CalPERS PHM Dashboard for Basic PPO Plans, 2016

| Health Plan | PPO Total ¹ | PERS Care | PERS Choice | PERS Select | |
|--|------------------------|--------------|----------------|----------------|--|
| Summary Demographics | | | | | |
| Number of Members (average) | 238,722 | 28,953 | 167,269 | 42,501 | |
| Average Age | 40.01 | 45.8 | 40.9 | 33.4 | |
| Gender (% female) | 53.6% | 56.9% | 53.6% | 51.7% | |
| Gender (% male) | 46.3% | 43.1% | 46.4% | 48.3% | |
| Major Chronic Conditions Prevalence - Percent of Members | Lower is Better | | | | |
| Asthma | 3.09% | 3.53% | 3.12% | 2.67% | |
| Coronary Artery Disease | 1.70% | 2.76% | 1.76% | 0.74% | |
| Depression | 6.03% | 6.82% | 6.16% | 4.96% | |
| Diabetes | 6.47% | 8.98% | 6.74% | 3.68% | |
| Heart Failure | 0.25% | 0.51% | 0.24% | 0.11% | |
| Hypertension | 10.43% | 14.09% | 10.85% | 6.32% | |
| Clinical Quality Measures ² (HEDIS Acronym) ³ | Higher is Better | | | | |
| Breast Cancer Screening (BCS) | 69.14% | 73.21% | 68.80% | 64.95% | |
| Cervical Cancer Screening (CCS)* | 67.40% | 68.14% | 67.05% | 68.00% | |
| Colorectal Cancer Screening (COL)* | 48.99% | 50.20% | 49.33% | 44.25% | |
| Diabetes – Nephropathy (CDC)* | 86.10% | 87.31% | 86.43% | 82.34% | |
| Diabetes – Hemoglobin A1c Testing (CDC)* | 84.98% | 86.52% | 85.03% | 82.27% | |
| Coronary Artery Disease – Beta Blocker (PBH) | 75.86% | 62.96% | 79.41% | 73.33% | |
| Chronic Obstructive Pulmonary Disease - Pharmacotherapy Management of COPD Exacerbation: Systemic Corticosteroid (within 14 days) (PCE-14) | 64.75% | 56.52% | 83.33% | 65.45% | |
| Chronic Obstructive Pulmonary Disease - Pharmacotherapy Management of COPD Exacerbation: Bronchodilator (within 30 days) (PCE-30) | 74.82% | 69.57% | 91.03% | 77.27% | |
| Asthma – Percentage with Adherent Use of Asthma Control Medications (MMA-Medication Compliance 50%) | 74.49% | 80.16% | 73.99% | 71.24% | |
| Antidepressant Medication Management – Acute Phase (AMM-Acute Phase) | 75.16% | 79.23% | 74.64% | 73.23% | |

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|--|------------------|--------------|----------------|----------------|--|
| Clinical Quality Measures ² (HEDIS Acronym) ³ Cont. | Higher is Better | | | | |
| Antidepressant Medication Management – Continuation Phase (AMM-Continuation Phase) | 61.46% | 66.33% | 61.33% | 57.20% | |
| Use of Imaging Studies for Low Back Pain (LBP) | 82.36% | 84.82% | 81.34% | 84.60% | |
| Other Measures | Lower is Better | | | | |
| Maternity Outcomes | | | | | |
| Cesarean Section Delivery Rates | 34.57% | 35.39% | 35.65% | 31.73% | |
| Inpatient and Emergency Room | | | | | |
| Inpatient Admits Per 1,000 | 53.2 | 80.8 | 37.2 | 52.4 | |
| Plan All-Cause Readmission Rate (HEDIS PCR) | 9.8% | 9.8% | 10.1% | 7.5% | |
| D 1 11 D 1000 | 0.9 | 0.2 | 0.6 | 0.9 | |
| Readmits Per 1,000 | 0.9 | 0.2 | 0.0 | | |
| Inpatient Average Length of Stay (days) | 5.1 | 5.6 | 5.1 | 4.6 | |

Notes:

Excludes Association plans

PHM: Population Health Management

¹PPO Total: PERSCare, PERS Choice, and PERS Select

- ² As the Clinical Quality Measure analyses are not audited, these are considered "HEDIS-Like" data as opposed to "HEDIS."
- ³ "HEDIS Acronyms" are the three-letter designations used by the National Committee for Quality Assurance to uniquely identify HEDIS measures.
- * "Hybrid measure" for which carriers gather additional information from patients' medical records for HEDIS. "Hybrid measure" are more difficult for HCDSS to report accurately due to requirement of additional data sets.