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Circular Letter

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TO: ALL CALPERS EMPLOYERS

SUBJECT: EMPLOYER RESPONSE DIALOGUES

California Public Employees' Retirement System (CalPERS) is dedicated to being responsive to customers' needs. As a result, CalPERS is pleased to announce the launch of a series of Employer Response Dialogues.

In this series of small venue sessions, senior leaders from our CalPERS Customer Services and Support (CSS) Branch will engage with our employers' key decision makers and leaders in discussions on the business of providing retirement benefits to our members.

The dialogues will include an open discussion on topics selected by CalPERS and regional employers. Some topics already identified for discussion include PEPR, Pensionable Compensation, and Working after Retirement. We will tailor the content for these sessions based on your input.

In coordination with these Employer Response Dialogues, senior leaders from CalPERS Health Policy Research Division will also be conducting focus group discussions to learn about employers' experiences, perspectives, and needs related to the CalPERS health benefits program.

We would like employers' feedback on what CalPERS can do to better serve your agency's health benefit needs. The focus groups will be held on the same day (but at a different time) as the Employer Response Dialogues. Currently only three focus groups are scheduled; however, health policy staff may conduct additional focus groups as future Employer Response Dialogues are scheduled.

In the weeks ahead, CalPERS will send out invitations to attend the Employer Response Dialogues in your area. Once you receive an invitation, please select the topics that are of most interest to you and your organization and return the invitation stating your intent to attend either or both of these sessions.

Sessions are currently scheduled for:

Glendale Regional Office	March 7, 2014
• Employer Response Dialogue	9:00 a.m. – 12:00 p.m.
• Health Benefits Focus Group	1:00 – 2:30 p.m.
Walnut Creek Regional Office	March 26, 2014
• Employer Response Dialogue	9:00 a.m. – 12:00 p.m.
• Health Benefits Focus Group	1:00 – 2:30 p.m.
Sacramento Regional Office	April 22, 2014
• Employer Response Dialogue	9:00 a.m. – 12:00 p.m.
• Health Benefits Focus Group	1:00 – 2:30 p.m.

Over the course of the next year, CalPERS plans to offer additional Employer Response Dialogues at other regional offices throughout the state.

Please contact the CalPERS Customer Contact Center at **888 CalPERS** (or **888-225-7377**) with any questions regarding the Employer Response Dialogues or the Health Focus Groups.

KAREN DEFRANK, Chief
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