



California Public Employees' Retirement System
P.O. Box 942715
Sacramento, CA 94229-2715
(888) CalPERS (or **888-225-7377**)
TTY: (877) 249-7442
www.calpers.ca.gov

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Distribution: Special

Circular Letter

August 19, 2016

TO: ALL HEALTH BENEFITS OFFICERS AND ASSISTANT HEALTH BENEFITS OFFICERS

SUBJECT: BLUE SHIELD OF CALIFORNIA NETVALUE EXIT

Purpose The purpose of this circular letter is to provide information to all health benefit officers and assistant health benefit officers about the Blue Shield NetValue exit that will be effective January 1, 2017.

Background In May 2016, the CalPERS Board approved Blue Shield's request to terminate its NetValue HMO health plan. The Blue Shield Access+ HMO health plan will continue to be available as an option to members. Most providers who participate in NetValue also participate in Access+. NetValue members who do not select another health plan during Open Enrollment will be automatically enrolled in Blue Shield Access+.

However, current NetValue members whose providers reside in a different plan and/or wish to enroll in another health plan will have the option to select another health plan during Open Enrollment.

Member Options During CalPERS' Open Enrollment period, **September 12 - October 7, 2016**, member(s) will have the following options:

- Take no action and CalPERS will enroll the member(s) in Blue Shield Access+ effective January 1, 2017, to ensure there is no lapse in health coverage; or,
- Select another health plan.

OE Materials Open Enrollment (OE) materials will be available online at www.calpers.ca.gov no later than August 22, 2016.

The following materials will be available online:

- Member individual Health Plan Statement via my|CalPERS
 - 2016 and 2017 Health Plan Premium Rates
 - 2016 and 2017 Health Benefit Summary
 - Health Plan Summary of Benefits and Coverage
 - Health Plan Evidence of Coverage
 - Health Program Guide
 - Medicare Enrollment Guide
 - Open Enrollment Newsletter
 - Health Plan Chooser
 - Health Plan Search by ZIP Code
 - Health plan websites and their provider directories
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Member Communication

- CalPERS, Member Account Management Division sent a notification letter to NetValue subscribers on June 21, 2016. (MAMD Letters, Attached)
- Blue Shield of California sent a notification letter to NetValue subscribers on July 14, 2016. (BSC Letter, Attached)
- CalPERS, Health Plan Administration Division, sent a notification letter to NetValue subscribers on August 1, 2016. (HPAD Letter, Attached)

Questions If you have any questions about the information provided in this Circular Letter, please call the CalPERS Customer Contact Center at **(888) CalPERS** (or **888-225-7377**).

Kathy Donneson, Chief
Health Plan Administration

Attachments

- Attachment 1: MAMD Letter (Basic)
- Attachment 2: MAMD Letter (Medicare)
- Attachment 3: BSC Letter
- Attachment 4: HPAD Letter