

# CalPERS 2012-17 Strategic Plan Overview

**Vision:** A trusted leader respected by our members and stakeholders for our integrity, innovation, and service

**Mission:** Provide responsible and efficient stewardship of the System to deliver promised retirement and health benefits, while promoting wellness and retirement security for members and beneficiaries

## Strategic Goal A – Improve long-term pension and health benefit sustainability

### Strategic Objectives:

- Fund the System through an integrated view of pension assets and liabilities
- Educate employers and other stakeholders to make informed decisions about retirement security and health care
- Deliver target risk-adjusted investment returns
- Ensure high-quality, accessible, and affordable health benefits
- Create a lifestyle of wellness among members and employers

## Strategic Goal B – Cultivate a high-performing, risk-intelligent, and innovative organization

### Strategic Objectives:

- Use a focused approach to generate, test, refine, and implement new ideas
- Deliver superior, end-to-end customer service that is adaptive to customer needs
- Recruit, retain, develop, and empower a broad range of talents against organizational priorities
- Actively manage business risks with an enterprise-wide view

## Strategic Goal C – Engage in State and national policy development to enhance the long-term sustainability and effectiveness of our programs

### Strategic Objectives:

- Clarify and communicate CalPERS perspective on pension, health, and financial markets
- Provide education and engagement opportunities to shape policy agenda and expand impact