



Consent

Agenda Item 4d

March 17, 2015

ITEM NAME: Quarterly Chief Information Officer's Report on Information Technology Activities

PROGRAM: Administration

ITEM TYPE: Information Consent

EXECUTIVE SUMMARY

ITSB has developed an IT Service model which adds business value and provides CalPERS members, employers, and internal stakeholder's customer focused results. The model establishes a business and IT governance framework insuring that quality and innovative technology services are aligned with the CalPERS Strategic and Business Plans.

STRATEGIC PLAN

All technology project updates provided in this report are direct enablers to the CalPERS 2015-17 Strategic Plan. Their enterprise classifications create a one-to-many benefit model, whereby a single IT enterprise service often satisfies multiple CalPERS Strategic Plan goals and objectives:

GOAL A - Improve long-term pension and health benefit sustainability.

GOAL B - Cultivate a high performing, risk intelligent and innovative organization.

BACKGROUND

Technology is a key component in CalPERS service delivery model. CalPERS reviews current investments and looks at new and innovative ways of delivering improved technical services to our members, employers, and internal staff.

The Quarterly Chief Information Officer's report provides the Finance and Administration Committee updates on Board approved technology projects. It provides accountability for project delivery and leadership as well as assurance that the intended benefits were delivered.

ANALYSIS

Prior to a project being approved, robust alternative analysis is performed. One type of analysis is an internal Feasibility Study Report (IFSR) for technology projects that are deemed high cost, have a high complexity rating, and are high risk.

BUDGET AND FISCAL IMPACTS

N/A

BENEFITS/RISKS

Each approved IT project has a separate list of benefits and risks.

ATTACHMENTS

Attachment 1 – The attached matrix provides a status of various activities occurring within the Information Technology Services Branch.

LIANA BAILEY-CRIMMINS
Chief Information Officer
Information Technology Services Branch

DOUGLAS HOFFNER
Deputy Executive Officer
Operations and Technology