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Circular Letter

TO: ALL CALPERS EMPLOYERS

SUBJECT: NEW my|CalPERS UPDATE

The new my|CalPERS system/Pension System Resumption (PSR) Project is the largest automation and business transformation effort ever undertaken by CalPERS. The resulting system will significantly improve our financial and operational integrity as well as enhance the way we serve our business partners.

However, as is often the case with projects of this size and complexity, we are experiencing early system design and data conversion performance deficiencies, and these problems are causing delays with the system's planned implementation. Recently, our Systems Integrator, Accenture, advised us the current go-live date of September 20, 2010, is no longer achievable.

Accenture is currently performing an in-depth design and data analysis to identify root causes and determine the appropriate corrective actions required. In order to ensure the resulting recovery plan addresses all of CalPERS concerns and results in a high quality system that meets our requirements, CalPERS is actively involved in the recovery effort. It is anticipated that the recovery plan will be complete and a new implementation date may be announced as early as late April. We will notify you immediately when an appropriate path forward and new implementation schedule has been determined.

In the interim, we will continue to work with you and your staff. For those employers who will be reporting through the file reporting method, an update regarding our readiness activities will be provided to you as soon as possible.

We will continue to keep you informed about the educational opportunities available to you via the Public Employer Readiness Team (PERT) Web area on CalPERS On-Line at www.calpers.ca.gov/pert. Questions or concerns can be submitted via email to CalPERS_PERT4U@calpers.ca.gov, or by contacting our Employer Contact Center toll free at **888 CalPERS** (or **888-225-7377**).

Lori McGartland, Chief
Employer Services Division