# Fair Hearings/Office of Administrative Hearings Workshop

August 15, 2016

#### Administrative Hearings Process

- Importance of Process
- Duty to Correct Errors
- Requirement to Provide Appeal Rights
- Common Cases on Appeal
- Issuing a Determination
- Administrative Hearing
- Roles and Responsibilities

## Importance of the Administrative Hearing Process

- Fiduciary duty to the members
- Board's "sole and exclusive responsibility" to administer the System fairly
- Ensure that the PERL is administered in accordance with its terms
- Ensure that benefits (trust funds) are paid in accordance with the PERL.

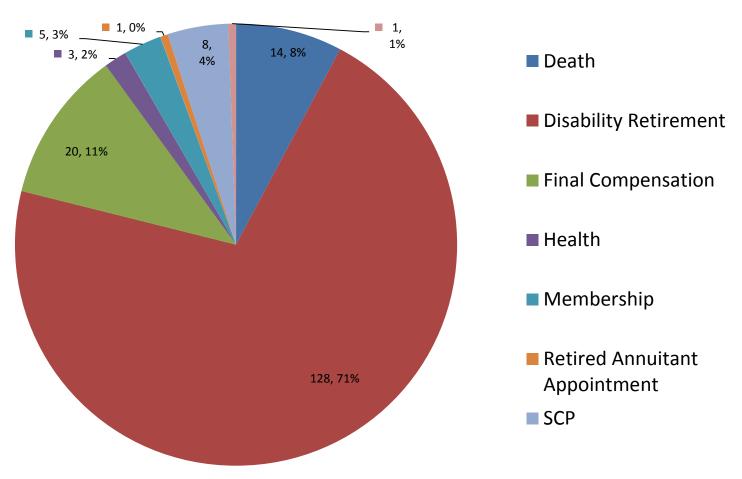
#### **Duty to Correct Errors**

- the Board "<u>shall correct</u> all actions taken as a result of errors or omissions of ...<u>this system</u>."
- In its discretion the Board may correct errors and omissions of any active or retired member or of any beneficiary.
- Legal doctrine of equitable estoppel; rarely applies to CalPERS staff determinations.
- In Precedential Decision HARVEY H. HENDERSON, the Board approved rules and exceptions that govern the application of equitable estoppel against CalPERS
- Protecting CalPERS' tax exempt status and the exclusive benefit rule.

#### Requirement to Provide Appeal Rights

- Whenever any member is dissatisfied with the action of the staff involving any right, benefit or obligation under the PERL. (Regulation 555.1, §20134)
- Due process must be afforded to a member or retiree who has been allegedly deprived of certain governmental benefits.

# Summary of Appeals (180 total) - FY 15/16



- Disability Retirement
  - 70% cases appealed last FY were disability retirement related
  - Incapacity to perform usual duties
    - Licon & CA Dept of Corrections and Rehabilitation
  - Separation due to disciplinary process
    - Vandergoot & CA Dept of Forestry and Fire Protection
  - Reinstatement from Disability
    - Bridges & CA Highway Patrol
    - Resendez & CA Dept of Justice

- Death Benefit Payments
  - Dispute over prevailing beneficiary
    - Crystal Bickford
    - Phillip Garrido
  - Modification of Life Option Beneficiary
    - Jolie Caughey
    - Lee Turner Johnson
    - Christine Yaple
    - Denise Hunt-Bangoli

- Calculation of Retirement Benefit (Compensation Review)
  - Less than 5% of cases move forward through formal appeal
  - Publicly Available Pay Schedules
    - Adams & City of Bell
  - Settlement Agreements
    - Lewis & City of San Bernardino
  - Compensation Types (Temp Upgrade, Stand By, Deferred Compensation, Car Allowance)
    - Ramirez & City of Indio
    - Smith & City of Needles
    - Foley & Sewer Authority Mid-Coastside

- Common Law Employees
  - Employer Determinations
    - Galt Services Authority & the City of Galt
    - Kathleen King & Santa Clara County Health
  - Common Law Employee vs. Independent Contractor
    - Metropolitan Water District & Cargill
    - Tieberg & Unemployment Appeals Board
    - Neidengard & Tri-Counties Regional Center

## Issuing a Determination

- Initiation of Reviews
  - Internal system processing/triggers
  - Audit
  - Ethics Helpline
  - Media

## Issuing a Determination

- Review Process
  - Complete research
    - Gather documents & review
    - Conduct interviews
  - Issue draft determination
  - Independent Medical Evaluation
- Issue final determination letter
  - Appeal timeframe provided
- Transfer file to the Legal Office

#### **Pre-Hearing Process**

#### Legal Office

- Each appeal file assigned to a staff attorney
- Attorney drafts Statement of Issues or Accusation
- Legal staff obtains hearing date

#### **Pre-Hearing Process**

#### **Limited Discovery**

- There are no depositions
- Affidavits or Declarations may be used
- Parties exchange names of witnesses
- Documents are exchanged

#### The Hearing

- Hearings are held before an Administrative Law Judge (ALJ) of the Office of Administrative Hearings (OAH)
- Hearings resemble court trials in most respects
- Burden of proof
  - On the member or employer (Respondent) in most cases
  - On CalPERS when an Accusation is issued usually in a Reinstatement case

## The Hearing

#### The Evidence

- Any relevant evidence may be admitted
- "Direct" evidence always admissible
- "Hearsay" evidence is admissible for limited purposes, unlike in court proceedings

#### The Decision

#### **Proposed Decision**

 Within 30 days after submission of the case for decision, the ALJ is required to submit a Proposed Decision to CalPERS

 Within 100 days of receipt of the Proposed Decision, at a public meeting, the CalPERS Board must choose one of four options for finalizing it

#### The Decision

#### **Board's Options**

- Adopt
- Adopt with technical amendments
- Remand to OAH
- Conduct its own Full Board Hearing

# Post Board Meeting Proceedings

- If Respondent is unhappy with the Board's Decision he or she can:
- File a Request for Reconsideration
- Whether or not a Request for Reconsideration is filed, file a Petition for Writ of Mandate

#### Roles and Responsibilities

#### Program Area

- Review applicable documentation and make determination
- Provide education to stakeholders on determination
- Provide all necessary documentation to Legal for hearing
- Provide Subject Matter Experts to Legal for knowledge, testimony, etc.

## Roles and Responsibilities

- CalPERS Staff Attorney
- Member
- Employer
- Opposing Counsel
- Doctors
- Administrative Law Judge
- Independent Board Counsel

# Board's Role in Reviewing Proposed Decisions

- Key elements of Proposed Decisions
- Independent counsel as resource
- What to consider to:
  - Adopt a Proposed Decision
  - Adopt with Technical Amendments
  - Remand a Proposed Decision
  - Conduct a Full Board Hearing
  - Designate a Decision as Precedential
  - Grant a Reconsideration

# Board's Role in Reviewing Proposed Decisions

- Ex parte Communications
- Recusal

# **Questions**