## MEETING

# STATE OF CALIFORNIA PUBLIC EMPLOYEES' RETIREMENT SYSTEM BOARD OF ADMINISTRATION BOARD GOVERNANCE COMMITTEE

ROOM 1140
LINCOLN PLAZA NORTH
400 P STREET
SACRAMENTO, CALIFORNIA

TUESDAY, JUNE 16, 2015 9:47 A.M.

JAMES F. PETERS, CSR CERTIFIED SHORTHAND REPORTER LICENSE NUMBER 10063

## APPEARANCES

#### COMMITTEE MEMBERS:

- Mr. Bill Slaton, Chairperson
- Mr. Richard Costigan, Vice Chairperson
- Mr. Michael Bilbrey
- Mr. Rob Feckner
- Ms. Dana Hollinger
- Mr. Henry Jones
- Mr. Ron Lind

#### BOARD MEMBERS:

- Mr. John Chiang, represented by Mr. Grant Boyken
- Mr. Richard Gillihan
- Mr. J.J. Jelincic
- Ms. Priya Mathur
- Ms. Theresa Taylor
- Ms. Betty Yee, also represented by Mr. Terrence McGuire

#### STAFF:

- Ms. Anne Stausboll, Chief Executive Officer
- Ms. Ann Boynton, Deputy Executive Officer
- Mr. Douglas Hoffner, Deputy Executive Officer
- Ms. Donna Lum, Deputy Executive Officer
- Ms. Cheryl Eason, Chief Financial Officer
- Mr. Ted Eliopoulos, Chief Investment Officer

## APPEARANCES CONTINUED

# STAFF:

Mr. Matt Jacobs, General Counsel

Mr. Alan Milligan, Chief Actuary

Ms. Barbara Cody, Committee Secretary

Mr. Brad Pacheco, Chief, Office of Public Affairs

Ms. Kim Tarabetz

# ALSO PRESENT:

Mr. Eric Douglas, Leading Resources, Inc.

# INDEX PAGE Call to Order and Roll Call 1 1. 2. Executive Report 3. Consent Items 1 Action Consent Items: Approval of the May 19, 2015, Board Governance Committee Meeting Minutes 4. Consent Items 2 Information Consent Items: Annual Calendar Review Information Agenda Items Facilitated Discussion of Roles and Responsibilities of the Board 2 Facilitated Discussion on Consultant Selection 6. 41 and Reporting 7. Public Comment 72 73 Adjournment Reporter's Certificate 74

## 1 PROCEEDINGS 2 CHAIRPERSON SLATON: Okay. With my simulated gavel, I will call the Governance Committee meeting to 3 4 order. Please call the role. COMMITTEE SECRETARY CODY: Bill Slaton? 5 6 CHAIRPERSON SLATON: Here. 7 COMMITTEE SECRETARY CODY: Richard Costigan? 8 VICE CHAIRPERSON COSTIGAN: Here. 9 COMMITTEE SECRETARY CODY: Michael Bilbrey? 10 COMMITTEE MEMBER BILBREY: Here. COMMITTEE SECRETARY CODY: Rob Feckner? 11 Rob Feckner? 12 13 CHAIRPERSON SLATON: I know he's here. 14 COMMITTEE SECRETARY CODY: Dana Hollinger? 15 COMMITTEE MEMBER HOLLINGER: Here. 16 COMMITTEE SECRETARY CODY: Henry Jones? 17 COMMITTEE MEMBER JONES: Here. COMMITTEE SECRETARY CODY: Ron Lind? 18 19 COMMITTEE MEMBER LIND: Here. 20 CHAIRPERSON SLATON: Okay. The next, Item 3, 21 action consent items, approval of the minute 22 meetings(sic). Do we have a motion? 23 COMMITTEE MEMBER BILBREY: Move approval. 2.4 COMMITTEE MEMBER LIND: Second. 25 CHAIRPERSON SLATON: Motion from Bilbrey. Who

did the second?

2 COMMITTEE MEMBER LIND: I did.

CHAIRPERSON SLATON: Oh, second from Lind.

All those in favor say aye?

(Ayes.)

CHAIRPERSON SLATON: Opposed?

Motion carries.

No request to remove anything from the information consent items.

So we'll move to Item number 5. So I want to welcome everybody to our second facilitated discussion of Board Governance. From the feedback from the last meeting, I think most of you found the last session to be productive. And I look forward to this one being productive as well.

Just a housekeeping note, I want everybody -- if notice, I'm leaning over to the microphone. I've been told that the recording system in order to broadcast it over the web that you need to be close to the microphone, so I encourage everybody to pull it your way when you're talking. And I think Eric, you're mic'd, so I think you're covered.

Our focus, of course, is as we said last time, is on making improvements to governance structure. And as I said last time, CalPERS is an outstanding organization,

but we can always make improvements. So back with us today is Eric Douglas of Leading Resources. And with that, I will turn over the session to Eric.

MR. DOUGLAS: Great. Thank you, Bill. Good
morning, everybody. I will -- good morning. Thank you.

(Thereupon an overhead presentation was
presented as follows.)

MR. DOUGLAS: Today, we are, as you can see from the screen, going to work on both looking at one of the jobs of the Board. So kind of go back to one of the kind of fundamental precepts of good governance, which is to be clear about the jobs of the Board, and then also look at the Board's policy with regard to consultants. So we have two kind of Meaty issues to dive into today.

First, I wanted to ask you to, if you can remember, that we have some ground rules for our meetings in this Committee format to stay focused, minimize distractions. We're using a parking lot, so if there are additional parking lot items, please, as we go through the day, we'll -- Kim will capture those, bring issues to the table, balance inquiry and advocacy. We added the one last time about assuring broad input and engagement. Speaking up, that silence means consent. So as we go through and we're trying to build consensus around the items before the Committee, we'll try to use that ground

rule. And that it's my job to recognize speakers, so if you could just raise your hand, I'll recognize speakers.

--000--

MR. DOUGLAS: I do want to ask you to just briefly, if you can, reflect on the initial meeting that we had. I think you all had a chance to look at the synopsis we prepared. Hopefully, you had a chance to read through that. Any impressions that Board members would want to share as to kind of how they reflected on the results of that initial meeting?

Betty.

BOARD MEMBER YEE: Actually, the takeaway was that we're kind of like a lot of other boards in terms of struggling with the same issues around roles and responsibilities and getting clarity.

MR. DOUGLAS: Yeah. Other thoughts?

Priya, did you have any impressions as you read through that synopsis?

BOARD MEMBER MATHUR: Well, one of the things that I think really got surfaced at the last meeting was this question of trust between the Board and particularly the executive team, and sort of the need to continue to work on that, absent any specific issues, but just to really -- I mean, to me, that's a troubling situation, and something that we really need to meaningfully address.

MR. DOUGLAS: Other impressions? J.J., any thoughts as you read through the synopsis and looked at the last meeting.

BOARD MEMBER JELINCIC: I glanced through it.

The truth of the matter, as I glanced through it, I wasn't planning on being here, so I didn't pay a lot of attention.

(Laughter.)

2.4

MR. DOUGLAS: Thanks for your candor.

Theresa, did you have any thoughts as you read through it?

BOARD MEMBER TAYLOR: I think we made some headway here. There's a lot of -- there was a lot of -- some honest reflection that was being talked about. And when I read through it, I liked the idea that we were talking about where we want to go as a Board. So I thought that was really good.

MR. DOUGLAS: Michael, impressions?

COMMITTEE MEMBER BILBREY: I agree with Priya's point. I thought that was very telling about the trust issue between -- I think it was underlying, but I think it was nice to actually have it come out that we start to have a dialogue about it and move forward with it.

I also think that -- I think everyone wasn't quite sure how is this going to work, you know, in this

kind of a process? But I think by the end, everybody kind of warmed up to it and had good participation. So I was very pleased by the end of it.

MR. DOUGLAS: Good. Ron.

COMMITTEE MEMBER LIND: It's a good process, because the kind of things that came up in the first meeting, I think they will continue to come up. And what we discuss are things that percolate up during our regular Board meetings and Committee meetings. And it's a little bit hard to deal with them in that formalized structure. Whereas, with this sort of give and take and facilitated conversation, it makes a big difference. It makes it a lot easier.

MR. DOUGLAS: Good. Henry.

COMMITTEE MEMBER JONES: Yeah. I think that, you know, repeat some of the comments made earlier, like the area of trust. I think that is something very, very important, because that tends to drive the whole organization. So I think that's a very important aspect and I'm just so pleased that we have put it out there so that we can begin to discuss those areas.

And also the fact -- a number of the areas here will help us have clarity and direction and interchange of ideas and communicate with each other.

MR. DOUGLAS: Grant, I don't want to skip you, so

before I get to Chair Slaton, what are your thoughts?

ACTING BOARD MEMBER BOYKEN: No, I thought it was a useful discussion. I was pleased with the -- how candid people were. And, you know, it's hard to go last, but I would just echo what everybody else said about the issues of trust. I think that's really important. And then the clarity of roles and responsibilities. I think we've done this process before. But as we take on new roles, as we go ahead, I think it's always important to look at what is the Board level of responsibility for the organization and what are the proper delegations.

MR. DOUGLAS: Good. Bill.

CHAIRPERSON SLATON: Well, I think that by having the conversation, and we still -- I kind of feel we still have the training wheels. You know, we're just getting used to this. But I think that what we're starting to see is that we can set aside time to actually talk about how we run this organization, and that's critical. And as Ron said, you know, we don't usually do that. And most boards don't spend the time to do that.

So I think that we're starting to see that we can actually have conversations, that we can do it in a public setting, not to be afraid of that, and we can wrestle with issues.

Now, the issue is how do we -- you know, how do

we move forward? Do we working on parking lists? Do we work on kind of the overall governance, and that's where you're helping us kind of guide us through this process.

MR. DOUGLAS: Theresa, I saw your hand go up. I'm going to keep on going around here, but go ahead.

BOARD MEMBER TAYLOR: And the only thing I was going to add to this was I just thought it was interesting that on one hand several comments were made, as I had read through this, that we want a clear delegation between Board and staff, but we want a partnership. So I thought that we have this strong pull against each other on what we want and what we don't want. And then on that comment, it's interesting that we had a lot of comments on the strained relationships, trust, Board and staff, you know, working together. There's a lot of -- there were a lot of comments on that, and I just thought that was interesting and I'm wondering if maybe we should move in that direction. I don't know.

MR. DOUGLAS: Let me just make a quick observation, having worked with lots of boards on this question of the tension you raise, Theresa, between kind of the notion of clear delegations between the Board and staff and partnership.

In my view, the essence of a good partnership between a board and a executive team and staff is that

clarity of delegations. So, to me, that's not a tension. To me, the tension arises when there's a lack of clarity about that delegation. So I think actually trust building comes with that. So that's my -- that would be my view on that issue.

Richard, your thoughts on where we -- the last meeting.

VICE CHAIRPERSON COSTIGAN: I agree where Bill is. I'd like to start seeing some momentum moving forward. I think all the comments that have been made have been fine, but at some point -- and I know our next Board meeting is not till September. And we've spoken about this before is I'd actually like to see more recommendations, a little more -- as Bill was saying, getting out of the parking lot, not necessarily to continue putting items there.

And so I think the dialogue continues is a great point. But as you and I have spoken, I'd like to see a few more action items.

MR. DOUGLAS: Um-hmm. Dana.

COMMITTEE MEMBER HOLLINGER: I kind of would want to echo what everybody has already said. I liked -- I think this candor that's coming up in our communication is good. But again, I'd like to see next steps. I'm a compulsive finisher, you know.

1 (Laughter.)

MR. DOUGLAS: Good. Rob.

COMMITTEE MEMBER FECKNER: Yeah, I think it was a good first step, and I'm interested to see where we go next.

MR. DOUGLAS: Good. Anne reflections from the executive team, from you?

Yeah. I think it was a very positive first step. It was great to hear the input from the Board members, and I think we all appreciated having the opportunity to participate as well. There was a lot of discussion around clarifying roles and responsibilities. And I think I can speak for the executive team that we think that's really critical, and that that would lead, as you said -- it would lead to building the trust and inclusion that -- the feeling of that that we all want to have for the organization.

And I think that if we had that culture of trust, we'd be able to get a lot more done. And that's really what we all want in the end.

MR. DOUGLAS: Right. Well, so let me get right down to some action items then, because I want to knowledge the importance of doing kind of two kinds of work. My takeaway was that people both are thirsty for

kind of diving into some issues that need immediate resolution. So we're going to deal with one of those today. And we're also going to look at sort of a deeper governance question today. So I'm trying to do kind of both.

--000--

MR. DOUGLAS: I think, Priya, it was you last time who said one of the important things that happens that you'd like to see more of is just a monitoring of what the Board's policies are. So today, we're going to spend some time also on one of those.

So this is the parking lot from last meeting to assure the culture of trust. So again, that was what came up last time. To clarify the process of selecting consultants and to whom they report. This is the Board consultants issue that came up last time. So we are actually going to deal with that topic today, I hope. We have time to do that. And then streamlining meetings. I think that's a longer term ambition of this process.

--000--

MR. DOUGLAS: So here's the first exercise for today. We're going to do this again in pairs. We have a handout, some scratch paper we can use. And, Kim, perhaps you could pass this out right now, so we can get started. So we wanted, in keeping with looking at governance, to

look at one of the jobs that the Board has assigned to itself, which is to approve organization performance metrics and oversee overall organizational performance.

So in my world, this is a very important part of what a board does, but I wanted to ask you, this is really for you to determine, is this a job that the Board should be doing, yes or no? When is the last time the Board did it? When it did it, how did it do it? And what was that process like and how effective was that process? And then would you like to refine how the Board does this job, and if so, how?

So I want to ask you again in pairs to spend maybe five minutes to seven minutes, maybe up to 10 minutes working on these questions, and then we'll report back. I'm going to divide you into pairs like this with -- so Grant and Betty, you'd be together, Richard and Priya, J.J. and Theresa, down the road like this, so Henry and Bill, Richard and Dana. Rob, could you work with Anne on this one?

COMMITTEE MEMBER FECKNER: Yes, sir.

MR. DOUGLAS: We also would like staff working together on this as well. So just right on down the line. So if you have any questions about the exercise, let me know now. Otherwise, I'll assume that we're good to have you tackle these questions, and we'll be back in a few

1 minutes to hear your thoughts. Seeing no questions, we'll -- let's commence. 2 3 (Off record: 10:01 AM) (Thereupon a discussion occurred off the record.) 4 5 (On record: 10:06 AM) 6 MR. DOUGLAS: So does anybody need more time to 7 sort through these questions? 8 Hearing nobody say they need more time, let's go 9 ahead and hear from folks just on question 1, is this a 10 job the Board should be doing, yes, no? 11 Just by a show of -- well, I'm not going to do 12 that. So Dana and Richard on this question of is this a 13 Board job that you should be doing, what was your 14 response? 15 COMMITTEE MEMBER HOLLINGER: Well, the Board 16 currently does this. And actually we just finished doing

MR. DOUGLAS: Is it a job the Board should be doing?

17

18

19

20

21

22

23

24

25

this.

VICE CHAIRPERSON COSTIGAN: Well, I will just say, so -- it's a very broad question as to actually what the jurisdiction of the Committee should be. So when you go through your questions, is it a job the Board should be doing? Yes, we should oversee performance matrix and overall organizational performance. When was the last

14

```
time we do it? We did it --
1
             MR. DOUGLAS: I just want the first question.
 2
    Just the first one. So just say yes or no? That's all I
3
    asked for.
 4
5
             (Laughter.)
6
             MR. DOUGLAS: So the answer was.
7
             COMMITTEE MEMBER FECKNER: It's all one question.
8
             VICE CHAIRPERSON COSTIGAN: It's all one
9
    question.
10
             MR. DOUGLAS: Rob what was your and Anne's
11
    conclusion to the first question.
             COMMITTEE MEMBER FECKNER: Yes.
12
13
             MR. DOUGLAS: Bill and Henry, yes.
14
             Ron and Michael, yes.
15
             COMMITTEE MEMBER BILBREY: Yes.
16
             MR. DOUGLAS: Theresa and J.J.?
17
             BOARD MEMBER TAYLOR: Yes.
             MR. DOUGLAS: Yes. Yes. Okay. So the unanimous
18
19
    consent that this is a job the Board should be doing. So
20
    when is the last time the Board did this? Who's got an
    answer for that one?
21
22
             Okay. Priya.
23
             BOARD MEMBER MATHUR: Well, when you say when is
24
    the last time the Board did this, what is this?
25
             MR. DOUGLAS: What's the this?
```

BOARD MEMBER MATHUR: So we did just go -- we went through an 18-month process, where we developed strategic measures in collaboration with the staff. We had several sessions on this, both at off-sites and at committee meetings, and we developed these strategic measures which are now just getting in place and we're just sort of rolling them out now.

MR. DOUGLAS: So the job -- the job -- the quotes is what I was thinking was the this, or the it, the approve organizational performance metrics and oversee overall organizational performance.

BOARD MEMBER MATHUR: Yeah, so the oversee part we do regularly. We have -- I think it's quarterly. I can't remember if it's quarterly or semi-annually reporting.

Sorry?

COMMITTEE MEMBER FECKNER: Biannually.

BOARD MEMBER MATHUR: Biannual. Yeah, semi-annual reports. And the approving the metrics is something we just did, I don't even remember how many months ago, but, you know, maybe six months ago or something.

MR. DOUGLAS: So the metrics were approved by the Board?

BOARD MEMBER MATHUR: Yep.

1 MR. DOUGLAS: Does everybody --BOARD MEMBER MATHUR: Or maybe they weren't 2 3 approved, but they were -- they were -- maybe they weren't 4 technically approved, but they were --MR. DOUGLAS: So let's -- so I'd be curious about 5 6 So who said they were approved? Who things they've 7 been approved by the Board? 8 (No hands raised.) 9 MR. DOUGLAS: Who thinks they have not been 10 approved by the Board. 11 (Hands raised.) 12 MR. DOUGLAS: All right. So the metrics -- so I 13 at least see four or five hands say they haven't been 14 actually approved by the Board. 15 J.J. 16 BOARD MEMBER JELINCIC: But on the other hand, 17 they haven't been disapproved. I mean --18 (Laughter.) 19 BOARD MEMBER JELINCIC: -- they kind of have been 20 presented to us. You know, my reaction was that it's a 21 work-in-progress, in part because they're still working at 22 how they report, exactly what they measure. The -- but I 23 mean, they clearly were presented to the Board. 2.4 MR. DOUGLAS: So it's a work-in-progress.

understand that the last time you did this then was fairly

25

recently in terms of this -- not necessarily approving, but sort of acquiescing to.

that?

BOARD MEMBER MATHUR: Yeah, I think this is -- I think the last time it came before us was a year ago actually at the July off-site, is that right, Anne?

CHIEF EXECUTIVE OFFICER STAUSBOLL: (Nods head.)

BOARD MEMBER MATHUR: And so -- and so we don't generally approve things formally there, but I think -- but the word was engaged, and we did sort of give our consent, I think, although not in a formal --

MR. DOUGLAS: So Theresa, then Ron. So this is kind of where -- some of this question is kind when is the last time the Board did this and the question of approval.

BOARD MEMBER TAYLOR: So that's what I was going to ask, because apparently we did this, and I don't -- I'm new, so I don't know.

COMMITTEE MEMBER FECKNER: Off-site.

BOARD MEMBER TAYLOR: What was it? What did we approve?

COMMITTEE MEMBER FECKNER: We didn't approve it.

MR. DOUGLAS: Anne, did you want to comment on

BOARD MEMBER TAYLOR: Or not approve.

COMMITTEE MEMBER FECKNER: I guess I would use

the word accept instead of the word you used. It's -your -- the word you used put a negative connotation on
it, I think versus accepting

MR. DOUGLAS: The word of approve puts a negative connotation on it?

COMMITTEE MEMBER FECKNER: No, you didn't use approved.

MR. DOUGLAS: What did I use?

COMMITTEE MEMBER FECKNER: Acquiesced, which I think is a weak word.

MR. DOUGLAS: Okay. I was just trying to draw out the distinction between levels of Board acceptance or non-acceptance of these. So I'm just trying to understand and investigate, has the Board approved the metrics? So that's kind of what I'm trying to get at.

CHIEF EXECUTIVE OFFICER STAUSBOLL: The word we used was affirmation. So just for a little context and maybe for the newer Board members. So in 2012 we adopted the plan, and then we embarked on the course to develop the strategic measures. We had three different off-sites, July 2013 and then January and July 2014, where we presented this suite of measures, the 16 measures.

And the word we used, as we talked to the Board about it, was we were seeking affirmation from the Board that they were the right measures. There was never a vote

taken. So I hope that's helpful.

MR. DOUGLAS: That's helpful.

CHIEF EXECUTIVE OFFICER STAUSBOLL: Now, we're in the mode of we have a schedule where each quarter we present a cluster of the measures to the Board and how we're doing on them.

MR. DOUGLAS: Okay. So what were other responses then to these questions around when is the last time the Board did it and how did the Board do it, and how effective was the process?

Ron.

COMMITTEE MEMBER LIND: Yeah. Our discussion was that a lot of actual proving metrics is embedded in the Committee work, which then, you know, goes up to the Board from there. So it's a little more of a complicated question.

MR. DOUGLAS: Okay. So were these metrics approved at a Committee level, and then taken to the Board for a vote?

COMMITTEE MEMBER LIND: We think some of them, but we think it gets kind of split up into the committees, some of the metrics, and then as it bubbles up, and then, you know, it moves on from there. But we weren't sure about any sort of overall metrics that had formal Board approval.

MR. DOUGLAS: Formal Board approval.

The reason I keep on digging into this is that I think it's really important that a Board own this responsibility of saying these are the metrics that we have set. These are the goals we have set for the organization. And the Board owns those things by approving them. And short of approving of them, you haven't as a body said we officially endorse these as our Board goals and our Board metrics.

Once you've done that, then that gives the executive team the full trust and confidence that you have now spoken as a Board and said these are the things that we are charged to do. Until you change them, these are the things that we are going to go do. Once you change them, we can then work to a different set of marching orders. But it's that official Board approval that says it's not just us kind of affirming, but that it's an actual sanctioning of an approval by the Board that charges that full complete communication back to the staff.

So other thoughts on these questions. Bill and Henry what did you guys talk about?

COMMITTEE MEMBER JONES: Well, yeah, we were going back and forth. And I started off saying, yeah, we have approved, kind of where Priya was. Bill said, well,

did you actually vote on them. I said no, we didn't. So then I backed off and said -- reached the conclusion, no, we haven't approved them. But as Anne said, we've affirmed them in many settings. And as Ron mentioned, because I was sharing some of the matrices that were adopted at the Investment Committee. And those were approved. But then if you look at it organization wide, it's a different story.

CHAIRPERSON SLATON: So I'm going to be a little bit of an outlier here. And this is the discussion -- to expand on the discussion that Henry and I had. You know, the issue is -- to me, is what do you mean by performance metrics?

And while we had presented at the off-site many of them are not -- I view them as they have to be measurable, and they have to be out in the future. They have to be some place we're going from where we are today to some different place. And I didn't really see that, and I didn't see us -- I have yet to see us really own them, where we end up in this dialogue with management where we say, okay, we're going to approve this metric and then it's the responsibility of management to say, well, if you approve that metric, here's the ramifications of that, either from a budgetary standpoint, from a staffing standpoint, or we just don't think we can get there.

But that's a good tension to work on. And I have yet to see us take ownership of the organizational metrics with an look out to the future that's measurable.

MR. DOUGLAS: Priya.

BOARD MEMBER MATHUR: Can I just ask for a little -- for a concrete example of what that would look like, what you're talking about?

CHAIRPERSON SLATON: So, for example, in the investment side, we had an article recently, and I think somebody was quoted as saying we want to move from 37 basis points to 25 basis points, right?

Who said that?

(Laughter.)

CHAIRPERSON SLATON: He's holding up his hand.

CHIEF OPERATING INVESTMENT OFFICER TOLLETTE:

Who was that?

(Laughter.)

CHAIRPERSON SLATON: Okay. So that's a change from where we are today to a place in the future. It's measurable. And so that would be an example where we'd say in X amount of time, whether it's two years, three years, six months, five years, whatever it is, that's where we're going. And then we hold management accountable for letting us know the progress toward getting to that future.

MR. DOUGLAS: And embedded in what you just said I think is the notion that the Board members and the executive team would have engaged in a pretty deep and thorough and discussion about the ramifications of moving from 37 to 25 basis points, because that obviously carries with it some potential downside, not sure what that might. But, at any rate, that's a good example, I think, of what a Board goal and associated metric might be, reducing costs on this frequent -- with this measure as one of the ways to do it.

CHAIRPERSON SLATON: Could I add just one other comment about it. And the other thing about it is the how to do it is above my pay grade. My pay grade is pretty low. So that's the how to do it, which is their job, management's job, not my job to tell them how to do it.

MR. DOUGLAS: So, Bill, just building on the last question, would you like to refine how the Board does this job, and if so, how? Your response is kind of in keeping with what you said.

So what we're other responses to that last question that about would you like to refine how the Board does its job, and if so, how?

So Grant and Betty, did you guys have a response to that question?

ACTING BOARD MEMBER BOYKEN: So we approve

performance metrics in different context. And one of the contexts that we do, in fact it's going to come up today in a committee, is approve the CEO and CIO performance plans. And often that goes by pretty quickly. And then it's the end of the year when we put those plans in place that we kind of complain about. And so I think that's one area that, you know, if we're serious about the complaints at the end of the process, we ought to make more time and make sure that we think those plans are aligned with the performance that we want.

MR. DOUGLAS: Okay. So -- yeah, Henry.

COMMITTEE MEMBER JONES: Yeah. And part of our discussion too is I commented on the performance measures, as Grant just mentioned, and I said we need -- if we're going to have a metric, we need to -- it has to be measurable. And so many times, we say improve, increase, but improve increase to what?

And so we need to quantify in a more deliberate manner, if we're going to increase the number of agencies participating in our fund -- the health benefit prepayment fund, by how many, rather than just saying improve. So I think that's a critical part that we need to address.

MR. DOUGLAS: So Richard and Priya, I'm curious kind of to this last question, again, what were your -- what your thoughts were? Would you like to refine how the

Board does its job, and if so, how?

BOARD MEMBER MATHUR: Defer to me.

(Laughter.)

BOARD MEMBER GILLIHAN: She's the senior Board member here.

(Laughter.)

mean, I guess I was pretty happy with the strategic plan metrics process. I actually -- but in reflection, I do agree with what Grant and Henry have said about sort of if we're setting a plan, then we really need to make sure that we are -- that we're happy with the plan that we're setting, and then we -- and it's not really fair for us to complain at the end of the year when we're -- you know, if we're not happy that the -- we don't think the plan was sufficient.

So I do think that is an area, in general, where we should be focusing more of the Board's attention and have it maybe more -- the process be a bit more structured in terms of engaging the Board in those decisions.

MR. DOUGLAS: Yeah. Good. So J.J. and Theresa, to this last question, what were your thoughts?

BOARD MEMBER JELINCIC: Well, we didn't really get to the last question. But if you go up one question, obviously we didn't do it very effectively, as you've

heard the discussion, and therefore, we do need to refine it.

MR. DOUGLAS: Do you have thoughts off the top of your head, J.J., about how you'd like to see that?

BOARD MEMBER JELINCIC: A couple of things. One, I want to briefly say on incentive compensation, we really do need to think about what we incentivize, because you get what you incentivize. And I'm not sure we've done that particularly well.

The metrics that we have developed and affirmed -- or, you know, I don't want to imply that the Board rejected them in any way -- really tend to be much more management focused. And I'm not sure the Board has really had a discussion about from a Board level whether those are the right goals. Now, I -- you know, I am concerned that we get those phones answered, and that's one of the metrics. And the -- so there's some conflict there.

But really broad goals that Bill has talked about, we really have not set those well. And I don't know that we've actually really sat down and thought what is it we really want to do.

MR. DOUGLAS: And so implicit in that -BOARD MEMBER JELINCIC: But I'm not going to give
up the small ones either, Bill.

MR. DOUGLAS: But implicit in that is the notion that perhaps it might be a useful exercise for the Board to think about that.

BOARD MEMBER JELINCIC: Yeah, it would be. You know, one of the things that we -- one of my other pet peeves is we frequently don't know what the alternatives are. And so if you tell me this is what you should do, don't tell, well, these are other things you might consider. I'm not sure that we, as a Board, make informed decisions. From my time on staff, I know staff has those internal arguments about, well, this versus that, but it doesn't come through to the Board.

MR. DOUGLAS: I see your hand, Priya. I want to keep on going around too and asking about that last question, but go ahead.

BOARD MEMBER MATHUR: Sure. I think Bill makes a good point about what is our from-to sort of state or desires. And I think it's easier to measure in some areas than others. I mean, I think in health it's very challenging. We have such a lag in the data. It's very challenging to measure certain things. And there aren't -- there aren't great benchmarks in a lot of cases.

So I think with, you know, investments it's a little bit easier for us to have very concrete numbers oriented metrics, where we can see real progress. And I

also just want to say, in general, about the goals, they do reflect the Board's goals. We did develop a strategic plan that we adopted. And so even though we didn't technically approve the strategic measures, they do reflect the strategic plan that we adopted, and they did involve the Board quite substantially along the way.

MR. DOUGLAS: Okay. Good. So, Michael and Ron, to the last question about would you improve this progress in any way, and if so, how specifically? Did you have thoughts there?

COMMITTEE MEMBER LIND: I guess our conversation was if -- since we had so much -- a little bit of difficulty answering the questions as to when was the last time we did it, and how did we do it, maybe there does need to be some refinement, because it wasn't -- it wasn't just intuitive to us, yeah, here's how and when.

MR. DOUGLAS: Right. It wasn't clearly known to you. And Henry and Bill, did you have any further thoughts on this one?

So Richard and Dana, about the question of kind of would you refine this process how the Board does this job?

COMMITTEE MEMBER HOLLINGER: You go first.

VICE CHAIRPERSON COSTIGAN: Well, again, I think it's as Priya said, it's a little bit of the words inside

the quotes. When you talk about an oversee overall organizational performance, I think one of the issues is still the continued weeds versus overseer. And I think at times we've get bogged down in the weeds when really, as we, last year or a couple years ago, really set the organizational structure in place to have one executive officer, one CEO that we're accountable to and is accountable to us.

And so when we talk about inside the quotes, oversee overall organizational performance, there are some things in the organization that should just be the purview of staff. And the Board should -- and that's why I think we need to, at times, clearly delineate those roles a little bit more.

COMMITTEE MEMBER HOLLINGER: Yeah, I would kind of echo that. I don't think we should be in the position of micromanaging staff and more or less just set the strategy and the vision.

MR. DOUGLAS: So, Rob and Anne, in your conversation about this last question, or any previous questions, more thoughts to share?

COMMITTEE MEMBER FECKNER: Well, I guess, from my perspective, you know, I think that we improve every time we go through this. There's always room to improve. And from my perspective, that's why we're here. We didn't

think we did it wrong last time, so how can we get better as we go forward and pick up the pieces that we should have moved forward on already.

MR. DOUGLAS: Anne.

CHIEF EXECUTIVE OFFICER STAUSBOLL: Yeah. I think it would be really good to spend more time on it. And, you know, we've tried. You know, I looked back, getting ready for this meeting, at all the meetings where we've noticed the measures, you know, and set up discussions. But we often end up moving it or having a very short discussion. And I think that if want to do it right, then we need to devote a significant amount of time to it, and maybe less time to some other things. And that might be something to talk about as well.

MR. DOUGLAS: Um-hmm.

CHIEF EXECUTIVE OFFICER STAUSBOLL: It's not something we can just tack on.

MR. DOUGLAS: Right. So members of the executive team, anything that you talked about in your groups that you haven't heard people reflect back so far?

DEPUTY EXECUTIVE OFFICER HOFFNER: Doug Hoffner, Calpers staff. So I think the one thing we -- in this process, we went through the last couple of years was also we have to start. So we acknowledged some of these things would never be perfect. They were not perfect at the

start, but we had to start moving forward.

There's better data in certain areas. There's more quality data in certain areas. Some lag considerably. So they're at different levels of maturity, and we need to acknowledge that. And that's a reflection of the 16 measures we brought forth that had various levels of information provided to the Committee and the Board.

And so I think there are some that are probably very much well tied to your -- our strategic plan in terms of funding, you know, those kinds of issues in terms of how much money we have in the systems and our liabilities, et cetera. Health lags by multiple years just on the data.

And we're trying to show that what's been reflected about the work we've done over the last three or four, five years is translating to improved metrics in those areas. And sometimes it lags considerably. And that's not the only area. My, in health -- in the internal side of HR and stuff do as well, but we're trying to connect those dots. And I don't know that it's always point in time information that we have at our fingertips. And that's a challenge to show, particularly even in a five-year period of time that we're fully getting there. So I want to acknowledge that.

So thank you.

MR. DOUGLAS: Other -- any other thoughts from executive team members?

So at this point, I just kind of want to hear you kind of reflect back on what common themes you've heard yourselves say in response to this first exercise?

So with regard to -- Kim, this is where I want you to flip chart these, if you can. Clearly, the answer is this is job that the Board should be doing. There's clear consensus around this. It's clear, at least in listening to you describe the process up to date, that you are actually engaged in a process of looking at these metrics. So there is a process as staff is bringing them back to you. You're having a chance to look at them.

The monitoring of that may not be on as visible a frequency perhaps as it might be, nor may it be as tied to an engaged discussion with the Board about kind of what are exactly the goals in the strategic plan that these metrics tie to, and are these metrics exactly the right metrics to tie to those strategic goals?

So that sounds like it might be a potential way to improve this process. But what do you hear yourselves saying in terms of ways in which this job of the Board could be done more effectively, by the Board? What are you hearing yourselves say?

Bill.

CHAIRPERSON SLATON: Well, I heard Anne say it, which is, you know, we have a limited amount of time together, and we have very full agendas. We have a complex organization. And this is an area which is very easy to set aside in the rush to get all of the other work done.

So we have the issue of priorities. But I think that at the end of the day, working on this gives clarity to the relationship between the Board and management. And to me, that's a very lofty goal, and it's a very appropriate goal to get to. So we've got to commit ourselves to the time to make sure the metrics -- to really work on those to make sure, to the extent they're measurable, to the extent they have a timeline out in the future, and some of them may be more aspirational. And that's okay. You know, everyone of them can't be, you know, defined on a ruler. But we need to work at that on each one and set aside the time.

The other thing is looking at them more globally because we tend to be very siloed in our -- the way we look at things. And at the end of the day, there is one management team, and we have a set of objectives. So it's great to look at it by Committee, but then we also need to kind of look at them globally and say do they all make

sense taken together?

MR. DOUGLAS: Um-hmm. Would everybody agree that that is at least a common theme you've heard today?

Yes. Michael.

COMMITTEE MEMBER BILBREY: We sort of discussed that about how things are done by Committee, and then how do we look at the overall organization, and are they consistent with each other in what's going on? Are we looking at those metrics in the same way from a global perspective enterprise-wide, as opposed to just -- sometimes we get so focused just on our committee, we're not thinking about other aspects that could come into it.

And I've actually heard some of the discussion today, but also heard over the last few months about, well, maybe this, which is being reported on, is -- really should be over here with this committee, or -- so I think this Committee, the way we're -- and sort of the process you're using now, I think it's starting to bring that more to where we're looking at things overall and is very helpful.

MR. DOUGLAS: Your second one came out I would just refine a little bit and say we need a global view of the metrics.

Other common themes you've heard yourselves say just in response to this exercise?

J.J.

BOARD MEMBER JELINCIC: Actually, it wasn't a global theme, but it was something Michael just said. In many ways, we -- the siloed nature of the Board and its committees reflects the siloed nature of the programs and the staff. There -- over the years, there's been a effort to breakdown those silos, but it's an ongoing process.

And even within a particular program you get silos within the silos. And I'm not sure how you solve that problem.

I know an effort is being made to do it, but it's not just the Board's, it's kind of the organization.

MR. DOUGLAS: Um-hmm. So one further reflection I would just ask you to think about is that when -- when it says approve organizational performance metrics and oversee overall organizational performance, several people have commented that it's very difficult, for example, in the area of health, to tie metrics there are meaningful within -- but they don't have huge lag times and so forth.

And my experience is that even in those cases where you don't have necessarily the clear, obvious, definitive metrics, you can still set goals as a Board and have the engagement with the staff that says here's how we know we're making progress toward achieving those goals.

Now, again, it may be a little bit mushier conversation, because you don't have that one clear

definitive metric, but you're still engaged in that dialogue between like the Board and the staff to help assure that that trust is in place, that we, as a Board, know and have full access to the information that you've got as to how we're moving that goal forward.

So I think back to the context of what we're trying to achieve in terms of just overall communication between the Board and the staff, that understanding that not everything has to have a metric in order to be, in some sense, monitorable by the Board.

CHAIRPERSON SLATON: I just want to pick up on one theme that J.J. just talked about, because I want to make sure it doesn't get lost, and that is when he was talking about silos.

And every organization has silos, but at the end of the day, I believe that this Board sets the tone for whether we encourage silos or whether we're trying to have the cross communication. The example today we just had in Risk and Audit, where we talked about how that's being done. And we felt comfortable that we had a good balance there. So we're the ones who are supposed to be setting kind of what that level of siloed nature should be.

MR. DOUGLAS: Um-hmm. Does that play into this kind of concept of how the Board does this job in your minds, how -- we've talked about the global view of the

metrics. And I think that was a great point about that holistic view helping you kind of breakdown the silos. But are there other ways in which the Board oversees overall organizational performance that you can see that in the how you do it, you help address this question of siloing?

Is that the engagement perhaps more often around kind of again what are those strategic goals for the organization? So you're looking more broadly across the organization and having that refresh around what are the goals we've set. What's the mechanism for helping the Board, as you say, Bill, set that tone?

Priya.

2.4

BOARD MEMBER MATHUR: Yeah, I think that's a good point. And, you know, our Board meetings often are just reporting out of all of the Committees. But it would be good, I think, to have some substantive strategic items on the Board agenda on Wednesdays, where we actually do sort of deal with these issues. So it doesn't need to be another committee. It doesn't have to be a Governance Committee or another committee. It could be the Board itself should be dealing with these sort of strategic, global, overarching issues.

MR. DOUGLAS: Um-hmm.

CHAIRPERSON SLATON: And I think we're actually

doing it in Finance and Administration and in risk and audit. I think both of those are really taking a enterprise-wide look. So the ascendance of those two committees and their robust work, I think, at least helps in this area.

MR. DOUGLAS: So any final reflections on this exercise? So what we've captured so far in terms of just themes is that the more you do this work, the more it creates the clarity of relationship between the Board and the staff, which is a good thing. And that that global view of the metrics, to the extent that you have more of that global view of the interrelationship of the metrics, and whether they kind of present, you know in the jargon of the trade, a balanced score card, if you will, whether that balance is there in those metrics, is a good thing as well, as far as making sure that you're taking that enterprise-wide view.

I think lastly, at this point, about perhaps we try to elevate more of these strategic discussions more frequently to either the committee levels or the Board levels that we have.

Anne.

CHIEF EXECUTIVE OFFICER STAUSBOLL: Yeah. I just had a thought about the silo discussion. And this may be a bit of a Pandora's Box, but I think I'd like to say it

anyway, which is, you know, we have the -- there's all the different committees, and then the Investment Committee is a committee of the whole. So it's really like the Board with a different -- but a different person chairing.

And so I just -- I think something to think about is if we want to look at it holistically -- if the Board wants to look at it holistically, do you want the Investment Committee to look at the investment metrics and the Board look at the rest, which is really culturally how we would probably do it now? Or do you want to think about doing that differently?

Just a thing to think about.

MR. DOUGLAS: In contrast to the current way in which you do it, which is how?

CHIEF EXECUTIVE OFFICER STAUSBOLL: That things related to investments would be considered by the Investment Committee and then not necessarily brought back to the full board. And I think it does fuel the siloing, to some extent.

MR. DOUGLAS: Just so I understand, so you would want to have all of the metric conversations to kind of coming back to the full Board. Is that what you're suggesting?

CHIEF EXECUTIVE OFFICER STAUSBOLL: Yeah, and I don't want to like create tension between the two, you

know, organizations, if you will, but it seems like you want -- it would be good to discuss them all at the same time. If you want to really talk about it, how different issues feed on each other, the resources, the overlap, you know, you'd want to talk about all the issues together. The investment issues relate to the funding issues.

MR. DOUGLAS: Thoughts on that? Your reactions? Bill.

CHAIRPERSON SLATON: Well, it sounds to me like this is another -- this becomes a parking lot issue, because we're not going to resolve it today, but it's clear we need to talk more about it, about how should we -- what should the process be of developing, refining, and responding to these metrics?

And so, to me, it's a parking lot, because we've got more work to do.

MR. DOUGLAS: Or it's a next step -CHAIRPERSON SLATON: Or it's a next step.

MR. DOUGLAS: -- as kind of a thing coming out of this discussion, right, that's what it feels like to me.

CHAIRPERSON SLATON: Right

MR. DOUGLAS: And Just to summarize, Kim, it's kind of -- so the next step would be looking at how do we want to refine the process of both communicating the metrics from staff and the engagement by the committees

and the full Board around sort of that holistic view of the metrics. Is that a fair summary?

CHAIRPERSON SLATON: Yeah, and I think there's one other issue too, which is underlying. And I think in all public agencies, and it's a challenge here like every else. And that is the fear about being held accountable to a measurement where you don't have total control over whatever the issue is. And I think we need to acknowledge that, and be open about that, and understand how that impacts the discussion of developing metrics.

MR. DOUGLAS: It's a relook at the process.

That's the first part of this, relook at the process for board committee review.

Okay. Thank you very much. That was a good exercise. I appreciate that. I hope that was meaty enough for those who want meat, and philosophic enough for those who know that we need to kind of dig down into kind of the processes of governance to appreciate how we're doing it, and how we might want to improve it. So a second exercise.

--000--

MR. DOUGLAS: This is a little bit more of a -this is one of the ones on the parking lot. Discussing
the Board's policy with regard to consultants who report
to the Board. Before we get into the handout, I hope that

perhaps, Anne, you can sort of walk us through the handout. I just wanted to kind of flag that as I look at this issue, one of the key questions is the meaning of the word report. Because here we have this word report, and it can mean many, many different things.

It can mean that, you know, you answer to the Board on sort of a management sense. You communicate with the Board in the sense of you communicate. So the word report may be one of the ones we need to investigate in terms of how we think about this particular policy.

But I think the first place is to have Anne walk us through the handout of the current consultants, and then you'll see this exercise around this that we're going to get to into a moment.

CHIEF EXECUTIVE OFFICER STAUSBOLL: Okey doke. Thank you.

Actually, in the governance policy and in the delegation from the Board to the CEO, I don't think it actually talks about consultants reporting to the Board.

It talks about the Board selecting certain consultants and vendors or contractors.

So we put together this matrix that you have a hard copy and electronically. And it lists the different consultants and contractors that the Board has retained authority to select in those documents. And in looking

over it, this is just a straight list, you know, off of those documents, the governance documents. But in looking over it, it seemed to me there were really three categories of entities.

So one is areas where the consultant is really reviewing and opining on staff work, especially work that's very technical and like the investment work. And place -- areas where the consultant is giving the Board like its separate and distinct advice and guidance on these kinds of issues.

So those would be the auditor, the actuary, the fiduciary counsel, the exec comp consultant, the investment consultants, the exec search firm for the CEO and CIO, and then the independent counsel that you have OAH matters.

And then a second category are these external entities. They're not really consultants. They're vendors or contractors that are providing services that we, or a government agency, wouldn't normally provide. So that's like the health plans, the pharmacy manager, and the long-term care third-party administrator.

And then the third category, where I think there's actually only one entity, is areas where we have a consultant doing work that, for some reason, we've chosen to have staff not do. And I think that's the federal --

the only thing in that category is the federal representative -- representatives. And the reason we don't have staff doing it is we would need to create a D.C. office and hire staff there, and that's complicated.

So those are really the three areas that I see as I look through this list. And the Board selects, you know, votes on approving all of those. And then -- but when you think about it, for each of them, some of them do report to the Board, some the Board has very limited or no contact with at all.

MR. DOUGLAS: So just summarizing really quickly, giving independent advice and counsel is one category you've talked about, sort of just external contractors is a second one, and then this idea of sort of ersatz staff -- or staff -- they would be there in staff in from, if they -- if Calpers wanted to invest in that particular function.

CHIEF EXECUTIVE OFFICER STAUSBOLL: Yes

MR. DOUGLAS: So I'll put ersatz in quotes, just because I'm not sure that's exactly the right word.

CHIEF EXECUTIVE OFFICER STAUSBOLL: I don't know what ersatz means. It sounds good. Good summary.

MR. DOUGLAS: So -- well, the exercise that we posed for you to -- and if you flip over your handout, the exercise is actually posed on the opposite side of your

45

1 handout, is ----000--2 3 MR. DOUGLAS: -- which consultants/contractors on 4 this lease -- on this list need an independent 5 relationship with the Board in order for the Board to 6 fulfill it fiduciary responsibilities? 7 So it's a slightly different kind of initial 8 framing of it, but sort of the underlying notion is that 9 at the first level, the reason a board has 10 consultants/contractors reporting to it is because it 11 needs them in order to fulfill its fiduciary 12 responsibility. So the exercise here then is to kind of take a 13 14 first cut at this list, and ask yourselves which on this 15 list really fit into that category of requiring -- the 16 Board requires them in order for it to discharge its 17 responsibilities. 18 So, again, if you could just work in the same 19 pairs one more time, just consult real briefly with each 20 other, see what you come up with in terms of who belongs where. We'll be back in about five minutes to hear your 21 22 thoughts on this exercise. 23

(Off record: 10:44 AM)

(Thereupon a discussion occurred off the record.)

(On record: 10:47 AM)

2.4

25

MR. DOUGLAS: Okay. Recognizing that we are running a little bit out of time, I want to bring it back to the full group discussion and see where we are at.

So who wants to go first in terms of sort of saying how did you cull this list and who belongs where?

Theresa and J.J., where did you end up on this one?

BOARD MEMBER JELINCIC: Incomplete.

MR. DOUGLAS: Incomplete. All right. Well, I'll move on.

Henry.

2.4

COMMITTEE MEMBER JONES: Okay. We -- Bill and I determined that the independent consultants directly to the Board are the independent auditor, the outside fiduciary counsel, the Board investment consultants for investments and the independent counsel for administrative matters. And the others -- and the rationale is that we needed to have a Board independent viewpoint.

MR. DOUGLAS: So just taking the four or five that you listed, did anybody disagree with that conclusion that those four or five are necessary for the Board to discharge its fundamental fiduciary responsibility?

So I'm just asking if we're in agreement around those that Henry just listed?

J.J.

BOARD MEMBER JELINCIC: Since Theresa and I were

finishing the exercise, could you just list those five, just repeat them?

COMMITTEE MEMBER JONES: Board independent auditor, Board's outside fiduciary counsel, Board investment consultant, and the independent counsel for administrative appeals.

MR. DOUGLAS: So the question was does everybody agree, that at least on those, I think it's, five, that those are necessary for the Board's fiduciary duties?

So did anybody else have any additional ones that you thought belonged on the list? So, Richard, who else did you and Priya put on the list?

BOARD MEMBER GILLIHAN: So we basically -following Anne's logic about how she grouped these things,
anyone that was sort of independently reviewing staff work
or staff recommendations to provide an independent voice
should report to the Board. So we -- I didn't -- the
actuary, the exec compensation consultants, the executive
search firms, and the independent counsel for
administrative hearing matters.

MR. DOUGLAS: The independent counsel for?

BOARD MEMBER MATHUR: Which you already have up
the. You already had the administrative one up there.

MR. DOUGLAS: That's this one here?

BOARD MEMBER MATHUR: Yeah.

MR. DOUGLAS: And just going back, I want to make sure we got all of Henry's, because Kim and I are just trying to capture it. So the auditor, fiduciary counsel, investment advisors, administrative advisors, and what was the last one, Henry?

BOARD MEMBER GILLIHAN: We had eight.

COMMITTEE MEMBER JONES: Administrative appeals. No, he has that one.

MR. DOUGLAS: Auditor, fiduciary counsel, investment advisors, administrative appeals, and?

COMMITTEE MEMBER JONES: Just -- that's.

MR. DOUGLAS: That was it?

COMMITTEE MEMBER JONES: One, two, three, four.

MR. DOUGLAS: You just had the four, okay. And then you've added the actuary, the executive comp firm, and the search firm, correct?

BOARD MEMBER MATHUR: Yep.

MR. DOUGLAS: So -- all right, J.J.

BOARD MEMBER JELINCIC: We had a mix on the search firms. It kind of depends on what they're searching for. If they're searching for, you know, executive staff, then yes. But on the other hand, if they're searching for the, you know, PMs and those, then no. So for the function listed here, yes, but there are other functions.

MR. DOUGLAS: So did anybody else have another consultant on this list, besides the ones listed here, as those necessary for the Board to fulfill its fiduciary responsibilities? Dana or Richard, did you have a different conclusion here?

COMMITTEE MEMBER HOLLINGER: No.

2.4

MR. DOUGLAS: Rob, did you or Anne have a different conclusion than these seven?

COMMITTEE MEMBER FECKNER: No. I think the only difference we had was on the search firms. We limited it to the CEO and CIO only.

MR. DOUGLAS: That's kind of what I hear J.J. just saying as well, right? It's just for --

COMMITTEE MEMBER FECKNER: No, I heard him say execs and there's at lot more execs than the CEO and CIO.

MR. DOUGLAS: Okay. I got it. All right.

VICE CHAIRPERSON COSTIGAN: I mean, I -- so I guess the question I have, because the way this question is phrased, really relates to who reports to the Board. So when we get into Richards comments like about the executive search firms, that is a function of the organization. The selection is different. And so really the Board only gets to pick one person, because after that it's all about civil service.

And so one is the limitation. So when we talk

about who should be reporting to the Board in an independent relationship, I'm not -- I will just say going out and hiring a search firm is perfunctory action of the organization. Selection of the CEO/CIO is different.

And so your question that's posed on here -- and I will say I know this document was just titled, but it even starts -- and I told Bill, but even when it starts with Calpers Board consultant, what's the Board? I mean, Calpers consultants, Calpers Board consultants, and dividing it, because I would just say along the lines at least on the search -- and sort of the same we agree with the actuarial.

And then on the support -- or on -- we're just set up a little bit differently on our independent Board -- excuse me, counsel for administrative actions, but Henry covered that, so...

MR. DOUGLAS: So who are you all -- it sounds like you're in consensus that some folks on this list don't need to have the independent relationship with the Board for the Board to exercise its fiduciary responsibilities. So, Dana, who are those people that you said don't need to have that -- the Board does not need them to discharge it's fulfill -- and fulfill its responsibilities?

COMMITTEE MEMBER HOLLINGER: Well, initially, we

had the executive compensation consultants, but obviously not in relation to the CEO and CIO. The federal 3 representative, health benefit plans, long-term care 4 administrator, administrative services related to Board 5 self-funded health plans, and executive search firms.

MR. DOUGLAS: So the federal representative, the health plan admini -- health plans administrators, and what was the third one?

> COMMITTEE MEMBER HOLLINGER: Hold on.

> MR. DOUGLAS: Executive search firms.

COMMITTEE MEMBER HOLLINGER: Long-term care representative.

MR. DOUGLAS: Long-term care.

COMMITTEE MEMBER HOLLINGER: Administrator, pardon me.

> MR. DOUGLAS: Okay.

1

2

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

2.4

25

COMMITTEE MEMBER HOLLINGER: And you got executive search firms in there?

MR. DOUGLAS: Yeah, that's kind of up here in this -- with an asterisk next to it in terms of -- so I just wanted to just kind of understand if there's consensus around any of these. So the federal representative was there consensus -- was there agreement that that did not have to have an independent relationship with the Board for it to discharge its responsibilities?

COMMITTEE MEMBER HOLLINGER: Oh, I also had administrative services self-funded.

MR. DOUGLAS: Down here. And this is the list of folks who --

COMMITTEE MEMBER HOLLINGER: It's related to the Board's self-funded health plans. Administrative services related to the Board's self-funded health plans does not need to report to us.

MR. DOUGLAS: Okay. So just kind of going through this list, thinking about the federal representative, is that -- are we in agreement that that person or those persons do not have to report directly to the Board?

BOARD MEMBER JELINCIC: Yeah. There's a history behind that. But if the question is do they need to have an independent relationship with the Board in order for the Board to do its fiduciary duty, then I think the answer is no.

Historically, and if you look even at the consultant -- the semiannual contract report, it's listed as the Board's federal representative. There has been push and pull in the organization over the years on just how much of that direct relationship should exist, but I don't think it's necessarily a fiduciary issue. But on the other hand, we need to know what's going on in

Washington, because it impacts lots of other things we do.

MR. DOUGLAS: So you need communication from those people.

BOARD MEMBER JELINCIC: Yeah, we need communication from.

MR. DOUGLAS: Theresa.

BOARD MEMBER TAYLOR: And then I was going to add to the -- to that. I agree with J.J. on that, that we definitely need communication from the federal representatives. I don't know how often, because I'm not -- again, I'm knew, so -- but I think it's important that we know what's going on in Washington as a Board. The health benefits -- or the health benefit plans, not necessarily do we have to have them report to us, and it says over here as required. I think it helps us report out to the members who receive the benefits to know what the health -- to have a report from the health plans, you know, and not necessarily just from staff. And I'm new to this again, so that's new to me.

MR. DOUGLAS: So I want to try to, if we can, wrap this up, if we can. So where do you hear yourselves being in consensus on this question of the Board consultants whom the Board need to have that independent relationship with? Where is the consensus that you hear?

Do you see -- I see one certainly that you need

54

```
1
    these folks, that I think you need these folks.
                                                      The
    search firm is, I think -- I think Dana makes the right
 2
 3
    point that you need the independence at least in order to
 4
    assure the effective selection, but you don't have to have
    them managed or reported by -- you know, reporting to the
5
6
    Board, aside from that. I think that's what you're
7
    saying.
8
             And that these ones down here, you don't need the
9
    independent fiduciary relationship.
10
             Is that -- Dana, I'm not sure if I'm
11
    characterizing your thoughts --
12
             COMMITTEE MEMBER HOLLINGER: No, no, that's fine.
13
             MR. DOUGLAS: -- completely accurately.
14
             So questions. Yeah, J.J.
15
             BOARD MEMBER JELINCIC: Yeah, I can't see what
16
   you have on that.
17
             MR. DOUGLAS: Well, let me move it around here so
18
   you can.
19
             BOARD MEMBER JELINCIC: The executive comp
20
    consultants, to some extent, should be reporting directly
    to the Board. The --
21
22
             MR. DOUGLAS: So what we have here is a list
23
    of -- think of a line here, so --
```

BOARD MEMBER JELINCIC: Okay. They're up above

2.4

25

the line.

MR. DOUGLAS: They're above the line. These ones are the ones I'm sort of interested in, because these are the ones where I hear consensus that, no, these -- we don't need to have an independent fiduciary relationship with these folks. We need to have communication from them, but we don't need that -- they're in a different category than these people up here. Does that -- is that where we're at, at this point?

Everybody agree with that?

So I think what would be a next step then around this? What does this imply in terms of any clarification of roles that's necessary?

Anne, I just saw your hand go up.

CHIEF EXECUTIVE OFFICER STAUSBOLL: Yeah. So one clarification would be around the selection process, because I think that's what leads to some of the confusion is that the Board is selecting, and so then it feels like, well, therefore there must be this independent relationship. So I think hearing from the Board around whether it wants to select these entities is important as well.

MR. DOUGLAS: So that kind of goes to -- goes clearly to where there's the independent fiduciary relationship, the Board needs to have a role in selection, yes.

CHIEF EXECUTIVE OFFICER STAUSBOLL: I would think so, yes.

MR. DOUGLAS: It's the below the line stuff where the ambiguity creeps in, correct?

CHIEF EXECUTIVE OFFICER STAUSBOLL: Yes.

MR. DOUGLAS: So what's the pleasure of the Board in terms of clarification of its role in the selection process?

Grant.

ACTING BOARD MEMBER BOYKEN: First, I'll speak to the list. Usually, I just speak for the Treasurer, but I think I can speak for the Controller as well that we agree with the list. But in terms of the selection process, you know, when I look at the Board's involvement an interview at the end of an RFP, and, you know, we always struggle with how much weight to give it. We want to give it enough, so that we can tip the balance.

But you look at the amount of effort and time that staff put in to reviewing the proposers, it seems imbalanced. So if we can limit, to some extent, the Board interviews, and especially for the consultants with whom we don't have a fiduciary relationship, I think that makes a lot of sense.

And also, you know, I think all the health plans we could put under the bucket of third-party

administrators, and we have one more for our Supplemental Income Plans as well.

MR. DOUGLAS: Right. Yeah. Okay. Other thoughts or people who agree with Grant's conclusions here in terms of wanting to simplify then the selection process as it applies to kind of this below the Board -- these below the Board consultants. Priya, and I see Richard your hand.

BOARD MEMBER MATHUR: So Anne and Grant have both talked I think very eloquently to the selection and interview piece, which I think we do need to revisit. The other pieces we've sort of been using interchangeably this independent relationship with the Board and reporting to the Board. And I don't think they're exactly the same thing and we should be clear about what we actually mean.

If they report to the Board, then does that mean not only do we select them, but do we annually sort of review -- or regularly review their work, and, you know, sort of --

MR. DOUGLAS: Clarifying what that word means.

BOARD MEMBER MATHUR: -- what does that mean from a process standpoint in terms of managing the day-to-day relationship? We -- as a Board, we don't manage the day-to-day relationship with these -- with any -- with any of them really. So I think we need to have -- we need to

be more precise in our language around that subject.

MR. DOUGLAS: Um-hmm. So would a logical next step, just building on your point, be to ask for a -- kind of a clarified policy around again the nature of the relationship and the selection process for these consultants?

And, Richard, I saw your hand. I want to get a response to my question as well.

VICE CHAIRPERSON COSTIGAN: Well, it actually feeds on to your question, because this was one of the issues that I raised in our -- one of our pre-meetings. Before my time, Theresa, before we got here, for example, in the Investment Office, so we'll get bogged down talking about half a million dollar contracts on federal representatives. Yet, we let billion dollar contracts go by in Investment Office with nary a thought.

And since some point in the past a policy decision was made, and I wasn't here and I'm not sure what it was, that consultants in the Investment Office go through a different process than what's currently up on the Board here or the chart. And so when you look at the policy discussion, at least what I struggle with is, back to that micromanaging, is we'll worry about these little contracts. Yet, on the flip side, I'll read our -- you know, all the great stuff that we put out coming out of

the press shop, and it will be the first time I hear of something -- some half a million -- or half a billion dollar investment or billion dollar investment with another manager we've never seen, or I've never seen, or I've never actually had interaction with, but somewhere in the past a policy decision -- and it goes back to where is that?

And because -- so we do have guidelines somewhere that a decision was made. And this I think was one of the questions that I -- and I'm not saying that we should get into booking managers. I want to make that clear. That was before my time. But something changed somewhere that that policy -- and so where are we overlaying that into sort of these discussions on it, because this is not an exhaustive -- this goes back to a point I was saying, Board consultants are consultants to the system. This is not an exhaustive list of who our consultants are.

MR. DOUGLAS: Correct. So as a logical next step -- Anne, do you see a logical next step here in terms of how we might move this issue forward? Could we -- (Laughter.)

CHIEF EXECUTIVE OFFICER STAUSBOLL: Well, I think the next step would be to try to articulate, you know, some kind of consensus from the Board around this list that's up on the white board. But to do that, I think we

would need a little more discussion, because I -- there's a lot of questions still out there.

MR. DOUGLAS: And what do you see as the primary questions that still need to be wrestled, the selection process --

CHIEF EXECUTIVE OFFICER STAUSBOLL: If there isn't -- yeah, the selection. Yeah, sorry to interrupt. The selection. If there isn't an independent reporting, what communication and reporting is desired by the Board. And then maybe, you know, for situations like the fiduciary counsel, there's an independent relationship desired with the Board, but we, the staff, are also relying on them for advice. Is everyone comfortable and clear around that as well? That kind of relates to the who's managing them.

Sort of below the Board, we want to make sure we're clear about the selection process and the communication details back to the Board of these kinds of consultants. And up here, we want to make sure we enter the staff relationship for those who are in that fiduciary case.

CHIEF EXECUTIVE OFFICER STAUSBOLL: Yes. Thank you.

MR. DOUGLAS: So a next step might be -- oh,

Henry, sorry.

COMMITTEE MEMBER JONES: That's okay. Yeah. I heard two things. And I think it may be worthy to maybe put in the parking lot. But I think Richard's question is not a consultant contracting process. I think it goes to delegated authority issues, which is something beyond what we're talking about here. If we want to deal with that later, perhaps it should be on -- in the parking lot.

The other issue I forget.

(Laughter.)

2.4

COMMITTEE MEMBER JONES: It will come to me.

MR. DOUGLAS: Okay. Good I captured looking at delegations in the parking lot. And while we're on the issue of -- so I'm going -- just going to assume then that the -- that a next step could be here that we agendize for another meeting of the Governance Committee, that could be one option. AnOther option would be for, Anne, your team to take a look at kind of what some draft language might be around this relationship, flag the open questions, and we can bring that draft with those open questions back to this or another forum.

CHIEF EXECUTIVE OFFICER STAUSBOLL: Yeah, definitely we can do that.

MR. DOUGLAS: Okay.

COMMITTEE MEMBER JONES: It came back.

(Laughter.)

MR. DOUGLAS: It came back. Okay. So before you do that, is there a consensus that that's the appropriate next step as far as this work we did today on the consultants?

COMMITTEE MEMBER JONES: Yeah.

MR. DOUGLAS: Okay. Go ahead.

BOARD MEMBER MATHUR: Now you forgot again.

(Laughter.)

CHAIRPERSON SLATON: I've got one, if you don't.

COMMITTEE MEMBER JONES: You go ahead.

CHAIRPERSON SLATON: So this is a parking lot item, and it comes out of the federal representative. And remember, you mentioned about we should put parking lot items, in they come up even outside of this forum.

MR. DOUGLAS: Yes.

CHAIRPERSON SLATON: And so one is the unity of control of this Board determining what information we want from staff. And we've had a Board member file a PRA. And so the issue is how do we feel about that, and how do we make -- how do we make determinations for what information and what our rules are going to be regarding information from staff? And so I want to make sure we don't lose that one.

MR. DOUGLAS: So does everybody know what Bill means when he says unity of control?

Bill, would you explain what you mean, just so make sure we understand that.

CHAIRPERSON SLATON: What it means is we operate -- our authority rests with us as a Board. We have no authority as an individual Board member, and that is unity of control. And it's a very important concept in Board work.

MR. DOUGLAS: And the parking lot item then is the unity of control issue with regard to a information request by a Board member related to the federal representative.

CHAIRPERSON SLATON: Well, just generally.

MR. DOUGLAS: Or but in general, that's the example that gives rise to this case.

COMMITTEE MEMBER JONES: Right.

MR. DOUGLAS: Henry.

COMMITTEE MEMBER JONES: Finally. Yeah, part of -- based on what Anne was commenting about, the consultants that report directly to the Board, but they also have to work with staff. And they do that in a very, you know, wonderful way, I think, because our investment consultants work with staff on daily basis, but they're still independently responsible to the Board, and they report. And when there's a disagreement, then they write their opinion and disagreement.

And similarly, with the administrative appeals, they work with staff, and periodically they concur -- most of the time they concur with staff's recommendation, but periodically they have a different viewpoint. And so that process exists, and I just want to make sure we keep that kind of process.

MR. DOUGLAS: So it's not a parking lot item. You're just kind of clarifying your thoughts about this relationship and that it works up here.

COMMITTEE MEMBER JONES: Yeah.

MR. DOUGLAS: Okay. J.J.

BOARD MEMBER JELINCIC: Yeah, on the investment consultants, this is another place where Bill and I disagree. The consultants and the staff frequently start with disagreements. They reach a mutual agreement. What Bill does not want to see, but I do, is what that range of discussion was, so that I understand -- if you decide to do A, you're deciding not to do B, and I kind of want to know what I'm deciding not to do.

The other thing I want to put on the table just because it's one of those elephants in the room. Quite frankly, the federal rep is -- has got a real political component to it as well. And that's part of what complicates it.

MR. DOUGLAS: Good. I'm going to just go to my

last slide here which is this next steps.

--000--

MR. DOUGLAS: Evaluating the meeting, discussing potential next steps, and what additional information you would like. I think we've defined some next steps. Is there additional information that Committee members would like as a result of today's discussions or just thinking about governance in general?

Well, while you mull that over just a brief quick eval of this meeting. I know we are going a little bit over, but just quick positive thoughts, and if there's constructive critiques, I'd love to hear those as well.

Grant, Betty, anything?

This category of kind of just, again, how are we doing? I mean, is this a helpful process?

BOARD MEMBER YEE: Helpful, yes.

MR. DOUGLAS: Okay. Richard, Priya?

BOARD MEMBER MATHUR: I thought it was helpful.

MR. DOUGLAS: Okay. Richard, you're --

BOARD MEMBER GILLIHAN: Yeah, in general, I don't feel like we got a lot accomplished, but that's kind of the nature of the beast.

MR. DOUGLAS: J.J., Theresa.

BOARD MEMBER JELINCIC: I hate to do it, but I'm

25 going to agree with DPA.

1 BOARD MEMBER GILLIHAN: Calhr.

BOARD MEMBER TAYLOR: And I am too.

BOARD MEMBER JELINCIC: Calhr -- the DPA

component of CalHR.

(Laughter )

MR. DOUGLAS: Well, so while we're thinking about kind of how to get more out of these Committee meetings, I mean, I would just make a couple of observations. One is we're just getting started, so we're just kind of picking up traction on a process that, in my experience, often takes several months to really start to deliver real results. So I would just argue that that's kind of the nature of this kind of more -- this kind of deeper governance look. But I'm curious to hear your thoughts. Dana, you obviously have some thoughts about this.

COMMITTEE MEMBER HOLLINGER: Yeah, I agree with Richard and J.J. I don't know, I felt like the first part of these questions, you know, we were already up-to-date. And I think every time I come to a Board meeting, we're getting updates from the Committees and from staff. And so it's actually like a continual process even though I understand it's done at the retreat. So I don't really feel that moved the needle at all.

And while -- I'm not walking away with something concrete. And probably that's my nature, but, you know, I

have to also say probably something I suck at is patience. (Laughter.)

MR. DOUGLAS: Other thoughts. Yeah, Michael.

COMMITTEE MEMBER BILBREY: So I actually disagree. I think any time that we're able to have a good discussion that actually makes us think a little about what we're doing is a productive discussion. Whether we actually get to an endpoint right this second, that I think isn't the way we should measure it. I think we should really measure that we were able to have a discussion.

The part that was a little troubling to me is sort of this time, I'm not sure why, and there's probably a specific reason, but the way the room is set up this time I noticed is a little different than last time. It doesn't help with a couple of the issues that we brought up at the beginning of the session, and then looking at how we're set up right now.

And also, I didn't hear, and I would have liked to hear a little more from our staff, because we are trying to, I believe, have an actual conversation, all of us, in this working relationship. And so -- but I think, you know, it is well worth our time to have these discussions, because we pointed out during this discussion that we don't have enough time to have discussions. So I

68

```
1
    think we -- this was productive for us and it was for me.
             MR. DOUGLAS: Yeah.
                                  Thanks.
                                           Bill, thoughts.
 2
 3
             CHAIRPERSON SLATON: So to build on Michael's
 4
    point, I want to ask the group the question, because
5
    obviously we are seated differently than we were the first
6
          How do you feel about that? Did you like the other
7
    way better than this way?
8
             BOARD MEMBER MATHUR: Yes.
9
             CHAIRPERSON SLATON: Heads nodding that we
10
   preferred the other way?
11
             BOARD MEMBER MATHUR: Yes.
             CHAIRPERSON SLATON: Okay. Well, we'll --
12
13
             BOARD MEMBER JELINCIC: What is staff thinking?
14
             CHAIRPERSON SLATON: Staff, the same, you like it
15
   better with the mix that we did before? Was that --
16
             MR. DOUGLAS: If I could just -- I'm -- I am
17
   mainly --
18
             (Laughter.)
19
             DEPUTY EXECUTIVE OFFICER HOFFNER: I will say I
20
          I enjoyed both of my partners each time.
21
             (Laughter.)
22
             MR. DOUGLAS: I am mainly responsible for
23
    recommending this configuration today. And I recommended
24
    it today for the following reasons: The two exercises we
25
    did were very Board focused, very Board focused. So if we
```

were to have a discussion next time about are our metrics

2 and our strategic goals aligned in away that makes sense

- 3 | from us -- for us from a wholistic perspective.
- 4 Definitely would want the intermixed configuration,
- 5 because that's an intermixed discussion. So that was --
- 6 to today's discussion, that's why I think you're in the
- 7 | configuration you are.

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

COMMITTEE MEMBER BILBREY: And maybe it would be good to start by explaining, you know, that instead of sitting through a whole meeting going why are we sitting this way and why are -- you know.

MR. DOUGLAS: Good point.

COMMITTEE MEMBER BILBREY: And there are points too that were brought up today that certainly staff could have had more input on as well.

MR. DOUGLAS: Yeah, no question about it.

That's good feedback. Any other feedback before we adjourn?

COMMITTEE MEMBER JONES: No, I just -- on that point, I think in any of these meetings staff has the floor to ask and comment and engage in the conversation. So I don't believe a sitting arrangement deter you from speaking. So to the degree that it's an issue that staff wants to chime in, I'd certainly welcome their thoughts and comments.

BOARD MEMBER YEE: So just a question. I see that the workplan has these facilitated meetings into next year. Are there -- are we going to kind of get a sense of what we're trying to accomplish along the way, I guess?

MR. DOUGLAS: Are we trying to get a game plan together? Is there a game plan?

I let Bill respond to that first, and I have some thoughts as well.

CHAIRPERSON SLATON: So I think -- you know, we have -- we're kind of an unwieldy size Board, but I think that we have work that we can do to get better clarity on our policies and how we interact with management to do our work. And so I think at the end of the day, what I see happening is better, clearer policies that are written, that define our role and management's role in a way that everybody can see what the job is.

And so there's less questioning about, you know, staff trying to read the tea leaves of what we mean, and more direction that is written. And that, to me, is the end result, but it's a journey not a destination. You know, we have a lot of work to do to get to where we can start to write and have that clarity in our -- in our relative tasks.

MR. DOUGLAS: And my response, Betty, would be this, which is that typically when I do these kinds of

engagements, I have talked to every single Board member, and most of the executive team members in advance, and I have a pretty good understanding of what each Board member would like to see happen, or where they think things are working fine and where they think things could be better. And I can help them suggest an agenda that -- and a workplan that reflects the priorities of the Board members together, and of the executive team.

So one of the things I have not had a chance to do, and one of the things that could be potential work for me to do, between now and the next time we meet, would be to reach out and try to have those discussions, because I think that would have enabled me to come back to Bill, as the Chair, and to this entire Committee and go here is -- like, here is where I am seeing the greatest convergence of interest in us doing work together. And let's do that work first, because that's where the convergence is.

Meanwhile, I think we're also trying to think systematically well, how -- based on all of our experiences, what are the systems of governance that this organization has in place that are working fine, and what are the systems of governance that it needs to have in place, to make it work even better?

And what I'm fundamentally trying to get to is that. And that typically requires quite a bit of time to

really chew on and understand and then get in place.

If you think it makes sense for us to do that kind of engagement around talking to everybody first -- not first, but as a next step, I'm happy to do that as a way of assuring that we have a roadmap going forward that reflects the combined interests of everybody.

CHAIRPERSON SLATON: I see some nodding of heads. You've got a comment. So, yeah, I think that makes some sense to get a better feel of where we're -- where the majority want to head.

BOARD MEMBER YEE: I think it's got to be a combination of both to be productive. And I think it could encourage more engagement among all of us as well, if we were able to focus on some things where you think we can, you know, kind of come to a consensus collectively. And those areas that require more work -- and the more we can do that I think early on, it just adds to the trust building and our ability to work things through.

MR. DOUGLAS: Okay.

CHAIRPERSON SLATON: Okay. With that, thank you very much, Eric.

And the last item is Item number 7 on the agenda, Public Comment. And I have received no requests to speak. I don't see any hands being raised from the audience, so this meeting is adjourned.

## CERTIFICATE OF REPORTER

I, JAMES F. PETERS, a Certified Shorthand
Reporter of the State of California, do hereby certify:

That I am a disinterested person herein; that the foregoing California Public Employees' Retirement System, Board of Administration, Board Governance Committee meeting was reported in shorthand by me, James F. Peters, a Certified Shorthand Reporter of the State of California, and was thereafter transcribed, under my direction, by computer-assisted transcription;

I further certify that I am not of counsel or attorney for any of the parties to said meeting nor in any way interested in the outcome of said meeting.

IN WITNESS WHEREOF, I have hereunto set my hand this 22nd day of June, 2015.

James & Tittle

JAMES F. PETERS, CSR
Certified Shorthand Reporter
License No. 10063