

Enterprise Risk Management Dashboard as of May 7, 2013

California Public Employees' Retirement System			
Residual Risk Report			
Strategic	Operational	Financial	Compliance / Ethics
FY2012-13 Projected Risk Dec May Trend Domain	FY2012-13 Projected Risk Dec May Trend Domain	FY2012-13 Projected Risk Dec May Trend Domain	FY2012-13 Projected Risk Dec May Trend Domain
Governance / Leadership 1 This domain identifies risks of ineffective delegations, governance committees, policies and procedures, and leadership that may impact timely decisions that guide CalPERS to meet its strategic goals and objectives. This includes tone at the top.	Business Planning 13 This domain identifies risks that may impact creating and achieving relevant business plan objectives and action plans that are aligned with strategic risks. This includes effective implementation and monitoring of objectives and alignment of business planning process with other business decision processes.	Financial Controls and Systems (Top Risk) 23 This domain identifies risks that may impact the effectiveness of CalPERS financial controls to ensure accurate accounting for plan assets and liabilities. This includes policies and processes, implementation and management of controls for decision making, and use of assets, including appropriate authorizations, segregation of duties and delegation of authority.	Laws, Rules, and Regulations 28 This domain identifies risks that may impact compliance with all relevant laws, rules and regulations, including regulatory reporting, the Bagley-Keene Open Meeting Act, and privacy laws (e.g., HIPAA).
Strategy and Policy 2 This domain identifies risk of achieving strategies which anticipate changing environment and effectively implementing policies that may impact the ability to meet CalPERS vision, mission, goals and objectives.	Organization 14 This domain identifies risks that may impact CalPERS alignment to be an effective organizational structure with clear roles and responsibilities to achieve objectives and serve our employers and members.	Financial Planning 24 This domain identifies risks that may impact the effectiveness of CalPERS budget and planning process which provides appropriate financial resources for the organization to meet its objectives.	Internal Policy 29 This domain identifies risks that may impact compliance with all CalPERS policies e.g., operational, security, confidentiality, records management, and e-Discovery.
Health Care Reform 3 This domain identifies risks that may impact effective implementation of the 2010 Affordable Care Act. This includes risk of small employers enrolling with Health Exchange instead of CalPERS health plans.	Procurement and Contract Management 15 This domain identifies risks that may impact CalPERS process to cost effectively and efficiently acquire goods or services and manage contracts consistent with applicable laws, regulations, and policies.	Financial Reporting 25 This domain identifies risks that may impact the integrity of financial and management reporting which meets management's needs for decision making and legal and statutory requirements for disclosure.	Fraud 30 This domain identifies risks that may impact the protection of CalPERS assets, integrity, and credibility through effective fraud detection and prevention and investigation capabilities.
Health Care PPO Funding 4 This domain identifies risks that may impact PPO plans and that they are adequately funded for CalPERS to offer cost-effective, accessible, quality health care options.	Business Continuity Management 16 This domain identifies risks that may impact CalPERS ability to effectively plan for recovery and business continuity in the event of a disaster, hazard situation, or other business interruption.	Investment Risk Management (Top Risk) 26 This domain identifies risks that may impact the management, measurement, monitoring and reporting of investment risk. This includes adequacy of resources, tools and governance structure to measure and manage risk.	Ethical Conduct 31 This domain identifies risks that may impact adherence to CalPERS standards of conduct, code of service, personal trading policy, and conflict of interest policies.
Health Care Costs (Top Risk) 5 This domain identifies risks in the health care environment that may impact increases in health care benefit costs and may erode CalPERS ability to provide its members with high quality, low cost health care services and adversely impact CalPERS as the preferred health care choice for employers and employees.	Performance Management 17 This domain identifies risks that may impact the ability for CalPERS to effectively and efficiently meet business objectives. This includes identification of appropriate business metrics, regular reporting and monitoring, and measurable improvement plans.	Investment Controls and Systems (Top Risk) 27 This domain identifies risks that may impact CalPERS investment control framework to effectively manage the portfolio, minimize fund expenses, provide for safekeeping of assets, and operate fund within context of all relevant legal requirements. This includes investment technology systems that are reliable and provide accurate, relevant data in a secure manner that supports the operations and accounting for investment funds.	
Long Term Care Program 6 This domain identifies risks that may impact CalPERS Long Term Care program and that they are sufficiently funded to provide services expected. This includes performance of third-party administrator and overall fund status.	Physical Security Controls 18 This domain identifies risks that may impact the proper level of operational controls in place to safeguard CalPERS campus, assets, mail, and equipment from damage or theft.		
Pension Funding (Top Risk) 7 This domain identifies risks that may impact CalPERS pension plan sustainability including ability to provide retirement security for members which is affordable and attractive to employers, and maintain low volatility in contributions and funding levels.	Technology / Systems Management 19 This domain identifies risks that may impact CalPERS ability to provide a highly reliable, accessible, available technology infrastructure that meets enterprise-wide information needs.		

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Actuarial Policies/Practices 8 This domain identifies risks that may impact actuarial policies relying on assumptions that serve as reasonable forecast of actual economic and demographic conditions and implementation of actuarial methods that are consistent with industry standards.	Information Security (Top Risk) 20 This domain identifies risks that may impact information security that protects access to employer and member personal health and financial data, and prevents loss of information assets. This includes compliance with CalPERS information security policies and state requirements.		
Municipal Bankruptcy (Top Risk) 9 This domain identifies risks related to and arising out of municipal bankruptcy that may impact employers and members pension or health plan terms (including benefits), contributions or premiums, or other actions that threaten the integrity and soundness of the system.	Customer Service 21 This domain identifies risks that may impact the ability for CalPERS to efficiently meet and exceed members and employers service expectations and established performance measures.		
Human Resources Management (Top Risk) 10 This domain identifies risks that may impact the availability of an adequate knowledgeable workforce with sufficient training and skills to meet organizational goals and objectives. This includes recruitment, hiring, succession planning, and labor relations.	Pension Reform Implementation 22 This domain identifies risks that may impact CalPERS effective implementation of and compliance with the Public Employee Pension Reform Act (PEPRA).		
Stakeholder Perception (Top Risk) 11 This domain identifies risks that may impact effective communications and relationships with key stakeholders who require a high level of confidence in CalPERS. These critical partnerships are necessary in order to successfully deliver retirement and health benefits to CalPERS members.			
Legislative / Regulatory 12 This domain identifies risks that may impact legislative/regulatory changes that may impede CalPERS ability to accomplish goals and objectives.			

Residual Risk - Considering risk responses and the remaining risk exposure.	Trend - Considering risk management plans and environmental factors, the residual risk trend over the next 3-6 months.
Minimal	Decrease
Moderate	Remain constant
Elevated	Increase
High	