

**HIGH QUALITY CARE**

Offer comprehensive benefit designs focused on maximizing high value care and reducing unwarranted care.

AFFORDABILITY

Offer health plans with premiums, and out-of-pocket costs that are reasonable and sustainable for members and employers.

COMPREHENSIVE CARE

Provide health benefits that include essential primary, secondary and tertiary health care.

VARIETY OF PLAN CHOICE

Provide competitive options among health plans, benefits, providers, and costs.

**COST CONTAINMENT**

Leverage CalPERS negotiating power, industry leadership, innovation, and advocacy to help promote competition and reduce health care and pharmaceutical costs.

QUALITY CUSTOMER SERVICE

Provide members and employers consistent, timely, and accurate information and assistance.

TRANSPARENCY

Provide health care cost and quality information and tools to members, employers and stakeholders.

MEMBER ENGAGEMENT

Empower members and employers with timely and accurate resources for informed health care decisions.

**WELLNESS PROGRAMS**

Invest in and promote wellness offerings to address disease prevention and improve members' health status.

WIDE SELECTION OF BENEFIT DESIGN

Offer a variety of health plan designs that meet the needs of our members and attract and retain employers.

INNOVATIVE HEALTH BENEFITS

Research, develop, and evaluate innovative benefit designs, programs, policies and strategies to improve health care delivery and outcomes.

POLICY LEADERSHIP AND ADVOCACY

Engage at the State and Federal level to influence health policy and advocate for regulations and legislation to encourage competition and align with CalPERS strategic goals.

**STRATEGIC PARTNERSHIPS**

Build and maintain public and private partnerships aimed at preserving and advancing CalPERS Health Benefits Program interests and priorities, and health care improvements in maintaining quality and reducing cost.