Macias Gini & O'Connell
Summary of Financial Statement Audit Management Letter Comments
Prior Year Report
As of June 30, 2017

Audit Management Letter Comments for the Year Ended 06/30/15

Observation #3:	my|CalPERS Functionality
Division responsible:	Customer Services and Support Branch

Some CalPERS employers with active members (also known as Active Appointments) did not report any active member payroll during the fiscal year. One of the reasons was due to employers ending their contract with CalPERS or rolling into another division organization ID number; however, the employer did not separate the underlying active members. There were also instances in which employers exist in my\|CalPERS multiple times and have more than one my\|CalPERS ID number. The resolution of this observation requires a coordinated effort between the various divisions within CalPERS in conjunction with working with the affected employers. CalPERS should establish a plan to address these issues in order to increase data integrity within my\|CalPERS.

Customer Services and Support Branch's Current Update: RESOLVED. Pending review by Macias Gini & O'Connell. As of September 2016, two new Cognos reports were implemented in my\|CalPERS to assist external stakeholders identify participant appointments missing one or more regular earned period payroll records. The first report provides a detailed list of participants and the volume of missing payroll. The second report provides a summary of participant appointments for which the employer has confirmed contributions were not reportable.

In addition, a number of new my\|CalPERS pages were created to enhance the process for employers to identify and resolve data discrepancies related to either non-separated Public Employees' Retirement System appointments or missing payroll transactions. This new functionality should allow external stakeholders to address the data discrepancies in a more efficient and timely manner.

In November of 2016, a new research team was formed within Employer Account Management Division to identify, notify, and work with impacted external stakeholders to address the participant appointments identified either within the my\|CalPERS system or one of the available Cognos reports. As of March 2017, the team has successfully brought over 400 employers into compliance with their separations and reporting/confirming of missing payroll.