Enterprise Performance Reporting

CSS Strategic Measures & Key Performance Indicators











December 19, 2017



Foundation

MISSION

Deliver retirement and health care benefits to members and their beneficiaries

VISION

A respected partner, providing a sustainable retirement system and health care program for those who serve California

CORE VALUES

Quality, Respect, Accountability, Integrity, Openness, Balance

Strategic Goals











Outcome Measures

Reliable Steward of Funds Customer
Satisfaction
Driven
Organization

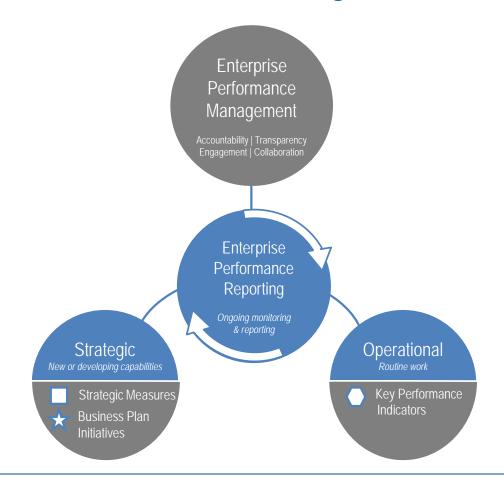
Open & Transparent Communication Efficient & Effective Organization

Supportive & Engaged Leadership

Team
Member
Engagement



Enterprise Performance Management





Revised Targets and Thresholds





Next Steps

EPR Second Quarter Report

• Spring 2018

July Offsite

Annual Review and Refresh Process

