



## Finance and Administration Committee Agenda Item 6b

April 17, 2018

**Item Name:** Dell/EMC IT Contract Extension – Disaster Recovery

**Program:** Information Technology Services Branch (ITSB)

**Item Type:** Action

### **Recommendation**

Approve extension of current Backup/Restoration & Disaster Recovery (BR/DR) services contract through September 30, 2018, if necessary, at a total cost of approximately \$450,000.00. Funding for this extension is allocated in the current ITSB budget, so no additional funds are needed.

### **Executive Summary**

The current BR/DR contract expires June 30, 2018. Solicitation number 2017-8324, Systems and Data Backup and Restore and Systems and Data Disaster Recovery Services, has resulted in the award and execution of a new contract. Procurement of a new solution took longer than expected due to a longer than anticipated solicitation process raising the possibility that the new BR/DR solution may not be fully operational before the existing contract expires. This request for an extension will provide time to ensure successful implementation of the new solution should that work continue beyond June 30, 2018.

### **Strategic Plan**

This agenda item supports the Risk Management goal of the CalPERS 2017-2022 Strategic Plan, protecting the data of our members and employers.

### **Background**

There were significant technological advancements in backup, restore, and disaster recovery services since our last procurement. While doing market research, ITSB met with more than thirty (30) vendors with varying backup and disaster recovery solutions. Based on information gleaned from these discussions, ITSB released a focused solicitation to five (5) vendors offering them the opportunity to propose solutions for the required services. Four of the five responding vendors met minimum qualifications and their proposals were evaluated and ranked. In March 2018, a new BR/DR contract was awarded and the implementation project has begun. ITSB expects the implementation of the new solution to complete by June 30, 2018. This extension of the current contract will provide additional time as a contingency ensuring there will be no lapse in data backup or recovery services.

### **Analysis**

The California State Administrative Manual requires state entities to have information system backups and alternative storage and processing sites in place for disaster recovery. The requested contract extension ensures continuation of BR/DR services while the new solution is implemented in compliance with state policies for backup and recovery services.

### **Budget and Fiscal Impacts**

The cost to extend the existing agreement from July 1 through September 30, 2018 is approximately \$450,000.00 and includes the continuation of all current services. The funding is included in ITSB's 2018-2019 annual budget.

### **Benefits and Risks**

Benefits:

- Approval of this agenda item ensures uninterrupted data backup and recovery services through September 2018.
- Extension of the contract will ensure compliance with the State Administrative Manual business continuity requirements.

Risks:

- CalPERS will not have data backup or recovery services for critical IT systems in the event of a disaster or catastrophe.
- CalPERS will not be compliant with state policies for IT backup and recovery services.

### **Attachments**

Attachment 1 – Backup/Restoration & Disaster Recovery (BR/DR) Action Agenda Item Presentation

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#### **Dirk Benson**

Chief Technology Officer  
Information Technology Services Branch

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#### **Christian Farland**

Chief Information Officer

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#### **Charles Asubonten**

Chief Financial Officer

