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Notes Summary

Creation Date: 07/02/2004

Category: Conversion

Category: Conversion Type: Participant Program:

Security Status: Unrestricted

•	Note Deta	Note Detail				
	Date	Note	Updated By	1		
	09/19/2011	Customer Touch Point .	CONV_SMT_USE S	R/		
	05/27/2011	Date/Time: 05/27/2011 09:39:49 Process Category Type: Retirement Estimate DivP Analyst Name: Noss,Kenneth E Note Text: Limited special compensation to \$9,000.00 per estiamate guidlines and fowarded estimate to compensation review. Attached compensation review cover letter and stamped estimate unofficial.	CONV_SMT_USE S	2,		
	05/06/2011	Date/Time: 05/06/2011 12:21:32 Process Category Type: Retirement Planning DivP Analyst Name: Talamantez,Andrea Note Text: Member requested estimates for 12/31/11. Provided pub 35: Explained options to member using an online estimate. Reviewed final comp and what employer was currently reporting. Discussed time frames for submitting.	CONV_SMT_USE S	R /		
	09/16/2004	Date/Time: 09/16/2004 10:39:00 Process Category Type: Service Credits DivP Analyst Name: Cardeno, Christian G. Note Text: Responding to outstanding IE I contacted the member to advise him that the check was received/accepted. Also that he will be receiving a letter from us within a couple of weeks to confirm our acceptance.	CONV_SMT_USE S	2,		
	07/06/2004	Date/Time: 07/06/2004 09:38:29 Process Category Type: Service Credits DivP Analyst Name: Penwell,Sinda Note Text: ARSC special comp completed. Pay rate 7,301.00, special comp 25,427.58 divided by 36 = 706.32. pay rate used 8,007.32. out guide to Leo.	CONV_SMT_USE S	2,		
	07/02/2004	Date/Time: 07/02/2004 14:04:30 Process Category Type: Service Credits DivP Analyst Name: Penwell,Sinda Note Text: ARSC special comp	CONV_SMT_USE	R,		

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Participant Name: Richard J Lewis II

CalPERS ID:

Notes Summary

Creation Date: 04/20/2004 Category: Conversion Type: Participant Program:

Security Status: Unrestricted

Note Detail **Updated By** CONV\_SMT\_USER 09/19/2011 Customer Contact Date/Time: 06/23/2011 15:15:58 Process Category Type: No Category
DivP Analyst Name: Zimmerman, Karin M Inquiry Category: Compensation Review
Inquiry Subject: Compensation Issues
Person Contacting: Lewis, Richard J CONV\_SMT\_USER Caller Contact: 6331297 Contacting About: Richard Lewis Note Text: Spoke to Member and assured him that all of his special compensation is allowed to be used in his retirement calculation. Date/Time: 06/06/2011 10:22:45 Process Category Type: No Category DivP Analyst Name: Perez, Stevens R Inquiry Category: Compensation Review Inquiry Subject: Compensation Issues CONV SMT USER / 06/06/2011 Person Contacting: Lewis, Richard J Caller Contact: 6331297 Contacting About: Richard Lewis Note Text: IAAL: mbr recv'd SR est w/\$9757 listed as FC...mbr states his ER has history of misreporting pay rate and spec comp info and requesting a return call to clarify pay rate and spec comp as reported by ER-mbr is paid biweekly; 15th and 31st of each month and wants to confirm correct ER reporting. Please call and advise, thanks. Date/Time: 06/06/2011 10:05:32 Date/Time: 06/06/2011 10:05:32
Process Category Type: No Category
DivP Analyst Name: Marquardt,Tom R
Inquiry Category: Retirement Adjustment Processing
Inquiry Subject: Benefit Adjustment Inquiry
Person Contacting: Lewis, Richard J
Caller Contact: 5360512
Contacting About: Richard Lewis
Note Towk Inquire on final comp used by our astimate CONV\_SMT\_USER / 06/06/2011 Note Text: inquiry on final comp used by our estimate and sent call to IAA for further assistance, thanks Date/Time: 08/06/2010 12:09:02 Process Category Type: No Category DivP Analyst Name: Davis, Veronica Inquiry Category: General Items 08/06/2010 Inquiry Subject: PIN Request/Changes Person Contacting: Lewis, Richard J CONV\_SMT\_USER / Caller Contact: 6331297 Contacting About: Richard Lewis Note Text: reset pin. Date/Time: 04/05/2010 08:50:56 Process Category Type: No Category DivP Analyst Name: Van Buren,Zoraya 104/05/2010 Inquiry Category: Member Education 1nquiry Subject: On-Site Education Request CONV\_SMT\_USER Contacting About: Richard Lewis
Note Text: Mbr faxed in registration form and enrolled in May 4th afternoon PYR in Date/Time: 06/11/2007 13:03:13 Process Category Type: No Category DivP Analyst Name: Johnson, Carlous CONV\_SMT\_USER / 06/11/2007 Inquiry Category: Compensation Review

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Date	Note Inquiry Subject: Compensation_Issues Person Contacting: Laura King Caller Contact: 3845344 Contact About Plant Louis	Updated By
<u>.</u>	Contacting About: Richard Lewis  Note Text: Left message with Laura that we would have to review agreement in order to make a determination as to whether or not it qualifies as reportable compensation.	-
06/08/2007	Date/Time: 06/08/2007 11:00:08 Process Category Type: No Category DivP Analyst Name: Jones, Velina Inquiry Category: Compensation Review Inquiry Subject: Compensation Issues Person Contacting: Laura King Caller Contact: 3845344 Contacting About: Richard Lewis Note Text: per ERthis member won a settelmentper ER there is a retro lump sum and an ongoing payrate increase for a promotion that the member will not be working inER wants to know if this settlement is persable and how to report itplease call and advisethank you	CONV_SMT_USER/ S
02/07/2005	Date/Time: 02/07/2005 15:13:30 Process Category Type: No Category DivP Analyst Name: Michel,Pamela 1 Inquiry Category: General Items Inquiry Subject: 1099R Person Contacting: Lewis, Richard 1 Contacting About: Richard Lewis Note Text: Sent the member a duplicate 1099R form for the 2004 Tax Year for the member's "02" account; also, gave the member the amounts in Box 1 (Gross Dist), Box 2a (Taxable amount), and Box 5 (Tax Free amount).	CONV_SMT_USER/ S
09/08/2004	Date/Time: 09/08/2004 15:13:51 Process Category Type: No Category DivP Analyst Name: Durfee,Lori L Inquiry Category: Service Credit Inquiry Subject: Rollovers/Plan to Plan Transfers Person Contacting: Lewis, Richard J Caller Contact: 8828148 Contacting About: Richard Lewis Note Text: On 8/26/04 we reed mbr's Employment Certification and Your Payment Options, Front page of costing packet, Election to Purchase ARSC, and a Certification Form: Plan to Plan Transfer and Direct Rollover Form, mbr stated the rollover check was sent separately and he wanted to confirm receipt, per CTP notes looks like check was recd on 8/16/04 but not sure, please confirm and e-mail mbr	CONV_SMT_USER / S
09/01/2004	Date/Time: 09/01/2004 07:40:29 Process Category Type: No Category DivP Analyst Name: Veitenhans,Nancy Inquiry Category: Service Credit Inquiry Subject: Rollovers/Plan to Plan Transfers Person Contacting: LEWIS, RICHARD Contacting About: Richard Lewis Note Text: workflow inquiry - letter from member advising rollover check and forms mailed separately. check on rollover log pending review - received 8-16-04, docs are already on dms. completing this workflow item. no response needed.	CONV_SMT_USER / S
08/13/2004	Date/Time: 08/13/2004 15:07:58 Process Category Type: No Category DivP Analyst Name: Stroupe,Phyllis Inquiry Category: Service Credit Inquiry Subject: Active Member Buyback/Payment Person Contacting: Lewis, Richard 3 Contacting About: Richard Lewis Note Text: Called to verify receipt of rollover check. Unable to verify. States was mailed 7/30/04. Will send election and certification forms or wait till return from vacation to verify receipt.	CONV_SMT_USER / S
04/20/2004 ·	Date/Time: 04/20/2004 15:40:26 Process Category Type: No Category DIVP Analyst Name: Aguilar,Donna Inquiry Category: Service Credit Inquiry Subject: Inquiry Regarding Purchase of Service Credit Person Contacting: Lewis, Richard J Contacting About: Richard Lewis Note Text: arsc	CONV_SMT_USER / S

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Commisht | Conditions of Use | Size Requirements | Accessibility |
Build: v3.9.1.b Başalma: 130517\_114312\_v3.9.1\_int.2825 UED: 601 Snewser: IE 8.0
Username: spacheco Datasource: cmv9603 Schema owner: mild Server: EMV98\_node3
Action class: psr.web.muc.general.cases.ViewNotabction
SP: /Int/general/cases/ViewNotabction
SP: /Int/general/cases/ViewNotabction
SOL curry executed by this page: 16 in 0.049 seconds with 26 rows received.
Duplicate queries executed by this page: 12 in 0.017 seconds with 12 rows received.

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Common Tasks Participant Name: Richard J Lewis II

CalPERS ID: 7

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Warrant Browser View Tax Statement Payment Inquiry Manual Tax Statement

Creation Date: 10/25/2012 Category: Benefit Estimates Type: Participant

Program: California Public Employees' Retirement System

Security Status: Unrestricted

Note Detail

Date Note Updated By

10/25/2012

Received estimate for R/D 11/30/2012. Member already received two estimates for the calendar year. Denial letter and estimate guidelines were mailed out to participant. Estimate request and denial letter were sent to DMC to be imaged.

M. Estrada / I

**Undate Note** 

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Participant Name: Richard J Lewis II

CalPERS ID: 7

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View Tax Statement Payment Inquiry Manual Tax

Notes Summary Creation Date: 10/26/2012

Category: Benefit Payments Type: Workflow **Process Name: Customer Inquiry** 

Program: California Public Employees' Retirement System

Security Status: Unrestricted

Note Detail Date

Updated By

10/26/2012 Sent benefit estimate to participant. SR and IDR. Part is SR payable. Disregard denial letter as additional estimates we only duplicates.

K. Chikasawa /

10/26/2012 Mbr recevied estimate denial letter but Mbr has only requested one estimate in the past 12 months. Please call and assist.

D. Carmona / I

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Convrioht | Conditions of Use | Site Requirements | Accessibility |
Build: v3.9.1.b Baseline: 130517\_114312\_v3.9.1\_Int.2825 UID: 601 Browser: IE 8.0
Username: epacheco Datasource: env98ds Schema owner: null Server: EHV98\_node3
Action class: ipsr.web.mvc.general.cases.ViewNoteAction
JSP: //int/general/cases/viewNote.jsp
SQL query executed by this page: 4 in 0.064 seconds with 4 rows received.
Dupikate queries executed by this page: 0 in 0.000 seconds with 0 rows received.
Action execution time: 0.143 seconds

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Warrant Browser View Tax Statement Payment Inquiry Manual Tax Statement

Notes Summary Creation Date: 02/08/2013 Category: Unknown Type: Workflow

Process Name: Disability Retirement Benefit Exception

Program:

Security Status: Unrestricted

Note Detail

Date Note Updated By

02/08/2013 Comp review complete.

C. Willis / I

Convigint | Conditions of Lise | Siba Renuferments | Accessibility |
3.9.1.b | Baseline: 130517, 114312, v3.9.1. Int. 2825 | UZD: 601 | Browser: IE 8.0
e: epacheco | Oztasourca: env98ds | Schema owner: nud | Server: ENV98\_node3
exciton class: 103. web, mvc. general cases. ViewNoteAction
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| 359 : // Intypeneral/cases/viewNotes/general/cases/general/cases/general/cases/general/cases/general/cases/general/cases/genera

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Notes Summary Creation Date: 02/13/2013

Category: Compensation Review

Type: Participant

Program: California Public Employees' Retirement System

Security Status: Unrestricted

Note Detail

Date Note **Updated By** 

ER provided incorrect information. DO NOT USE any special comp in the amount of \$1560.50 for Temporary Upgrade pay. This compensation is for a settlement and is not reportable. Payrate and other special compensation ok to calc as earned. 02/13/2013

C. Willis / I **Update Note** 

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uild: v3.9.1.b @sseline: 130517\_114312\_v3.91\_int.2823 UZDI 603 @rowser: IE 8.0.
triname: epacheco Datasource: env98ds Schama owner: null Server: ENv98\_node3
Action class : psr. web.mvc.epeare3.csset.viewHoteAction
ISP: /Int/ganera/Cosset/viewHote.jsp
SQL query executed by this page: 4 in 0.020 seconds with 4 rows received.
Duplicate queries executed by this page: 0 in 0.000 seconds with 0 rows received.
Action execution time: 0.095 seconds

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