

# Strategic Measures Schedule

Strategic Objectives	Proposed Measures	Board Committee	Meeting Dates	
			May 13-15	June 17 - 19
<b>Goal A: Improve long-term pension and health benefit sustainability</b>				
Deliver target risk-adjusted investment returns	Percentage of net annualized investment returns relative to the return assumptions and benchmarks	IC	●	
Deliver target risk-adjusted investment returns	Percentage of net value added achieved through CalPERS management of the portfolio relative to benchmark data	IC	●	
Fund the System through an integrated view of pension assets and liabilities	Percentage of funding decisions made using an integrated view of pension assets and liabilities	FAC		●
Fund the System through an integrated view of pension assets and liabilities	Difference between CalPERS Funded Ratio and average funded ratio of similar pension systems as a percentage of average funded ratio of similar pension systems	FAC		●
<b>Goal B: Cultivate a high-performing, risk-intelligent and innovative organization</b>				
Deliver superior, end-to-end customer service that is adaptive to customer needs	Percentage of pension warrants (benefits) released within service level agreements <i>Sample Measure: Percentage of first service retirement payments (warrants) issued within service level agreements</i>	PHBC	●	
Deliver superior, end-to-end customer service that is adaptive to customer needs	Participant satisfaction with CalPERS services as measured by surveys and correspondence <i>Sample Measure: Percentage of participants that indicated that the CalPERS instructor led courses met their needs</i>	PHBC	●	
Recruit, retain, develop and empower a broad range of talents against organizational priorities	Placeholder: CalPERS staff vacancy rate	PCTMC		●
Recruit, retain, develop and empower a broad range of talents against organizational priorities	Placeholder: Leadership Development Training <i>Note: May revise to a Leadership development measure</i>	PCTMC		●
<b>Goal C: Engage in State and national policy development to enhance the long-term sustainability and effectiveness of our programs</b>				
Clarify and communicate CalPERS perspective on pension, health and financial markets	Placeholder: To be developed	PHBC		●