



Board of Administration Offsite Meeting Health Care Beliefs – Priorities

January 17, 2018

Through survey outreach, the following lists provide the rankings of the health themes by the CalPERS Health Benefits Program stakeholders:

Active

- 1 • Affordability
- 2 • High Quality Care
- 3 • Comprehensive Care
- 4 • Cost Containment
- 5 • Variety of Plan Choice
- 6 • Quality Customer Service
- 7 • Wellness Programs
- 8 • Transparency
- 9 • Member Engagement
- 10 • Wide Selection of Benefit Design
- 11 • Innovative Health Benefits
- 12 • Strategic Partnerships
- 13 • Policy Leadership and Advocacy

Retired

- 1 • High Quality Care
- 2 • Affordability
- 3 • Comprehensive Care
- 4 • Cost Containment
- 5 • Variety of Plan Choice
- 6 • Quality Customer Service
- 7 • Wellness Programs
- 8 • Member Engagement
- 9 • Transparency
- 10 • Innovative Health Benefits
- 11 • Wide Selection of Benefit Design
- 12 • Strategic Partnerships
- 13 • Policy Leadership and Advocacy

Employer

- 1 • Affordability
- 2 • High Quality Care
- 3 • Comprehensive Care
- 4 • Cost Containment
- 5 • Variety of Plan Choice
- 6 • Quality Customer Service
- 7 • Member Engagement
- 8 • Wide Selection of Benefit Design
- 9 • Wellness Programs
- 10 • Transparency
- 11 • Innovative Health Benefits
- 12 • Strategic Partnerships
- 13 • Policy Leadership and Advocacy

Through survey outreach, the following lists provide the rankings of the health themes by the CalPERS Health Benefits Program stakeholders:

Retiree Assn.

- 1 • High Quality Care
- 2 • Comprehensive Care
- 3 • Variety of Plan Choice
- 4 • Affordability
- 5 • Cost Containment
- 6 • Quality Customer Service
- 7 • Member Engagement
- 8 • Transparency
- 9 • Wellness Programs
- 10 • Policy Leadership and Advocacy
- 11 • Innovative Health Benefits
- 12 • Strategic Partnerships
- 13 • Wide Selection of Benefit Design

Employer Assn.

- 1 • Affordability
- 2 • High Quality Care
- 3 • Quality Customer Service
- 4 • Transparency
- 5 • Comprehensive Care
- 6 • Cost Containment
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- 8 • Member Engagement
- 9 • Wide Selection of Benefit Design
- 10 • Innovative Health Benefits
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- 12 • Policy Leadership and Advocacy
- 13 • Strategic Partnerships

Labor Groups

- 1 • High Quality Care
- 2 • Affordability
- 3 • Comprehensive Care
- 4 • Variety of Plan Choice
- 5 • Transparency
- 6 • Member Engagement
- 7 • Cost Containment
- 8 • Quality Customer Service
- 9 • Wellness Programs
- 10 • Wide Selection of Benefit Design
- 11 • Innovative Health Benefits
- 12 • Policy Leadership and Advocacy
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