

Introducing the Online 2016 Health Plan Statement

In an effort to maximize your customer service experience and provide customized information regarding health coverage we will now provide your Health Plan Statement online.

Why am I receiving this notice?

Your customized Health Plan Statement will be available online through my|CalPERS on August 22, 2016.

How does this benefit me?

This new feature will allow you to receive customized health information in a confidential and secure method with a variety of additional benefits:

- Allows you 24/7 access to view and print your customized health enrollment information
- Informs you of specific health benefit changes that may impact you in the upcoming year
- Provides you direct access to all CalPERS open enrollment information
- It is a convenient central location to access health plan resources

How do I access my Health Plan Statement?

Beginning August 22, 2016, you can access your customized Health Plan Statement by logging into your my|CalPERS account at my.calpers.ca.gov.

What additional information is accessible?

You can access all components of the open enrollment packet, including the Health Plan Statement, online. In addition, you will have a variety of resources available to help you make an informed decision during open enrollment:

- 2016 and 2017 Health Plan Premium Rates
- 2016 and 2017 Health Benefit Summary
- Health Plan Summary of Benefits and Coverage
- Health Plan Evidence of Coverage

What additional information is accessible? *continued*

- Health Program Guide
- Medicare Enrollment Guide
- Open Enrollment Newsletter
- Health Plan Chooser
- Health Plan websites and their provider directory

How do I change my mailing preference?

If you would like to continue to receive your Health Plan Statement by mail, you must change your mailing preference by July 1, 2016. You can do this in one of the following ways:

- Log in to my.calpers.ca.gov
 - Select the Profile Tab option, and then select Mailing Preference
- Return the attached postcard to CalPERS
 - Select the U.S. Mail option on the postcard
- Call us at **888 CalPERS** (or **888-225-7377**)
 - Use our automated voice system to select the health menu option to change your mailing preference
- Speak to a Customer Service Representative

What if I do not take an action?

If you do not change your mailing preference by July 1, 2016, your Health Plan Statement will be available online.

Questions?

We are here to assist you. If you have any questions regarding the information in this letter, please visit our website at www.calpers.ca.gov or call us at **888 CalPERS** (or **888-225-7377**).

John Doe
Street Address
City, State, 12345



If you would like to receive a paper copy of your customized health plan statement please check the box below:

- I elect to receive a paper copy of my customized health plan statement by mail.

Your request must be postmarked by July 1, 2016.

You can still access your
health plan statement online
beginning August 22, 2016
at **www.calpers.ca.gov**



NO POSTAGE
NECESSARY
IF MAILED
IN THE
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BUSINESS REPLY MAIL
FIRST- CLASS MAIL PERMIT NO. 417 SACRAMENTO CA

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MEMBER ACCOUNT MANAGEMENT DIVISION
PO BOX 942714
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