Agenda Item 8
Attachment 2

COVERED CALIFORNIA

CalPERS Board Update

August 20, 2013

Affordable Care Act
Coverage Improvements

- guaranteed coverage
- no annual limits, no denial for pre-existing conditions
- rates not based on health status
- requires large employers to offer coverage
- affordable coverage — public or private — required for individuals

Coverage improvements begin January 1, 2014

Affordable Care Act
Coverage Improvements

Essential health benefits:

- ambulatory patient services
- emergency services
- hospitalization
- maternity and newborn care
- mental health and substance use disorder services, including behavioral health treatment
- prescription drugs
- rehabilitative and habilitative services and devices
- laboratory services
- preventive and wellness services and chronic disease management
- pediatric services

COVERED CALIFORNIA

Who is eligible?

Who is:

- legal California residents

Who's not:

- undocumented immigrants
- currently incarcerated individuals

Who We Are

… and who we are not

COVERED CALIFORNIA

Who We Are

Operated by the State of California

- the first state health exchange formed under the Affordable Care Act
- established as California Health Benefit Exchange
  - one of 17 state-based marketplaces
- dot-com but state-run
- name-brand health insurance policies

What We Are NOT

- not government insurance
- not government doctors, hospitals or pharmacies
- not socialized medicine
- not raising the cost of everyone's insurance
- not a government regulator

COVERED CALIFORNIA

What We Offer

Health Insurance That's Affordable

- premiums based on income
- copays that are not a deterrent to care
- zero deductible for many plans
- free preventive care
- lower out-of-pocket maximums

Source: "Covered California Report to the Governor and Legislature," January 2013.

COVERED CALIFORNIA

What We Are

The Covered California Marketplace

Sacramento County	San Francisco County	Los Angeles County	San Diego County
Anthem	Anthem	Anthem	Anthem
Blue Shield	Blue Shield	Blue Shield	Blue Shield
Kaiser Permanente	Chinese Community Health Plan	Health Net	Health Net
Western Health Advantage	Health Net	Kaiser Permanente	Kaiser Permanente
	Kaiser Permanente	L.A. Care Health Plan	Molina Healthcare
		Molina Healthcare	Sharp Health Plan
Medi-Cal	Medi-Cal	Medi-Cal	Medi-Cal

The place to shop for health insurance. **No gimmicks, no games.**

COVERED CALIFORNIA

What We Offer

- **Health Coverage for Small Businesses:**
  Small Business Health Options Program (SHOP)
  - less than 50 employees
  - tax credits
  - plan choice

Making Care More Affordable

Premium Assistance

Eligibility is based on:

Number of People in Your Household	Annual Household Income
1	$15,860 - $45,960
2	$21,400 - $62,040
3	$26,950 - $78,120
4	$32,500 - $94,200
5	$38,050 - $110,280

- **If your income is less than $15,860 (for an individual), or $32,500 (family of four), you may qualify for Medi-Cal.**

COVERED CALIFORNIA

Health Insurance Plan Tier Levels

Metal tiers determine how much you pay as a patient, compared with what the plan pays.

Metal Tiers	Paid by Health Plan	Paid by Consumer
Bronze	60%	40%
Silver	70%	30%
Gold	80%	20%
Platinum	90%	10%

COVERED CALIFORNIA

2014 Standard Benefits for Individuals

	Bronze	Silver*	Gold	Platinum
Deductible	$5,000 Medical and drugs	$2,000 Medical	None	None
Primary Care Visit Copay	$60 (Three visits per year)	$45	$30	$20
Generic Medication Copay	$19	$19	$19	$5
Emergency Room Copay	$300	$250	$250	$150
Maximum Out-of-Pocket for Individual	$6,350	$6,350	$6,350	$4,000
Maximum Out-of-Pocket for Family	$12,700	$12,700	$12,700	$8,000

* Lower cost sharing is available on a sliding scale.

Copays are not subject to any deductible and count toward the annual out-of-pocket maximum.

Blue corners indicate benefits that are subject to deductibles.

COVERED CALIFORNIA

2014 Sliding-scale Benefits | SINGLE

SILVER PLAN (Eligible for Premium Assistance)

Annual Income	$15,856 – $17,235	$17,235 – $22,980	$22,980 – $28,725	$28,725 – $45,960
Consumer Portion of Monthly Premium (Balance paid by federal subsidy)	$19 – $57	$57 – $121	$121 – $193	$193 – $364
Deductible	None	$500	$1,500 Medical	$2,000 Medical
Primary Care Visit Copay	$3	$15	$40	$45
Generic Medication Copay	$3	$5	$19	$19
Emergency Room Copay	$25	$75	$250	$250
Maximum Out-of-Pocket for Individual	$2,250	$2,250	$5,200	$6,350
Maximum Out-of-Pocket for Family	$4,500	$4,500	$10,400	$12,700

Copays are not subject to any deductible and count toward the annual out-of-pocket maximum.

Blue corners indicate benefits that are subject to deductibles.

COVERED CALIFORNIA

How are rates determined?

Rates are based on:

- age
- ZIP code
- household size & income (to determine eligibility for premium assistance or Medi-Cal)
- health plan and benefit level selected

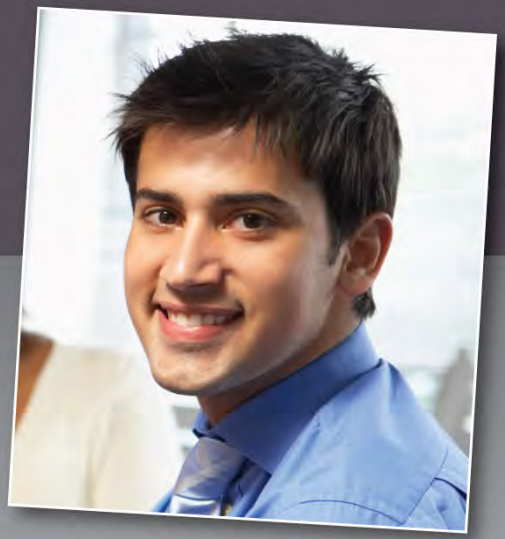
Rates are not based on:

- health status
- gender
- pre-existing conditions
- tobacco usage

COVERED CALIFORNIA

José

Oakland, Calif.



Age: 27

Marital status: Single

Annual income*: $31,000

Dependents: None

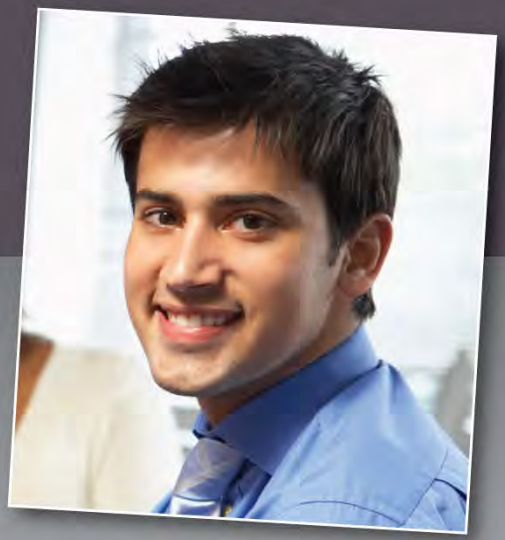
Pricing region: 6

***Modified adjusted gross income**

COVERED CALIFORNIA

José

Oakland, Calif.



Health insurance plan		Metal level	Premium	Premium assistance	José pays (monthly)
blue of california	EPO	Silver	$263	$70	**$193**
Anthem BlueCross	PPO	Silver	$296	$70	**$226**
KAISER PERMANENTE®	HMO	Silver	$302	$70	**$232**
ALAMEDA Alliance FOR HEALTH	HMO	Silver	$318	$70	**$248**

Age: 27

Marital status: Single

Annual income*: $31,000

Dependents: None

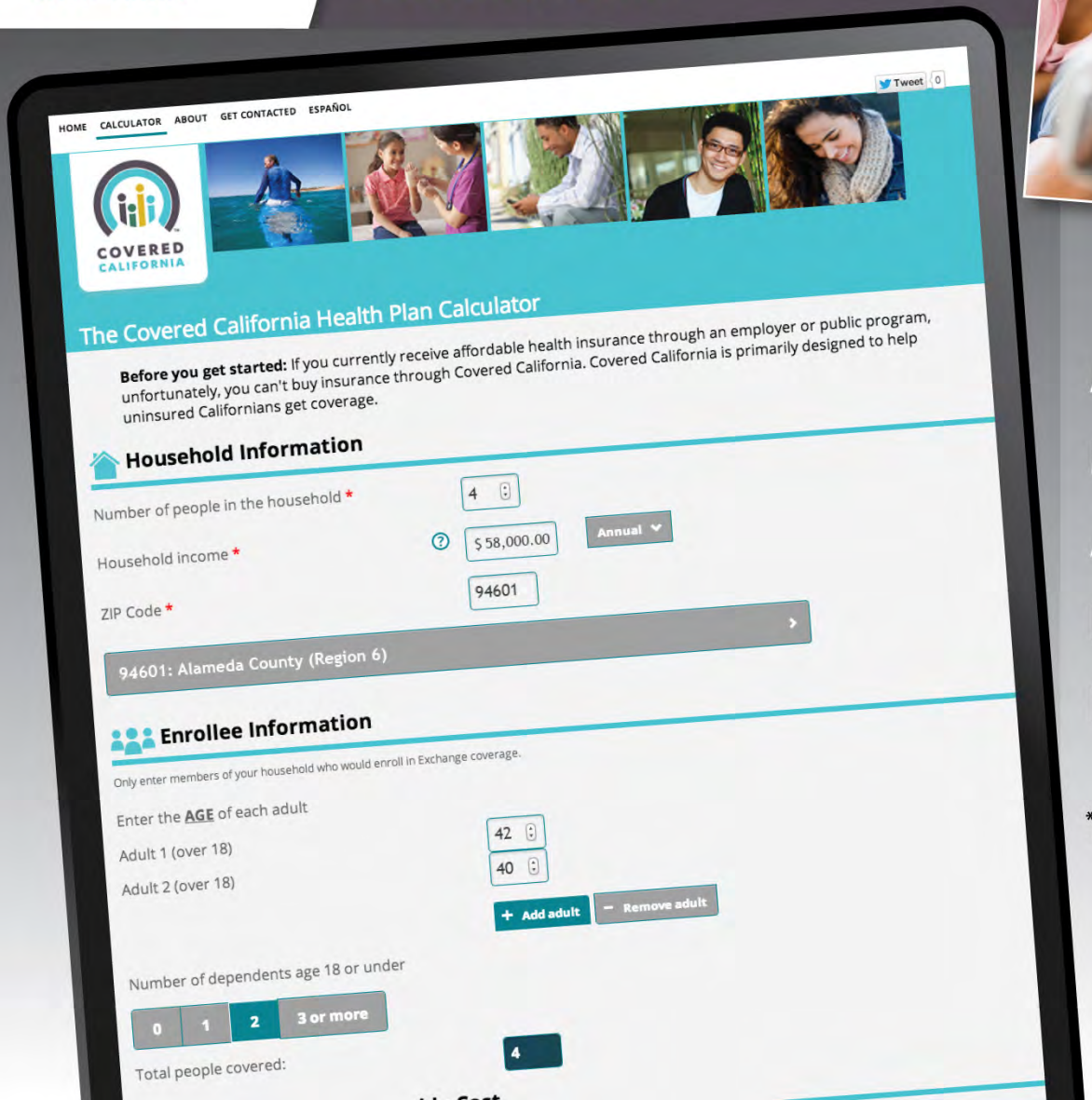
Pricing region: 6

*Modified adjusted gross income

COVERED CALIFORNIA

The Taylor family

Oakland, Calif.



Age: John, 42; Maria, 40

Marital status: Married

Annual income*: $58,000

Dependents: 2 children

Pricing region: 6

***Modified adjusted gross income**

COVERED CALIFORNIA

The Taylor family

Oakland, Calif.

Health insurance plan		Metal level	Premium	Premium assistance	Taylors pay (monthly)
blue of california	EPO	Silver	$972	$623	**$349**
Anthem BlueCross	PPO	Silver	$1093	$623	**$470**
KAISER PERMANENTE®	HMO	Silver	$1117	$623	**$494**
ALAMEDA Alliance FOR HEALTH	HMO	Silver	$1175	$623	**$552**

Age: John, 42; Maria, 40

Marital status: Married

Annual income*: $58,000

Dependents: 2 children

Pricing region: 6

*Modified adjusted gross income

What We Do

Outreach | Education | Marketing

COVERED CALIFORNIA

COVERED CALIFORNIA

What we do

Outreach and Marketing to California's Uninsured

- maximize enrollment of uninsured Californians:
  - provide one-stop shop for affordable, quality health care options and health insurance information
  - educate Californians about the benefits of coverage
  - encourage insured Californians to retain their coverage
- assist every eligible Californian in getting health insurance coverage

COVERED CALIFORNIA

What We Do

Who Covered California Must Reach

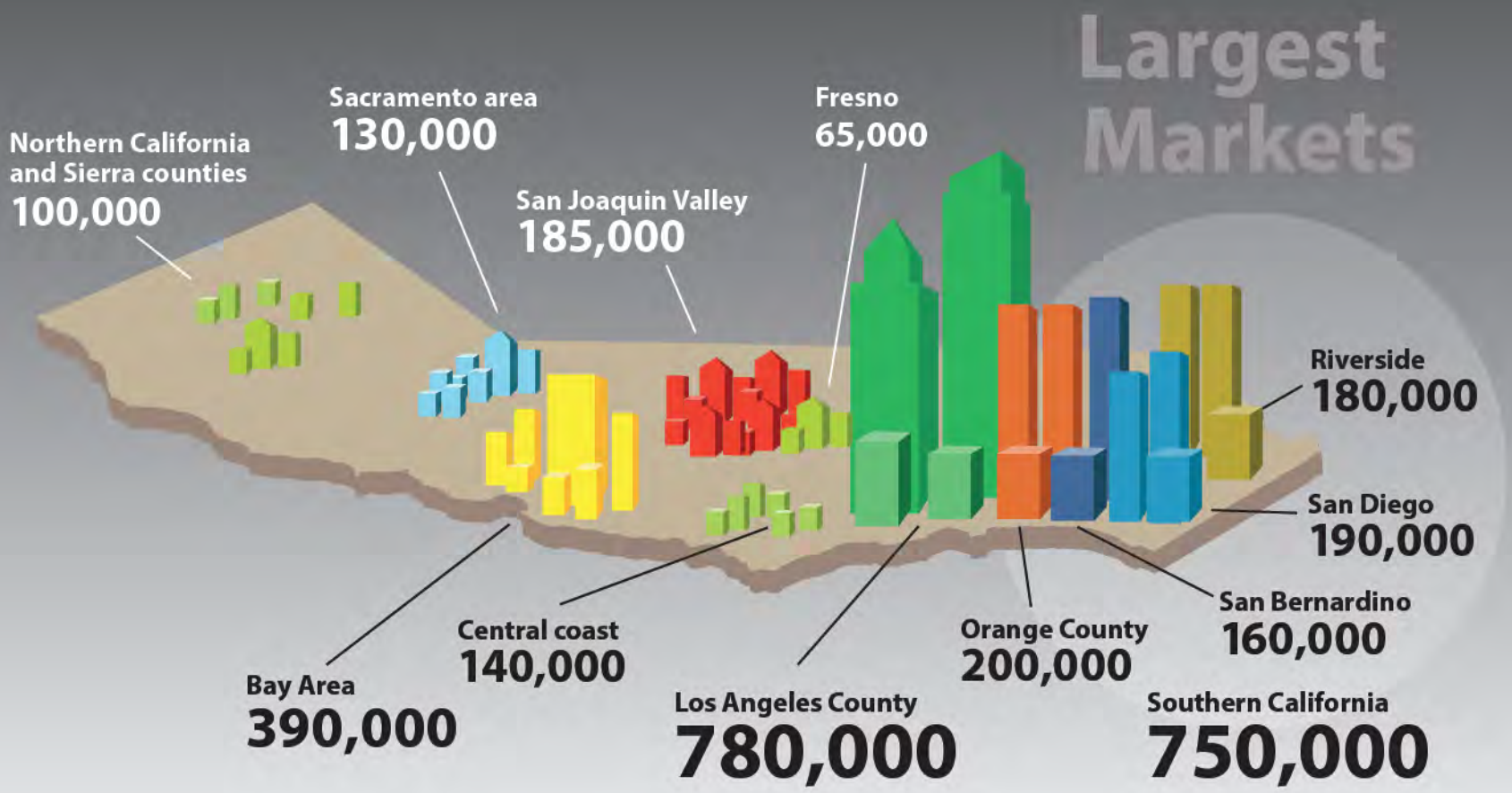
- 5.3 million Californians who are currently uninsured or purchase health insurance on their own
  - 2.6 million who qualify for subsidies in our plans

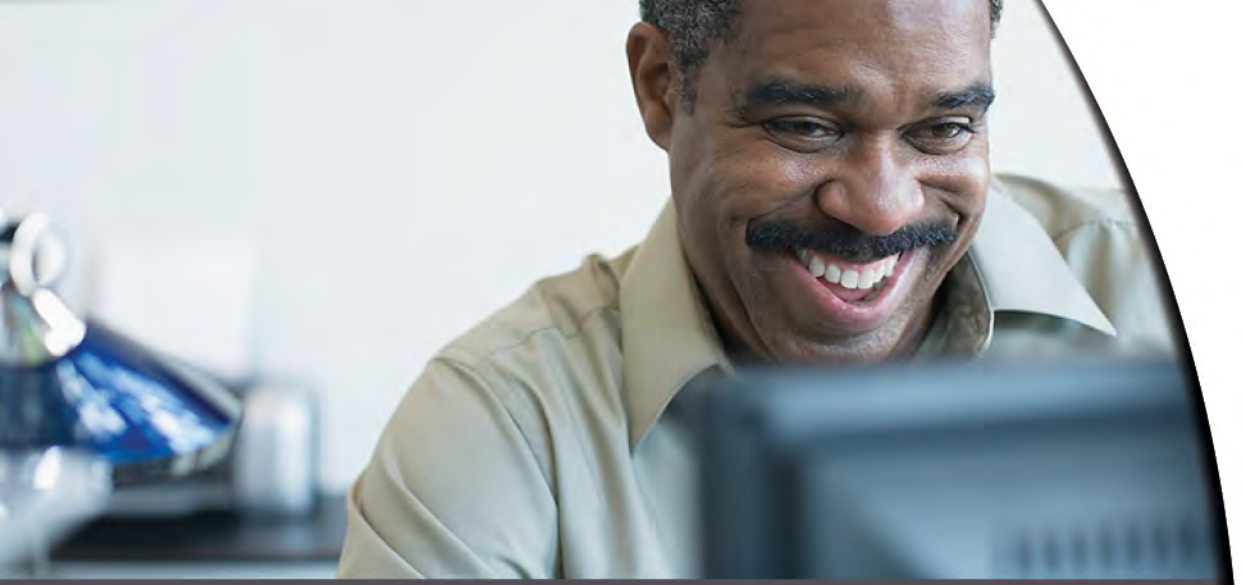
    and

  - 2.7 million who do not qualify for subsidies but now benefit from guaranteed coverage and can enroll inside or outside of Covered California
- an additional 1.4 million Californians who may be newly eligible for Medi-Cal

COVERED CALIFORNIA

California's Subsidy Eligible Population





What We Do

Smooth Enrollment

COVERED CALIFORNIA

What We Do

Helping Consumers Enroll

- trusted and known channels
- 50%-75% will need help enrolling during initial years
- in-person Covered California Certified Enrollment Counselors
- Service Center
  - general inquiries
  - enrollment
  - retention
  - support

COVERED CALIFORNIA

Helping Consumers Enroll

How to apply for a Covered California health insurance plan

www.CoveredCA.com

ONLINE

or

MAIL OR FAX

Service Center
(888) 975-1142

PHONE

COVERED CALIFORNIA

Certified *Insurance Agent*

IN-PERSON

COVERED CALIFORNIA

Certified *Enrollment Counselor*

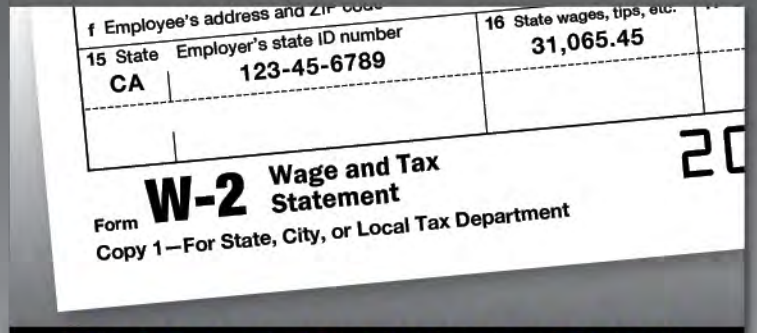
IN-PERSON

COVERED CALIFORNIA

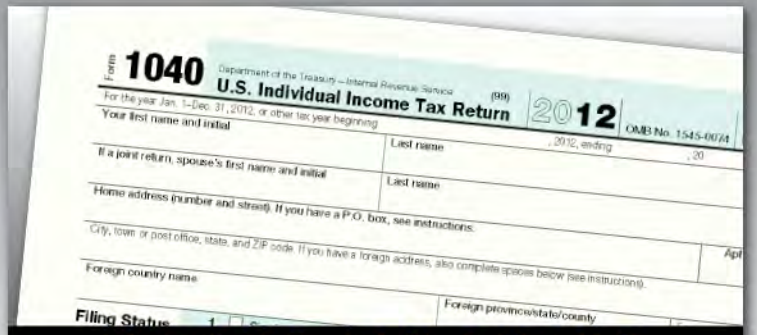
Helping Consumers Enroll

Information you will need to know

SOCIAL SECURITY #



INCOME INFORMATION



INCOME TAX FILING

Helping Consumers Enroll

Enrollment Dates

Initial open enrollment

- October 1, 2013 – March 31, 2014
  - Special circumstance
    60 days within a certain life-changing event, such as a divorce or the birth of a child

Subsequent enrollment

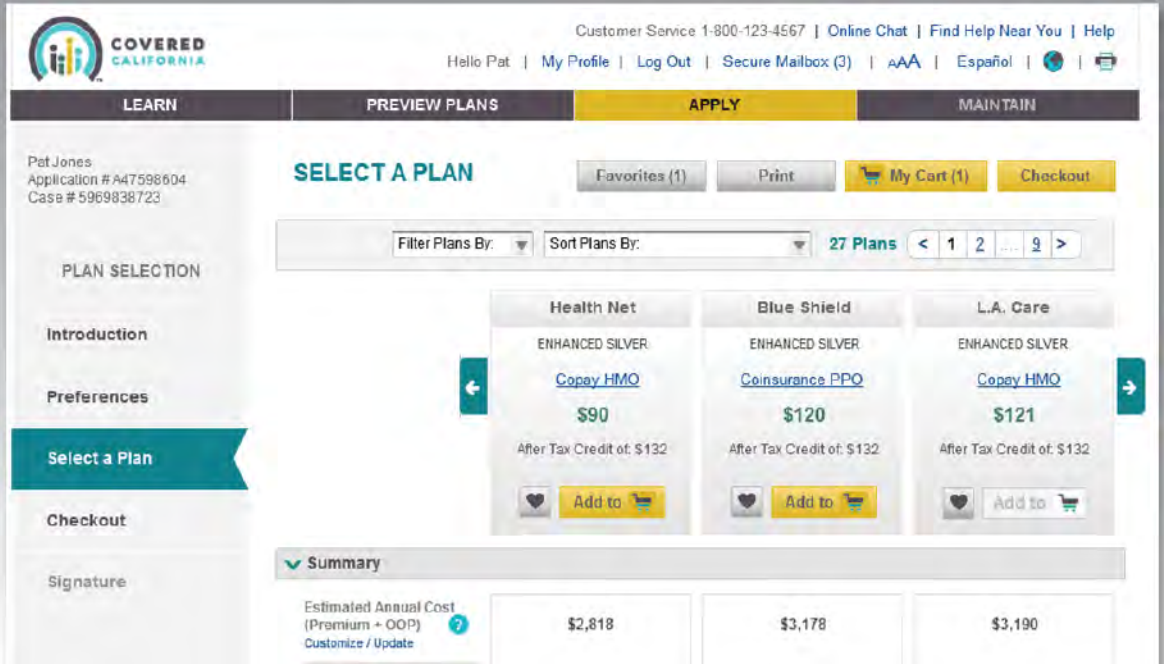
- October – December each year

Medi-Cal applications accepted year-round

Helping Consumers Enroll

How You Can Enroll

- Covered California is creating a website that will make it easy to compare health insurance plans for individuals, families and small businesses.



Helping Consumers Enroll

Certified Enrollment Counselors and Agents

COVERED CALIFORNIA

Certified *Enrollment Counselor*

Nearly 20,000 counselors from diverse backgrounds trained to help consumers through enrollment

COVERED CALIFORNIA

Certified *Insurance Agent*

Approximately 8,000 agents to help consumers choose the best health insurance option for their unique situation

Both enrollment counselors and agents are enlisted to serve in the best interests of the consumer.

www.CoveredCA.com

(888) 975-1142

© 2013 Covered California