

17 So let's see the information consent items.  
18 Don't have any questions about those.

19 So we'll move to Item 6a.

20 (Thereupon an overhead presentation was  
21 presented as follows.)

22 CHAIRPERSON SLATON: Okay. Ms. Campbell.

23 HUMAN RESOURCES DIVISION CHIEF CAMPBELL: Good  
24 morning, Mr. Chair and members of the Committee. Tina  
25 Campbell, CalPERS team.

1           Agenda Item 6a is an action item, seeking the  
2 Committee's approval of incentive metrics for fiscal year;  
3 2018-19. The Board's primary consultant, Eric Gonzaga  
4 from Grant Thornton is here to present the recommendations  
5 for your review and approval. And I will turn it over to  
6 Mr. Gonzaga for that presentation.

7           MR. GONZAGA: Great. Thank you. So today what  
8 we're going to cover is --

9                               --o0o--

10           MR. GONZAGA: -- just a quick overview of, you  
11 know, the various metrics and suggested modifications.  
12 Now, what I'll say before we get into this presentation is  
13 that I believe that the metrics are in a very good place  
14 right now. I think we have a very good balanced score  
15 card, which is very consistent with contemporary  
16 practices, in terms of driving behaviors and alignment  
17 with what the strategies of CalPERS are.

18           And so with that, we're going to go over all five  
19 metrics that are currently used. A couple of them we're  
20 not recommending any tweaks, and then there's a few where  
21 there's some very modest modifications, at the same time  
22 very consistent with what was approved in 2016.

23                               --o0o--

24           MR. GONZAGA: So with that, you know, just a  
25 quick re-education. You know, these metrics were put in



1 place in 2016 after a pretty thorough process intended to  
2 enhance the annual incentive plan. And essentially what  
3 occurred is that we recommended -- worked with the  
4 Committee as well as with management in terms of  
5 identifying the strategies that are incentive worthy, and  
6 putting metrics to them as the foundation in the core of,  
7 you know, driving behaviors at CalPERS. Certainly  
8 consistent with the strategic pillars, the strategic plan  
9 of the organization.

10 It's a shared incentive plan with most of the  
11 executives sharing the great majority of all of the  
12 various metrics. Again, the whole point here is to ensure  
13 alignment of incentives at every level of the  
14 organization.

15 So with that --

16 --o0o--

17 MR. GONZAGA: -- the first couple metrics that  
18 we'll cover are total fund performance, which is how is  
19 the fund performing, and in INVO CEM. How effective are  
20 we in terms of the Investment Office generating those  
21 returns on a efficient basis.

22 The total fund performance metric, we're  
23 recommending no changes, same as always. You know,  
24 essentially, what it equates to is best practice kind of  
25 payout slope measured relative to an indices approved by

1 the Investment Committee. Very consistent with  
2 contemporary practice. And the slope is appropriate in  
3 order to, you know, motivate performance relative to a  
4 very long-term strategic thinking process.

5 INVO CEM again, this is a -- is performed. The  
6 statistics is measured based off of a third party. Very  
7 neutral relative performance, both in terms of generated  
8 returns and how efficiently are those returns generated.

9 We're not recommending, you know, better -- any  
10 difference in terms of performance metrics for those two  
11 metrics. Very consistent with what we would expect. And  
12 I think they're still aligned and very much in force the  
13 intended strategic behaviors, so...

14 --o0o--

15 MR. GONZAGA: With that, we'll go into the three  
16 metrics that -- we're just -- we gave it additional  
17 consideration with some suggestions.

18 The first one is customer service. Again, one of  
19 your strategic pillars. Historically, what we've  
20 recommended and what we've worked on with the organization  
21 is an identification of two strategic questions. One is  
22 benefits timeliness. As a percentage basis, how high --  
23 how often are we meeting our expected service standards in  
24 terms of benefits, payment timeliness. Very much a core  
25 operation of the organization.

1           Secondarily, how satisfied are our customers?  
2     And it's based on a average of the two scores, based on  
3     the outputs. And we've come up with a matrices that was  
4     essentially based on historically high scores, and  
5     measured -- you know, taking a look at average to  
6     three-year performance, and targeted performance  
7     improvement maximums at above historical levels that  
8     haven't been achieved before, and threshold levels at what  
9     would be deemed historical performance still exceeding,  
10    you know, historical lows when the questions were first  
11    put in place or the methodology was first put in place.

12           And so with that, we're not recommending -- I  
13    know there was some consideration of is there an  
14    opportunity for modification to these metrics. We think  
15    the questions are still appropriate, and we think the  
16    degree of challenge is still appropriate, if only just  
17    thinking through, you know, historical payouts on this  
18    metric. Some are close to target as opposed to at  
19    maximum.

20   --o0o--

21           MR. GONZAGA: And so with that, the scale that  
22    you have in front of you is -- it's an average of the two  
23    scores, and it's still consistent with the degree of  
24    challenge and the measurements that you've used for the  
25    last couple year period.

1           So any questions on that?

2           CHAIRPERSON SLATON: None from the Committee.

3           Okay.

4                               --o0o--

5           MR. GONZAGA: Now, the next component, and it's  
6 outcome oriented, but it's still, you know, very  
7 statistically based, yet qualitative, is stakeholder  
8 engagement. Obviously a very important issue considering  
9 the constituents that you serve in terms of how well is  
10 the CalPERS brand perceived by members, et cetera.

11                   And historically what we've done is rely upon,  
12 you know, three different questions or criteria.

13                   The first couple are questions related to is  
14 CalPERS sensitive to the needs of stakeholders? Does  
15 CalPERS do a good job keeping stakeholders informed? And  
16 the final question is on a scale of one to ten, how  
17 effective is CalPERS in engaging with stakeholders?

18                   The incentive score is driven essentially by an  
19 average of the three with a large sample size, and that  
20 has driven the award. Historically, it's been based on  
21 how have we achieved, relative to these metrics  
22 historically, and, you know, measured performance above  
23 that, again taking into account to three-year performance  
24 history, and, you know, measuring is this appropriate  
25 considering where we were?

1           In the -- when we first went down this path in  
2 the historical scale, as you'll see on this next slide --

3                               --o0o--

4           MR. GONZAGA: -- again, just like with the other  
5 metrics trying to push forward, trying to measure  
6 increased performance improvement, and achieving above  
7 historical levels.

8           The primary -- and we have two options in front  
9 of you. And let me just go back for a second here. We  
10 have two options in front of you. One is continuing to  
11 rely on these three specific questions as indicative of  
12 stakeholder engagement using the same metrics, but  
13 increasing the performance standards specifically based on  
14 historical performance and performance improvement over  
15 the last couple years.

16           The second is moving to -- not a different  
17 methodology, still a continued use of three questions, but  
18 focused on key performance indicators that were just  
19 adopted by the organization in recent months.

20           So those are really the two options.

21           The primary difference though, even if we're  
22 using the old questions, is that we're increasing the  
23 performance standards by a significant degree, in part  
24 based on the fact that the organization has improved in  
25 all of these categories. And we're taking a look at just

1 a different scale that enhances the performance challenge  
2 of the goals.

3 --o0o--

4 MR. GONZAGA: So on slide eight, you see the same  
5 three questions used, how would that look?

6 Well, it would be based on the aspirations and  
7 the expected performance of the organization. So moving  
8 from 71 to 73 percent at target to 78 to 80 percent at  
9 target. At threshold, moving from 67 to 69 -- from 67 to  
10 69 up to 74 to 76, even above the historical targets.

11 And so that's the primary difference here,  
12 expanding, extending, challenging performance improvement.  
13 Okay.

14 --o0o--

15 MR. GONZAGA: The new metric, if you were to  
16 adopt the KPIs, would move to these four KPI-related  
17 questions. Does CalPERS do a good job keeping its members  
18 informed? Does CalPERS do a good job keeping it's  
19 stakeholders informed? Does CalPERS do a job keep -- good  
20 job keeping its employers informed, and overall perception  
21 is positive.

22 Very related questions. And certainly, you know,  
23 our perspective is if you start thinking about adopting  
24 incentive goals in stakeholder engagement, always our  
25 preference is if it's a KPI, that should trump performance



1 this case, I -- question two of the existing three  
2 questions is a combination of the first three of the  
3 recommendation. So it's basically a weighted average I  
4 think of those three in one measure, is that correct?

5 MR. GONZAGA: That's right.

6 COMMITTEE MEMBER MATHUR: Yeah. And I think the  
7 other questions -- existing questions, particularly the  
8 last one on a scale of 1 to 10 how would you rate CalPERS  
9 being effective in engaging and communicating with  
10 members -- with stakeholders? It's not just about keeping  
11 people informed, it's about actually engaging them in a  
12 dialogue so that we can achieve the best recommendation,  
13 have all the information necessary to make decisions, et  
14 cetera, and have our stakeholders, our members, our member  
15 organizations, et cetera feel like they are involved in  
16 the decision making in a substantive way.

17 And I think that does a better job of getting at  
18 that than just you view CalPERS as positive? Do you have  
19 a positive impression of CalPERS and do you feel like  
20 you're being kept informed?

21 So I would be reluctant to change the questions.  
22 And so I guess my recommendation would be to stay with  
23 option A.

24 MR. GONZAGA: And, Ms. Mathur, I actually would  
25 agree with you. You know, so the broader question -- of



1 course, that's a great point. But if nothing else, it's  
2 just waiting to establish the baseline with which to  
3 measure performance. And that's my biggest belief here,  
4 that I would prefer that you stick with the original  
5 questions, so...

6 COMMITTEE MEMBER MATHUR: Thank you.

7 CHAIRPERSON SLATON: Okay. Let's go to the  
8 second item, and then we'll wrestle with both of those to  
9 reach a conclusion.

10 --o0o--

11 MR. GONZAGA: Now, on operational effectiveness,  
12 so we spent a lot of time debating this back in 2016.  
13 Unlike the Investment Office, which has the CEM  
14 methodology, the overall organization, or the  
15 non-Investment Office side of the house, didn't  
16 necessarily have a specific metric related to cost  
17 effectiveness, and -- or operational effectiveness. And  
18 so we recommended a metric, worked with your CFO and the  
19 Finance team to come up with a metric that we thought was  
20 a good metric. I mean no metric is ever perfect and  
21 that's the one thing we'll always say.

22 But this was intended to focus in on just making  
23 sure that we're being as efficient as we possibly can.  
24 And so we came up with a metric called OOC, to total  
25 overhead operating costs as a percent of total operating

1 costs. The definition is there in front of you, and it's  
2 essentially admin costs that aren't mapped to product,  
3 service, and delivery.

4 And, you know, the methodology was adopted to  
5 define performance improvement relative to three-year  
6 average performance in this metric in prior years. And it  
7 was the metric that you continued use of last year.

8 Now, there was, you know, some debate in terms  
9 of, okay, was this the right degree of challenge, was this  
10 a good metric, et cetera? And I will say I think it's a  
11 great metric. It was just one that, you know, as we're  
12 going through the process, a couple things. I mean is  
13 this something folks can control, number one. And number  
14 two, was it clearly understood how folks could impact this  
15 broad metric?

16 And, you know, would I'd say is that I do believe  
17 that. I think that there's always to improve the metric.  
18 And so what we came up with were a couple different  
19 alternatives.

20 You know, first, is option A, which is maintain  
21 the metric, but exclude the costs that are outside the  
22 control of management. And that would be third-party  
23 administration costs and Board costs.

24 Second would be to measure the percentage of the  
25 discretionary budget spent by the organization. And, you



1 again excluding those elements outside the control of  
2 management. So hopefully that enhances management's  
3 ability to see that line of sight, in terms of what can  
4 they control, and how can we make sure that we're spending  
5 judiciously.

6 Now, you take a look at those metrics. We're not  
7 talking about anything that is -- that talks about cutting  
8 things by 5, 10, 15, 20 percentage points. It's managing  
9 to a degree of reasonableness. We're not encouraging.  
10 This is intended to manage efficiency of operations, not  
11 to do any, you know, harmful, you know, reduction in  
12 administrative spending, just exercising, you know,  
13 judicious decision making when it comes to spend.

14 --o0o--

15 MR. GONZAGA: So first option is excluding the  
16 Board and third-party administrative costs. Second is  
17 thinking through those additional discretionary spending  
18 options. And that would include operating expenses, and  
19 equipment, temporary help, overtime, how much of that  
20 discretionary budget are we spending, and it measures all  
21 the way up to 100 percent down to 95 percent in terms of  
22 threshold to maximum. Again, good metric. And it's  
23 something that if this was specifically where we thought  
24 the primary spend was, we should address it, we should  
25 focus in on it.

1           But in this instance, I mean, I think this is a  
2 good metric to monitor. My preference is always for,  
3 particularly for executive teams, is a little bit more  
4 holistic metrics. And that's why I think sticking with  
5 the first metric, just exclusion of the Board and the  
6 third-party administrative costs would be my preferred  
7 option, so...

8           CHAIRPERSON SLATON: Ms. Mathur

9           COMMITTEE MEMBER MATHUR: Thank you.

10          Well, I agree with you. As I recall, we  
11 considered something similar to option B when we were  
12 thinking about these metrics back in 2016. And one of the  
13 concerns with respect to option B is that you could  
14 always, through the budgeting process, put a little room  
15 in the budget, and then it would be pretty easy to beat  
16 the -- beat the budgeted number.

17          And so -- and not to imply that anybody here  
18 would do anything untoward, but that that was sort of an  
19 easy number to -- easier number to game, and -- but I  
20 agree with you that option A -- we spent a lot of time  
21 thinking about how to measure operational effectiveness.  
22 It's not an easy thing to measure. And it might not be  
23 perfect as it is, but I do think it's a pretty good  
24 measure. And I would support option A as well.

25          CHAIRPERSON SLATON: Okay. Before we proceed

1 with public comment, I want to mention that Ms. Paquin for  
2 Controller Yee is here as well. I forgot to include you.  
3 I looked this way and not to my left.

4 So we have two speakers on option -- I mean, on  
5 Item 6a, Mr. Jelincic and Mr. Darby. And if you'll come  
6 forward, you'll each have three minutes.

7 MR. JELINCIC: J.J. Jelincic, member of the  
8 System.

9 My comments will sound familiar to what I said  
10 last month. But as trustees, you have an obligation to  
11 act as a prudent person acting in a like capacity and  
12 familiar with these matters would use in the conduct of an  
13 enterprise of like character and with like aims.

14 I believe you should hire the skill sets you  
15 need, and you should pay them appropriately. A paycheck  
16 is the compensation you get for doing your job. A bonus  
17 is for going beyond expectations. I do not believe it is  
18 the act of a prudent person to say I will pay you a bonus  
19 for doing your job. It strikes me as even imprudent to  
20 say I will pay you a bonus for almost doing your job.

21 I urge you to reject the bonuses for doing or  
22 almost doing your job. It should not require a publicly  
23 embarrassing failure to put your bonus at risk.

24 Additionally, the financial crisis showed that  
25 the damage from misaligned incentives can be tremendous.

1 I again encourage you to set the investment expectations  
2 on a risk-adjusted basis. If you take more risk, you  
3 should produce more returns before you collect a bonus.

4 I know the fiscal year has started. However, I  
5 would encourage you to either raise the standards now or  
6 have staff and the consultant come back with a new plan.

7 Thank you.

8 And on 6b, I will -- which I didn't ask to speak  
9 on, the same comments apply. And in many ways, 6b falls  
10 out of 6a. So what you decide on 6a will obviously have a  
11 clear impact on what you decide with 6b.

12 Thank you.

13 MR. DARBY: Committee members, Chair of the  
14 Committee. Al Darby, RPEA, Retired Public Employees  
15 Association.

16 We share Mr. Jelincic's concern about incentive  
17 pay for under the benchmark performance. You'd never find  
18 that in private industry.

19 Secondly, there's an issue of how to adjust for  
20 anomalies in the system. In customer service, if there's  
21 some disruptive event that produces a lot of extra calls  
22 into the system, this is going to impact the measurements  
23 of the system, unless there's some system whereby you can  
24 adjust for, or in one way or another, find a way to  
25 determine how to adjust for that in the bonus system.

1           Such examples would be changes in coverage. We  
2 have situations in midstream -- in a midstream of a fiscal  
3 year where medical coverage in a certain area has changed  
4 or some issue has come up. This would generate a lot of  
5 extra calls to customer service, as well as sometimes  
6 there's changes in the drug formulary, which will create  
7 some changes and extra calls to customer service.

8           So there would be a real problem in determining  
9 how to adjust the whole system incentive-wise when you  
10 take into consideration these kinds of problems.

11           I would make the same comments for 6b if they're  
12 appropriate, but the same sentiment is there for 6b.

13           Thank you.

14           CHAIRPERSON SLATON: Thank you.

15           Mr. Jones.

16           COMMITTEE MEMBER JONES: Yeah. Thank you, Mr.  
17 Chair.

18           I would like the consultant to respond to the  
19 issue of paying bonuses before -- below the targeted  
20 level. What's the rationale for that, and what's the  
21 industry perspective on that issue?

22           MR. GONZAGA: Yeah. What I would say is that it  
23 is pretty common practice to -- you know, there's target,  
24 which tends to equate to budget or expected performance.  
25 And there certainly is typically an award for acceptable



1 performance progress towards that target for the year.  
2 That's paid out at threshold.

3           The plan that you have in front of CalPERS is  
4 very consistent with the typical industry methodologies.  
5 And the rationale is just simply that, you know, a couple  
6 things, one -- and I think it was Mr. Darby had discussed  
7 unexpected situations, disruptive situations. And the  
8 whole point is simply to recognize that there's a degree  
9 of performance, which we deem acceptable, and it's  
10 progress relative to goal, in addition to progress above  
11 goal.

12           And the whole reason for adopting an array of  
13 performance metrics is to take the risk out of it to an  
14 extent, which is to say that, you know, there's always  
15 unexpected circumstances. And we can never pigeonhole  
16 specifically where we're expecting. And it's a matter of,  
17 you know, risk-adjusted risk thinking in terms of making  
18 sure behaviors are aligned with the potential for bonus  
19 payment.

20           So there's a whole slough of -- there's a whole  
21 slough of reasons. It's not just industry practice. It's  
22 just that we always want there to be incentive to  
23 encourage -- you know, pay it to consider performance  
24 improvement, whether it's a little bit above or a little  
25 bit below the targeted goal.

1           If the metrics are right, it should work as  
2 expected. And there's always a couple safeguards. One is  
3 that this Committee always has discretion. If performance  
4 is so far below expectations, then you can use that  
5 discretion to take away work. You can also exercise  
6 discretion to modify awards upwards as well.

7           The system it is intended to be outcome oriented.  
8 At the same time it's intended to provide this Committee  
9 with the safeguards with which it can, you know, manage  
10 this judiciously, so...

11           COMMITTEE MEMBER JONES: But if you are making  
12 adjustments after the fact, then where is the consistency  
13 over time? I mean, because sure, we have the discretion  
14 of making changes. But if we're making changes after the  
15 fact, the volatility could be going up and down on a  
16 regular basis? So how do you reconcile that?

17           MR. GONZAGA: Yeah, that's right. And it really  
18 is just to say if you're going to exercise discretion,  
19 because it tends to be based on unexpected circumstances  
20 that weren't contemplated at the beginning of the year.  
21 And so that's really where discretion comes into play.

22           COMMITTEE MEMBER JONES: Okay.

23           CHAIRPERSON SLATON: I just note -- just to build  
24 on Mr. Jones' question. When you look at the total fund  
25 payout ratios and variance, this is on chart 4, you'll see

1 that although there is a payout for meeting the benchmark.  
2 If you drop below, it is skewed pretty radically. You go  
3 from 0.76 down to 0.05, and then right to zero.

4 So it is skewed for the positive performance,  
5 rather than skewed to compensate for negative performance.

6 But I think it does represent, and I tend to  
7 agree, the variability of the marketplace, you could have  
8 a sudden movement that can change things pretty radically  
9 in a relatively short period of time in the whole  
10 measurement scheme that we're looking at, so...

11 I'm comfortable with these measurements the way  
12 they are. I think we're going to have a new CIO coming  
13 in. I think you're going to probably see some  
14 modifications in our investment plan, I would hope, from a  
15 new CIO with new ideas, new thoughts. So I think we have  
16 to pay attention to this, and see where it takes us after  
17 this initial period.

18 So let's talk about the two items for potential  
19 modification, which is the stakeholder engagement. Let's  
20 take that one first. What's the sense of the Committee?  
21 We have two options, option A and option B.

22 Ms. Mathur.

23 COMMITTEE MEMBER MATHUR: Is it appropriate to  
24 make a motion at this time?

25 CHAIRPERSON SLATON: Sure.

1           COMMITTEE MEMBER MATHUR: I would move option A  
2 to retain the existing questions and align the scores with  
3 the KPI average.

4           COMMITTEE MEMBER HOLLINGER: I'll second.

5           CHAIRPERSON SLATON: Okay. Motion from Mathur.  
6 Second from Hollinger.

7           Any further discussion on that particular item?

8           Seeing none.

9           All those in favor say aye?

10          (Ayes.)

11          CHAIRPERSON SLATON: Opposed?

12          Motion carries.

13          So let's move to -- so that is option A on the  
14 stakeholder engagement.

15          All right. Everybody clear on that?

16          Okay. So now we'll move to the second one, which  
17 is operational effectiveness. And we have option A and B.  
18 What's the pleasure of the Committee?

19          COMMITTEE MEMBER MATHUR: I would also move on  
20 operational effectiveness, option A to maintain the  
21 metric, but exclude the Board and third-party  
22 administrator costs.

23          CHAIRPERSON SLATON: All right. Motion for  
24 option A. Is there a second on the motion?

25          COMMITTEE MEMBER GILLIHAN: Second.

1 CHAIRPERSON SLATON: Second from Gillihan.

2 Any further discussion on the motion?

3 Seeing none. All those in favor say aye?

4 (Ayes.)

5 CHAIRPERSON SLATON: Opposed?

6 Motion carries.

7 All right. We'll now move to 6b.

8 (Thereupon an overhead presentation was  
9 presented as follows.)

10 HUMAN RESOURCES DIVISION CHIEF CAMPBELL: Good  
11 morning, Mr. Chair and members of the Committee. Tina  
12 Campbell, CalPERS team.

13 Agenda Item 6b is also an action item seeking  
14 approval of an incentive plan for the CEO for fiscal year  
15 2018-19. Your decision today will satisfy related annual  
16 approval provision and the Board's compensation policy for  
17 executive and investment management positions. The  
18 Board's primary executive compensation consultant, Eric  
19 Gonzaga from Grant Thornton is here to present the  
20 recommendations for your review and approval.

21 And I'll now turn it over to Mr. Gonzaga.

22 MR. GONZAGA: Great. Thanks, Ms. Campbell.

23 What we have in front of you - and you all should  
24 have this - we provide two options in terms of CEO  
25 incentives for the upcoming year. And I'm not so sure we

1 need to go in heavy detail into either one, because  
2 they're actually -- they're options that I think you  
3 probably have some familiarity with, even the second  
4 option. The first one obviously you do, which is to keep  
5 things as is.

6           And really what that means is consistent with  
7 historical practice, 25 percent of the annual incentive  
8 award would relate to, you know, qualitative assessment of  
9 the leadership priorities that you've set forth for the  
10 CEO historically. And they are Board support, open and  
11 transparent communication, efficient organization,  
12 supportive leadership, customer satisfaction driven, and  
13 team member engagement.

14           All of these areas historically, the Committee,  
15 has reviewed the CEO's performance on a qualitative basis,  
16 and a score just like -- kind of like the incentives. But  
17 on a qualitative basis how do you score 0 to 1.5. And it  
18 impacts the incentive award accordingly. So that is 25  
19 percent of the weight of the annual incentive plan  
20 currently.

21           The remaining 75 percent of the award is  
22 distributed amongst those outcomes that we defined  
23 earlier, in terms of total fund performance, enterprise  
24 effectiveness or operations, customer satisfaction,  
25 stakeholder engagement, et cetera.

1           And so recommendation 1 is to keep things as is.

2           Now, if you wanted to do something differently, a  
3 recommendation would be just to strip off that 75 percent,  
4 and equate the award relative to those leadership  
5 priorities that we discussed earlier, where it's  
6 essentially scoring the CEO on a qualitative basis across  
7 all of those specific categories.

8           The primary reason for that recommendation is  
9 two-fold. One, it does give you an opportunity to review  
10 the CEO on a qualitative basis, which is very important.  
11 And it places more emphasis on that qualitative  
12 assessment.

13           The second component is that it's something that  
14 you're used to doing, and could fit in well with your  
15 processes. And so that's really why we have that other  
16 option. You could come up -- you could do something like  
17 come up with different outcomes for the CEO, things of  
18 that nature. But I'd prefer to stay away from that, just  
19 because we have the executive team fully aligned with what  
20 we believe are the right performance measure categories,  
21 so why create a second set of outcomes for the CEO, when  
22 the CEO is responsible for running the full organization.

23           So those are the two options. One is keep as is.  
24 The other is discretionary assessment consistent with what  
25 you've done historically, but expanding the weights.

1           My preference has always been just to keep the  
2 CEO on the same plan as everybody else, primarily because  
3 I think that it's important to ensure alignment at the  
4 upper levels of the organization, and keep incentives  
5 aligned fully. And there's shared risk reward all the way  
6 through, so...

7           CHAIRPERSON SLATON: As usual the first person to  
8 the microphone is Ms. Mathur.

9           (Laughter.)

10          COMMITTEE MEMBER MATHUR: Thank you, Mr. Chair,  
11 and thank you, Mr. Gonzaga. You know, I think it's been  
12 worthwhile that we've had this conversation over the past  
13 several months about what is the appropriate way to  
14 incentivize the CEO, and should it be different in any way  
15 from our -- the rest of the team?

16          I just keep coming back to the fact that having  
17 the right alignment between the CEO all the way down  
18 through the organization is really the best practice. And  
19 that obviously she is leading the organization, she is  
20 ultimately responsible for the performance of all the  
21 people underneath her. And so it is important that she be  
22 accountable in the same way.

23          And so I -- I've come down to the conclusion that  
24 keeping the current course, the existing metrics, are --  
25 is the appropriate way to proceed. And so with that, I



1 don't know we need a motion to retain the existing  
2 structure, or -- so if I would so move that we --

3 CHAIRPERSON SLATON: I'd entertain a motion,  
4 yeah.

5 COMMITTEE MEMBER MATHUR: I would move that we  
6 retain the existing structure -- incentive structure.

7 COMMITTEE MEMBER HOLLINGER: I would second that.

8 CHAIRPERSON SLATON: All right. So we have a  
9 motion from Mathur, second from Hollinger. I don't have  
10 any other buttons pushed.

11 Mr. Darby, you addressed 6b. Do you wish to  
12 speak or you're done.

13 Okay. You've made your comments. Thank you very  
14 much.

15 All right. You know, I tend to agree with this.  
16 You know, you can come up with a thousand different  
17 compensation plans. But in reality, having one that  
18 drives down through the organization starting at the top  
19 at the CEO I think makes sense. I think it is best  
20 practice, and so it seems to be a right way to go.

21 We could play with this forever. And I assume in  
22 future meetings -- future years, we will make adjustments  
23 to this as we see how well it works. I like the idea of  
24 holding the entire management team accountable for  
25 results. And that's why the quantitative part is there.

1 But that qualitative part is so important because of the  
2 job we have to do here at CalPERS, and all the people we  
3 have to represent and take into account as we make our  
4 decisions. So I think it's a good balance between throws  
5 two things.

6 So I see no further speakers on it. We have a  
7 motion on the floor -- is that it?

8 Nobody else pressed their button.

9 Motion on the floor. All those in favor of the  
10 motion signify by saying aye?

11 (Ayes.)

12 CHAIRPERSON SLATON: Opposed?

13 Motion carries.

14 All right. We move to Item number 7, summary of  
15 Committee direction.

16 Mr. Hoffner.

17 DEPUTY EXECUTIVE OFFICER HOFFNER: I didn't hear  
18 any.

19 CHAIRPERSON SLATON: You didn't hear any.

20 (Laughter.)

21 VICE CHAIRPERSON COSTIGAN: You want some?

22 CHAIRPERSON SLATON: We can come up with  
23 something for you.

24 DEPUTY EXECUTIVE OFFICER HOFFNER: That's okay.

25 (Laughter.)

1 CHAIRPERSON SLATON: Okay. All right.

2 (Laughter.)

3 CHAIRPERSON SLATON: Before I adjourn the  
4 meeting, the next meeting is governance.

5 COMMITTEE MEMBER MATHUR: At 1:00 o'clock.

6 CHAIRPERSON SLATON: Governance -- we're going to  
7 break for lunch. Governance will be at 1:00 o'clock.

8 Meeting adjourned.

9 (Thereupon the California Public Employees'  
10 Retirement System, Board of Administration,  
11 Performance, Compensation, & Talent Management  
12 Committee meeting adjourned at 12:00 p.m.)

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C E R T I F I C A T E O F R E P O R T E R

I, JAMES F. PETERS, a Certified Shorthand Reporter of the State of California, do hereby certify:

That I am a disinterested person herein; that the foregoing California Public Employees' Retirement System, Board of Administration, Performance, Compensation & Talent Management Committee meeting was reported in shorthand by me, James F. Peters, a Certified Shorthand Reporter of the State of California;

That the said proceedings was taken before me, in shorthand writing, and was thereafter transcribed, under my direction, by computer-assisted transcription.

I further certify that I am not of counsel or attorney for any of the parties to said meeting nor in any way interested in the outcome of said meeting.

IN WITNESS WHEREOF, I have hereunto set my hand this 18th day of August, 2018.

JAMES F. PETERS, CSR  
Certified Shorthand Reporter  
License No. 10063